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9	BEFORE THE DEPARTMENT OF CONSUMER AFFAIRS		
10	FOR THE BUREAU OF AUTOMOTIVE REPAIR STATE OF CALIFORNIA		
11			
12			
13	In the Matter of the Accusation Against:	Case No. 79/23-12498	
14	DENNIS FRANAS CALLAHAN, DBA DENNIS SMOG		
15	3154 E. Olympic Blvd, Unit #B Los Angeles, CA 90023	ACCUSATION	
16	Automotive Repair Dealer Registration No.		
17 18	ARD 296264 Smog Check, Test Only Station License No. TC 296264,		
19	and		
20	MANUEL LAZCANO, JR. 3578 Carlin Ave		
21	Lynwood, CA 90262		
22	Smog Check Inspector License No. EO 641493		
23 24	Respondents.		
25			
26	PARTIES		
27	1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as		
28	the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.		
	1		
	(DENNIS FRANAS CALLAHAN, DBA DENNIS SMOG and MANUEL LAZCANO, JR.) ACCUSATION		

- 2. On or about December 20, 2019, the Bureau of Automotive Repair issued Automotive Repair Dealer Registration Number ARD 296264 to Dennis Franas Callahan, dba Dennis Smog (Respondent Dennis Smog). The Automotive Repair Dealer Registration was in full force and effect at all times relevant to the charges brought herein and expired on December 31, 2023, and has not been renewed.
- 3. On or about March 17, 2020, the Bureau of Automotive Repair issued Smog Check, Test Only Station License Number TC 296264 to Respondent Dennis Smog. The Smog Check, Test Only Station License was in full force and effect at all times relevant to the charges brought herein and expired on December 31, 2023, and has not been renewed.
- 4. On or about August 28, 2020, the Bureau issued STAR Station Certification to Respondent Dennis Smog. The STAR Station Certification will remain active unless Respondent Dennis Smog's Automotive Repair Dealer Registration and/or Smog Check Test Only Station License is revoked, cancelled, or these license(s) becomes delinquent or if the certification is invalidated.
- 5. On or about October 25, 2018, the Bureau of Automotive Repair issued Smog Check Inspector License Number EO 641493 to Manuel Lazcano, Jr. (Respondent Lazcano). The Smog Check Inspector License was in full force and effect at all times relevant to the charges brought herein and expired on March 18, 2024, and has not been renewed.

JURISDICTION

- 6. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau of Automotive Repair (Bureau), under the authority of the following laws.
- 7. Section 9884.7 of the Code provides that the Director may revoke an automotive repair dealer registration.
- 8. Section 9884.13 of the Code provides, in pertinent part, that the expiration of a valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision temporarily or permanently invalidating (suspending or revoking) a registration.

testing using onboard diagnostic systems, in lieu of loaded mode dynamometer or two-speed idle testing, on model year 2000 and newer vehicles only, beginning no earlier than January 1, 2013, and on model-year 1996-99, inclusive, vehicles only, beginning no earlier than January 1, 2025. However, the department, in consultation with the state board, may prescribe alternative test procedures that include loaded mode dynamometer or two-speed idle testing for vehicles with onboard diagnostic systems that the department and the state board determine exhibit operational problems. The department shall ensure, as appropriate to the test method, the following:

- (a) Emission control systems required by state and federal law are reducing excess emissions in accordance with the standards adopted pursuant to subdivisions (a) and (c) of Section 44013.
- (b) Motor vehicles are preconditioned to ensure representative and stabilized operation of the vehicle's emission control system.
- (c) For other than diesel-powered vehicles, the vehicle's exhaust emissions of hydrocarbons, carbon monoxide, carbon dioxide, and oxides of nitrogen in an idle mode or loaded mode are tested in accordance with procedures prescribed by the department. In determining how loaded mode and evaporative emissions testing shall be conducted, the department shall ensure that the emission reduction targets for the enhanced program are met.
- (d) For other than diesel-powered vehicles, the vehicle's fuel evaporative system and crankcase ventilation system are tested to reduce any nonexhaust sources of volatile organic compound emissions, in accordance with procedures prescribed by the department.
- (e) For diesel-powered vehicles, a visual inspection is made of emission control devices and the vehicle's exhaust emissions are tested in accordance with procedures prescribed by the department, that may include, but are not limited to, onboard diagnostic testing. The test may include testing of emissions of any or all of the pollutants specified in subdivision (c) and, upon the adoption of applicable standards, measurement of emissions of smoke or particulates, or both.
- (f) A visual or functional check is made of emission control devices specified by the department, including the catalytic converter in those instances in which the department determines it to be necessary to meet the findings of Section 44001. The visual or functional check shall be performed in accordance with procedures prescribed by the department.
- (g) A determination as to whether the motor vehicle complies with the emission standards for that vehicle's class and model-year as prescribed by the department.
- (h) An analysis of pass and fail rates of vehicles subject to an onboard diagnostic test and a tailpipe test to assess whether any vehicles passing their onboard diagnostic test have, or would have, failed a tailpipe test, and whether any vehicles failing their onboard diagnostic test have or would have passed a tailpipe test.
- (i) The test procedures may authorize smog check stations to refuse the testing of a vehicle that would be unsafe to test, or that cannot physically be inspected, as specified by the department by regulation. The refusal to test a vehicle for those reasons shall not excuse or exempt the vehicle from compliance with all applicable requirements of this chapter.

