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8 **BEFORE THE**
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 77/25-7102

ACCUSATION

13 **DALIA CAR COMPANY, INC., DBA**
14 **DIAMOND CHEVROLET OF SAN**
15 **BERNARDINO, ALAM Z. KHAN,**
16 **PRES/SEC/TREAS**
17 **909 W. 21st St.**
18 **San Bernardino, CA 92405**

19 **Automotive Repair Dealer Registration No.**
20 **ARD 295238**
21 **Smog Check Station License No. RC 295238**

22 **and**

23 **ROBERT RAYMOND READ**
24 **34309 Sherwood Dr.**
25 **Yucaipa, CA 92399**

26 **Smog Check Inspector License No. EO**
27 **116654**
28 **Smog Check Repair Technician License No.**
EI 116654

Respondents.

1 **PARTIES**

2 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as
3 the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

4 **Dalia Car Company, Inc., dba Diamond Chevrolet of San Bernardino**

5 2. On or about August 26, 2019, the Bureau of Automotive Repair issued Automotive
6 Repair Dealer Registration Number ARD 295238 to Dalia Car Company Inc., dba Diamond
7 Chevrolet of San Bernardino (Respondent Diamond Chevrolet of San Bernardino). The
8 Automotive Repair Dealer Registration was in full force and effect at all times relevant to the
9 charges brought herein and will expire on August 31, 2026, unless renewed.

10 3. On or about September 4, 2019, the Bureau of Automotive Repair issued Smog
11 Check Station License Number RC 295238 to Respondent Diamond Chevrolet of San
12 Bernardino. Respondent's Smog Check Station License was in full force and effect at all times
13 relevant to the charges brought herein and will expire on August 31, 2026.

14 **Robert Raymond Read**

15 4. On or about February 13, 2014, the Bureau of Automotive Repair issued Smog Check
16 Inspector License Number EO 116654 to Robert Raymond Read (Respondent Read). The Smog
17 Check Inspector License was in full force and effect at all times relevant to the charges brought
18 herein and will expire on April 30, 2026, unless renewed.

19 5. On or about February 13, 2014, the Bureau of Automotive Repair issued Smog Check
20 Repair Technician License Number EI 116654 to Robert Raymond Read (Respondent Read).
21 The Smog Check Repair Technician License was in full force and effect at all times relevant to
22 the charges brought herein and will expire on April 30, 2026, unless renewed.

23 **JURISDICTION**

24 6. This Accusation is brought before the Director of the Department of Consumer
25 Affairs (Director) for the Bureau of Automotive Repair, under the authority of the following laws.
26 All section references are to the Business and Professions Code (Code) unless otherwise
27 indicated.
28

7. Section 9884.13 of the Code provides, in pertinent part, that the expiration of a valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently.

STATUTORY PROVISIONS

8. Section 9884.7¹ of the Code states, in pertinent part:

(a) The director, if the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer:

(1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.

• • •

(3) Failing or refusing to give to a customer a copy of any document requiring the customer's signature as soon as the customer signs the document.

(4) Any other conduct that constitutes fraud.

• • •

(6) Failure in any material respect to comply with the provisions of this chapter or regulations adopted pursuant to it.

(7) Any willful departure from or disregard of accepted trade standards for good and workmanlike repair in any material respect, which is prejudicial to another without consent of the owner or the owner's duly authorized representative.

...

(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

9. Section 9884.8 of the Code states:

All work done by an automotive repair dealer, including all warranty work, shall be recorded on an invoice and shall describe all service work done and parts

¹ Business and Professions Code section 9884.7 was amended to include subdivision (e), effective January 1, 2022.

1 supplied. Service work and parts shall be listed separately on the invoice, which shall
2 also state separately the subtotal prices for service work and for parts, not including
3 sales tax, and shall state separately the sales tax, if any, applicable to each. If any
4 used, rebuilt, or reconditioned parts are supplied, the invoice shall clearly state that
5 fact. If a part of a component system is composed of new and used, rebuilt or
6 reconditioned parts, that invoice shall clearly state that fact. The invoice shall include
7 a statement indicating whether any crash parts are original equipment manufacturer
8 crash parts or nonoriginal equipment manufacturer aftermarket crash parts. One copy
9 of the invoice shall be given to the customer and one copy shall be retained by the
10 automotive repair dealer.

