NASTF

NATIONAL AUTOMOTIVE SERVICE TASK FORCE

Accessing OE Service Information

Identify and Resolve Gaps

- Service Information
- Tool Information and availability
- Training
- Vehicle Security Access

Identify and Resolve Gaps

- Educate
- Investigate
- Negotiate
- Communicate
- Solve problems

Service Information

- NASTF Website
- Diagnostic Network SIR platform
- Collabtic Reprogramming Event video base (NASTF Knowledge base)
- Knowledge base NASTF training video base
- Consultation

- Truck Info
- Service Information Request
- Service Information Request Status
- Vehicle Security Registry
- Assisted Immobilizer Reprogramming
- Teams
- News
- Learning Center
- Meetings
- About
- Account Settings
- Reports

Apply/Renew
SDRM Dashboard
NASTF Home
D-1 Forms
Knowledge Base
Automaker Info
Truck Info
Service Information Request
Service Information Request Status
Vehicle Security Registry
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You will find information for Buick, Cadillac, Chevrolet, GMC, Hummer, Oldsmobile, Pontiac, and Saturn cars and light trucks.
General Motors provides complete resources to assist independent automotive repair professionals in the maintenance and repair of its vehicles. Some of these resources are free and some require subscriptions,

Edit

Service Info Link | **Module Programming Information** | **Training Link** | **Subscription Info Link** | **Vehicle Security Info Link**

Diagnostic Tool Link | **Support Link** | **Mode $06 and OBD Diagnostic Parameters** | **Calibration Check Steps**

Interim MDI 2 Tool Ordering Process

GM has moved from Bosch as their dealer tool facilitator to SnapOn Business Solutions. Bosch however is still the manufacturer and source of the MDI 2 tool. For the interim the ordering process is an email process.

Here is the current ordering process:

MDI2 are purchased by emailing Bosch at km@service-solutions.com – copy rocky.walker@us.bosch.com

Posted on May 6, 2024 by Holly Wolfe

Search Posts

Search terms | Search

Recent Posts

Unable to purchase file 47660-ZH71C June 12, 2024
SJB/BCM will not configure June 6, 2024
Unable to change Headlight Configuration June 6, 2024
Ram Promaster Van Issue When All Keys Lost June 5, 2024
Mercedes TRP for Canadian Dealers June 3, 2024

See all messages by category

Select Category

National Automotive Service Task Force

- Apply/Renew
- SDRM Dashboard
- NASTF Home
- D-1 Forms
- Knowledge Base
- Automaker Info
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Ford provides a complete suite of tools and information to service their vehicles.

Edit

Service Info Link	Module Programming Information	Training Link	Subscription Info Link	Vehicle Security Info Link
Diagnostic Tool Link	Support Link	Free Resources	Scan Tool manuals and Resources	Calibration Check Steps (Emissions)

Ford Key Code Problems

I could not cut a key for this vehicle using the key code supplied by Ford

The vel otorcraftservice.com is incorrect. I notifie fund and I have not heard anything after a

Contacted Ford through the website

Screenshot

Blue Buttons Are Shortcuts

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Recent Posts

Solution for BMW Software Issue April 22, 2024
NASTF Publishes Tool Safety "Best Practices" Video April 12, 2024
AutoAuth and Nissan: Which Models are Supported? April 10, 2024
Aftermarket Matters Highlights Dangers of Counterfeit Airbags March 28, 2024
Unable to order VW keys February 16, 2024

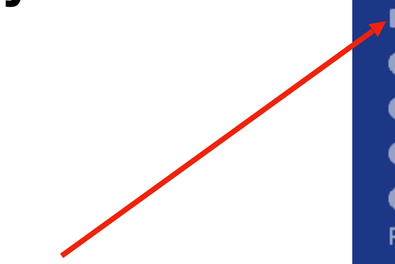
Hardware Home

VCM3 - The VCM3 is Ford's new Vehicle Communication Module (VCM) and is required for use of IDS, and is the recommended VCI for use with both FDRS and FJDS. Unlike the VCMII and VCMM, the VCM3 is capable of communicating on both the J1708 and J1939 networks. This allows for a higher level of diagnostics on Medium Duty Trucks when paired with the Rotunda Medium Duty Truck DLC adapter and manufacturer specific software. We trust this upgrade will help you service the needs of your customers. It's also capable of performing module reprogramming at increased speeds on vehicles that are soon to be released and are equipped with the new CAN-FD network. For more information or if you would like to purchase a VCM3 please click here.

