



Accessing OE Service Information



Identify and Resolve Gaps

- **Service Information**
- **Tool Information and availability**
- **Training**
- **Vehicle Security Access**





Identify and Resolve Gaps

- Educate
- Investigate
- Negotiate
- Communicate
- Solve problems





Service Information

- **NASTF Website**
- **Diagnostic Network SIR platform**
- **Collabtic Reprogramming Event video base (NASTF Knowledge base)**
- **Knowledge base NASTF training video base**
- **Consultation**



- Truck Info
- Service Information Request
- Service Information Request Status
- Vehicle Security Registry
- Assisted Immobilizer Reprogramming
- Teams
- News
- Learning Center
- Meetings
- About
- Account Settings
- Reports





National Automotive Service Task Force

Apply/Renew

SDRM Dashboard

NASTF Home

D-1 Forms

Knowledge Base

Automaker Info

Truck Info

Service Information
Request

Service Information
Request Status

Vehicle Security Registry

Assisted Immobilizer
Reprogramming

Teams

News

Learning Center

Meetings

About

Account Settings

Reports



You will find information for Buick, Cadillac, Chevrolet, GMC, Hummer, Oldsmobile, Pontiac, and Saturn cars and light trucks.

General Motors provides complete resources to assist independent automotive repair professionals in the maintenance and repair of its vehicles. Some of these resources are free and some require subscriptions,

[Edit](#)

[Service Info Link](#)

[Module Programming
Information](#)

[Training Link](#)

[Subscription Info Link](#)

[Vehicle Security Info Link](#)

[Diagnostic Tool Link](#)

[Support Link](#)

[Mode \\$06 and OBD Diagnostic
Parameters](#)

[Calibration Check Steps](#)

Interim MDI 2 Tool Ordering Process

GM has moved from Bosch as their dealer tool facilitator to SnapOn Business Solutions. Bosch however is still the manufacturer and source of the MDI 2 tool. For the interim the ordering process is an email process.

Here is the current ordering process:

MDI2 are purchased by emailing Bosch at km@service-solutions.com – copy rocky.walker@us.bosch.com

Posted on [May 6, 2024](#) by [Holly Wolfe](#)

Search Posts

Recent Posts

Unable to purchase file 47660-ZH71C June 12, 2024

SJB/BCM will not configure June 6, 2024

Unable to change Headlight Configuration June 6, 2024

Ram Promaster Van Issue When All Keys Lost June 5, 2024

Mercedes TRP for Canadian Dealers June 3, 2024

See all messages by category

Select Category



- Apply/Renew
- SDRM Dashboard
- NASTF Home
- D-1 Forms
- Knowledge Base
- Automaker Info
- Truck Info
- Service Information Request
- Service Information Request Status
- Vehicle Security Registry
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Ford provides a complete suite of tools and information to service their vehicles.

Edit

Service Info Link

Module Programming Information

Training Link

Subscription Info Link

Vehicle Security Info Link

Diagnostic Tool Link

Support Link

Free Resources

Scan Tool manuals and Resources

Calibration Check Steps (Emissions)

Ford Key Code Problems

I could not cut a key for this vehicle using the key code supplied by Ford

The vehicle was purchased from Motorcraftservice.com is incorrect. I notified Ford and I have not heard anything after a week.

Contacted Ford through the website

Screenshot

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Search terms

Search

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Solution for BMW Software Issue April 22, 2024

NASTF Publishes Tool Safety "Best Practices" Video April 12, 2024

AutoAuth and Nissan: Which Models are Supported? April 10, 2024

Aftermarket Matters Highlights Dangers of Counterfeit Airbags March 28, 2024

Unable to order VW keys February 16, 2024

Blue Buttons Are Shortcuts

Hardware Home



VCM3 - The VCM3 is Ford's new Vehicle Communication Module (VCM) and is required for use of IDS, and is the recommended VCI for use with both FDRS and FJDS. Unlike the VCMII and VCMM, the VCM3 is capable of communicating on both the J1708 and J1939 networks. This allows for a higher level of diagnostics on Medium Duty Trucks when paired with the Rotunda Medium Duty Truck DLC adapter and manufacturer specific software. We trust this upgrade will help you service the needs of your customers. It's also capable of performing module reprogramming at increased speeds on vehicles that are soon to be released and are equipped with the new CAN-FD network. For more information or if you would like to purchase a VCM3 please [click here](#).



