# EDUCATIONAL ADVISORY GROUP MEETING



**JANUARY 13, 2022** 

#### **AGENDA**

- Welcome and Introductions Mark Isaacs, BAR Hardware Certification & Schools Unit (HCSU)
- 2. Institutions / Instructor Regulations Package Update Matt Mahlke, BAR HCSU
- 3. AB 471 Status Matthew Gibson, BAR Enforcement Operations Branch
- 4. Scholarship Opportunities Group Discussion
- Inspector and Technician Shortages Group Discussion
- Inspector Update Training/RISE Matt Mahlke, BAR HCSU

#### AGENDA (Continued)

- 7. Certified Institution/Certified Instructor Recertification– Janelle Calindas, BAR HCSU
- 8. Public Comment on Items Not on the Agenda
- 9. Next Educational Advisory Group Meeting Thursday, July 14, 2022
- 10. Adjournment

# INSTITUTIONS AND INSTRUCTORS REGULATIONS UPDATE



MATT MAHLKE
HARDWARE CERTIFICATION AND SCHOOLS UNIT
EDUCATIONAL ADVISORY GROUP MEETING
JANUARY 13, 2022

### PROPOSED REGULATION CHANGES - INSTITUTIONS

- Removal of distinction between Basic and Advanced Institutions
- 2. Extension of term from one year to two
- 3. Update tool and equipment requirements to alight with STAR Test-and-Repair stations
- 4. Addition of protections for students
- 5. Improved remediation for problematic institutions
- 6. Updated Smog Check Training Standards for Institutions and Instructors handbook

### PROPOSED REGULATION CHANGES - INSTRUCTORS

- Removal of distinction between Basic and Advanced Instructors
- 2. Removal of the gaseous fuels endorsement
- 3. Pathways to become an instructor have been cleaned up and made easier to understand
- 4. Requirements for instructor continuing education have been more clearly defined
- 5. Improved remediation for problematic instructors
- 6. Updated Smog Check Training Standards for Institutions and Instructors handbook

## AB 471 IMPLEMENTATION OVERVIEW



MATHEW GIBSON
BAR EXECUTIVE OFFICE
EDUCATIONAL GROUP MEETING
JANUARY 13, 2022

#### AB 471 (LOW, CHAPTER 372, STATUTES OF 2021)

- Clarifies ARD lien authority for storage fees
- Requires recognition of educational certifications on the ARD application
- No sooner than 7/1/2023, creates a 3-member panel for informal review of ARD citations
- Creates a remedial training process and certification program for remedial training providers
- Creates a vehicle safety inspection and certification program by 1/1/2024

#### GOALS OF PROPOSED ARD CITATION PROGRAM

- Fill the gap between BAR's educational efforts and formal disciplinary action
- Address violations of a concerning nature that are frequently occurring, but by themselves do not rise to a level warranting disciplinary action
- Provide consumers with information about concerning violations BAR identifies so they can make a more informed decision when choosing a repair facility

#### CITABLE VIOLATIONS

- Negligence (new CCR 3351.7)
- Inaccurate Invoice (B&P 9884.8)
- Maintenance of Records (CCR 3358)
- Accepted Trade Standards (CCR 3360 3368)
- Equipment Requirements (CCR 3351.5, 3351.6)

#### FINE AMOUNTS AND APPEAL PROCESS

- Citations shall include an order of abatement
- Fine amounts will not exceed \$5,000, even if the citation lists multiple violations
- Fine amounts will be based upon 8 factors in aggravation and mitigation
- ARDs may contest a citation within 30 days of issuance

#### **AB 471 AND ARD CITATIONS**

- AB 471 creates:
  - An informal appeal process for ARD citations
  - A 3-member panel to review informal appeals;
     the panel would consist of a representative from:
    - BAR
    - Industry
    - Public
  - A remedial training process to prevent disclosure of a citation, but only once every 18 months

#### **AUTO SHOP LOCATOR**

- Allows consumers to locate ARDs based upon location and license type
- Displays ARD:
  - Registration information
  - Location/phone number (according to BAR records)
  - Map of the location
  - Disciplinary and Citation History