VCM II – The discontinued VCM II is a diagnostic hardware Vehicle Communication [Screenshot] levice. The VCM II is still capable of performing full dealership level diagnostics on 1996 to present Ford and Lincoln vehicles when used with Ford Diagnostic Software including IDS and FDRS. The VCMII was discontinued due to aging hardware components and

NASTF Knowledge Base
Powered by Collabtic

Logged in - all members
Click here



National Automotive Service Task Force

- NASTF Website Home
- SDRM Dashboard
- Knowledge Base
- Learning Center
- Automaker Info
- Truck Info
- Service Information Request
- Vehicle Security Registry
- Teams and Projects
- Alerts
- Events
- General Meetings
- NASTF News
- OE News
- Calendars
- About
- My Account Settings
- Reports

For SDRM or VSP support use
support@nastf.org

For other NASTF support needs
support@nastf.org

NASTF Has a new phone number
810-289-4809

Join Us
Enroll

All email and phone calls are logged by our support desk software

Welcome to the National Automotive Service Task Force. NASTF's mission is to identify and resolve gaps in service information, tool information and training. Our primary focus is to facilitate connections between independent auto repair professionals and automakers. We have 32,687 members in 27,254 businesses serving the United States and Canada. Five teams of volunteers provide NASTF with direction and assist with projects that support our mission.

Take a little time to look around and be sure visit "accounts" in the menu to customize your view of NASTF.org, to setup your areas of interest and communication settings. On the pages within, you will find automaker landing pages which will provide a standardized set of links to their information offerings. You will also have access to our team pages and new Service Information Request (SIR) platform.

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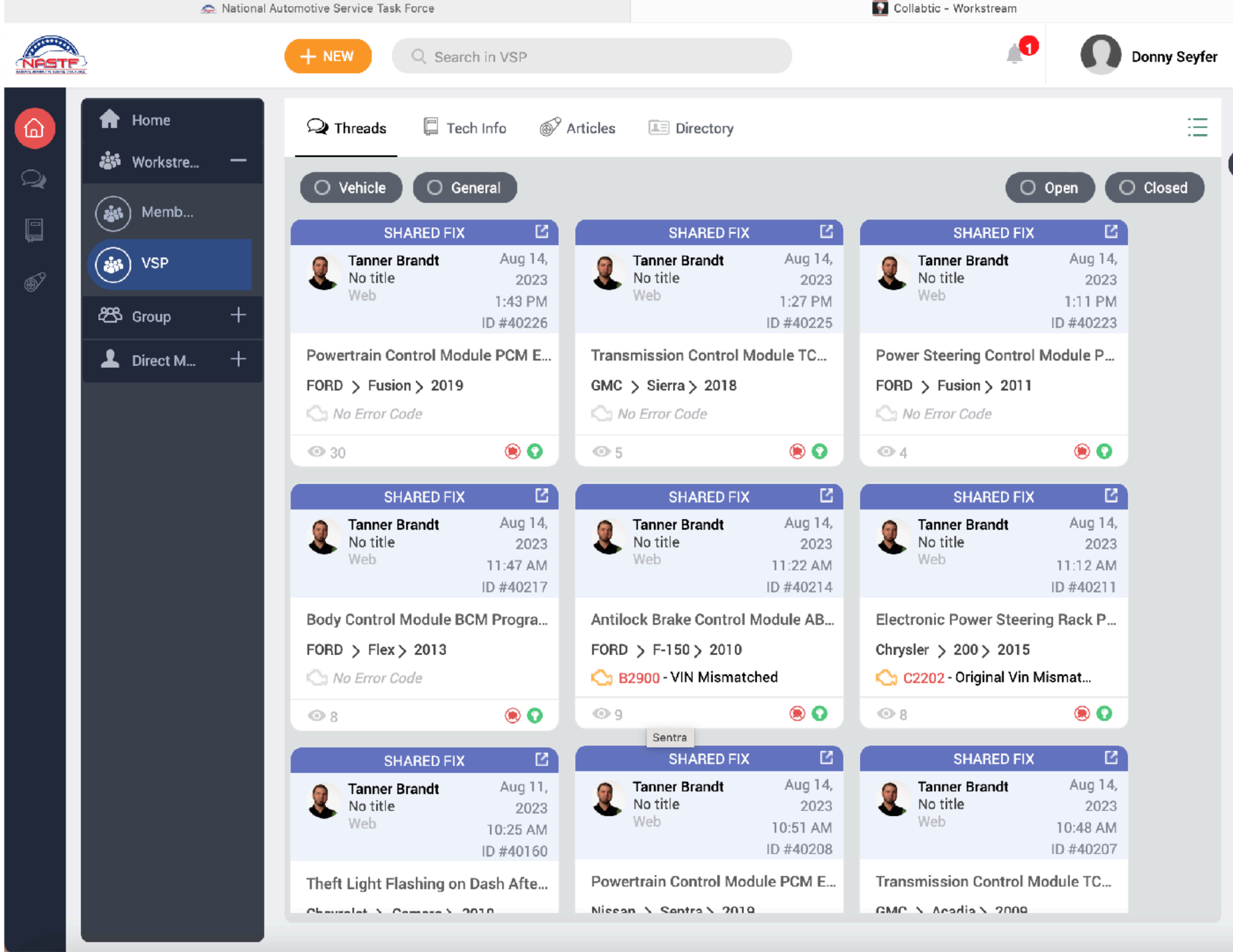
NATIONAL AUTOMOTIVE SERVICE TASK FORCE
www.nastf.org

