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7

8 **BEFORE THE**
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 77/21-7666

13 **KWONG'S ENTERPRISES, INC.,**
14 **DBA MONTEBELLO LUBE N TUNE,**
15 **STEVEN YICK-CHUNG KWONG,**
16 **PRESIDENT/SECRETARY/TREASURER**
2130 W. Beverly Blvd.
Montebello, CA 90640-3902

ACCUSATION

17 **Automotive Repair Dealer Registration No.**
18 **ARD 116837**
19 **Brake Station License No. BS 116837, class A**
20 **Lamp Station License No. LS 116837, class A**
21 **Smog Check Test and Repair No. RC 116837**

22 **and**

23 **KINNEY LAM**
1725 W. Commonwealth Ave.
Alhambra, CA 91803

24 **Brake Adjuster License No. BA 638360,**
25 **class C**
26 **Lamp adjuster License No. LA 638360,**
27 **class A**
28 **Smog Check Inspector License No.**
EO 638360
Smog Check Repair Technician License No.
EI 638360

Respondents.

PARTIES

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2 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as
3 the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

4 2. In or around 1985, the Bureau of Automotive Repair issued Automotive Repair
5 Dealer Registration Number ARD 116837 to Kwong's Enterprises, Inc., dba Montebello Lube N
6 Tune, Steven Yick-Chung Kwong, President/Secretary/Treasurer (Respondent Montebello Lube
7 N Tune). The Automotive Repair Dealer Registration was in full force and effect at all times
8 relevant to the charges brought herein and will expire on April 30, 2022, unless renewed.

9 3. On or about May 23, 1985, the Bureau of Automotive Repair issued Smog Check
10 Test and Repair Station License Number RC 116837 to Kwong's Enterprises, Inc., dba
11 Montebello Lube N Tune, Steven Yick-Chung Kwong, President/Secretary/Treasurer
12 (Respondent Montebello Lube N Tune). The Smog Check Test and Repair Station License was
13 in full force and effect at all times relevant to the charges brought herein and will expire on April
14 30, 2022, unless renewed.

15 4. On or about August 23, 2010, the Bureau of Automotive Repair issued Brake Station
16 License Number BS 116837, class A to Kwong's Enterprises, Inc., dba Montebello Lube N Tune,
17 Steven Yick-Chung Kwong, President/Secretary/Treasurer (Respondent Montebello Lube N
18 Tune). The Brake Station License was in full force and effect at all times relevant to the charges
19 brought herein and will expire on April 30, 2022, unless renewed.

20 5. On or about August 23, 2010, the Bureau of Automotive Repair issued Lamp Station
21 License Number LS 116837, class A to Kwong's Enterprises, Inc., dba Montebello Lube N Tune,
22 Steven Yick-Chung Kwong, President/Secretary/Treasurer (Respondent Montebello Lube N
23 Tune). The Lamp Station License was in full force and effect at all times relevant to the charges
24 brought herein and will expire on April 30, 2022, unless renewed.

25 6. On or about February 8, 2017, the Bureau of Automotive Repair issued Smog Check
26 Inspector License Number EO 638360 to Kinney Lam (Respondent Lam). The Smog Check
27 Inspector License was in full force and effect at all times relevant to the charges brought herein
28 and will expire on November 30, 2022, unless renewed.

1 proceed with any disciplinary proceedings.

2 **STATUTORY PROVISIONS**

3 15. Section 9884.7 of the Code states:

4 (a) The director, where the automotive repair dealer cannot show there was a
5 bona fide error, may deny, suspend, revoke, or place on probation the registration of
6 an automotive repair dealer for any of the following acts or omissions related to the
7 conduct of the business of the automotive repair dealer, which are done by the
8 automotive repair dealer or any automotive technician, employee, partner, officer, or
9 member of the automotive repair dealer.

10 (1) Making or authorizing in any manner or by any means whatever any
11 statement written or oral which is untrue or misleading, and which is known, or which
12 by the exercise of reasonable care should be known, to be untrue or misleading.

13 . . .

14 (4) Any other conduct which constitutes fraud.

15 (5) Conduct constituting gross negligence.

16 (6) Failure in any material respect to comply with the provisions of this chapter
17 or regulations adopted pursuant to it.

