BEFORE THE DIRECTOR OF THE

DEPARTMENT OF CONSUMER AFFAIRS

BUREAU OF AUTOMOTIVE REPAIR

STATE OF CALIFORNIA

In the Matter of the Accusation Against:

HRIY VERTANOUS dba BOBBY'S AUTO CENTER

1717 s. Brand Blvd., Unit A

Glendale, CA 91204

Automotive Repair Dealer Registration No. ARD 248690

Smog Check Station License No. RC 248690

and

HRIY VERTANOUS

10119 Leona Avenue

Tujunga, CA 91042

Smog Check Inspector License No. EO 150083

Smog Check Repair Technician License No. EI 150083

Respondents.

Case No. 79/20-9704

///

OAH No. 2022050822

DECISION

The attached Stipulated Settlement and Disciplinary Order is hereby accepted and adopted by the Director of the Department of Consumer Affairs as the Decision in the above-entitled matter.

This Decision shall become effective on January 10, 2023.

DATED: Dec. 5, 2022

GRACE ARUPO RODRIGUEZ
Assistant Deputy Director
Legal Affairs Division
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BEFORE THE
DEPARTMENT OF CONSUMER AFFAIRS
FOR THE BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA

In the Matter of the Accusation Against: **HRIY VERTANOUS DBA BOBBY'S AUTO CENTER** **1717 S. Brand Blvd, Unit A** **Glendale, CA 91204** **Automotive Repair Dealer Registration No. ARD 248690** **Smog Check Station License No. RC 248690,** **and** **HRIY VERTANOUS** **10119 Leona Ave** **Tujunga, CA 91042** **Smog Check Inspector License No. EO 150083** **Smog Check Repair Technician License No. EI 150083** Respondent.	Case No. 79/20-9704 OAH No. 2022050822 **STIPULATED SETTLEMENT AND DISCIPLINARY ORDER**

IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-entitled proceedings that the following matters are true:

PARTIES

1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair (Bureau). He brought this action solely in his official capacity and is represented in this matter by Rob Bonta, Attorney General of the State of California, by Melissa Tyner, Deputy Attorney General.

2. Respondent Hriy Vertanous dba Bobby's Auto Center Bobby's Auto Center is representing himself in this proceeding and has chosen not to exercise his right to be represented by counsel.

3. On or about January 1, 2006, the Bureau issued Automotive Repair Dealer Registration No. ARD 248690 to Hriy Vertanous dba Bobby's Auto Center (Respondent Bobby's Auto Center). The Automotive Repair Dealer Registration was in full force and effect at all times relevant to the charges brought in Accusation No. 79/20-9704, and will expire on December 31, 2022, unless renewed.

4. On or about February 13, 2007, the Bureau issued Smog Check Station License No. RC 248690 to Hriy Vertanous dba Bobby's Auto Center (Respondent). The Smog Check Station License was in full force and effect at all times relevant to the charges brought in Accusation No. 79/20-9704, and will expire on December 31, 2022, unless renewed.

5. On or about December 10, 2012, the Bureau of Automotive Repair issued Smog Check Inspector License Number EO 150083 to Hriy Vertanous (Respondent Vertanous). The Smog Check Inspector License was in full force and effect at all times relevant to the charges brought herein and will expire on November 30, 2022, unless renewed.

6. On or about December 10, 2012, the Bureau of Automotive Repair issued Smog Check Repair Technician License Number EI 150083 to Hriy Vertanous (Respondent Vertanous). The Smog Check Repair Technician License was in full force and effect at all times relevant to the charges brought herein and will expire on November 30, 2022, unless renewed.

JURISDICTION

7. Accusation No. 79/20-9704, was filed before the Director of the Department of Consumer Affairs (Director), and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on January 21, 2022. Respondent timely filed his Notice of Defense contesting the Accusation.