11 10. Section 9884.11 of the Code states:

12 Each automotive repair dealer shall maintain any records that are required by
13 regulations adopted to carry out this chapter. Those records shall be open for
14 reasonable inspection by the chief or other law enforcement officials. All of those
15 records shall be maintained for at least three years.

16 11. Health & Saf. Code section 44072.2 states, in pertinent part:

17 The director may suspend, revoke, or take other disciplinary action against a
18 license as provided in this article if the licensee, or any partner, officer, or director
19 thereof, does any of the following:

20 . . .

21 (d) Commits any act involving dishonesty, fraud, or deceit whereby another is
22 injured.

23 12. Health & Saf. Code section 44072.8 states:

24 When a license has been revoked or suspended following a hearing under this
25 article, any additional license issued under this chapter in the name of the licensee
26 may be likewise revoked or suspended by the director.

27 **REGULATORY PROVISIONS**

28 13. California Code of Regulations, title 16, section 3356, states, in pertinent part:

. . .

(b) The invoice shall show the automotive repair dealer's registration number
and the corresponding business name and address as shown in the Bureau's records.

(c) The invoice shall separately list, describe and identify all of the following:

(1) All services and repairs performed, including any diagnosis or warranty
repairs, and the prices for each.

14. California Code of Regulations, title 16, section 3358, states, in pertinent part:

Pursuant to Section 9884.11 of the Business and Professions Code, each automotive repair dealer shall maintain, in either written or electronic form, legible copies of the following records for at least three years:

...

(c) All work orders and/or contracts for repairs, parts and labor, including all records supplementing the work order and created to obtain additional authorization from the customer for any additional repairs estimated.

COST RECOVERY

15. Section 125.3 of the Code provides, in pertinent part, that the Board may request the administrative law judge to direct a licensee found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case, with failure of the licensee to comply subjecting the license to not being renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be included in a stipulated settlement.

FACTUAL ALLEGATIONS

16. On or about July 3, 2024, a program representative at the Bureau conducted a proactive conference with Respondent Diamond Chevrolet of San Bernardino to discuss provisions of the Automotive Repair Act, including estimate and authorization requirements, as well as invoice requirements. The Bureau's program representative informed Respondent Diamond Chevrolet of San Bernardino that adhering to the laws and regulations of the Automotive Repair Act was mandatory.

17. On or about August 7, 2024, the Bureau held a presentation with Respondent Diamond Chevrolet of San Bernardino to assist in the compliance with the Automotive Repair Act, including a discussion on the laws and regulations regarding misleading statements and fraud. The Bureau instructed Respondent Diamond Chevrolet of San Bernardino to comply with all laws and regulations of the Automotive Repair Act.

18. On or about September 26, 2024, a program representative at the Bureau conducted another proactive conference with Respondent Diamond Chevrolet of San Bernardino to discuss provisions of the Automotive Repair Act, including documentation requirements. The Bureau's

1 program representative informed Respondent Diamond Chevrolet of San Bernardino that
2 adhering to the laws and regulations of the Automotive Repair Act was mandatory.

3 19. In or about May of 2025, the Bureau performed an undercover operation of
4 Respondent Diamond Chevrolet of San Bernardino using a Bureau vehicle with documented
5 ignition, fuel, and brake systems. In the undercover operation, Respondent Diamond Chevrolet of
6 San Bernardino made false and misleading statements to sell unnecessary automotive repairs.