- 24. California Code of Regulations, title 16, section 3340.42, sets forth specific emissions test methods and procedures which apply to all vehicles inspected in the State of California.
 - 25. California Code of Regulations, title 16, section 3373, provides:

No automotive repair dealer or individual in charge shall, in filling out an estimate, invoice, or work order, or record required to be maintained by section 3340.15(e) of this chapter, withhold therefrom or insert therein any statement or information which will cause any such document to be false or misleading, or where the tendency or effect thereby would be to mislead or deceive customers, prospective customers, or the public.

COST RECOVERY

26. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licensee found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licensee to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

FACTUAL ALLEGATIONS

27. Beginning March 9, 2015, California's Smog Check Program was updated to require the use of an On-Board Diagnostic Inspection System (OIS). OIS is the Smog Check equipment required in all areas of the State when inspecting most model-year 2000 and newer gasoline and hybrid vehicles and most 1998 and newer diesel vehicles. The system consists of a certified Data Acquisition Device (DAD), computer, bar code scanner, and printer. The DAD is an On Board Diagnostic (OBD) scan tool that, when requested by the California OIS software, retrieves OBD data from the vehicle. All OBD data that the vehicle indicates it supports is requested by the California OIS software and will be retrieved. The DAD connects between the OIS computer and the vehicle's Data Link Connector (DLC). The California OIS software requires a continuous Internet connection when performing a Smog Check inspection and the OIS software communicates with Bureau's central database through the Internet connection. The bar code scanner is used to input technician information, the vehicles identification number (VIN), and Department of Motor Vehicles (DMV) renewal information. The printer provides a Vehicle

Inspection Report (VIR) containing inspection results for motorists and a Smog Check Certificate of Compliance number for passing vehicles.

- 28. Data retrieved and recorded during an OIS smog check includes; the eVIN, which is the digitally stored VIN programmed into the vehicle's Powertrain Control Module (PCM); the communication protocol, which is the manufacturer/vehicle specific language the PCM uses to relay information; and the number of Parameter Identifications (PIDs), which is the number of specific data values each PCM uses related to emissions controls.
- 29. During an OIS inspection, engine operating parameters are retrieved from the vehicle's OBD II system and recorded to the VID. This is accomplished during the functional portion of the OIS Smog Check inspection by plugging the DAD into the vehicle's DLC when prompted by the OIS analyzer screen prompt. Some of the parameters recorded are: (1) engine speed in revolutions per minute (RPM); (2) throttle position as measured by a throttle position sensor (TPS) mounted onto the throttle shaft, measured in a percentage of opening from 0% at idle and near or up to 100% at full throttle; (3) manifold absolute pressure as measured by a manifold absolute pressure sensor (MAP) connected to an intake manifold source, measured in kilo pascals (kpa). Typical readings for a normally aspirated vehicle are 0 kpa being absolute vacuum, 25kpa to 45kpa at idle, 101 kpa at full throttle, same as atmospheric pressure at sea level; and (4) mass air flow as measured by a mass air flow sensor (MAF) mounted in the engine's air intake tract, measured in grams per second (gps).
- 30. During normal engine operation at idle, engine speed is relatively steady around its target idle speed. With the engine idling, the TPS is steady and at or near 0%. The MAP and/or MAF readings are also steady. In order for the engine speed to increase, the throttle would have to be opened in order to increase airflow through the engine. The engine's management systems supply fuel and spark timing appropriate to any changes in throttle position and engine speed. An increase in throttle, measured by the TPS, which increases engine RPM, would result in corresponding increases in MAF, as well as a change in MAP. Stated another way, any movement in the throttle from the idle position will result in an increase of airflow through the engine with corresponding increases RPM and MAF along with changes in MAP.

