



# **Bridging the Gap: Fair Access and Your Shop's Competitive Edge**



# Identify and Resolve Gaps

- **Service Information**
- **Tool Information and availability**
- **Training**
- **Vehicle Security Access**





# Identify and Resolve Gaps

- Educate
- Investigate
- Negotiate
- Communicate
- Solve problems





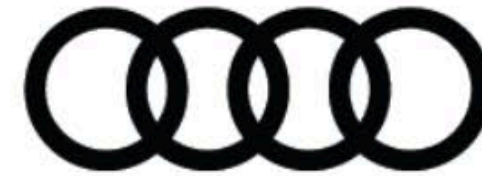
# Service Information

- **NASTF Website**
- **Diagnostic Network SIR platform**
- **Collabtic Reprogramming Event video base (NASTF Knowledge base)**
- **Knowledge base NASTF training video base**
- **Consultation**





- Truck Info
- Service Information Request
- Service Information Request Status
- Vehicle Security Registry
- Assisted Immobilizer Reprogramming
- Teams
- News
- Learning Center
- Meetings
- About
- Account Settings
- Reports







National Automotive Service Task Force

Apply/Renew

SDRM Dashboard

NASTF Home

D-1 Forms

Knowledge Base

Automaker Info

Truck Info

Service Information Request

Service Information Request Status

Vehicle Security Registry

Assisted Immobilizer Reprogramming

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You will find information for Buick, Cadillac, Chevrolet, GMC, Hummer, Oldsmobile, Pontiac, and Saturn cars and light trucks.

General Motors provides complete resources to assist independent automotive repair professionals in the maintenance and repair of its vehicles. Some of these resources are free and some require subscriptions,

Edit

Service Info Link

Module Programming Information

Training Link

Subscription Info Link

Vehicle Security Info Link

Diagnostic Tool Link

Support Link

Mode \$06 and OBD Diagnostic Parameters

Calibration Check Steps

## Interim MDI 2 Tool Ordering Process

GM has moved from Bosch as their dealer tool facilitator to SnapOn Business Solutions. Bosch however is still the manufacturer and source of the MDI 2 tool. For the interim the ordering process is an email process.

Here is the current ordering process:

MDI2 are purchased by emailing Bosch at km@service-solutions.com – copy rocky.walker@us.bosch.com

Posted on May 6, 2024 by Holly Wolfe

## Search Posts

Search terms

Search

## Recent Posts

Unable to purchase file 47660-ZH71C June 12, 2024

SJB/BCM will not configure June 6, 2024

Unable to change Headlight Configuration June 6, 2024

Ram Promaster Van Issue When All Keys Lost June 5, 2024


Mercedes TRP for Canadian Dealers June 3, 2024

## See all messages by category

Select Category



- Apply/Renew
- SDRM Dashboard
- NASTF Home
- D-1 Forms
- Knowledge Base
- Automaker Info
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Ford provides a complete suite of tools and information to service their vehicles.

Edit

Service Info Link

Module Programming Information

Training Link

Subscription Info Link

Vehicle Security Info Link

Diagnostic Tool Link

Support Link

Free Resources

Scan Tool manuals and Resources

Calibration Check Steps (Emissions)

Ford Key Code Problems

I could not cut a key for this vehicle using the key code supplied by Ford

The vehicle information on motorcraftservice.com is incorrect. I notified Ford and I have not heard anything after a week.

Contacted Ford through the website

Screenshot

Search Posts

Search terms

Search

Recent Posts

Solution for BMW Software Issue April 22, 2024

NASTF Publishes Tool Safety "Best Practices" Video April 12, 2024

AutoAuth and Nissan: Which Models are Supported? April 10, 2024

Aftermarket Matters Highlights Dangers of Counterfeit Airbags March 28, 2024

Unable to order VW keys February 16, 2024

Blue Buttons  
Are Shortcuts



## Hardware Home



**VCM3** - The VCM3 is Ford's new Vehicle Communication Module (VCM) and is required for use of IDS, and is the recommended VCI for use with both FDRS and FJDS. Unlike the VCMII and VCMM, the VCM3 is capable of communicating on both the J1708 and J1939 networks. This allows for a higher level of diagnostics on Medium Duty Trucks when paired with the Rotunda Medium Duty Truck DLC adapter and manufacturer specific software. We trust this upgrade will help you service the needs of your customers. It's also capable of performing module reprogramming at increased speeds on vehicles that are soon to be released and are equipped with the new CAN-FD network. For more information or if you would like to purchase a VCM3 please [click here](#).