7 **Undercover Operation**

8 20. For the undercover operation, Bureau Representative J.H. documented the ignition,
9 fuel, and brake systems on the Bureau's 2007 Chevrolet (Chevrolet). J.H. verified the Chevrolet
10 was in good condition and in no need of repairs. J.H. then deliberately created a restriction to the
11 Chevrolet's fuel injector for cylinder number 5, causing the engine to run rough, the MIL to
12 illuminate, and a scan of the Powertrain Control Module (PCM) indicated a diagnostic trouble
13 code (DTC) P0300 – Engine Misfire Detected with persistent misfire counts on cylinder number
14 5. J.H. documented that the only repair required to correct the condition was replacement of the
15 cylinder 5 fuel injector followed by clearing DTC P0300 from the PCM memory.

16 21. On or about May 1, 2025, a Bureau Undercover Operator ("operator") delivered the
17 Chevrolet to Respondent Diamond Chevrolet of San Bernardino, and told Respondent she had an
18 appointment for them to diagnose a rough running condition, an illuminated check engine light,
19 and a noise when depressing the brake pedal. Respondent's service consultant, Jeramie Diaz,
20 confirmed the appointment, and told the operator they would perform a drivability diagnosis, a
21 brake/suspension diagnosis, as well as other complimentary services, including a tire pressure
22 check, an alignment check, and a multi-point inspection. Diaz printed paperwork for the operator
23 to sign and date, and told the operator that he would call the following day to discuss the results.
24 The operator was not provided with any paperwork that she signed at Respondent Diamond
25 Chevrolet of San Bernardino.

26 22. On or about May 2, 2025, the operator spoke with Diaz via phone, in which Diaz
27 informed the operator that the check engine light problem was due to multiple misfire codes, and
28 relayed that technician that worked on the Chevrolet found that the fuel injectors were failing and

1 that three cylinders were underperforming due to the three failing fuel injectors. Diaz further
2 recommended new fuel injectors and spark plugs. The operator asked Diaz if the recommended
3 fuel injectors and spark plugs were needed to repair the check engine light and engine running
4 rough problem, and Diaz replied in the affirmative. Diaz told the operator that the technician was
5 unable to duplicate the brake noise. Diaz concluded by stating the price to repair the Chevrolet
6 would be \$3,518.00 and that some parts would need to be ordered.

7 23. The operator spoke with Diaz via phone again later that day, and the operator asked
8 Diaz if the price was for all eight fuel injectors and all eight spark plugs, or just the three failing
9 fuel injectors. Diaz replied that the price included all spark plugs and all fuel injectors, as it
10 would be pointless to replace just the three failing fuel injectors, as the vehicle would have to be
11 returned to replace the remaining fuel injectors in a month or two if Respondent Diamond
12 Chevrolet of San Bernardino did not replace them now. The operator approved the repairs,
13 totaling \$3,518.00.

14 24. On or about May 8, 2025, the operator again spoke with Diaz via phone, in which the
15 service consultant informed the operator that all eight fuel injectors had been replaced and the
16 Chevrolet had been sent back to the suspension technician for a test drive to listen for the brake
17 noise. Diaz told the operator that the suspension technician heard a “clinking” noise when
18 braking, and the noise was coming from the driveline at the rear of the Chevrolet and required a
19 “driveline service”. The operator asked Diaz if the problem was inside the differential, and Diaz
20 replied in the affirmative. Diaz stated Respondent Diamond Chevrolet of San Bernardino would
21 “open it up and lube everything”. Diaz told the operator that the labor for the service would be an
22 additional \$239.95. The operator told Diaz she would call him back.

23 25. The operator spoke with Diaz via phone again later that day, and Diaz informed the
24 operator that all the spark plugs had been replaced. Diaz explained that the “driveline service”
25 involved lubricating the splines on the driveshaft, and the differential fluid would not be replaced
26 and the differential would not be opened. Diaz further explained that the driveshaft splines were
27 sticking and causing a “clinking” noise during the push/pull type action which occurs when
28 braking. The operator declined the “driveline service”. Diaz stated the Chevrolet was repaired,

1 and it did not need any additional repairs for the engine misfire and illuminated check engine
2 light problem.