18 . . .

19 (c) Notwithstanding subdivision (b), the director may suspend, revoke, or place
20 on probation the registration for all places of business operated in this state by an
21 automotive repair dealer upon a finding that the automotive repair dealer has, or is,
22 engaged in a course of repeated and willful violations of this chapter, or regulations
23 adopted pursuant to it.

24 16. Section 9884.9 of the Code states, in pertinent part:

25 (a) The automotive repair dealer shall give to the customer a written estimated
26 price for labor and parts necessary for a specific job, except as provided in

27 subdivision (e). No work shall be done and no charges shall accrue before
28 authorization to proceed is obtained from the customer. . . .

17 17. Section 9887.4 of the Code states:

18 It is unlawful to violate any regulation adopted by the director pursuant to
19 Articles 5, 6, and 7 of this chapter.

20 18. Section 9889.3 of the Code states, in pertinent part:

21 The director may suspend, revoke, or take other disciplinary action against a
22 license as provided in this article [Article 7 (commencing with section 9889.1) of
23 Chapter 20.3 of Division 3 of the Business and Professions Code] if the licensee or
24 any partner, officer, or director thereof:

1 (a) Violates any section of the Business and Professions Code which relates to
his or her licensed activities.

2 . . .

3 (c) Violates any of the regulations promulgated by the director pursuant to this
4 chapter [the Automotive Repair Act].

5 (d) Commits any act involving dishonesty, fraud, or deceit whereby another is
injured.

6 . . .

7 (h) Violates or attempts to violate the provisions of this chapter relating to the
8 particular activity for which he or she is licensed.

9 19. Section 9889.9 of the Code states that “[w]hen any license has been revoked or
10 suspended following a hearing under the provisions of this article [Article 7 (commencing with
11 section 9889.1) of the Automotive Repair Act], any additional license issued under Articles 5 and
12 6 of this chapter in the name of the licensee may be likewise revoked or suspended by the
13 director.”

14 20. Section 9889.16 of the Code states:

15 Whenever a licensed adjuster in a licensed station upon an inspection or after an
16 adjustment, made in conformity with the instructions of the bureau, determines that
17 the lamps or the brakes upon any vehicle conform with the requirements of the
18 Vehicle Code, he shall, when requested by the owner or driver of the vehicle, issue a
certificate of adjustment on a form prescribed by the director, which certificate shall
19 contain the date of issuance, the make and registration number of the vehicle, the
name of the owner of the vehicle, and the official license of the station.

20 21. Section 9889.22 of the Code states:

21 The willful making of any false statement or entry with regard to a material
22 matter in any oath, affidavit, certificate of compliance or noncompliance, or
application form which is required by this chapter or Chapter 5 (commencing with
23 Section 44000) of Part 5 of Division 26 of the Health and Safety Code constitutes
perjury and is punishable as provided in the Penal Code.

24 **REGULATORY PROVISIONS**

25 22. California Code of Regulations, title 16, section 3305, states in pertinent part:

26 (a) All adjusting, inspecting, servicing, and repairing of brake systems and lamp
27 systems for the purpose of issuing any certificate of compliance or adjustment shall
be performed in official stations, by official adjusters, in accordance with the
28 following, in descending order of precedence, as applicable:

(1) Vehicle Manufacturers' current standards, specifications and recommended
procedures, as published in the manufacturers' vehicle service and repair manuals.

1 (2) Current standards, specifications, procedures, directives, manuals, bulletins
and instructions issued by vehicle and equipment or device manufacturers.

2 (3) Standards, specifications and recommended procedures found in current
3 industry-standard reference manuals and periodicals published by nationally
recognized repair information providers.

4 (4) The bureau's *Handbook for Brake Adjusters and Stations*, May 2015, which
5 is hereby incorporated by reference.

6 (5) The bureau's *Handbook for Lamp Adjusters and Stations*, May 2015, which
7 is hereby incorporated by reference.

8 23. California Code of Regulations, title 16, section 3316, states in pertinent part:

9 (d) Effective April 1, 1999, licensed stations shall purchase certificates of
10 adjustment from the bureau for a fee of three dollars and fifty cents (\$3.50) each and
11 shall not purchase or otherwise obtain such certificates from any other source. Full
12 payment is required at the time certificates are ordered. Certificates are not
exchangeable following delivery. A licensed station shall not sell or otherwise
transfer unused certificates of adjustment. Issuance of a lamp adjustment certificate
shall be in accordance with the following provisions:

13 . . .

