



**THIS ESTABLISHMENT IS REGISTERED WITH THE
STATE DEPARTMENT OF CONSUMER AFFAIRS
IN ACCORDANCE WITH THE AUTOMOTIVE REPAIR
ACT OF 1971, A CUSTOMER IS ENTITLED TO:**

- 1) A WRITTEN ESTIMATE FOR REPAIR WORK.**
 - 2) A DETAILED INVOICE OF WORK DONE AND PARTS SUPPLIED.**
 - 3) RETURN OF REPLACED PARTS, IF REQUESTED AT THE TIME A WORK ORDER IS PLACED.**
-

**QUESTIONS CONCERNING THE ABOVE SHOULD BE DIRECTED TO THE MANAGER OF THE
REPAIR FACILITY**

**UNRESOLVED QUESTIONS REGARDING SERVICE WORK MAY BE SUBMITTED TO THE
BUREAU OF AUTOMOTIVE REPAIR**

**FOR FURTHER INFORMATION CONTACT THE
BUREAU OF AUTOMOTIVE REPAIR AT
(TOLL-FREE) 1-800-952-5210
MONDAY THROUGH FRIDAY
OR VISIT THE BUREAU'S WEB SITE AT WWW.AUTOREPAIR.CA.GOV**