VCM II – The discontinued VCM II is a diagnostic hardware Vehicle Communication Screenshot device. The VCM II is still capable of performing full dealership level diagnostics on 1996 to present Ford and Lincoln vehicles when used with Ford Diagnostic Software including IDS and FDRS. The VCMII was discontinued due to aging hardware components and

NASTF Knowledge Base Powered by Collabtic

Logged in - all members
Click here

- [NASTF Website Home](#)
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For SDRM or VSP support use
support@nastf.org



For other NASTF support needs
support@nastf.org



NASTF Has a new phone number
[810-289-4809](tel:810-289-4809)

[Join Us](#)
[Enroll](#)

All email and phone calls are logged by our support desk software

Welcome to the National Automotive Service Task Force. NASTF's mission is to identify and resolve gaps in service information, tool information and training. Our primary focus is to facilitate connections between independent auto repair professionals and automakers. We have 32,687 members in 27,254 businesses serving the United States and Canada. Five teams of volunteers provide NASTF with direction and assist with projects that support our mission.

Take a little time to look around and be sure visit "accounts" in the menu to customize your view of NASTF.org, to setup your areas of interest and communication settings. On the pages within, you will find automaker landing pages which will provide a standardized set of links to their information offerings. You will also have access to our team pages and new Service Information Request (SIR) platform.



- Reprogramming events
- OE Tool Setup info
- IT related issues

NASTF
NATIONAL AUTOMOTIVE SERVICE TASK FORCE

Collabtic - Workstream

+ NEW Search in VSP

Donny Seyfer

Home Workstre... Memb... VSP Group + Direct M... +

Threads Tech Info Articles Directory

Vehicle General Open Closed

SHARED FIX

Tanner Brandt Aug 14, 2023 1:43 PM ID #40226
No title Web
Powertrain Control Module PCM E...
FORD > Fusion > 2019
No Error Code
30

SHARED FIX

Tanner Brandt Aug 14, 2023 1:27 PM ID #40225
No title Web
Transmission Control Module TC...
GMC > Sierra > 2018
No Error Code
5

SHARED FIX

Tanner Brandt Aug 14, 2023 1:11 PM ID #40223
No title Web
Power Steering Control Module P...
FORD > Fusion > 2011
No Error Code
4

SHARED FIX

Tanner Brandt Aug 14, 2023 11:47 AM ID #40217
No title Web
Body Control Module BCM Progra...
FORD > Flex > 2013
No Error Code
8

SHARED FIX

Tanner Brandt Aug 14, 2023 11:22 AM ID #40214
No title Web
Antilock Brake Control Module AB...
FORD > F-150 > 2010
B2900 - VIN Mismatched
9

SHARED FIX

Tanner Brandt Aug 14, 2023 11:12 AM ID #40211
No title Web
Electronic Power Steering Rack P...
Chrysler > 200 > 2015
C2202 - Original Vin Mismatched...
8

SHARED FIX

Tanner Brandt Aug 11, 2023 10:25 AM ID #40160
No title Web
Theft Light Flashing on Dash Afte...
Chevrolet > Camaro > 2010
Sentra

SHARED FIX

Tanner Brandt Aug 14, 2023 10:51 AM ID #40208
No title Web
Powertrain Control Module PCM E...
Nissan > Sentra > 2010

SHARED FIX

Tanner Brandt Aug 14, 2023 10:48 AM ID #40207
No title Web
Transmission Control Module TC...
GMC > Acadia > 2009

