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BEFORE THE
DEPARTMENT OF CONSUMER AFFAIRS
FOR THE BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA

In the Matter of the Accusation Against: **TAHOMA COMMUNICATIONS LLC** **DBA NAPA SMOG TEST ONLY** **1509 Main St.** **Napa, CA 94559** **Automotive Reair Dealer No. ARD 277441** **Smog Check Station License No TC 277441** **GONZALO VASQUEZ** **1064 Marina Dr.** **Napa, CA 94558** **Smog Check Inspector (EO) License No. EO 636368** **And** **JOHN M. VASQUEZ** **3112 Hamilton Street** **Napa, CA 94558** **Smog Check Inspector (EO) License No. EO 636122** Respondents.	Case Number: 79/19-16426 **A C C U S A T I O N**

Complainant alleges:

PARTIES

1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

Automotive Repair Dealer Registration

2. On or about August 1, 2014, the Bureau issued Automotive Repair Dealer Registration Number ARD 277441 (Registration) to Tahoma Communications LLC. (Respondent Tahoma) dba Napa Smog Test Only. The Registration was in full force and effect at all times relevant to the charges brought herein and will expire on August 31, 2020, unless renewed.

Smog Check Test Only Station License

3. On or about August 11, 2014, the Bureau issued Smog Check, Test Only, Station License Number TC 277441 (Smog Station License) to Respondent Tahoma. The Smog Station License was in full force and effect at all times relevant to the charges brought herein and will expire on August 31, 2020, unless renewed.

Smog Check Inspector Licenses

4. On or about December 19, 2013, the Director issued Smog Check Inspector License EO 636368 to Gonzalo Vasquez (Respondent G. Vasquez). Respondent G. Vasquez's Smog Check Inspector License will expire on February 29, 2020, unless renewed.

5. On or about October 11, 2013, the Director issued Smog Check Inspector License EO 636122 to John M. Vasquez (Respondent J. Vasquez). Respondent G. Vasquez's Smog Check Inspector License expired on October 31, 2019, and has not been renewed.

JURISDICTION

6. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau of Automotive Repair, under the authority of the following laws.

STATUTORY AND REGULATORY PROVISIONS

7. Section **9884.7** of the Business and Professions Code ("Code") states, in pertinent part:

(a) The director, where the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.

(1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.

. . .

(4) Any other conduct that constitutes fraud.

. . .

(6) Failure in any material respect to comply with the provisions of this chapter or regulations adopted pursuant to it.

. . .

(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

8. Code section **9884.13** provides, in pertinent part, that the expiration of a valid registration shall not deprive the director or chief of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently.

9. Section **44002** of the Health and Safety Code provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.

10. Section **44012** of the Health and Safety Code requires that tests at smog check stations be performed in accordance with procedures prescribed by the department.

11. Section **44059** of the Health and Safety Code states, in pertinent part:

"The willful making of any false statement or entry with regard to a material matter in any oath, affidavit, certificate of compliance or noncompliance, or application form which is required by this chapter or Chapter 20.3 (commencing with Section 9880) of Division 3 of the Business and Professions Code, constitutes perjury and is punishable as provided in the Penal Code."

12. Section **44072.2** of the Health and Safety Code states, in pertinent part:

The director may suspend, revoke, or take other disciplinary action against a license as provided in this article if the licensee, or any partner, officer, or director thereof, does any of the following:

(a) Violates any section of this chapter and the regulations adopted pursuant to it, which related to the licensed activities.

. . .

(c) Violates any of the regulations adopted by the director pursuant to this chapter.

(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

. . .

(h) Violates or attempts to violate the provisions of this chapter relating to the particular activity for which he or she is licensed.

13. Section **44072.6** of the Health and Safety Code provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director of Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to proceed with disciplinary action.

14. Section **44072.8** of the Health and Safety Code states:

When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director.

15. Section **44072.10** of the Health and Safety Code states:

". . . (c) The department shall revoke the license of any smog check technician or station licensee who fraudulently certifies vehicles or participates in the fraudulent inspection of vehicles. A fraudulent inspection includes, but is not limited to, all of the following:

"(1) Clean piping, as defined by the department."

. . .

"(4) Intentional or willful violation of this chapter or any regulation, standard, or procedure of the department implementing this chapter."