- Reprogramming events
- OE Tool Setup info
- IT related issues



NASTF Membership Statistics

- **Members 53,231**
- **VSP Program 10,753**
- **AIR Service Providers 25**

Update on 01/16/2026

How to choose your membership

Functionality	NASTF Membership	AIR Security Technician	Vehicle Security Professional
Industry Activities	✔ Yes	✔ Yes	✔ Yes
Reprogramming Info	✔ Yes	✔ Yes	✔ Yes
Learning Center Access	✔ Yes	✔ Yes	✔ Yes
Service Information Requests	✔ Yes	✔ Yes	✔ Yes
Diagnostic Network	✔ Yes	✔ Yes	✔ Yes
Automaker Service Links	✔ Yes	✔ Yes	✔ Yes
Remote Programming		✔ Yes	✔ Yes
Key Codes			✔ Yes
Immobilizer Codes			✔ Yes
Scan Tool Validation			✔ Yes

Free Diagnostic Professional add on

Joining

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https://NASTF.org

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NASTF Services to Repairers

NASTF Automotive Service Information Standards Agreement 2008

- **Extends EPA CFR 40 1806.x to all systems and agrees to make repair and service information available to dealers also available in a reasonably equivalent means to the aftermarket.**

- **Agrees to make all information necessary to build diagnostic tools available to aftermarket tool companies.**