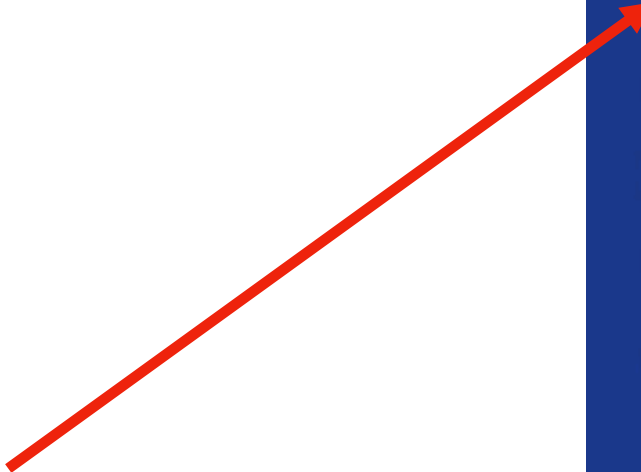


**VCM II** – The discontinued VCM II is a diagnostic hardware Vehicle Communication Screenshot device. The VCM II is still capable of performing full dealership level diagnostics on 1996 to present Ford and Lincoln vehicles when used with Ford Diagnostic Software including IDS and FDRS. The VCMII was discontinued due to aging hardware components and



# NASTF Knowledge Base Powered by Collabtic

Logged in - all members  
Click here



- NASTF Website Home
- SDRM Dashboard
- Knowledge Base
- Learning Center
- Automaker Info
- Truck Info
- Service Information Request
- Vehicle Security Registry
- Teams and Projects
- Alerts
- Events
- General Meetings
- NASTF News
- OE News
- Calendars
- About
- My Account Settings
- Reports



For SDRM or VSP support use  
[support@nastf.org](mailto:support@nastf.org)



For other NASTF support needs  
[support@nastf.org](mailto:support@nastf.org)



NASTF Has a new phone number  
[810-289-4809](tel:810-289-4809)

Join Us  
[Enroll](#)

All email and phone calls are logged by our support desk software

Welcome to the National Automotive Service Task Force. NASTF's mission is to identify and resolve gaps in service information, tool information and training. Our primary focus is to facilitate connections between independent auto repair professionals and automakers. We have 32,687 members in 27,254 businesses serving the United States and Canada. Five teams of volunteers provide NASTF with direction and assist with projects that support our mission.

Take a little time to look around and be sure visit "accounts" in the menu to customize your view of NASTF.org, to setup your areas of interest and communication settings. On the pages within, you will find automaker landing pages which will provide a standardized set of links to their information offerings. You will also have access to our team pages and new Service Information Request (SIR) platform.









# NASTF Membership Statistics

- **Members 53,231**
- **VSP Program 10,753**
- **AIR Service Providers 25**

Update on 01/16/2026

Basic membership  
and Diagnostic  
Professional role  
are FREE





# How to choose your membership

Functionality	NASTF Membership	AIR Security Technician	Vehicle Security Professional
Industry Activities	✓ Yes	✓ Yes	✓ Yes
Reprogramming Info	✓ Yes	✓ Yes	✓ Yes
Learning Center Access	✓ Yes	✓ Yes	✓ Yes
Service Information Requests	✓ Yes	✓ Yes	✓ Yes
Diagnostic Network	✓ Yes	✓ Yes	✓ Yes
Automaker Service Links	✓ Yes	✓ Yes	✓ Yes
Remote Programming		✓ Yes	✓ Yes
Key Codes			✓ Yes
Immobilizer Codes			✓ Yes
Scan Tool Validation			✓ Yes
Fees	Free	\$45 / Request	Primary \$435 / 2 years Sub \$250 / 2 years
	<a href="#">Get Started</a>	<a href="#">Get Started</a>	<a href="#">Get Started</a>

## JOINING



<https://NASTF.org>





# **NASTF Services to Repairers**



# **NASTF Automotive Service Information Standards Agreement 2008**

- **Extends EPA CFR 40 1806.x to all systems and agrees to make repair and service information available to dealers also available in a reasonably equivalent means to the aftermarket.**
- **Agrees to make all information necessary to build diagnostic tools available to aftermarket tool companies.**
- **Immobilizer and security information is included - Technically part of EPA reg**





