
AUTO BODY AND WINDSHIELD REPAIRS



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TECHNICAL TRAINING UNIT
REGULATORY WORKSHOP
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PURPOSE OF REGULATION

- Clarify requirements for the auto body repair and windshield repair industries to address technical advances in automotive repair.

TITLE 16, CALIFORNIA CODE OF REGULATIONS (CCR)

- § 3303 – Definitions
- § 3365 – Trade Standards for Auto Body and Frame Repairs
- § 3365.1 – Trade Standards for Automotive Windshields

CCR § 3303 - DEFINITIONS

(r) “Reconditioned part” means a used part that has been refurbished by a vendor for installation on a motor vehicle.

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (1 OF 6)

(a) The accepted trade standards for good and workmanlike auto body and frame repairs shall ~~include,~~ be performed in accordance with the OEM service specifications or OEM generally issued guidelines by the vehicle manufacturer as follows: ~~but not be limited to the following:~~

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (2 OF 6)

~~(a)(1) Repair procedures including but not limited to the sectioning of component parts, shall be performed in accordance with OEM service specifications or nationally distributed and periodically updated service specifications that are generally accepted by the autobody repair industry.~~

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (3 OF 6)

~~(b)(2) The application of All corrosion protection shall be applied in accordance with manufacturers' specifications or nationally distributed and periodically updated service specifications that are generally accepted by the autobody repair industry.~~

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (4 OF 6)

(3) Repair or replacement procedures of structural components.

(4) Repair procedures for all welding, including appropriate weld types, weld locations, and weld specifications.

(5) Repair procedures for aluminum, bonding adhesive panels, carbon fiber, or fiberglass repairs.

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (5 OF 6)

(b) Where there are no OEM service specification repair procedures or OEM generally issued guidelines by the vehicle manufacturer, the vehicle shall be repaired using nationally distributed and periodically updated service specifications or guidelines that contain a repair methodology that ensures the vehicle's structural integrity and safety.

CCR § 3365 – ACCEPTED TRADE STANDARDS – AUTO BODY AND FRAME (6 OF 6)

(c) Automotive repair dealers performing auto body and frame repairs shall not use repair specifications, repair procedures, or install a replacement part that would cause the vehicle to not function as designed and/or compromise vehicle safety.

CCR § 3365.1 – ACCEPTED TRADE STANDARDS – AUTOMOTIVE WINDSHIELDS (1 OF 4)

(a) This section shall apply to the installation and repair
of motor vehicle windshields.

CCR § 3365.1 – ACCEPTED TRADE STANDARDS – AUTOMOTIVE WINDSHIELDS (2 OF 4)

(c) An automotive repair dealer performing windshield installations shall:

(3) Provide an estimate ~~per~~ pursuant to §section 3353 notifying the customer that installation of the windshield will prevent operation of the vehicle for a period of time and whether the windshield is an original equipment manufacturer part or a nonoriginal equipment manufacturer part.

CCR § 3365.1 – ACCEPTED TRADE STANDARDS – AUTOMOTIVE WINDSHIELDS (3 OF 4)

(4) Provide an invoice ~~per~~ pursuant to § section 3356 notifying the customer of the cure time, the date and time upon which the installation was completed, and whether the windshield is an original equipment manufacturer part or a nonoriginal equipment manufacturer part.

CCR § 3365.1 – ACCEPTED TRADE STANDARDS – AUTOMOTIVE WINDSHIELDS (4 OF 4)

(d) Automotive repair dealers performing windshield installation or repair shall not use repair specifications, repair procedures, or install a replacement part that would cause the vehicle to not function as designed or in a manner that compromises the vehicle safety.

QUESTIONS AND COMMENTS

Submit questions and/or comments to:

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