

Department of Consumer Affairs  
Bureau of Automotive Repair

# PZEV Warranties

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BAR Advisory Group Meeting

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# PZEVs in California Fleet

- There are more than 2 million PZEVs in the fleet.
- First PZEV was Nissan Sentra in 2000
- Multiple models from all major OEMs including: Audi, BMW, Chrysler, Ford, GM, Honda, Hyundai, Kia, Mazda, Mercedes, Mitsubishi, Nissan, Subaru, Toyota and VW

# PZEV Warranty

- Defect warranty covers two areas:
  - Emission-related parts – 15 years / 150,000 miles
  - Energy storage device (battery) – 10 years
- Includes components like catalytic converters, oxygen sensors, etc.
- Check owner's manual for specific items covered

# BAR Outreach on PZEVs

- **What has BAR done to educate motorists?**
  - Spring 2010 - Advice Message added to BAR-97
  - Fall 2011 - Automotive Repair and Smog Check News article published
  - Summer 2014 - Smog Check Reference Guide
  - Spring 2015 - Automotive Repair and Smog Check News article published
  - Summer 2015 – Draft VIR Message for OIS currently being developed

# BAR-97 Advice Message

The advice message below was added in Spring 2010 to the BAR-97 for vehicles that may be a PZEV.

- The vehicle being tested may be a PZEV. Verify by checking the VECI label under the hood. Inform the motorist that emissions repairs identified by a failed Smog Check are covered by the manufacturer's warranty if the vehicle is a PZEV with less than 150,000 miles (and is less than 15 years old).

# Draft OIS Warranty Statement

Your vehicle failed the Smog Check inspection. Contact your dealer and/or check your Owner's Manual to determine if your vehicle's emission failure is repairable under the manufacturer's warranty. Partial Zero Emissions Vehicles (PZEV) have a 15 year/150,000 mile warranty for emission-related components. General warranty information may also be found on ARB's Website at:

<http://www.arb.ca.gov/msprog/warranty.pdf> or call BAR toll-free at 866.272.9642

# PZEV Warranty Book Example

## 2015 Toyota Prius

### MANUFACTURER'S WARRANTY COVERAGE

#### Selected states <sup>1</sup>

For 15 years or 150,000 miles, whichever occurs first: <sup>2</sup>

- If your vehicle fails a smog-check test, all necessary repairs and adjustments will be made by Toyota to ensure that your vehicle passes the test. This is your Emission Control System PERFORMANCE WARRANTY.
- Subject to the specific terms pertaining to maintenance described on the following pages, if any emissions-related part is defective, the part will be repaired or replaced by Toyota. This is your Emission Control System DEFECT WARRANTY.

### IF YOU HAVE QUESTIONS

If you have questions or concerns about your vehicle's California emission warranty coverage, please follow the steps described under "If You Need Assistance" on pages 5. You may also request information from or report complaints to:

California Air Resources Board  
Mobile Source Control Division  
9528 Telstar Avenue  
P.O. Box 8001  
El Monte, CA 91734-8001  
(800) 242-4450

# Questions and Comments

Submit additional questions and/or comments to:

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