- 31. During an OIS Smog Check inspection, along with other visual and functional inspections, there is an OBD II query portion of the inspection. The OBD II query is performed with the engine idling and, when requested by the OIS analyzer, and an elevated or increased engine speed. The increase in engine speed is performed by the inspector by stepping on the throttle pedal or manually opening the throttle, resulting in a corresponding increase in engine RPMs by allowing an increase in airflow into the engine.
- 32. If the vehicle passes the visual, functional and tailpipe tests, it passes the overall inspection and a Certificate of Compliance is issued and transmitted electronically to the VID. Each Certificate of Compliance has a unique control number so that it can be tracked to determine which Smog Check Station purchased the Certificate of Compliance and to which vehicle it was issued.
- 33. The VID contains registration data from DMV, plus emission standards, vehicle smog check inspections, smog check stations and technicians, and Certificates of Compliance. The VID receives the passing smog check results immediately following the inspection. During the vehicle registration process, the DMV accesses the VID to verify that the vehicle has been tested and certified. The Bureau can also access the VID to view test data on smog check inspections performed at any Smog Check Station, or search for, retrieve, and print a test record for a particular vehicle which has been tested. The EIS or OIS, depending on the test type, also prints a VIR, which is a physical record of the test results and shows the Certificate of Compliance number that was issued if the vehicle passed the smog inspection.
- 34. The smog check technician must sign the VIR under penalty of perjury to indicate that the inspection was done within Bureau guidelines. Smog Check Stations are required by law to maintain a copy of the VIR along with a copy of the repair invoice for three years. The consumer's VIR serves as a receipt and proof that the VID was updated and a Certificate of Compliance was issued. Licensed Smog Check Technicians are the only persons authorized by the Bureau to perform official inspections. They are issued a personal access code and a license, which are used to gain access to the EIS and OIS to perform smog check inspections. Unauthorized use of another technician's access code or license is prohibited.

- 35. The Bureau has become aware of methods some Smog Check stations and Smog Check inspectors use to fraudulently issue smog certificates to vehicles that will not pass a Smog Check test on their own, or in some instances, are not even present during the time the test is performed. One method is known as "clean plugging." "Clean plugging" is a method by which another vehicle's properly functioning OBD II system, or another source such as defeat devices, are used to generate passing data readings or diagnostic information for the purpose of fraudulently issuing smog certificates to vehicles that are not in smog compliance and or not present for testing. Defeat devices attempt to simulate engine operation during a Smog Check inspection by transmitting OBD II data to the VID which has been modified or replaced entirely for the purportedly inspected vehicle during the functional portion of the OIS inspection. The use of a defeat device during a Smog Check inspection is clean plugging and is strictly prohibited.
- 36. Between March 2023 and May 2023, a Bureau representative investigated and reviewed OIS test data for the smog check inspections performed at Respondent Dennis Smog. The investigation revealed that data related to certain vehicles certified by Respondents contained a pattern of unmistakable discrepancies between the information transmitted during the inspections and known similar data for the vehicles being tested. Specifically, the Bureau representative observed a pattern of vehicles being certified with engine operating parameters not corresponding to normal engine operation, confirming the vehicles receiving smog certificates were not tested during the OBD II functional test, which constitutes clean plugging, as follows:

Clean Plug # 1

- 37. On or about March 11, 2023, a 2002 BMW 325 I, VIN #WBAEV33442KL71612, CA License #4WPE871 (2002 325 I), was tested and smog certificate #TE438505C was issued by Respondent Dennis Smog under the license of Smog Check Inspector #EO 641493, Respondent Lazcano.
- 38. The Dynamic PID Chart for the 2002 325 I shows between time stamp 517 and 21821, engine speed is steady at around 665 RPM. During this time, the throttle is fixed at 0% opening, and the MAF is fixed at 3.43gps. At time stamp 22417, the engine speed begins to accelerate. Between time stamp 42847 and 57003, the engine speed is held steady at around 1580

RPM. During the steady elevated engine RPM, the throttle is fixed at 0% opening, and the MAF is fixed at 3.43gps.