16. California Code of Regulations, title 16, section **3340.24**, states:

". . .(c) The bureau may suspend or revoke the license of or pursue other legal action against a licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a certificate of noncompliance. . ."

17. California Code of Regulations, title 16, section **3340.30**, states, in pertinent part:

A licensed smog check inspector and/or repair technician shall comply with the following requirements at all times while licensed:

(a) Inspect, test and repair vehicles, as applicable, in accordance with section 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section 3340.42 of this article.

. . .

18. California Code of Regulations, title 16, section **3340.41(c)**, states:

"No person shall enter into the BAR-97 Emissions Inspection System or the OBD Inspection System any vehicle identification information or emission control system identification data for any vehicle other than the one being tested. Nor shall any person knowingly enter into the BAR-97 Emissions Inspection System or the OBD Inspection System any false information about the vehicle being tested."

19. California Code of Regulations, title 16, section **3340.42**, states:

"Smog check inspection methods are prescribed in the Smog Check Manual, referenced by section 3340.45.

"(a) All vehicles subject to a smog check inspection, shall receive one of the following test methods:

. . .

"(3) An OBD-focused test, shall be the test method used to inspect gasoline-powered vehicles 2000 model-year and newer, and diesel-powered vehicles 1998 model-year and newer. The OBD test failure criteria are specified in section 3340.42.2."

20. California Code of Regulations, title 16, section **3340.45**, states:

"(a) All Smog Check inspections shall be performed in accordance with requirements and procedures prescribed in the following:

(1) Smog Check Manual, dated 2013, which is hereby incorporated by reference. This manual became effective on or after January 1, 2013. This manual shall remain in effect until subparagraph (2) is implemented.

"(2) Smog Check Manual, dated November 2, 2017, which is hereby incorporated by reference. This manual shall become effective on August 2, 2018."

COSTS

21. Section 125.3 of the Code provides, in pertinent part, that a Board (including the Bureau of Automotive Repair) may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licentiate to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

FACTUAL SUMMARY

22. California's Smog Check Program requires the owners of most motor vehicles in California to take and pass a Smog Check inspection and receive a Certificate of Compliance every two years when renewing their registration and also when the vehicle's title is transferred. These inspections are performed by Smog Check inspectors at Smog Check Stations, both of which are licensed by the Bureau of Automotive Repair (BAR).

23. The Smog Check inspection in certain Enhanced areas of the State is an Acceleration Simulation Mode (ASM) test performed using an Emission Inspection System (EIS), also known as a BAR 97. This is a computer based five-gas analyzer that measures Hydrocarbons, Carbon Monoxide, Oxides of Nitrogen, Carbon Dioxide, and Oxygen. The inspection involves a test of the vehicle's tailpipe emissions on a dynamometer. In Basic areas of the State, or depending on a vehicle's configuration (all-wheel drive, traction control issue), a similar test called a Two Speed Idle (TSI) test is performed, but instead of applying a load to the vehicle's drive wheels with a dynamometer, the EIS measures the emissions at idle as well as 2500 revolutions per minute (RPM).

24. The inspector also performs visual and functional tests on the vehicle as outlined in the Smog Check Manual. The visual inspection of the emission control components verifies the required emission control devices are present and properly connected. Functional tests are also performed which, depending on the vehicle, may include checking the ignition timing, malfunction indicator light (MIL), Exhaust Gas Recirculation (EGR) system, a low pressure test of the evaporative emissions controls (LPFET), a visible smoke test, and a pressure test of the gas cap.

25. On March 9, 2015, the Bureau implemented a statewide regulatory change requiring the use of the On Board Diagnostic Inspection System (BAR-OIS) instead of the Emission Inspection System (EIS) for the smog testing of 2000 model year and newer gas powered and 1998 and newer diesel vehicles. Most older vehicles require the ASM or TSI test on the EIS.

26. The new BAR-OIS smog inspection uses a Data Acquisition Device (DAD), a computer, a bar code scanner, and printer. The DAD is a scan tool that retrieves data from a vehicle's On Board Diagnostic-generation II (OBD II) computer. The DAD connects the BAR OIS computer to the vehicle's diagnostic link connector (DLC) to retrieve the data from the vehicle. The bar code scanner is used to input technician information, the vehicle identification number (VIN), and DMV renewal information. The printer is used to print Vehicle Inspection Reports.