NASTF Membership Statistics

- **Members 53,231**
- **VSP Program 10,753**
- **AIR Service Providers 25**

Update on 01/16/2026



How to choose your membership

Functionality	NASTF Membership	AIR Security Technician	Vehicle Security Professional
Industry Activities	✓ Yes	✓ Yes	✓ Yes
Reprogramming Info	✓ Yes	✓ Yes	✓ Yes
Learning Center Access	✓ Yes	✓ Yes	✓ Yes
Service Information Requests	✓ Yes	✓ Yes	✓ Yes
Diagnostic Network	✓ Yes	✓ Yes	✓ Yes
Automaker Service Links	✓ Yes	✓ Yes	✓ Yes
Remote Programming		✓ Yes	✓ Yes
Key Codes	Free Diagnostic Professional add on		✓ Yes
Immobilizer Codes			✓ Yes
Scan Tool Validation			✓ Yes

Joining



<https://NASTF.org>



NASTF Services to Repairers

NASTF Automotive Service Information Standards Agreement 2008

- **Extends EPA CFR 40 1806.x to all systems and agrees to make repair and service information available to dealers also available in a reasonably equivalent means to the aftermarket.**
- **Agrees to make all information necessary to build diagnostic tools available to aftermarket tool companies.**
- **Immobilizer and security information is included - Technically part of EPA reg**

ASIS Instruments

- **Service Information Request**
- **Information Review Request**
- **Arbitration**
- **2014 NASTF Board approved MOU DRP**

SIR Process

- Technician Request process
- What NASTF does
- Expectations of automaker partner
- Information Review Request
- Mitigation - Arbitration, Agencies, Laws, Regulations, MOU DRP

NASTF SIR

Unsolved

NASTF

Programming

2004 Nissan TITAN LE 5.6L (VK56DE) 5-spd

Nissan-Techinfo.com



Unable to change Headlight Configuration
Aaron Jones, Technician at Opus IVS in Michigan

3 5d

Headlights were replaced due to an accident, was unable to change the configuration from "SAE" to "Global" while using the O.E. software. The configuration is available and I can change it, but it fails everytime. How to properly change configuration without having to submit a request through the EPC Followed instructions on service.tesla.com Link here.....



NASTF SIR

CEM Notified

NASTF

Electrical

2019 Tesla Model 3 1-spd

toolbox.tesla.com

JF

Ram Promaster Van Issue When All Keys Lost
Justin Foreman, Technical Support Specialist at Dent Wizard Int'l in Missouri

1 5 3d

Program new prox keys when all are lost. We have a dozen or so all doing to same thing. RFH/Enable Fobiks The witech software wants an already learned key or it fails. This is new as of the last two weeks or so. Worked with Rick @AE Tools



NASTF SIR

Updated

NASTF

Security

2023 Ram ProMaster 2500 3.6L (G ERF) 7-spd (94BTE)

feawitoch.ckta.com

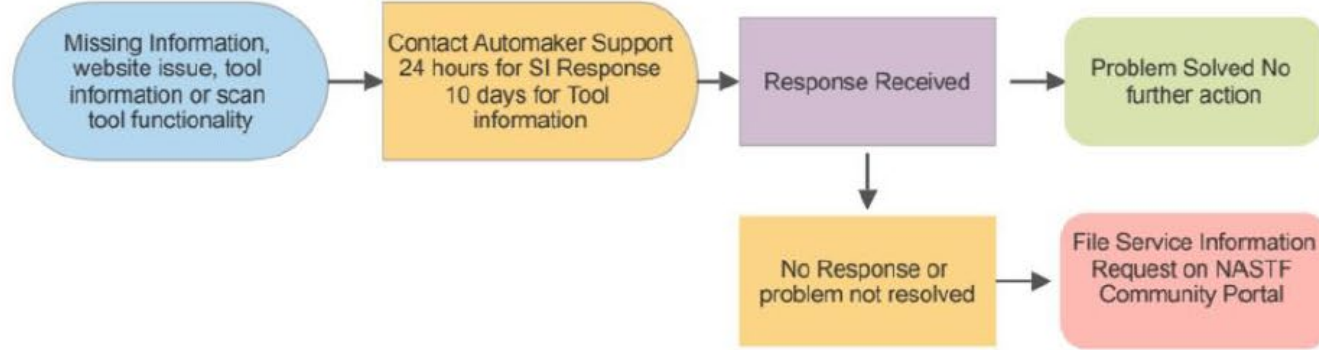
MS

Mercedes TRP for Canadian Dealers
Matt Sommerdyk, Owner/Technician at NVM Labs in Ontario