39. The steady idle and steady elevated engine speeds with the associated fixed throttle positions and fixed MAF readings with the same as idle speed parameters are not characteristic or expected for normal engine operation. The discrepancies in the OIS Test Data prove the OIS DAD was not connected to the 2002 325 I being certified, causing the issuance of a fraudulent Smog Certificate of Compliance.

Clean Plug # 2

- 40. On or about March 31, 2023, a 2001 Toyota Tacoma, VIN #5TENL42N61Z801028, CA Licence #42802H1 (2001 Tacoma), was tested and smog certificate #TE873744C was issued by Respondent Dennis Smog under the license of Smog Check Inspector #EO 641493, Respondent Lazcano.
- 41. The Dynamic PID Chart for the 2001 Tacoma shows between time stamp 257 and 17928, engine speed is steady at around 940 RPM. During this time, the throttle is fixed at 10.6% opening, and the MAF is varying between 6.17gps and 6.35gps. At time stamp 18421, the engine speed begins to accelerate. Between time stamp 21319 and 34897, the engine speed is accelerated then held steady at around 1350 RPM. During the steady elevated engine RPM, the throttle is fixed at 10.6% opening, and the MAF is varying between 6.2gps and 6.28gps.
- 42. The steady idle and steady elevated engine speeds with the associated fixed throttle positions and minutely varying MAF readings with the same as idle speed parameters are not characteristic or expected for normal engine operation. The discrepancies in the OIS Test Data prove the OIS DAD was not connected to the 2001 Tacoma being certified, causing the issuance of a fraudulent Smog Certificate of Compliance.

Clean Plug # 3

43. On or about April 11, 2023, a 2002 Subaru Impreza WRX, VIN#JF1GG296X2G817361, CA License #7RRY717 (2002 Impreza), was tested and smog certificate #TG314276C was issued by Respondent Dennis Smog under the license of Smog Check Inspector #EO 641493, Respondent Lazcano.

- 44. The Dynamic PID Charts for the 2002 Impreza shows between time stamp 188 and 17990, engine speed is steady at around 850 RPM. During this time, the throttle is varying between 0.8% and 5.5% opening, the MAP is varying between 33kpa and 45kpa, and the MAF is varying between 3.67gps and 4.96gps. Between time stamp 18587 and 44105, the engine speed is accelerated then held steady at around 2075 RPM. During this time, the throttle is fixed at 2.7%, less than the maximum idle value, the MAP is varying between 33kpa and 35kpa, within the same values as idle, and the MAF is varying between 7.95gps and 8.29gps.
- 45. The steady idle with the associated varying throttle positions and subsequent varying MAP and MAF readings are not characteristic or expected for normal engine operation. The steady elevated engine speeds and fixed throttle position with the associated varying MAP and MAF readings are not characteristic or expected for normal engine operation. The discrepancies in the OIS Test Data prove the OIS DAD was not connected to the 2002 Impreza being certified, causing the issuance of a fraudulent Smog Certificate of Compliance.

Clean Plug # 4

- 46. On or about April 13, 2023, a 2000 Ford Econoline E250 Van, VIN #1FTNE2422YHB61364, CA License #71255P2 (2000 E250), was tested and smog certificate #TG314292C was issued by Respondent Dennis Smog under the license of Smog Check Inspector #EO 641493, Respondent Lazcano.
- 47. The Dynamic PID Charts for the 2000 E250 shows between time stamp 15 and 35111, engine speed is unstable between 0 RPM and at around 1041 RPM. During this time, the throttle is varying between 18.4% and 23.1% opening, and the MAF is varying between 5.32gps and 9.66gps. Between time stamp 35441 and 53871, the engine speed is accelerated then held steady at around 1675 RPM. During this time, the throttle is varying between 19.22% and 24.3%, and the MAF is varying between 5.89 and 7.3gps, less than idle.
- 48. The unstable idle with the associated large throttle opening percentage and varying throttle positions and subsequent varying MAF readings are not characteristic or expected for normal engine operation. The steady elevated engine speeds and varying throttle position with the associated low and varying MAF readings are not characteristic or expected for normal engine

operation. The discrepancies in the OIS Test Data prove the OIS DAD was not connected to the 2000 E250 being certified, causing the issuance of a fraudulent Smog Certificate of Compliance.