8. A copy of Accusation No. 79/20-9704, is attached as exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

9. Respondent has carefully read, and understands the charges and allegations in Accusation No. 79/20-9704. Respondent has also carefully read, and understands the effects of this Stipulated Settlement and Disciplinary Order.

10. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at his own expense; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

11. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

12. Respondent admits the truth of each and every charge and allegation in Accusation No. 79/20-9704.

13. Respondent agrees that his Automotive Repair Dealer Registration, Smog Check Station License, Smog Check Inspector License and Smog Check Repair Technician License are subject to discipline and he agrees to be bound by the Director's probationary terms as set forth in the Disciplinary Order below.

CONTINGENCY

14. This stipulation shall be subject to approval by the Director or the Director's designee. Respondent understands and agrees that counsel for Complainant and the staff of the Bureau of Automotive Repair may communicate directly with the Director and staff of the Department of Consumer Affairs regarding this stipulation and settlement, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Director shall not be disqualified from further action by having considered this matter.

15. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including PDF and facsimile signatures thereto, shall have the same force and effect as the originals.

16. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

17. In consideration of the foregoing admissions and stipulations, the parties agree that the Director may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Automotive Repair Dealer Registration No. ARD 248690 and Smog Check Station License No. RC 248690 issued to Respondent Hriy Vertanous dba Bobby's Auto Center and Smog Check Inspector License No. EO 150083 and Smog Check Repair Technician License No. EI 150083 issued to Respondent Hriy Vertanous are revoked.

However, the revocations are stayed, and Respondent is placed on probation for four (4) years on the following terms and conditions:

1. **Actual Suspension.** Automotive Repair Dealer Registration No. ARD 248690 and Smog Check Station License No. RC 248690 issued to Respondent Hriy Vertanous dba Bobby's Auto Center are suspended for 5 consecutive days beginning on the effective date of the Decision and Order. Smog Check Inspector License No. EO 150083 and Smog Check Repair Technician License No. EI 150083 issued to Respondent Hriy Vertanous are suspended for 5 consecutive days beginning on the effective date of the Decision and Order.

2. **Obey All Laws.** During the period of probation, Respondent shall comply with all federal and state statutes, regulations and rules governing all BAR registrations and licenses held by Respondent.

3. **Posting of Sign**: During the period of suspension, Respondent shall prominently post a sign or signs, provided by BAR, indicating the beginning and ending dates of the suspension and indicating the reason for the suspension. The sign or signs shall be conspicuously displayed in a location or locations open to and frequented by customers. The location(s) of the sign(s) shall be approved by BAR and shall remain posted during the entire period of actual suspension.

4. **Quarterly Reporting.** During the period of probation, Respondent shall report either by personal appearance or in writing as determined by BAR on a schedule set by BAR, but no more frequently than once each calendar quarter, on the methods used and success achieved in maintaining compliance with the terms and conditions of probation.

5. **Report Financial Interests.** Respondent shall, within 30 days of the effective date of the decision and within 30 days from the date of any request by BAR during the period of probation, report any financial interest which any Respondent or any partners, officers, or owners of any Respondent facility may have in any other business required to be registered pursuant to Section 9884.6 of the Business and Professions Code.

6. **Access to Examine Vehicles and Records.** Respondent shall provide BAR representatives unrestricted access to examine all vehicles (including parts) undergoing service, inspection, or repairs, up to and including the point of completion. Respondent shall also provide

BAR representatives unrestricted access to all records pursuant to BAR laws and regulations.

7. **Tolling of Probation.** If, during probation, Respondent leaves the jurisdiction of California to reside or do business elsewhere or otherwise ceases to do business in the jurisdiction of California, Respondent shall notify BAR in writing within 10 days of the dates of departure and return, and of the dates of cessation and resumption of business in California. All provisions of probation other than cost reimbursement requirements, restitution requirements, training requirements, and that Respondent obey all laws, shall be held in abeyance during any period of time of 30 days or more in which Respondent is not residing or engaging in business within the jurisdiction of California. All provisions of probation shall recommence on the effective date of resumption of business in California. Any period of time of 30 days or more in which Respondent is not residing or engaging in business within the jurisdiction of California shall not apply to the reduction of this probationary period or to any period of actual suspension not previously completed. Tolling is not available if business or work relevant to the probationary license or registration is conducted or performed during the tolling period.