1 3 14d

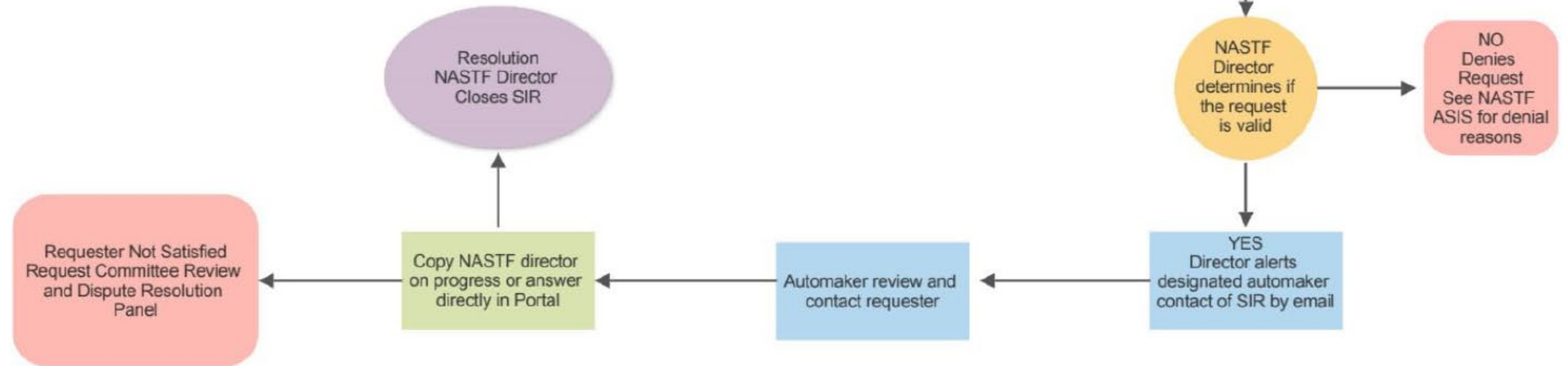
Ordering a steering lock through the D1 form because I cannot search Canadian dealers. Cannot find information if the Mercedes TRP program applies to Canada