3 26. On or about May 12, 2025, the operator arrived at Respondent Diamond Chevrolet of
4 San Bernardino and met with Diaz to pick up the Chevrolet. Diaz printed three documents and
5 the operator signed two of the documents. Diaz then discussed the Chevrolet's repairs with the
6 operator, and walked the operator to the cashier. The operator paid the cashier \$3,460.65 for the
7 repairs, and received a document titled "Invoice" containing the name "Diamond Chevrolet" and
8 the number "16078313" dated May 12, 2025.

9 27. On or about May 19, 2025, Bureau Automotive Program Specialist D.M. visited
10 Respondent Diamond Chevrolet of San Bernardino and met with Respondent's service manager,
11 Martin Granado. The program specialist requested records relating to the Chevrolet, and Granado
12 provided a document titled "Workorder" containing the name "Diamond Chevrolet" and the
13 number "16078313" dated May 1, 2025, and a document titled "Invoice" containing the name
14 "Diamond Chevrolet" and the number "16078313" dated May 12, 2025. The invoice references
15 that a "Brake/Suspension Diagnosis" was performed due to a noise that the customer complained
16 about when applying brakes.

17 28. Granado admitted to the program specialist that Respondent Diamond Chevrolet of
18 San Bernardino did not have records regarding technician notes for the Brake/Suspension
19 Diagnosis, technician notes for the Drivability Diagnosis, technician notes for the Inspect and Set
20 Tire Pressure, technician notes for the Multi Point Inspection, and technician notes for the
21 Complementary Service Drive Alignment Check.

22 29. The program specialist spoke to Respondent Diamond Chevrolet of San Bernardino's
23 technician Kevin Martin, who admitted that Respondent Diamond Chevrolet of San Bernardino
24 did not perform the brake inspection of the Chevrolet's brake system. Martin stated he chose not
25 to perform the inspection of the brake system because the customer had been complaining of a
26 noise issue from the vehicle. Martin stated he did not hear a brake noise but did hear a noise
27 coming from the drive shaft, and his only recommendation was to lubricate the drive shaft splines
28 where they meet the transmission.

1 30. The program specialist then spoke to Respondent Robert Read, the technician who
2 performed the Drivability Diagnosis. Respondent Read explained that, based on his tests on the
3 Chevrolet, the number five cylinder fuel injector had no fuel pressure drop and the results of the
4 low fuel pressure drop test on three other fuel injectors, he sold all eight fuel injectors to repair
5 the vehicle. Respondent Read explained that if the vehicle has three or more bad fuel injectors
6 and/or ignition coils, his practice is to sell all the injectors and/or all the ignition coils.
7 Respondent Read stated that replacing only one fuel injector would not have repaired the rough
8 running condition and the MIL on the Chevrolet. Read also stated that the Chevrolet's spark
9 plugs were worn and blackened due to the engine running badly. Read explained that when there
10 is a dead engine miss from one or more fuel injectors, the manifold absolute pressure (MAP)
11 sensor does not read correctly and the engine will blacken the spark plugs, damaging and further
12 fouling them. Read stated the MAP sensor was causing too much fuel to spray into the engine
13 due to the lower vacuum in the intake manifold which raises the MAP value in an attempt to
14 correct the failing fuel injectors.

15 31. On or about May 20, 2025, Bureau Automotive Program Specialist D.M. again
16 visited Respondent Diamond Chevrolet of San Bernardino, and spoke to Respondent's service
17 consultant Jeramie Diaz. Diaz admitted he was the service consultant that spoke with the
18 operator, and relayed the information he received from Respondent's technicians. Diaz stated
19 Respondent Read recommended that all spark plugs and fuel injectors needed to be replaced, and
20 he relayed this information to the operator. Diaz admitted he received verbal authorization from
21 the operator for the Chevrolet for all the repair services, but could not explain why the additional
22 authorization had not been documented on the invoice.

23 32. Based on the foregoing, the Bureau found that Respondent Diamond Chevrolet of San
24 Bernardino used false and misleading statements about the actual required repair needed to
25 resolve the Chevrolet's rough running condition and illuminated MIL. These acts lead to
26 unnecessary automotive repairs and resulted in additional costs. The Bureau's undercover
27 investigation found that Respondent Diamond Chevrolet of San Bernardino committed fraud
28 totaling \$3,220.70.

