
STATION WALL LICENSE QR CODE DEMONSTRATION

DEPARTMENT OF CONSUMER AFFAIRS



Bureau of Automotive Repair

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BAR ADVISORY GROUP MEETING
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BACKGROUND




- All Automotive Repair Dealers (ARD) are required to post a wall license in an area visible to consumers.
- This wall license contains the ARD's license number, address, expiration date, and the name of the business owner.
- Finding more information about the ARD requires the consumer to navigate the Bureau of Automotive Repair's (BAR) public website, or to call BAR.

SYNOPSIS

- BAR is seeking input on an idea to update each ARD wall license to include a QR code that can be scanned by a mobile device to quickly access additional information about the ARD.
- The QR code would navigate the consumer to an ARD Information page with a link to the disciplinary history for the ARD.

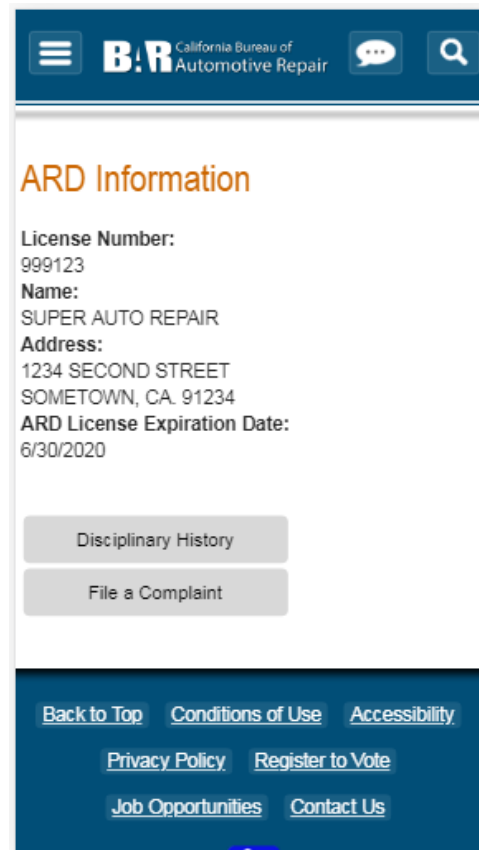
WALL LICENSE

- The ARD wall license would look similar to the original wall license, but with the addition of a QR code specific to each ARD.

<p>STATE OF CALIFORNIA dca DEPARTMENT OF CONSUMER AFFAIRS</p>	<p>BUREAU OF AUTOMOTIVE REPAIR Licensing Unit 10949 N. Mather Blvd. Rancho Cordova, CA 95670-6409 AUTOMOTIVE REPAIR DEALER</p>	<p>If you do not receive a notice of renewal, you are still responsible for renewing your license prior to its expiration.</p>
<p>ARD00999123 063020</p>	<p>THIS IS TO CERTIFY THAT PURSUANT TO CHAPTER 20.3 BUSINESS AND PROFESSIONS CODE THE FIRM NAMED IS A REGISTERED AUTOMOTIVE REPAIR DEALER.</p>	<p>RECEIPT NO 12345678</p>
		<p>REGISTRATION ARD00999123</p>
<p>SUPER AUTO REPAIR 1234 SECOND STREET SOMETOWN</p>	<p>CA 91234-0000</p>	<p>DOE, JOHN OWNER</p>
<p>-- Non-Transferable – Post In Public View --</p>		
		<p>WBAXX 08/12/12</p>

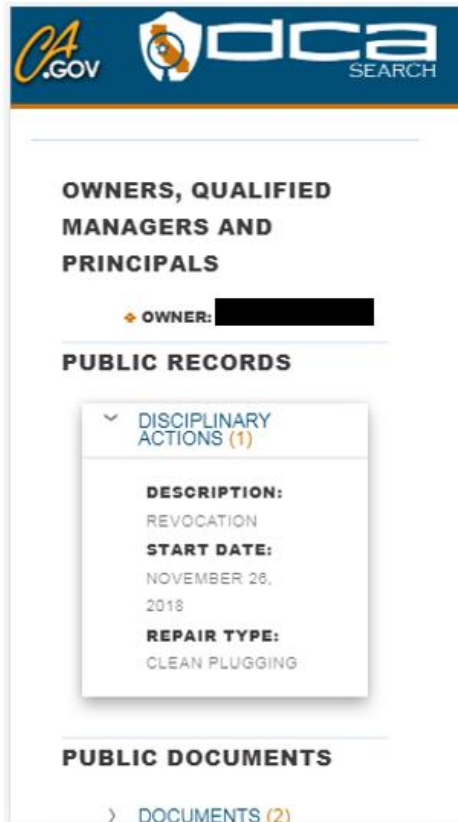
ARD INFORMATION PAGE

- Once the QR code is scanned, the consumer would be directed to an ARD Information page on the BAR public website.
- Here is an example of an ARD Information page:



DISCIPLINARY HISTORY

- Within the ARD Information page, there would be a button to view the ARD's disciplinary history.
- This button would redirect the consumer to the DCA Web License Lookup page which displays an ARD's disciplinary history.



FILE A COMPLAINT

- From the ARD Information page, the consumer could also be directed to BAR's existing online complaint submission page.
- The ARD information could be automatically populated into the form fields to increase the accuracy of the complaint submission process.

QUESTIONS AND COMMENTS

Submit questions and/or comments to:

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