BEFORE THE DIRECTOR OF THE

DEPARTMENT OF CONSUMER AFFAIRS

BUREAU OF AUTOMOTIVE REPAIR

STATE OF CALIFORNIA

In the Matter of the Accusation Against:

KLK INTERNATIONAL INC. dba BURLINGAME SMOG CHECK; KANSINEE ADSANATHAM,

PRESIDENT

1876 El Camino Real

Burlingame, CA 94010

Mailing Address:

1234 Church Street

San Francisco, CA 94114

Automotive Repair Dealer Registration No. ARD 288843

Smog Check Test Only Station License No. TC 288843

MANUEL VIEIRA DALUZ

1252 Highland Blvd.

Hayward, CA 94542

Smog Check Inspector License No. EO 631296

JOSE MENDOZA

7920 Anza Dr.

San Diego, CA 92114

Smog Check Inspector License No. EO 639368

Respondents.

Case No. 799/22-15207

DECISION

The attached Stipulated Settlement and Disciplinary Order as to KLK International, Inc.

dba Burlingame Smog Check only is hereby accepted and adopted by the Director of the

Department of Consumer Affairs as the Decision in the above-entitled matter.

This Decision shall become effective on December 6, 2024.

GRACE ARUPO RODRIGUEZ
Assistant Deputy Director
Legal Affairs Division

Department of Consumer Affairs

1	ROB BONTA Attorney General of California			
2	JOSHUA A. ROOM			
3	Supervising Deputy Attorney General AMBER N. WIPFLER	*		
4	Deputy Attorney General State Bar No. 238484			
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6	Telephone: (415) 510-3550 Facsimile: (415) 703-5480			
7	E-mail: Amber. Wipfler@doj.ca.gov Attorneys for Complainant			
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9	BEFORE THE			
9		DEPARTMENT OF CONSUMER AFFAIRS		
10	FOR THE BUREAU OF AUTOMOTIVE R STATE OF CALIFORNIA			
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14	In the Matter of the Accusation Against:		Case No. 79/22-15207	
15	KLK INTERNATIONAL INC. dba BURLINGAME SMOG CHECK	*	OAH No. 2024030688	
	NANCY JUNG, President			
16	1876 El Camino Real Burlingame, CA 94010		STIPULATED SETTLEMENT AND DISCIPLINARY ORDER	
17	Mailing Address:		AS TO RESPONDENT KLK	
18	1234 Church Street San Francisco, CA 94114	-	INTERNATIONAL, INC. ONLY	
19	*	9	9	
20	Automotive Repair Dealer No. ARD 288843 Smog Check Station License No TC 288843			
21	MANUEL VIEIRA DALUZ	K		
22	1252 Highland Blvd. Hayward, CA 94542	.xx		
23	Smog Check Inspector (EO) License No. EO	631296		
24	JOSE MENDOZA		*	
25	7920 Anza Dr. San Diego, CA 92114	6		
26	Smog Check Inspector (EO) License No. EO	639368	ė.	
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28	Respondents.		9	
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IT IS HEREBY STIPULATED AND AGREED by and between the parties¹ to the aboveentitled proceedings that the following matters are true:

PARTIES

- 1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair (Bureau). He brought this action solely in his official capacity and is represented in this matter by Rob Bonta, Attorney General of the State of California, by Amber N. Wipfler, Deputy Attorney General.
- 2. Respondent KLK International Inc., dba Burlingame Smog Check, Nancy Jung, President/Secretary/Treasurer² (Respondent Burlingame Smog) is representing itself in this proceeding and has chosen not to be represented by counsel.
- 3. On or about October 30, 2017, the Bureau issued Automotive Repair Dealer Registration Number ARD 288843 to Respondent Burlingame Smog. The Automotive Repair Dealer Registration was in full force and effect at all times relevant to the charges brought in Accusation 79/22-15207 and will expire on October 31, 2024, unless renewed.
- 4. On or about November 30, 2017, the Bureau issued Smog Check Test Only Station License Number TC 288843 (Smog Station License) to Respondent Burlingame Smog. The Smog Station License was in full force and effect at all times relevant to the charges brought in Accusation 79/22-15207 and will expire on October 31, 2024, unless renewed.

JURISDICTION

- 5. Accusation No. 79/22-15207 was filed before the Director of the Department of Consumer Affairs (Director), and is currently pending against Respondent Burlingame Smog. The Accusation and all other statutorily required documents were properly served on Respondent Burlingame Smog on March 24, 2023. Respondent Burlingame Smog timely filed a Notice of Defense contesting the Accusation.
- 6. A copy of Accusation No. 79/22-15207 is attached as exhibit A and incorporated herein by reference.