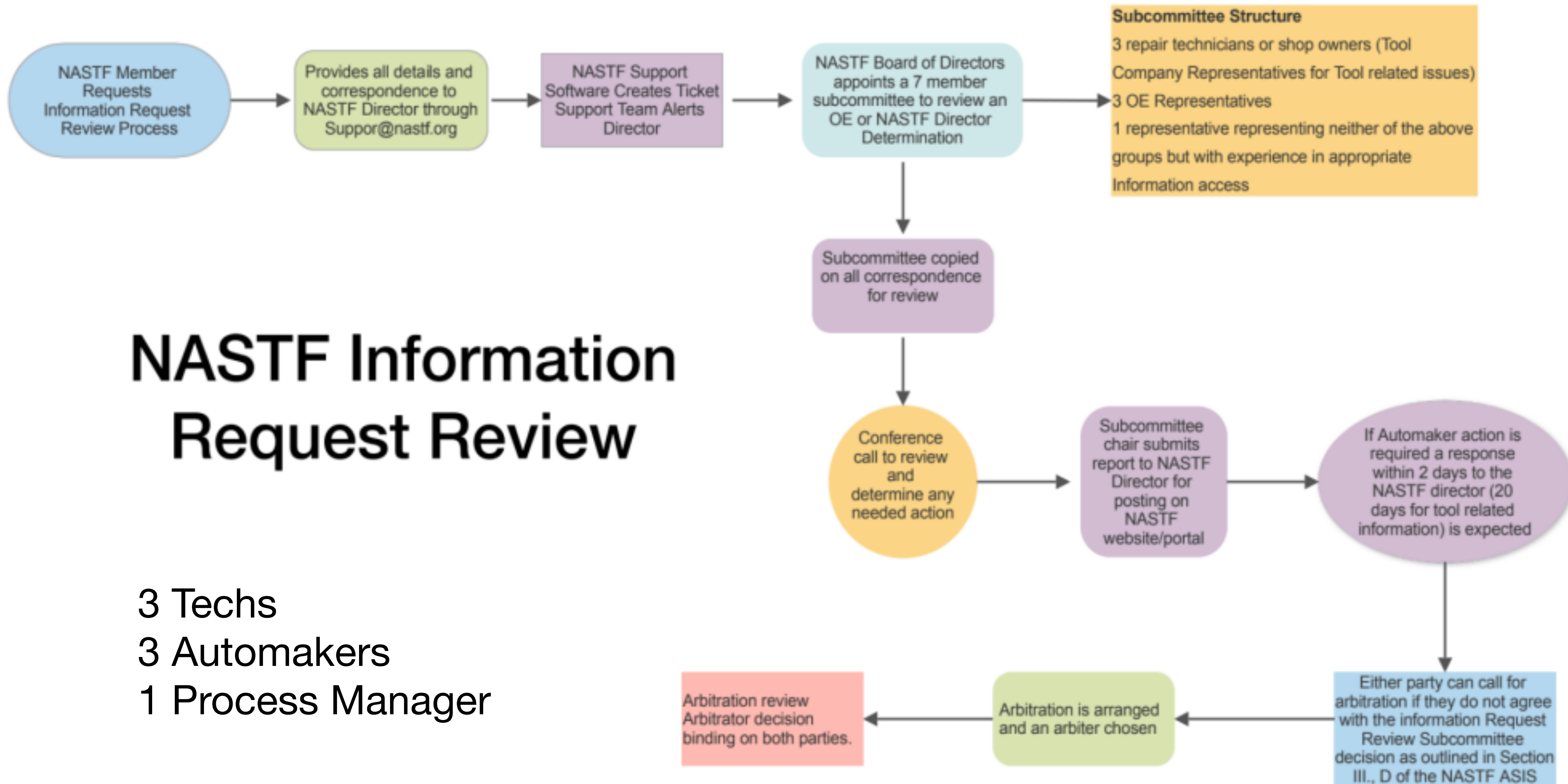
diag.net/sir



- a) Requester's Name, phone number and/or email address.
- b) Make, model, model year, and VIN of the subject vehicle (as applicable).
- c) A description of the repair (complaint, cause, correction) that was unable to be completed (as applicable).
- d) A description of the Service Information, Tool Information, or OEM Tool that the Requester could not locate (e.g., specific shop manual or a specific wiring diagram).
- e) A description of all efforts undertaken to obtain the Service Information, Tool Information, or OEM Tool needed to complete the repair, including the username for the OEM website.
- f) Additional specific information may be needed for Tool Information.

NASTF SIR Process







Vehicle Security Professional Registry

Highlights of Program

- **Allows Vetted professional technicians and locksmiths to access OEM keycode, PIN and Immobilizer data at the request of the vehicle owner.**
- **Integrates CA law requirements including BAR and BCIS**

Highlights of Program

- Applicants are vetted and monitored**
- All security transactions require validation.**
- Most transactions require customer authorization form completed in encrypted SDRM software**
- 21 brands participate – methodologies can be a bit different**



Remote Assisted Immobilizer Reprogramming

NASTF Assisted Immobilizer Reprogramming



AIR Tech logs in

Single Transaction
Annual

Complete NASTF Form

NASTF notifies
Vendor by
message

Vendor
validates
information

Connects to
vehicle

Gathers
immobilizer
code

Performs
Operation

Close Ticket and
sign D1 in SDRM



Diagnostic Professional ID Gateway Validation



Gateway Validation **Diagnostic Professional**
Assisted Immobilizer Reprogramming **AIR Tech**
Scan Tool Security Validation **VSP**
Technician Registration **Base & Diagnostic Professional**
Vehicle Security Professional Credentialing **VSP**
Key and Immobilizer Codes **VSP**



19 OEs Security information

17 AIR Service Providers

Over 9000 Vehicle Security Professionals



Thank You
NASTF.org