27. Data retrieved and recorded during a BAR-OIS smog check includes: the eVIN, which is the digitally stored VIN programmed into the vehicle's Powertrain Control Module (PCM); the communication protocol, which is the manufacturer/vehicle's specific "language" the PCM uses to relay information; and the number of Parameter Identifications (PIDs), which is the number of specific data values each PCM uses related to emissions controls.

28. As part of the BAR-OIS smog inspections, the technician also performs a visual and functional test on the vehicle being inspected. The visual inspection of the emission control components verifies the required emission control devices are present and properly connected and a functional test is performed of the malfunction indicator light (MIL). The BAR-OIS software makes the determination whether or not the vehicle passes the inspection based on the results of

the OBD, visual and functional tests. If the vehicle passes the inspection a certificate of compliance is issued. The information from the smog inspection is then transmitted to the Vehicle Information Data (VID).

29. The Bureau can access the VID to view test data on smog check inspections performed at any Smog Check Station, or search for, retrieve, and print a test record for a particular vehicle which has been tested.

30. The Bureau has become aware of methods some Smog Check stations and Smog Check inspectors use to fraudulently issue smog certificates to vehicles that will not pass a Smog Check test on their own, or in some instances, are not even present during the time the test is performed.

31. One method is known as "clean plugging." "Clean plugging" is the act of using one vehicle's properly functioning OBDII system, or another source, to generate passing data readings or diagnostic information for the purpose or fraudulently issue a smog certificate of compliance to a vehicle that is not in smog compliance and/or not present for testing. The vehicle being tested is not the one being issued the certificate of compliance.

32. The Bureau initiated an investigation of Respondent Tahoma's smog check station. Starting on or about January 5, 2017, and continuing until about September 25, 2019, Respondents were found to have performed eight fraudulent smog inspections using clean-plugging methods. Respondent J. Vasquez performed one of the clean-plug inspections. Respondent G. Vasquez performed seven of the clean-plug inspections. All eight fraudulent smog inspections were performed at Respondent Tahoma's smog station. Respondent Tahoma issued the eight fraudulent certificates of compliance.

33. A Bureau representative reviewed data for the eight clean-plugged vehicles inspected by Respondents. The data revealed that the eight vehicles that were purportedly tested by Respondents were not and could not have been connected to the DAD when they were being certified because the OBD-II data purportedly transmitted by those vehicles could not have been transmitted by those vehicles.

34. Respondents clean plugged and issued fraudulent certificates of compliance to the following eight vehicles:

a) Clean Plug# 1 - 2003 Toyota Corolla CE (Inspected by Respondent G. Vasquez)

Certificate # ZN266834C	eVIN	Protocol	PID count
Fraudulent Inspection 1/5/2017	1FMCU0C73BKB14524	ICAN11bt5	39
Expected OBDII Value	Not expected	I914	17

b) Clean Plug #2 – 2011 Chevrolet Camaro 2SS (Inspected by Respondent G. Vasquez)

Certificate # ZN741121C	eVIN	Protocol	PID count
Fraudulent Inspection 1/20/17	Not Reported	I914	18
Expected OBDII Value	2G1FT1EW9B9142031	ICAN11bt5	44, 44|5, or 44|8

c) Clean Plug #3 2005 Jeep Grand Cherokee (Inspected by Respondent G. Vasquez)

Certificate # HN506798C	eVIN	Protocol	PID count
Fraudulent Inspection 2/7/18	1FMZU73E82ZA44835	JPWM	22
Expected OBDII Value	1J4HR48N55C597355	ICAN11bt5	39|8, or 39|8|15

d) Clean Plug #4 – 2000 Kia Sephia Base (Inspected by Respondent G. Vasquez)

Certificate # HZ080157C	eVIN	Protocol	PID count
Fraudulent Inspection 12/5/18	1GCEC19X44Z183052	JVPW	22
Expected OBDII Value	Not expected	I914	16, or 16|1

e) Clean Plug #5 – 2001 Ford F150 (Inspected by Respondent G. Vasquez)

Certificate # ID387156C	eVIN	Protocol	PID count
Fraudulent Inspection 3/5/19	1GKEK63UX2J187721	JVPW	22
Expected OBDII Value	1FTRX17W01NB34742	JPWM	20

f) Clean Plug #6 – 2006 Nissan Xterra Off Road (Inspected by Respondent J. Vasquez)