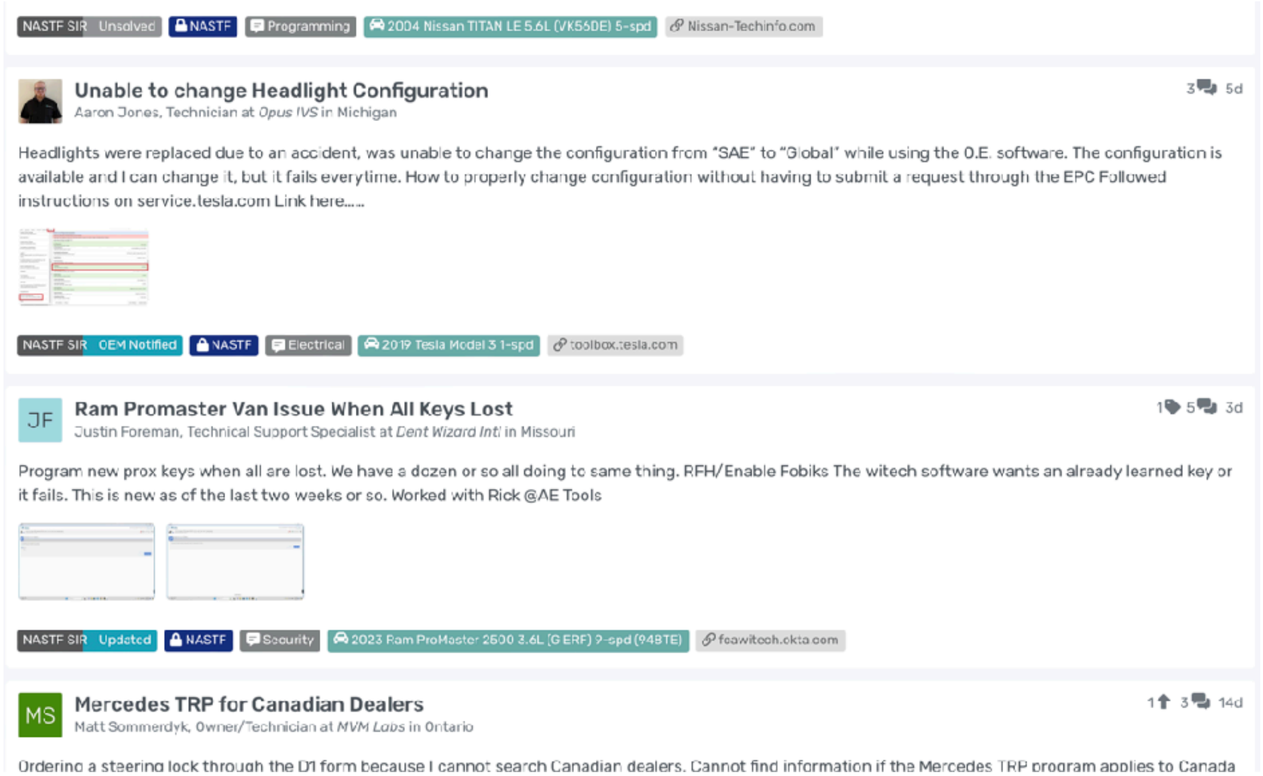
- **Immobilizer and security information is included - Technically part of EPA reg**

ASIS Instruments

- Service Information Request
- Information Review Request
- Arbitration
- 2014 NASTF Board approved MOU DRP