1 **FIRST CAUSE FOR DISCIPLINE**

2 **(False or Misleading Statements)**

3 33. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer
4 Registration is subject to discipline pursuant to Code section 9884.7, subdivision (a)(1), in that
5 Respondent made false or misleading statements, as follows:

- 6 a. Respondent made false or misleading statements regarding the required repair for the
7 Chevrolet, when only a replacement of the defective fuel injector for cylinder number
8 five and clearing the DTCs was needed.
- 9 b. Respondent made false or misleading statements regarding the Chevrolet needing a
10 "driveline" service to correct a problem inside the differential, which involved
11 opening up and lubricating the differential. Respondent's technician later admitted
12 that his only recommendation was to lubricate the drive shaft splines.
- 13 c. Respondent made false or misleading statements on its invoice regarding the
14 performance of a "Brake/Suspension Diagnosis" when such diagnosis or inspection of
15 the Chevrolet's brake system was not, in fact, performed.
- 16 d. Respondent made false or misleading statements on its invoice regarding the
17 Chevrolet having multiple plugged injectors, when in fact the Chevrolet only had one
18 defective fuel injector.

19 Complainant refers to, and by this reference incorporates, the allegations contained in
20 paragraphs 16 through 32, inclusive, as though set forth fully herein.

21 **SECOND CAUSE FOR DISCIPLINE**

22 **(Fraud)**

23 34. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer
24 Registration is subject to discipline pursuant to Code section 9884.7, subdivision (a)(4), in that,
25 Respondent sold the Bureau's operator unnecessary parts and labor. Complainant refers to, and
26 by this reference incorporates, the allegations contained in paragraphs 16 through 32, inclusive, as
27 though set forth fully herein.

1
2 **THIRD CAUSE FOR DISCIPLINE**

3 **(Departure from Trade Standards)**

4 35. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer
5 Registration is subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(7),
6 in that Respondent willfully departed from or disregarded accepted trade standards for good and
7 workmanlike repair without the consent of the owner or the owner's duly authorized
8 representative, in that Respondent used their own repair procedures that involved additional
9 services and components that were not needed, when in fact those components were functioning
10 properly and were not in need of replacement at the time the Chevrolet was taken to Respondent's
11 facility. Complainant refers to, and by this reference incorporates, the allegations contained in
12 paragraphs 16 through 32, inclusive, as though set forth fully herein.

13 **FOURTH CAUSE FOR DISCIPLINE**

14 **(Failure to Provide Customer Copy of a Signed Document)**

15 36. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer
16 Registration is subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(3),
17 in that Respondent failed to provide the Bureau operator with a copy of what the operator initially
18 signed when the Chevrolet was delivered. Complainant refers to, and by this reference
19 incorporates, the allegations contained in paragraphs 16 through 32, inclusive, as though set forth
20 fully herein.

21 **FIFTH CAUSE FOR DISCIPLINE**

22 **(Failure to Comply with Code)**

23 37. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer
24 Registration is subject to discipline pursuant to Code section 9884.7, subdivision (a)(6), in that it
25 failed to comply with the following sections of that code:

26 a. **Section 9884.8:** Respondent failed to provide the Bureau operator with a proper
27 invoice recording all service work for the Alignment Check and Multi Point Inspection.
28

b. **Section 9884.11**: Respondent failed to maintain all records pertaining to its work performed on the Chevrolet, or failed to make those records available for inspection by the Bureau.

Complainant refers to, and by this reference incorporates, the allegations contained in paragraphs 16 through 32, inclusive, as though set forth fully herein.

SIXTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

38. Respondent Diamond Chevrolet of San Bernardino's Automotive Repair Dealer Registration is subject to discipline pursuant to Code section 9884.7, subdivision (a)(6), in that it violated the following sections of the CCR:

a. **Section 3356, subdivision (b)**: Respondent failed to show their business name on the invoice as shown in Bureau records. The name on the invoice provided by Respondent was “Diamond” and “Diamond Chevrolet” when in fact the corresponding business name registered with the Bureau is Diamond Chevrolet of San Bernardino.

b. **Section 3356, subdivision (c)(1)**: Respondent failed to separately list, describe and identify on the invoice all services and repairs performed, including all diagnostic and warranty work and the price for each described service and repair.

c. **Section 3358, subdivision (c)**: Respondent failed to retain records supplementing the work order.

Complainant refers to, and by this reference incorporates, the allegations contained in paragraphs 16 through 32, inclusive, as though set forth fully herein.

SEVENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit—Respondent Diamond Chevrolet of San Bernardino)

39. Respondent Diamond Chevrolet of San Bernardino's Smog Check Test and Repair Station License is subject to disciplinary action pursuant to Health & Saf. Code section 44072.2, subdivision (d), in that Respondent Diamond Chevrolet of San Bernardino committed dishonest, fraudulent, or deceitful acts whereby another is injured. Complainant refers to, and by this reference

1 incorporates, the allegations contained in paragraphs 16 through 32, inclusive, as though set forth
2 fully herein.

3 **EIGHTH CAUSE FOR DISCIPLINE**

4 **(Dishonesty, Fraud or Deceit—Respondent Read)**

5 40. Respondent Read's Smog Check Inspector License and Smog Check Repair
6 Technician License are subject to disciplinary action pursuant to Health & Saf. Code section
7 44072.2, subdivision (d), in that Respondent Read committed dishonest, fraudulent, or deceitful
8 acts whereby another is injured. Complainant refers to, and by this reference incorporates, the
9 allegations contained in paragraphs 16 through 32, inclusive, as though set forth fully herein.

10 **OTHER MATTERS**

11 41. Pursuant to Bus. & Prof. Code section 9884.7, subdivision (c), the Director may
12 suspend, revoke, or place on probation the registration for all places of business operated in this
13 state by Respondent Diamond Chevrolet of San Bernardino, upon a finding that Respondent
14 Diamond Chevrolet of San Bernardino has, or is, engaged in a course of repeated and willful
15 violations of the laws and regulations pertaining to an automotive repair dealer.

16 42. Pursuant to Health & Saf. Code section 44072.8, if Smog Check, Test and Repair,
17 Station License Number RC 295238, issued to Respondent Diamond Chevrolet of San
18 Bernardino, is revoked or suspended, any additional license issued under Chapter 5 of Part 5 of
19 Division 26 of the Health & Safety Code in the name of said licensee may be likewise revoked or
20 suspended by the Director.

21 43. Pursuant to Health & Saf. Code section 44072.8, if Smog Check Inspector and Repair
22 Technician Licenses Numbers EO 116654 and EI 116654 issued to Respondent Read are revoked
23 or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health
24 & Safety Code in the name of said licensee may be likewise revoked or suspended by the
25 Director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of the Department of Consumer Affairs issue a decision:

1. Revoking or suspending ARD Registration Number ARD 295238, issued to Dalia Car Company, Inc., dba Diamond Chevrolet of San Bernardino;

2. Revoking or suspending Smog Check Station License Number RC 295238, issued Dalia Car Company, Inc., dba Diamond Chevrolet of San Bernardino;

3. Revoking or suspending Smog Check Inspector License Number EO 116654, issued to Robert Raymond Read;

4. Revoking or suspending Smog Check Repair Technician License Number EI 116654, issued to Robert Raymond Read;

5. Ordering Dalia Car Company Inc., dba Diamond Chevrolet of San Bernardino and Robert Raymond Read to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3 and if placed on probation, the costs of probation monitoring;

and,

6. Taking such other and further action as deemed necessary and proper.

DATED: As of digital signature date

Dorais,
Patrick@DCA

Digitally signed by
Dorais, Patrick@DCA
Date: 2026.02.09
12:34:58 -08'00'

PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

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