Certificate # QW497156C	eVIN	Protocol	PID count
Fraudulent Inspection 8/17/19	Not Reported	I914	17
Expected OBDII Value	5N1AN08U86C555956	I914	22

g) Clean Plug #7 – 2007 Dodge Charger R/T (Inspected by Respondent G. Vasquez)

Certificate # IH146309C	eVIN	Protocol	PID count
Fraudulent Inspection 9/14/19	JNRAS08W74X225794	I914	22
Expected OBDII Value	2B3KA53H37H686451	ICAN11bt5	43|12

h) Clean Plug #8 – 2007 Chevrolet Colorado (Inspected by Respondent G. Vasquez)

Certificate # QY563126C	eVIN	Protocol	PID count
Fraudulent Inspection 9/25/19	Not Reported	I914	20
Expected OBDII Value	1GCCS199278173853	JVPW	19

FIRST CAUSE FOR DISCIPLINE

(Misleading Statements - Registration)

35. Respondent Tahoma has subjected its registration to discipline under Code section 9884.7, subdivision (a)(1), in that it made statements which it knew or which by exercise of reasonable care should have known were untrue or misleading, as set forth above in paragraph 34, above. Respondents fraudulently purported to test eight vehicles, and certified that the eight vehicles passed inspection and were in compliance with applicable laws and regulations. In fact, Respondents conducted the inspections on those vehicles using clean-plugging methods.

SECOND CAUSE FOR DISCIPLINE

(Fraud - Registration)

36. Respondent Tahoma has subjected its registration to discipline under Code section 9884.7, subdivision (a)(4), in that it committed acts which constitute fraud, as set forth above in paragraph 34, above.

THIRD CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program – Smog Station License)

37. Respondent Tahoma has subjected its station license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivisions (a) and (c), in that it violated sections of that Code and applicable regulations, as set forth above in paragraph 34, as follows:

a. **Section 44012**: Respondent failed to ensure that smog inspections were performed on eight vehicles in accordance with procedures prescribed by the department.

b. **Section 44059**: Respondent willfully made false entries for the electronic certificates of compliance by certifying that eight vehicles had been inspected as required when, in fact, they had not.

c. **Section 3340.24, subdivision (c)**: Respondent falsely or fraudulently issued electronic certificates of compliance to eight vehicles without performing bona fide inspections of the emission control devices and systems on those vehicles.

d. **Section 3340.30, subdivision (a)**: Respondent failed to inspect eight vehicles in accordance with Health and Safety Code section 44012 and California code of Regulations title 16, section 3340.42.

e. **Section 3340.41, subdivision (c)**: Respondent entered vehicle identification information for a vehicle other than the one being tested into the BAR-OIS. Respondent knowingly entered false information about the vehicle being tested into the BAR-OIS.

f. **Section 3340.42**: Respondent failed to conduct the required smog tests and inspections on eight vehicles in accordance with the Bureau's specifications.

g. **Section 3340.45** Respondent violated the procedures contained in the Smog Check Manual by entering vehicle identification information for a vehicle that was not being tested. Respondent knowingly entered false information about the vehicle being tested.

FOURTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit – Smog Station License)

38. Respondent Tahoma has subjected its station license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivision (d), in that it committed acts involving dishonesty, fraud or deceit, whereby another was injured by issuing electronic certificates of compliance for vehicles without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program, as set forth above in paragraph 34, above.

FIFTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program – Smog Check License)

39. Respondent G. Vasquez has subjected his Smog Check Inspector license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivisions (a) and (c), in that he violated sections of that Code and applicable regulations, as set forth above in paragraph 34, as follows:

a. **Section 44012**: Respondent failed to ensure that smog inspections were performed on seven vehicles in accordance with procedures prescribed by the department.

b. **Section 44059**: Respondent willfully made false entries for the electronic certificates of compliance by certifying that seven vehicles had been inspected as required when, in fact, they had not.

c. **Section 3340.24, subdivision (c)**: Respondent falsely or fraudulently issued electronic certificates of compliance to seven vehicles without performing bona fide inspections of the emission control devices and systems on those vehicles.

d. **Section 3340.30, subdivision (a)**: Respondent failed to inspect seven vehicles in accordance with Health and Safety Code section 44012 and California code of Regulations title 16, section 3340.42.

e. **Section 3340.41, subdivision (c)**: Respondent entered vehicle identification information for a vehicle other than the one being tested into the BAR-OIS. Respondent knowingly entered false information about the vehicle being tested into the BAR-OIS.

f. **Section 3340.42**: Respondent failed to conduct the required smog tests and inspections on seven vehicles in accordance with the Bureau's specifications.

g. **Section 3340.45** Respondent violated the procedures contained in the Smog Check Manual by entering vehicle identification information for a vehicle that was not being tested. Respondent knowingly entered false information about the vehicle being tested.

SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit – Smog Check License)

40. Respondent G. Vasquez subjected his Smog Check Inspector license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivision (d), in that he committed acts involving dishonesty, fraud or deceit, whereby another was injured by issuing electronic certificates of compliance for vehicles without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program, as set forth above in paragraph 34.

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SEVENTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program – Smog Check License)

41. Respondent J. Vasquez has subjected his Smog Check Inspector license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivisions (a) and (c), in that he violated sections of that Code and applicable regulations, as set forth above in paragraph 34, as follows:

a. **Section 44012**: Respondent failed to ensure that a smog inspection was performed on a vehicle in accordance with procedures prescribed by the department.

b. **Section 44059**: Respondent willfully made false entries for an electronic certificate of compliance by certifying that a vehicle had been inspected as required when, in fact, it had not.

c. **Section 3340.24, subdivision (c)**: Respondent falsely or fraudulently issued an electronic certificate of compliance to a vehicle without performing a bona fide inspection of the emission control devices and systems on the vehicles.

d. **Section 3340.30, subdivision (a)**: Respondent failed to inspect a vehicle in accordance with Health and Safety Code section 44012 and California code of Regulations title 16, section 3340.42.

e. **Section 3340.41, subdivision (c)**: Respondent entered vehicle identification information for a vehicle other than the one being tested into the BAR-OIS. Respondent knowingly entered false information about the vehicle being tested into the BAR-OIS.

f. **Section 3340.42**: Respondent failed to conduct the required smog tests inspection on a vehicle in accordance with the Bureau's specifications.

g. **Section 3340.45** Respondent violated the procedures contained in the Smog Check Manual by entering vehicle identification information for a vehicle that was not being tested. Respondent knowingly entered false information about the vehicle being tested.

EIGHTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit – Smog Check License)

42. Respondent J. Vasquez subjected his Smog Check Inspector license to discipline under Health and Safety Code sections 44072.10 and 44072.2, subdivision (d), in that he

committed acts involving dishonesty, fraud or deceit, whereby another was injured by issuing electronic certificates of compliance for vehicles without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program, as set forth above in paragraph 34.

OTHER MATTERS

43. Pursuant to Code section 9884.7, subdivision (c), the Director may suspend, revoke, or place on probation the registration for all places of business operated in this state by Respondent Tahoma, upon a finding that Respondent Tahoma has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.

44. Pursuant to Health & Safety Code section 44072.8, if Respondent Tahoma's Station License is revoked or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the director.

45. Pursuant to Health & Safety Code section 44072.8, if Respondent G. Vasquez's Smog Check Inspector License is revoked or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the director.

46. Pursuant to Health & Safety Code section 44072.8, if Respondent J. Vasquez's Smog Check Inspector License is revoked or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

1. Revoking or suspending Automotive Repair Dealer Registration Number ARD 277441 issued to Tahoma Communications LLC. dba Napa Smog Test Only;

2. Revoking or suspending Smog Check Test Only Station License Number TC 277441 issued to Tahoma Communications LLC. dba Napa Smog Test Only;

3. Revoking or suspending Smog Check Inspector License Number EO 636368 issued to Gonzalo Vasquez;

4. Revoking or suspending Smog Check Inspector License Number EO 636122 issued to John M. Vasquez;

5. Revoking or suspending any additional Automotive Repair Dealer Registration and/or Smog Check Station License issued to Tahoma Communications LLC.;

6. Revoking or suspending any additional Smog Check Station License, Smog Check Inspector License, or Smog Check Repair Technician license, issued to Gonzalo Vasquez;

7. Revoking or suspending any additional Smog Check Station License, Smog Check Inspector License, or Smog Check Repair Technician license, issued to John Vasquez;

8. Ordering Tahoma Communications LLC. to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

9. Ordering John M. Vasquez to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

10. Ordering Gonzalo Vasquez to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

11. Taking such other and further action as deemed necessary and proper.

DATED: January 21, 2020

Signature on File
_____
PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs State of California
Complainant