² Nancy Jung replaced former President Kansinee Adsanatham on or about June 12, 2024.

¹ This Stipulated Settlement and Order applies only to Respondent Burlingame Smog. It does not apply to the case against Respondents Manuel Daluz or Jose Mendoza.

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ADVISEMENT AND WAIVERS

- 7. Respondent has carefully read and understand the charges and allegations in Accusation No. 79/22-15207. Respondent has also carefully read and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 8. Respondent is fully aware of its legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at its own expense; the right to confront and cross-examine the witnesses against it; the right to present evidence and to testify on its own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 9. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 10. Respondent Burlingame Smog understands and agrees that the charges and allegations in Accusation No. 79/22-15207, if proven at a hearing, constitute cause for imposing discipline upon its Automotive Repair Dealer Registration and Smog Station License.
- 11. For the purpose of resolving the Accusation without the expense and uncertainty of further proceedings, Respondent Burlingame Smog agrees that, at a hearing, Complainant could establish a factual basis for the charges in the Accusation, and that Respondent Burlingame Smog hereby gives up its right to contest those charges.
- 12. Respondent Burlingame Smog agrees that its Automotive Repair Dealer Registration and Smog Station License are subject to discipline, and agrees to be bound by the Director's probationary terms as set forth in the Disciplinary Order below.

CONTINGENCY

13. This stipulation shall be subject to approval by the Director or the Director's designee. Respondent Burlingame Smog understands and agrees that counsel for Complainant and the staff of the Bureau of Automotive Repair may communicate directly with the Director

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this matter. 14. 15.

and staff of the Department of Consumer Affairs regarding this stipulation and settlement, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that it may not withdraw its agreement or seek to rescind the stipulation prior to the time the Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Director shall not be disqualified from further action by having considered

- The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.
- This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 16. In consideration of the foregoing admissions and stipulations, the parties agree that the Director may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Automotive Repair Dealer Registration No. ARD 288843 and Smog Check Station No. TC 288843, issued to Respondent KLK International Inc., dba Burlingame Smog Check; Nancy Jung, President, are revoked. However, the revocation is stayed and Respondent Burlingame Smog is placed on probation for five (5) years on the following terms and conditions:

Obey All Laws. During the period of probation, Respondent Burlingame Smog shall comply with all federal and state statutes, regulations and rules governing all BAR registrations

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and licenses held by Respondent Burlingame Smog.

- 2. Quarterly Reporting. During the period of probation, Respondent Burlingame Smog shall report either by personal appearance or in writing as determined by BAR on a schedule set by BAR, but no more frequently than once each calendar quarter, on the methods used and success achieved in maintaining compliance with the terms and conditions of probation.
- 3. Report Financial Interests. Respondent Burlingame Smog shall, within 30 days of the effective date of the decision and within 30 days from the date of any request by BAR during the period of probation, report any financial interest which any Respondent or any partners, officers, or owners of any Respondent facility may have in any other business required to be registered pursuant to Section 9884.6 of the Business and Professions Code.
- Access to Examine Vehicles and Records. Respondent Burlingame Smog shall provide BAR representatives unrestricted access to examine all vehicles (including parts) undergoing service, inspection, or repairs, up to and including the point of completion. Respondent Burlingame Smog shall also provide BAR representatives unrestricted access to all records pursuant to BAR laws and regulations.
- Tolling of Probation. If, during probation, Respondent Burlingame Smog leaves the 5. jurisdiction of California to reside or do business elsewhere or otherwise ceases to do business in the jurisdiction of California, Respondent Burlingame Smog shall notify BAR in writing within 10 days of the dates of departure and return, and of the dates of cessation and resumption of business in California. All provisions of probation other than cost reimbursement requirements, restitution requirements, training requirements, and that Respondent Burlingame Smog obey all laws, shall be held in abeyance during any period of time of 30 days or more in which Respondent Burlingame Smog is not residing or engaging in business within the jurisdiction of California. All provisions of probation shall recommence on the effective date of resumption of business in California. Any period of time of 30 days or more in which Respondent Burlingame Smog is not residing or engaging in business within the jurisdiction of California shall not apply to the reduction of this probationary period or to any period of actual suspension not previously completed. Tolling is not available if business or work relevant to the probationary license or

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registration is conducted or performed during the tolling period.