Clean Plug # 5

- 49. On or about May 31, 2023, a 2004 Honda Accord LX, VIN #JHMCM56304C031025, CA License #7BDD960 (2004 Accord), was tested and smog certificate #TI270277C was issued by Respondent Dennis Smog under the license of Smog Check Inspector #EO 641493, Respondent Lazcano.
- 50. The Dynamic PID Charts for the 2004 Accord shows between time stamp 216 and 45358, engine speed is steady at around 800 RPM. During this time, the throttle is varying between 7.1% and 11.4% opening, the MAP is varying between 19kpa and 28kpa, and the MAF is varying between 2.81gps and 3gps. Between time stamp 45644 and 62423, the engine speed is accelerated then held steady at around 1775 RPM. During this time, the throttle is varying between 6.7% and 11.4%, less than the low idle percentage number and the same as the high idle percentage number, the MAP is varying between 19kpa and 29kpa, and the MAF is varying between 3.28gps and 5.03gps.
- 51. The steady idle and steady elevated engine speeds with the associated varying throttle positions and subsequent varying MAP and MAF readings are not characteristic or expected for normal engine operation. The discrepancies in the OIS Test Data prove the OIS Data Acquisition Device (DAD) was not connected to the 2004 Accord being certified, causing the issuance of a fraudulent Smog Certificate of Compliance.

Attempted Station Audit

52. On or about June 15, 2023, Bureau representatives conducted video surveillance and an attempted station audit of Respondent Dennis Smog. At or around 1155 hours, the Bureau representatives noted Respondent Dennis Smog began an OIS inspection on a 2000 Chevrolet Suburban K2500, CA license #8EJW419 (2000 Suburban), under the license of Smog Check Inspector Respondent Lazcano. The Bureau representatives observed a Suburban-like vehicle in the inspection bay. At or around 1205 hours, while the inspection time for the 2000 Suburban was still on-going, the Bureau representatives entered the inspection bay, and observed the OIS

analyzer in front of the 2000 Suburban on a cart. The OIS analyzer's Data Link Connector (DLC) cable was not plugged into the 2000 Suburban, but instead passed through a window and into a room. The Bureau representatives entered the room and observed Respondent Lazcano in front of a laptop computer. The computer monitor screen displayed software known as "Makina" or "I AM A SIMULATOR" software, which is known software to be used during fraudulent smog check inspections. When the Bureau representative questioned Respondent Lazcano about what he was doing, he was combative and pushed past the Bureau representative while he exited the inspection bay. Respondent Lazcano restricted the Bureau representatives' access in the inspection area, which prevented them from gathering additional evidence.

53. At approximately 1209 hours, Respondent Lazcano returned to the station, entered the office, gathered some items into a closed bag, exited the station with the closed bag, and left in a white van. At approximately 1212 hours, Lazcano returned to the station again, re-entered the office with another closed bag, gathered additional items into the closed bag, exited the station with the closed bag, and left in a black truck. Since Respondent Lazcano did not return to the station, the Bureau representatives left a Station Inspection Report along with a business card on the BAR97 analyzer in the inspection bay.

FIRST CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements – Respondent Dennis Smog)

54. Respondent Dennis Smog's Automotive Repair Dealer Registration is subject to disciplinary action under Code section 9884.7, subdivision (a)(1), in that, with respect to the vehicles identified above, Respondent Dennis Smog made or authorized statements which they knew, or in the exercise of reasonable care should have known to be untrue or misleading, as follows: Respondent Dennis Smog certified that these vehicles had passed inspection and were in compliance with applicable laws and regulations, when in fact, Respondent Dennis Smog conducted the inspections on the vehicles using the clean plugging method in order to issue smog certificates of compliance for the vehicles. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

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SECOND CAUSE FOR DISCIPLINE

(Fraud – Respondent Dennis Smog)

55. Respondent Dennis Smog's Automotive Repair Dealer Registration is subject to disciplinary action under Code section 9884.7, subdivision (a)(4), in that, with respect to the vehicles identified above, Respondent Dennis Smog committed acts which constitute fraud by issuing electronic smog certificates of compliance for these vehicles without performing bona fide inspections of the emissions control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

THIRD CAUSE FOR DISCIPLINE

(Material Violation of Automotive Repair Act – Respondent Dennis Smog)