# ASIS Instruments

- **Service Information Request**
- **Information Review Request**
- **Arbitration**
- **2014 NASTF Board approved MOU DRP**



# SIR Process

- Technician Request process
- What NASTF does
- Expectations of automaker partner
- Information Review Request
- Mitigation - Arbitration, Agencies, Laws, Regulations, MOU DRP

NASTF SIR


Unsolved

NASTF

Programming

2004 Nissan TITAN LE 5.6L (VK56DE) 5-spd

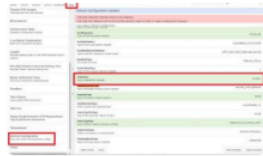
Nissan-Techinfo.com



**Unable to change Headlight Configuration**  
Aaron Jones, Technician at *Opus IVS* in Michigan

3 5d

Headlights were replaced due to an accident, was unable to change the configuration from "SAE" to "Global" while using the O.E. software. The configuration is available and I can change it, but it fails everytime. How to properly change configuration without having to submit a request through the EPC Followed instructions on service.tesla.com Link here.....



NASTF SIR

OEM Notified

NASTF

Electrical

2019 Tesla Model 3 1-spd


toolbox.tesla.com

JF

**Ram Promaster Van Issue When All Keys Lost**  
Justin Foreman, Technical Support Specialist at *Dent Wizard Intl* in Missouri

1 5 3d

Program new prox keys when all are lost. We have a dozen or so all doing to same thing. RFH/Enable Fobiks The witech software wants an already learned key or it fails. This is new as of the last two weeks or so. Worked with Rick @AE Tools



NASTF SIR

Updated

NASTF

Security

2023 Ram ProMaster 2500 3.6L (G ERF) 9-spd (948TE)

fcawitech.okta.com

MS

**Mercedes TRP for Canadian Dealers**  
Matt Sommerdyk, Owner/Technician at *MVM Labs* in Ontario

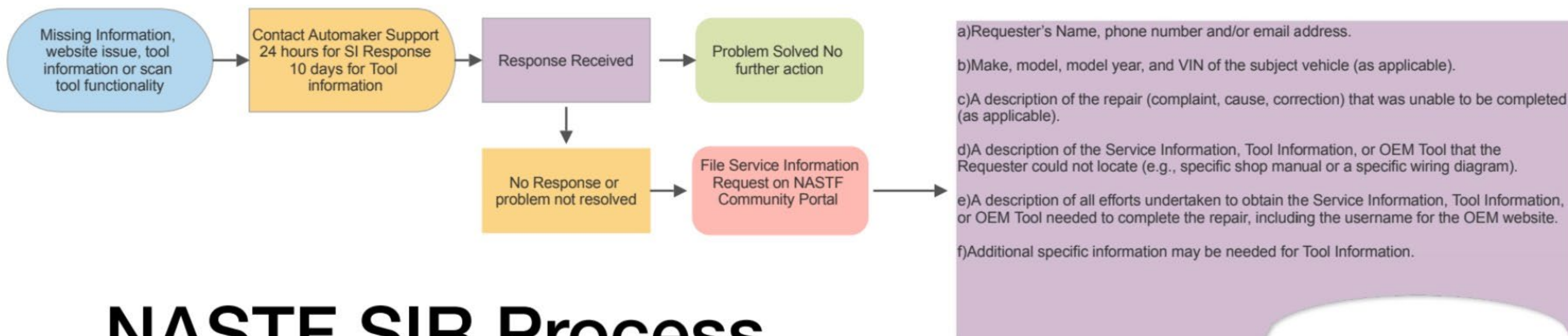
1 3 14d

Ordering a steering lock through the D1 form because I cannot search Canadian dealers. Cannot find information if the Mercedes TRP program applies to Canada