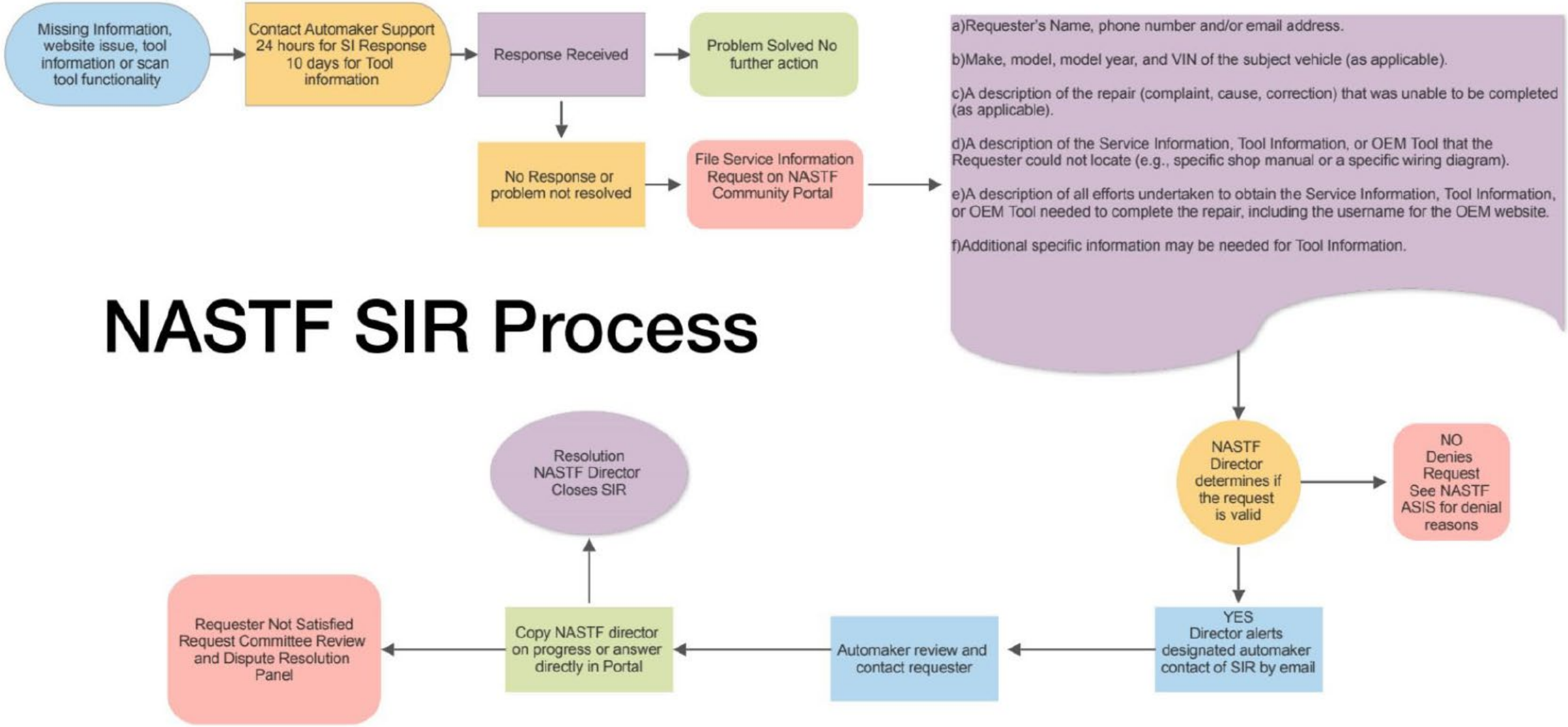
SIR Process

- Technician Request process
- What NASTF does
- Expectations of automaker partner
- Information Review Request
- Mitigation - Arbitration, Agencies, Laws, Regulations, MOU DRP