56. Respondent Dennis Smog's Automotive Repair Dealer Registration is subject to disciplinary action under Code section 9884.7, subdivision (a)(6), in that, with respect to the vehicles identified above, Respondent Dennis Smog failed in a material respect to comply with the provisions of this chapter or regulations adopted pursuant to it by issuing electronic smog certificates of compliance for these vehicles without performing bona fide inspections of the emissions control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

FOURTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program – Respondent Dennis Smog)

57. Respondent Dennis Smog's Smog Check Test Only Station License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (a), in that, with respect to the vehicles identified above, Respondent Dennis Smog failed to comply with the following sections of the Health and Safety Code:

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- a. <u>Section 44012:</u> Respondent Dennis Smog failed to ensure that the emission control tests were performed on the vehicles in accordance with procedures prescribed by the Bureau.
- b. Section 44015, subdivision (b): Respondent Dennis Smog issued electronic smog certificates of compliance for the vehicles without ensuring that the vehicles were properly tested and inspected to determine if they were in compliance with Health and Safety Code section 44012.
- c. <u>Section 44059:</u> Respondent Dennis Smog willfully made false entries for the electronic smog certificates of compliance for the vehicles by certifying that the vehicles had been inspected as required when, in fact, they had not.

Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

FIFTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program – Respondent Dennis Smog)

- 58. Respondent Dennis Smog's Smog Check Test Only Station License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (c), in that, with respect to the vehicles identified above, Respondent Dennis Smog failed to comply with provisions of the California Code of Regulations, title 16, as follows:
- a. <u>Section 3340.24, subdivision (c):</u> Respondent Dennis Smog issued false or fraudulent certificates of compliance for the vehicles.
- b. <u>Section 3340.35, subdivision (c):</u> Respondent Dennis Smog issued electronic smog certificates of compliance for the vehicles even though the vehicles had not been inspected in accordance with section 3340.42 of the California Code of Regulations, title 16.
- c. <u>Section 3340.41, subdivision (c):</u> Respondent Dennis Smog knowingly entered false information into the emissions inspection system for the vehicles.
- d. <u>Section 3340.42:</u> Respondent Dennis Smog failed to ensure that the required smog tests were conducted on the vehicles in accordance with the Bureau's specifications.

e. <u>Section 3373:</u> Respondent Dennis Smog withheld or inserted statements or information in an estimate, invoice, work order, or record required to be maintained by California Code of Regulations, title 16, section 3340.15, subdivision (e), which caused the document to be false or misleading for the vehicles.

Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit – Respondent Dennis Smog)

59. Respondent Dennis Smog's Smog Check Test Only Station License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (d), in conjunction with Health and Safety Code section 44072.10, subdivision (c), in that, with respect to the vehicles identified above, Respondent Dennis Smog committed dishonest, fraudulent, or deceitful acts whereby another was injured by issuing electronic smog certificates of compliance for the vehicles without performing bona fide inspections of the emission control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

SEVENTH CAUSE FOR DISCIPLINE

(Unlawful Software or Simulation Device – Respondent Dennis Smog)

60. Respondent Dennis Smog Check Test Only Station License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (c), in conjunction with California Code of Regulations, title 16, section 3340.41, subdivision (h), in that Respondent Dennis Smog had an electric device or software capable of simulating the OBD data stream from a vehicle or manipulating OBD information in the station's testing area. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

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EIGHTH CAUSE FOR DISCIPLINE

(Failure to Provide Bureau Representatives Access to Station – Respondent Dennis Smog)

61. Respondent Dennis Smog's Smog Check Test Only Station License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (a), in conjunction with Health and Safety Code section 44035, subdivision (b), in that Respondent Dennis Smog failed to provide the Bureau representatives access to the station for the purpose of examining property, station equipment, repair orders, emissions equipment maintenance records, and any emission inspection items. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

NINTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program – Respondent Lazcano)

- 62. Respondent Lazcano's Smog Check Inspector License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (a), in that, with respect to the vehicles identified above, Respondent Lazcano violated the following Health and Safety Code sections:
- a. <u>Section 44012, subdivision (a):</u> Respondent Lazcano failed to determine that all emission control devices and systems required by law were installed and functioning correctly on the vehicles in accordance with test procedures prescribed by the Bureau.
- b. <u>Section 44012, subdivision (f):</u> Respondent Lazcano failed to perform emission control tests on the vehicles in accordance with procedures prescribed by the Bureau.
- c. <u>Section 44032:</u> Respondent Lazcano failed to perform tests of the emission control devices and systems on the vehicles identified above in accordance with section 44012 of the Health and Safety Code, in that the vehicles had been clean plugged.
- d. <u>Section 44059:</u> Respondent Lazcano willfully made false entries for the electronic certificates of compliance by certifying that the vehicles had been inspected as required when, in fact, they had not.

Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

TENTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program – Respondent Lazcano)

- 63. Respondent Lazcano's Smog Check Inspector License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (c), in that, with respect to the vehicles identified above, Respondent Lazcano failed to comply with provisions of the California Code of Regulations, title 16, as follows:
- a. <u>Section 3340.24, subdivision (c):</u> Respondent Lazcano issued false or fraudulent electronic smog certificates of compliance for the vehicles.
- b. <u>Section 3340.30, subdivision (a):</u> Respondent Lazcano failed to inspect and test the vehicles in accordance with Health and Safety Code sections 44012 and 44035 and California Code of Regulations, title 16, section 3340.42.
- c. <u>Section 3340.41, subdivision (c):</u> Respondent Lazcano knowingly entered false information into the emissions inspection system for the vehicles.
- d. <u>Section 3340.42:</u> Respondent Lazcano failed to ensure that the required smog tests were conducted on the vehicles identified above in accordance with the Bureau's specifications.

Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

ELEVENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit - Respondent Lazcano)

64. Respondent Lazcano's Smog Check Inspector License is subject to disciplinary action under Health and Safety Code section 44072.2, subdivision (d), in conjunction with Health and Safety Code section 44072.10, subdivision (c), in that, with respect to the vehicles identified above, Respondent Lazcano committed acts involving dishonesty, fraud, or deceit when he issued electronic smog certificates of compliance for the vehicles without performing bona fide inspections of the emission control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle

Inspection Program. Complainant refers to, and by this reference incorporates, the allegations set forth above in paragraphs 27-53, as though fully set forth herein.

OTHER MATTERS

- 65. Pursuant to Business and Professions Code section 9884.7, subdivision (c), the Director may suspend, revoke, or place on probation the registration for all places of business operated in this state by Respondent Dennis Franas Callahan upon a finding that Respondent Dennis Franas Callahan has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 66. Pursuant to Health and Safety Code section 44072.8, if Smog Check Test Only Station License No. TC 296264, issued to Respondent Dennis Franas Callahan, dba Dennis Smog, is revoked or suspended following a hearing under this article, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 67. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector License Number EO 641493, issued to Manuel Lazcano, Jr. is revoked or suspended following a hearing under this article, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

- Revoking or suspending Automotive Repair Dealer Registration Number ARD
 296264, issued to Dennis Franas Callahan, dba Dennis Smog;
- Revoking or suspending Smog Check, Test Only Station License Number TC
 296264, issued to Dennis Franas Callahan, dba Dennis Smog;

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1	3. Revoking or suspending Smog Check Inspector License Number EO 641493, issued		
2	to Manuel Lazcano, Jr.;		
3	4.	4. Revoking or suspending any additional license issued under Chapter 5, Part 5 of	
4	Division 26 of the Health and Safety Code in the name of Dennis Franas Callahan;		
5	5. Revoking or suspending any other automotive repair dealer registration issued to		
6	Dennis Franas Callahan;		
7	6.	6. Revoking or suspending any other smog check license under Chapter 5, Part 5 of	
8	Division 26 of the Health and Safety Code in the name of Manuel Lazcano, Jr.;		
9	7. Ordering Dennis Franas Callahan and Manuel Lazcano, Jr. to pay the Bureau of		
10	Automotive Repair the reasonable costs of the investigation and enforcement of this case,		
11	pursuant to Business and Professions Code section 125.3; and, if placed on probation, the costs o		
12	probation monitoring; and,		
13	8.	Taking such other and further action as deemed necessary and proper.	
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16	DATED:	As of Digital Signature Date PATRICK DORAIS	
17		Chief Bureau of Automotive Repair	
18		Department of Consumer Affairs State of California	
19		Complainant	
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(DENNIS FRANAS CALLAHAN, DBA DENNIS SMOG and MANUEL LAZCANO, JR.) ACCUSATION