#### AB 471 AND AUTO SHOP LOCATOR

#### • AB 471:

- Requires BAR to accept and connect educational and professional certifications to BAR-issued ARD registrations
- Allows ARDs to prevent disclosure of an ARD citation upon completion of remedial training for a violation BAR deems to be minor in nature
  - But only once every 18 months

#### VEHICLE SAFETY INSPECTION PROGRAM

- As required by AB 471, forthcoming development of regulations will:
  - Combine the Lamp and Brake inspection programs into one program
  - Allow BAR to add additional vehicle systems for inspection
  - Move BAR from a paper to an electronic certificate of compliance for these inspections

#### **QUESTIONS AND COMMENTS**

Submit questions and/or comments to:

Mathew Gibson

Bureau of Automotive Repair

10949 N. Mather Boulevard

Rancho Cordova, CA 95670

Phone: (916) 403-8060

Email: mathew.gibson@dca.ca.gov

#### SCHOLARSHIP OPPORTUNITIES



GROUP DISCUSSION
EDUCATIONAL ADVISORY GROUP MEETING
JANUARY 13, 2022

# INSPECTOR AND TECHNICIAN SHORTAGES



GROUP DISCUSSION
EDUCATIONAL ADVISORY GROUP MEETING
JANUARY 13, 2022

## INSPECTOR UPDATE TRAINING PLATFORM



MATT MAHLKE
HARDWARE CERTIFICATION AND SCHOOLS UNIT
EDUCATIONAL ADVISORY GROUP MEETING
JANUARY 13, 2022

### NEW INSPECTOR UPDATE TRAINING PLATFORM

- The Bureau is using a new vendor for the online Inspector Update Training.
- The previous vendor sunset their program as of 12/31/2021.
- The new vendor as of 12/02/2021 is Rise.com (Rise).
- Rise provides better tracking abilities for BAR.
- Rise provides improved interactions with various platforms used by licensees.

### NEW INSPECTOR UPDATE TRAINING PLATFORM (Continued)

 The registration process included with the new platform has created confusion for some enrollees.

# CERTIFIED INSTITUTION / CERTIFIED INSTRUCTOR RECERTIFICATION



JANELLE CALINDAS
HARDWARE CERTIFICATION AND SCHOOLS UNIT
EDUCATIONAL ADVISORY GROUP MEETING
JANUARY 13, 2022

#### RECERTIFICATION FOR CERTIFIED INSTITUTIONS

- Complete the "Application To Become A Bureau Certified Institution" form TS-1 located on the Bureau website: www.bar.ca.gov
- 2. Private postsecondary institutions must attach their current "Approval to Operate" or "Verification of Exempt Status" letter from the Bureau of Private Postsecondary Education (BPPE)
- Completed application and BPPE status letter can be mailed to BAR or emailed to: <u>BAR.HCSU@dca.ca.gov</u> for processing
- 4. Certified Institution shall receive, from BAR, a copy of the institution station inspection report/audit checklist to review required equipment

### RECERTIFICATION FOR CERTIFIED INSTITUTIONS (Continued)

- 5. Once certified institution is ready for inspection, inform BAR to schedule audit of the institution
- 6. If the institution passes the inspection, then certification is issued from BAR by email to the listed administrative contact for the institution
  - If institution fails the inspection, the failure reason(s) are documented on the station inspection report and the institution is placed into inactive status until the failure(s) can be corrected with BAR.
  - A follow up station inspection may be required

#### RECERTIFICATION FOR CERTIFIED INSTRUCTORS

- Complete "Application To Become A Bureau Certified Instructor" form TS-2 located on the Bureau website: www.bar.ca.gov
  - Attach documentation for ASEs and education/experience
- - Renewal CI applicants with current EO/EI and ASE's will be issued certification from BAR to their listed email address on their application

#### PUBLIC COMMENTS



### EDUCATIONAL ADVISORY GROUP MEETING JANUARY 13, 2022

#### **QUESTIONS AND COMMENTS**

Submit questions and/or comments to:

Mark Isaacs

Bureau of Automotive Repair

10949 N. Mather Boulevard

Rancho Cordova, CA 95670

Phone: (916) 403-0315

Email: Mark.lsaacs@dca.ca.gov