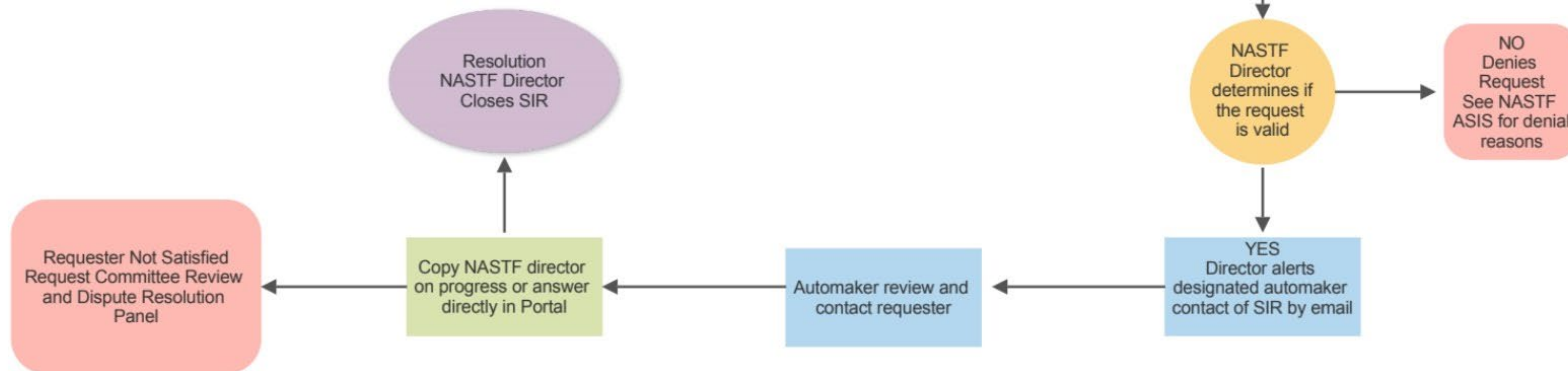
[diag.net/sir](https://diag.net/sir)