8. **Violation of Probation.** If Respondent violates or fails to comply with the terms and conditions of probation in any respect, the Director, after giving notice and opportunity to be heard may set aside the stay order and carry out the disciplinary order provided in the decision. Once Respondent is served notice of BAR's intent to set aside the stay, the Director shall maintain jurisdiction, and the period of probation shall be extended until final resolution of the matter.

9. **Maintain Valid License.** Respondent shall, at all times while on probation, maintain a current and active registration and licenses with BAR, including any period during which suspension or probation is tolled. If Respondent's registration or licenses are expired at the time the decision becomes effective, the registration or licenses must be renewed by Respondent within 30 days of that date. If Respondent's registration or licenses expire during a term of probation, by operation of law or otherwise, then upon renewal Respondent's registration or licenses shall be subject to any and all terms and conditions of probation not previously satisfied. Failure to maintain a current and active registration and/or licenses during the period of probation shall also constitute a violation of probation.

10. **Cost Recovery.** Respondent shall pay the Bureau of Automotive Repair $4,527.41 for the reasonable costs of the investigation and enforcement of case No. 79/20-9704. Respondent shall make such payment as follows: $4,527.41 due in 36 equal monthly payments of $125.76 per month. The payments shall begin on the effective date of the final decision. Respondent shall make payment by check or money order payable to the Bureau of Automotive Repair and shall indicate on the check or money order that it is for cost recovery payment for case No. 79/20-9704. Any order for payment of cost recovery shall remain in effect whether or not probation is tolled. Probation shall not terminate until full cost recovery payment has been made. BAR reserves the right to pursue any other lawful measures in collecting on the costs ordered and past due, in addition to taking action based upon the violation of probation.

11. **Completion of Probation**. Upon successful completion of probation, Respondent's affected registration and/or license will be fully restored or issued without restriction, if Respondent meets all current requirements for registration or licensure and has paid all outstanding fees, monetary penalties, or cost recovery owed to BAR.

12. **License Surrender.** Following the effective date of a decision that orders a stay of invalidation or revocation, if Respondent ceases business operations or is otherwise unable to satisfy the terms and conditions of probation, Respondent may request that the stay be vacated. Such request shall be made in writing to BAR. The Director and the BAR Chief reserve the right to evaluate the Respondent's request and to exercise discretion whether to grant the request or take any other action deemed appropriate or reasonable under the circumstances. Upon formal granting of the request, the Director will vacate the stay order and carry out the disciplinary order provided in the decision. Respondent may not petition the Director for reinstatement of the surrendered registration and/or license, or apply for a new registration or license under the jurisdiction of BAR at any time before the date of the originally scheduled completion of probation. If Respondent applies to BAR for a registration or license at any time after that date, Respondent must meet all current requirements for registration or licensure and pay all outstanding fees or cost recovery owed to BAR and left outstanding at the time of surrender.

ACCEPTANCE

I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the stipulation and the effect it will have on my Automotive Repair Dealer Registration, Smog Check Station License, Smog Check Inspector License and Smog Check Repair Technician License. I enter into this Stipulated Settlement and Disciplinary Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of the Department of Consumer Affairs.

DATED: 09/14/2022

HRIY VERTANOUS, as an individual, and DBA
BOBBY'S AUTO CENTER
Respondent

ENDORSEMENT

The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully submitted for consideration by the Director of the Department of Consumer Affairs.

DATED: 09/15/22

Respectfully submitted,

ROB BONTA
Attorney General of California
NANCY A. KAISER
Supervising Deputy Attorney General

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MELISSA TYNER
Deputy Attorney General
Attorneys for Complainant

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