14 (2) Where all of the lamps, lighting equipment, and related electrical systems
15 on a vehicle have been inspected and found to be in compliance with all requirements
16 of the Vehicle Code and bureau regulations, the certificate shall certify that the entire
system meets all of those requirements.

17 24. California Code of Regulations, title 16, section 3321, states in pertinent part:

18 (c) Effective April 1, 1999, licensed stations shall purchase certificates of
19 adjustment from the bureau for a fee of three dollars and fifty cents (\$3.50) and shall
20 not purchase or otherwise obtain such certificates from any other source. A licensed
21 station shall not sell or otherwise transfer unused certificates of adjustment. Full
payment is required at the time certificates are ordered. Certificates are not
exchangeable following delivery. Issuance of a brake adjustment certificate shall be
in accordance with the following provisions:

22 . . .

23 (2) Where the entire brake system on any vehicle has been inspected or tested
24 and found to be in compliance with all requirements of the Vehicle Code and bureau
regulations, and the vehicle has been road-tested, the certificate shall certify that the
25 entire system meets all such requirements.

26 25. California Code of Regulations, title 16, section 3353, states in pertinent part:

27 An estimate shall be provided to and authorized by the customer before any
28 work commences. The estimate shall meet the requirements of Business and
Professions Code section 9884.9 as well as the following:

1 (a) Estimate for Parts and Labor. Every automotive repair dealer shall give to
2 each customer an estimate containing the estimated price for parts and labor for a
3 specific job prior to obtaining authorization. Each part listed in the estimate shall be
4 new unless specifically identified as a used, rebuilt, or reconditioned part.

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10 26. California Code of Regulations, title 16, section 3373, states:

11 No automotive repair dealer or individual in charge shall, in filling out an
12 estimate, invoice, or work order, or record required to be maintained by section
13 3340.15(e) of this chapter, withhold therefrom or insert therein any statement or
14 information which will cause any such document to be false or misleading, or where
15 the tendency or effect thereby would be to mislead or deceive customers, prospective
16 customers, or the public.

17 **COST RECOVERY**

18 27. Section 125.3 of the Code provides, in pertinent part, that the Board may request the
19 administrative law judge to direct a licensee found to have committed a violation or violations of
20 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
21 enforcement of the case, with failure of the licensee to comply subjecting the license to not being
22 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
23 included in a stipulated settlement.

24 **UNDERCOVER VEHICLE OPERATION #1: 2007 FORD**

25 28. On or about June 16, 2021, a Bureau undercover operator (operator) took the
26 Bureau's 2007 Ford to Respondent Montebello Lube N Tune and requested a smog, brake, and
27 lamp inspection for the vehicle. At that time, the 2007 Ford had the following documented
28 defective condition: the left and right front brake rotors had been machined below the
manufacturer's minimum thickness specification. Due to the presence of this defect, the 2007
Ford was incapable of passing a properly performed brake inspection.

29 29. The operator parked the vehicle in front of the bay doors. An employee agreed to
30 perform a smog, brake, and lamp inspection and gave the operator an estimate for the three
31 inspections. As the operator walked towards the customer waiting area, he observed the
32 employee drive the 2007 Ford away. A few minutes later, the operator walked back to the bay
33 doors and observed the 2007 Ford had returned and was now parked outside the bay. The operator
34 maintained a position where he could continue to observe the 2007 Ford. A few minutes later, the

1 operator received a phone call from an employee indicating the inspections were completed. The
2 2007 Ford remained parked outside the bay at the time of the call.

3 30. The operator paid Respondent Montebello Lube N Tune \$185.00 for the brake and
4 lamp inspections and received an invoice, Brake Certificate of Adjustment¹ No. BA3516120, and
5 Lamp Certificate of Adjustment No. LA3505752. The Brake Certificate of Adjustment indicated
6 that an inspection of the service brake, parking brake, lining and shoes, drums and rotors, warning
7 system, and antilock brake system was performed to register a reconstructed vehicle. The Brake
8 Certificate of Adjustment also shows that the vehicle was driven and a stopping distance of 25
9 feet from 20 miles per hour was measured.