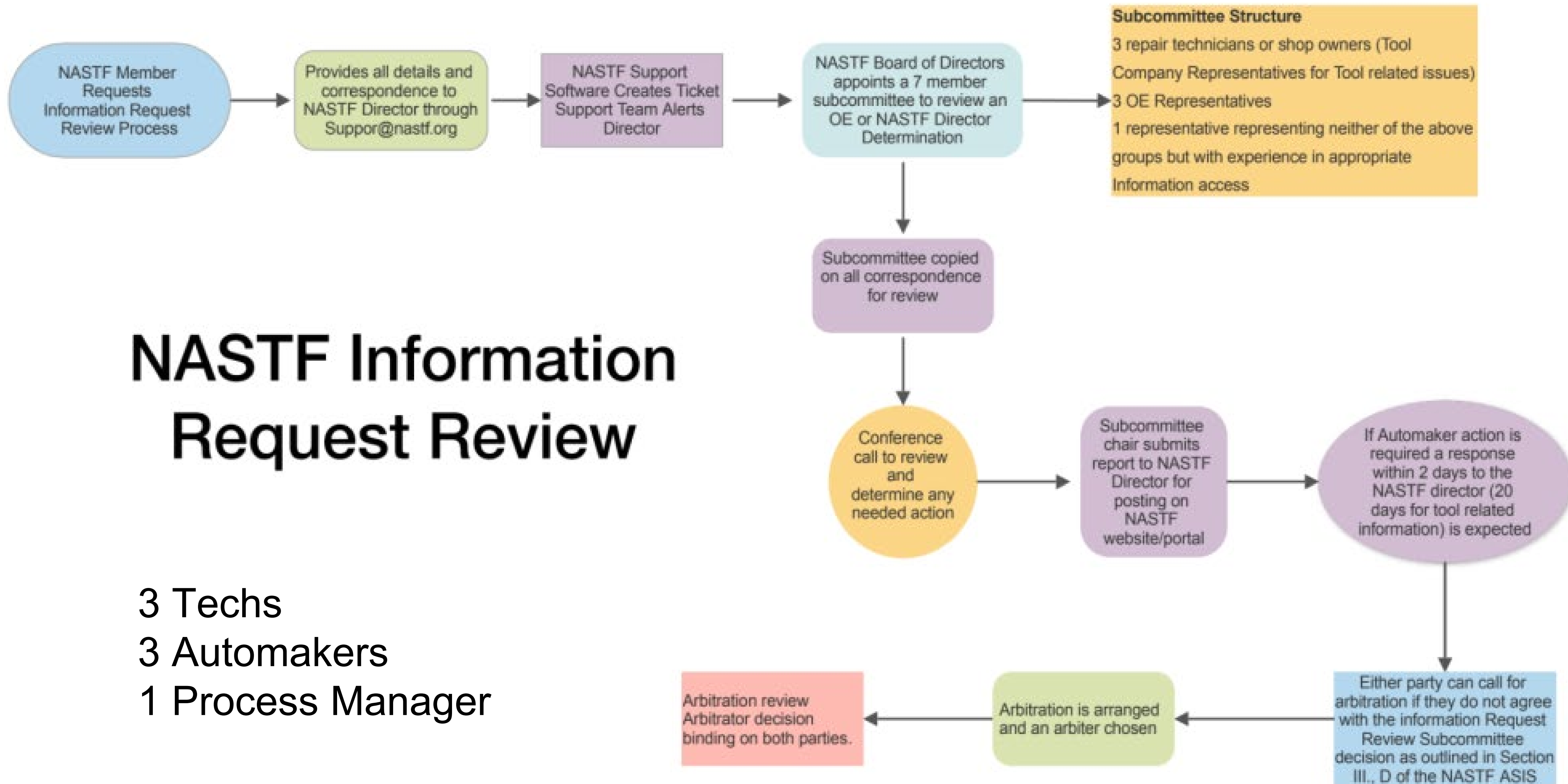






# NASTF SIR Process









# **Vehicle Security Professional Registry**

# Highlights of Program

- **Allows Vetted professional technicians and locksmiths to access OEM keycode, PIN and Immobilizer data at the request of the vehicle owner.**
- **Integrates CA law requirements including BAR and BCIS**



# Highlights of Program

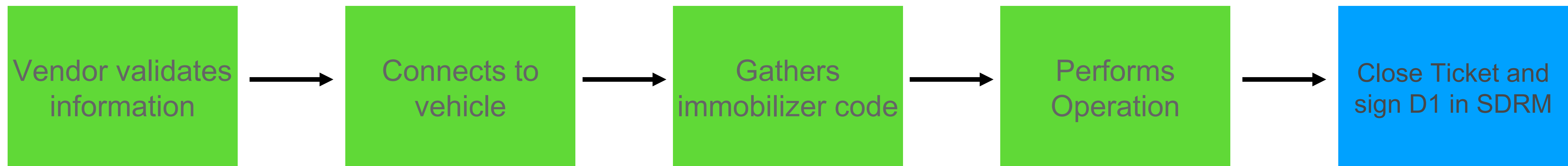
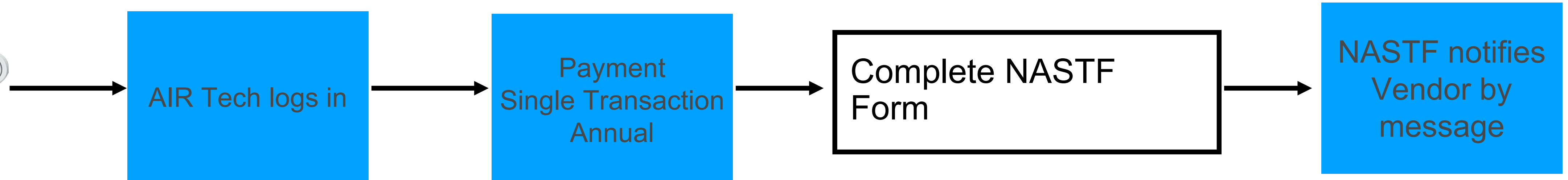
- **Applicants are vetted and monitored**
- **All security transactions require validation.**
- **Most transactions require customer authorization form completed in encrypted SDRM software**
- **21 brands participate – methodologies can be a bit different**



# **Remote Assisted Immobilizer Reprogramming**



# NASTF Assisted Immobilizer Reprogramming



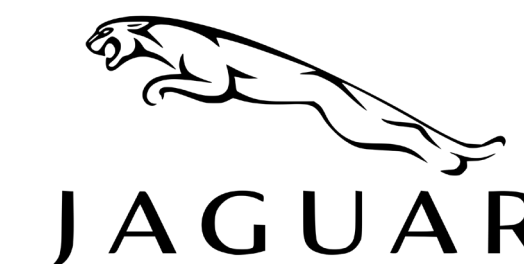


# **Diagnostic Professional ID Gateway Validation**





Gateway Validation **Free**  
Assisted Immobilizer Reprogramming **AIR Tech**  
Scan Tool Security Validation **VSP**  
Technician Registration **Free**  
Vehicle Security Professional Credentialing **VSP**  
Key and Immobilizer Codes **VSP**



19 OEs Security information

17 AIR Service Providers

Over 9000 Vehicle Security Professionals



Thank You  
NASTF.org