- 6. Violation of Probation. If Respondent Burlingame Smog violates or fails to comply with the terms and conditions of probation in any respect, the Director, after giving notice and opportunity to be heard may set aside the stay order and carry out the disciplinary order provided in the decision. Once Respondent Burlingame Smog is served notice of BAR's intent to set aside the stay, the Director shall maintain jurisdiction, and the period of probation shall be extended until final resolution of the matter.
- 7. Maintain Valid License. Respondent Burlingame Smog shall, at all times while on probation, maintain a current and active registration and/or license(s) with BAR, including any period during which suspension or probation is tolled. If Respondent Burlingame Smog's registration or license is expired at the time the decision becomes effective, the registration or license must be renewed by Respondent Burlingame Smog within 30 days of that date. If Respondent Burlingame Smog's registration or license expires during a term of probation, by operation of law or otherwise, then upon renewal Respondent Burlingame Smog's registration or license shall be subject to any and all terms and conditions of probation not previously satisfied. Failure to maintain a current and active registration and/or license during the period of probation shall also constitute a violation of probation.
- Cost Recovery. Respondent Burlingame Smog shall pay the Board of Automotive Repair \$6,228.00 for the reasonable costs of the investigation and enforcement of case No. 79/22-15207. If Respondent Burlingame Smog wishes to enter into a payment plan, it may make 54 monthly payments in the amount of \$115.33, to be completed no later than six (6) months before probation terminates. Respondent Burlingame Smog shall make payment by check or money order payable to the Bureau of Automotive Repair and shall indicate on the check or money order that it is for cost recovery payment for case No. 79/22-15207. Any order for payment of cost recovery shall remain in effect whether or not probation is tolled. Probation shall not terminate until full cost recovery payment has been made. BAR reserves the right to pursue any other lawful measures in collecting on the costs ordered and past due, in addition to taking action based upon the violation of probation.

- 9. **Completion of Probation**. Upon successful completion of probation, Respondent Burlingame Smog's affected registration and/or license will be fully restored or issued without restriction, if Respondent Burlingame Smog meets all current requirements for registration or licensure and has paid all outstanding fees, monetary penalties, or cost recovery owed to BAR.
- 10. License Surrender. Following the effective date of a decision that orders a stay of invalidation or revocation, if Respondent Burlingame Smog ceases business operations or is otherwise unable to satisfy the terms and conditions of probation, Respondent Burlingame Smog may request that the stay be vacated. Such request shall be made in writing to BAR. The Director and the BAR Chief reserve the right to evaluate the Respondent Burlingame Smog's request and to exercise discretion whether to grant the request or take any other action deemed appropriate or reasonable under the circumstances. Upon formal granting of the request, the Director will vacate the stay order and carry out the disciplinary order provided in the decision. Respondent Burlingame Smog may not petition the Director for reinstatement of the surrendered registration and/or license, or apply for a new registration or license under the jurisdiction of BAR at any time before the date of the originally scheduled completion of probation. If Respondent Burlingame Smog applies to BAR for a registration or license at any time after that date, Respondent Burlingame Smog must meet all current requirements for registration or licensure and pay all outstanding fees or cost recovery owed to BAR and left outstanding at the time of surrender.

ACCEPTANCE 1 I am authorized to sign for and bind Respondent KLK International, Inc., dba Burlingame 2 3 Smog. I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Automotive Repair Dealer Registration and Smog 4 Check Station License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, 5 knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of 6 the Department of Consumer Affairs. 7 8 Nancy Jung 9 DATED: 9/24/24 NANCY JUNG, PRESIDENT 10 KLK INTERNATIONAL INC., DBA BURLINGAME **SMOG CHECK** 11 Respondent 12 13 14 ENDORSEMENT 15 The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully 16 submitted for consideration by the Director of the Department of Consumer Affairs. 17 DATED: Respectfully submitted, 18 ROB BONTA 19 Attorney General of California JOSHUA A. ROOM 20 Supervising Deputy Attorney General 21 22

AMBER N. WIPFLER
Deputy Attorney General
Attorneys for Complainant

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ACCEPTANCE

I am authorized to sign for and bind Respondent KLK International, Inc., dba Burlingame Smog. I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Automotive Repair Dealer Registration and Smog Check Station License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of the Department of Consumer Affairs.

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NANCY JUNG, PRESIDENT KLK INTERNATIONAL INC., DBA BURLINGAME SMOG CHECK Respondent

ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Director of the Department of Consumer Affairs.

DATED: September 24, 2024

Respectfully submitted,

ROB BONTA Attorney General of California JOSHUA A. ROOM Supervising Deputy Attorney General

AMBER N. WIPFLER
Deputy Attorney General
Attorneys for Complainant

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