10 31. Respondent Lam signed the Brake and Lamp Certificates of Adjustment under
11 penalty of perjury indicating that he had performed the necessary inspections and adjustments
12 when in fact Respondent Lam had not inspected the 2007 Ford.

13 32. On or about July 30, 2021, the Bureau re-inspected the 2007 Ford and found both the
14 left and right front brake rotors remained below manufacturer's minimum thickness
15 specifications, and therefore, based on the vehicle's condition, it should not have received a Brake
16 Certificate of Compliance.

17 **UNDERCOVER VEHICLE OPERATION #2: 2005 PONTIAC**

18 33. On or about August 26, 2021, a Bureau undercover operator (operator) took the
19 Bureau's 2005 Pontiac G6 GT (Pontiac) to Respondent Montebello Lube N Tune and requested a
20 smog, brake, and lamp inspection for the vehicle. At that time, the 2005 Pontiac had the following
21 documented defective condition: the left and right rear brake rotors had been machined below the
22 manufacturer's minimum thickness specification. Due to the presence of this defect, the 2005
23 Pontiac was incapable of passing a properly performed brake inspection.

24 34. The operator parked the vehicle in front of the bay doors. An employee agreed to
25 perform a smog, brake, and lamp inspection and gave the operator an estimate for the three
26 inspections. The operator then proceeded to wait in the customer waiting area. A few minutes

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28 ¹ The certification issued after a brake or lamp inspection is called either a Certificate of Adjustment or a Certificate of Compliance. The phrases are synonymous and interchangeable.

1 later, the operator received a phone call from an employee indicating the inspections were
2 completed.

3 35. The operator paid Respondent Montebello Lube N Tune \$185.00 for the brake and
4 lamp inspections and received an invoice, Brake Certificate of Adjustment No. BA3549480, and
5 Lamp Certificate of Adjustment No. LA3543211. The Brake Certificate of Adjustment indicated
6 that an inspection of the service brake, parking brake, lining and shoes, drums and rotors, warning
7 system, and antilock brake system was performed to register a reconstructed vehicle. The Brake
8 Certificate of Adjustment also shows that the vehicle was driven and a stopping distance of 25
9 feet from 20 miles per hour was measured.

10 36. Respondent Lam signed the Brake and Lamp Certificates of Adjustment under
11 penalty of perjury indicating that he had performed the necessary inspections and adjustments
12 when in fact Respondent Lam had not inspected the 2005 Pontiac.

13 37. On or about September 3, 2021, the Bureau re-inspected the 2005 Pontiac and found
14 both the left and right rear brake rotors remained below manufacturer's minimum thickness
15 specifications, and therefore, based on the vehicle's condition, it should not have received a Brake
16 Certificate of Compliance.

17 **FIRST CAUSE FOR DISCIPLINE**

18 **(Untrue or Misleading Statements – Respondent Montebello Lube N Tune**

19 38. Respondent Montebello Lube N Tune's Automotive Repair Dealer Registration is
20 subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(1), in that
21 Respondent Montebello Lube N Tune made or authorized statements which it knew or in the
22 exercise of reasonable care should have known to be untrue or misleading by issuing brake and
23 lamp certificates to the Bureau's 2007 Ford and 2005 Pontiac, certifying that the vehicles' brakes
24 and lamps were in satisfactory condition when, in fact, the vehicles were not capable of passing a
25 brake or lamp inspection. Complainant refers to, and by this reference incorporates, the
26 allegations set forth above in paragraphs 28 through 37, as though set forth fully herein.

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1 **SECOND CAUSE FOR DISCIPLINE**

2 **(Fraud – Respondent Montebello Lube N Tune)**

3 39. Respondent Montebello Lube N Tune’s Automotive Repair Dealer Registration is
4 subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(4), in that it
5 committed acts that constitute fraud when it obtained payment from the operator for performing
6 the applicable inspections, adjustments, or repairs of the brake and lighting systems on the
7 Bureau’s 2007 Ford and 2005 Pontiac in accordance with Bureau regulations and the Vehicle
8 Code when, in fact, Respondent failed to perform the necessary inspections, adjustments, and
9 repairs in compliance with Bureau regulations and the Vehicle Code. Complainant refers to, and
10 by this reference incorporates, the allegations set forth above in above in paragraphs 28 through
11 37, as though set forth fully herein.