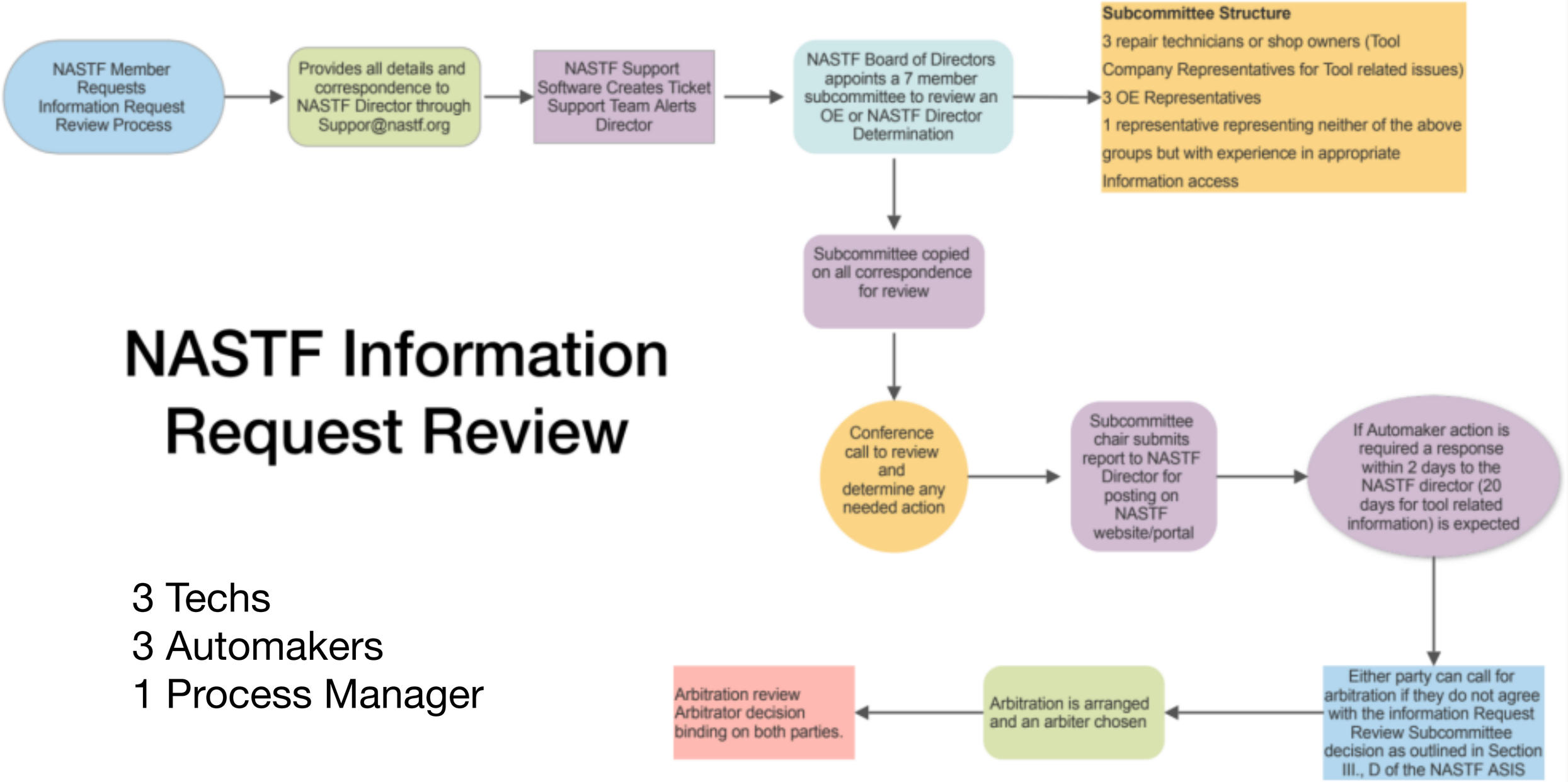


diag.net/sir

NASTF SIR Process



NASTF Information Request Review



3 Techs
3 Automakers
1 Process Manager

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Vehicle Security Professional Registry

Highlights of Program

- **Allows vetted professional technicians and locksmiths to access OEM keycode, PIN and Immobilizer data at the request of the vehicle owner.**
- **Integrates CA law requirements including BAR and BSIS**

Highlights of Program

- Applicants are vetted and monitored
- All security transactions require validation
- Most transactions require customer authorization form completed in encrypted SDRM software
- 21 brands participate – methodologies can be a bit different

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Remote Assisted Immobilizer Reprogramming

NASTF Assisted Immobilizer Reprogramming

AIR Tech logs in → Single Transaction Annual → Complete NASTF Form → NASTF notifies Vendor by message

Vendor validates information → Connects to vehicle → Gathers immobilizer code → Performs Operation → Close Ticket and sign D1 in SDRM

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Diagnostic Professional ID Gateway Validation

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VEHICLE SECURITY PROFESSIONAL

Gateway Validation Diagnostic Professional
Assisted Immobilizer Reprogramming AIR Tech
Scan Tool Security Validation VSP
Technician Registration Base & Diagnostic Professional
Vehicle Security Professional Credentialing VSP
Key and Immobilizer Codes VSP

Ford
GENESIS
HYUNDAI
KIA
JAGUAR
LAND ROVER
LAUNCH TECH USA
OPUS IVS™
Snap-on
Repairify

19 OEs Security information

17 AIR Service Providers

Over 9000 Vehicle Security Professionals

Thank You

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