12 **THIRD CAUSE FOR DISCIPLINE**

13 **(Gross Negligence – Respondent Montebello Lube N Tune)**

14 40. Respondent Montebello Lube N Tune’s Automotive Repair Dealer Registration is
15 subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(5), in that it
16 committed acts of gross negligence by failing to perform the necessary inspections, adjustments,
17 and repairs to the Bureau’s 2007 Ford and 2005 Pontiac before issuing brake and lamp certificates
18 to these vehicles. Complainant refers to, and by this reference incorporates, the allegations set
19 forth above in above in paragraphs 28 through 37, as though set forth fully herein.

20 **FOURTH CAUSE FOR DISCIPLINE**

21 **(Failure to Comply with Bus. & Professions Code – Respondent Montebello Lube N Tune)**

22 41. Respondent Montebello Lube N Tune’s Automotive Repair Dealer Registration is
23 subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(6), in that it failed
24 to comply with provisions of that Code in the following material respects:

25 a. **Section 9889.16:** Respondent Montebello Lube N Tune issued brake and lamp
26 certificates for the Bureau’s 2007 Ford and 2005 Pontiac when the vehicles were not in
27 compliance with Bureau Regulations or the requirements of the Vehicle Code.

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1 **SIXTH CAUSE FOR DISCIPLINE**

2 **(Failure to Comply with Bus. & Professions Code – Respondent Montebello Lube N Tune)**

3 43. Respondent Montebello Lube N Tune’s Brake Station License and Lamp Station
4 License are subject to disciplinary action pursuant to Code section 9889.3, subdivisions (a) and
5 (h), in that it violated the provisions of Business and Professions sections 9884.7, subdivisions
6 (a)(1), (a)(4), (a)(5), and (a)(6), 9888.3, 9889.16, and 9889.22 relating to Respondent Montebello
7 Lube N Tune’s licensed activities. Complainant refers to, and by this reference incorporates, the
8 allegations set forth above in above in paragraphs 28 through 37, as though set forth fully herein.

9 **SEVENTH CAUSE FOR DISCIPLINE**

10 **(Failure to Comply with Regulations – Respondent Montebello Lube N Tune)**

11 44. Respondent Montebello Lube N Tune’s Brake Station License and Lamp Station
12 License are subject to disciplinary action pursuant to Code section 9889.3, subdivision (c), in that
13 Respondent Montebello Lube N Tune failed to comply with the provisions of California Code of
14 Regulations, title 16, sections 3305, subdivision (a), 3321, subdivision (c)(2), and 3373.
15 Complainant refers to, and by this reference incorporates, the allegations set forth above in above
16 in paragraphs 28 through 37, as though set forth fully herein.

17 **EIGHTH CAUSE FOR DISCIPLINE**

18 **(Dishonesty, Fraud, or Deceit – Respondent Montebello Lube N Tune)**

19 45. Respondent Montebello Lube N Tune’s Brake Station License and Lamp Station
20 License are subject to disciplinary action pursuant to Code section 9889.3, subdivision (d), in that
21 it committed an act or acts involving dishonesty, fraud, or deceit whereby another was injured.
22 Complainant refers to, and by this reference incorporates, the allegations set forth above in above
23 in paragraphs 28 through 37, as though set forth fully herein.

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NINTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit - Respondent Montebello Lube N Tune)

46. Respondent Montebello Lube N Tune’s Smog Check Test and Repair Station License is subject to disciplinary action pursuant to Health and Safety Code section 44072.2, subdivision (d), in that it committed dishonest, fraudulent, or deceitful acts whereby another was injured. Complainant refers to, and by this reference incorporates, the allegations set forth above in above in paragraphs 28 through 37, as though set forth fully herein.

TENTH CAUSE FOR DISCIPLINE

(Failure to Comply with Bus. & Professions Code – Respondent Lam)

47. Respondent Lam’s Brake Adjuster License and Lamp Adjuster License are subject to disciplinary action pursuant to Code section 9889.3, subdivisions (a) and (h), in that Respondent Lam violated the provisions of Business and Professions Code section 9884.7, subdivisions (a)(1), (a)(4), (a)(5), and (a)(6), 9888.3, 9889.16, and 9889.22 relating to his licensed activities. Complainant refers to, and by this reference incorporates, the allegations set forth above in above in paragraphs 28 through 37, as though set forth fully herein.

ELEVENTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations – Respondent Lam)

48. Respondent Lam’s Brake Adjuster License and Lamp Adjuster License are subject to disciplinary action pursuant to Code section 9889.3, subdivision (c), in that Respondent Lam failed to comply with the provisions of California Code of Regulations, title 16, sections 3305, subdivision (a), 3321, subdivision (c)(2), and 3373. Complainant refers to, and by this reference incorporates, the allegations set forth above in above in paragraphs 28 through 37, as though set forth fully herein.

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1 **TWELFTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud, or Deceit – Respondent Lam)**

3 49. Respondent Lam’s Brake Adjuster License and Lamp Adjuster License are subject to
4 disciplinary action pursuant to Code section 9889.3, subdivision (d), in that Respondent Lam
5 committed acts involving dishonesty, fraud, or deceit whereby another was injured. Complainant
6 refers to, and by this reference incorporates, the allegations set forth above in above in paragraphs
7 28 through 37, as though set forth fully herein.

8 **THIRTEENTH CAUSE FOR DISCIPLINE**

9 **(Dishonesty, Fraud or Deceit – Respondent Lam)**

10 50. Respondent Lam’s Smog Check Inspector License and Smog Check Repair
11 Technician License are subject to disciplinary action pursuant to Health and Safety Code section
12 44072.2, subdivision (d), in that Respondent Lam committed dishonest, fraudulent, or deceitful
13 acts whereby another was injured. Complainant refers to, and by this reference incorporates, the
14 allegations set forth above in above in paragraphs 28 through 37, as though set forth fully herein.

15 **OTHER MATTERS**

16 51. Pursuant to Code section 9884.7, subdivision (c), the Director may suspend, revoke,
17 or place on probation the registration for all places of business operated in this state by Kwong's
18 Enterprises, Inc., upon a finding that it has, or is, engaged in a course of repeated and willful
19 violations of the laws and regulations pertaining to an automotive repair dealer.

20 52. Pursuant to Code section 9889.9, if Lamp Station License Number LS 116837, class
21 A issued to Kwong's Enterprises, Inc., dba Montebello Lube N Tune, is revoked or suspended,
22 any additional license issued under Articles 5 and 6 of the Automotive Repair Act in the name of
23 said licensee may be likewise revoked or suspended by the Director.

24 53. Pursuant to Code section 9889.9, if Brake Station License Number LS 116837, class
25 A issued to Kwong's Enterprises, Inc., is revoked or suspended, any additional license issued
26 under Articles 5 and 6 of the Automotive Repair Act in the name of said licensee may be likewise
27 revoked or suspended by the Director.

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1 3. Revoking or suspending Brake Station License Number BS 116837, class A issued to
2 Kwong's Enterprises, Inc., dba Montebello Lube N Tune;

3 4. Revoking or suspending Lamp Station License Number LS 116837, class A issued to
4 Kwong's Enterprises, Inc., dba Montebello Lube N Tune;

5 5. Revoking or suspending any and all licenses issued under Articles 5 and 6 of Chapter
6 20.3 of Division 3 of the Code in the name of Kwong's Enterprises, Inc. pursuant to section
7 9889.9 of the Business and Professions Code;

8 6. Revoking or suspending Smog Check Test and Repair Station License Number RC
9 116837 issued to Kwong's Enterprises, Inc., dba Montebello Lube N Tune;

10 7. Revoking or suspending any and all additional licenses issued under the Motor
11 Vehicle Inspection Program in the name of Kwong's Enterprises, Inc.;

12 8. Revoking or suspending Brake Adjuster License Number BA 638360, class C, issued
13 to Kinney Lam;

14 9. Revoking or suspending Lamp Adjuster License Number LA 638360, class A, issued
15 to Kinney Lam;

16 10. Revoking or suspending any and all licenses issued under Articles 5 and 6 of Chapter
17 20.3 of Division 3 of the Code in the name of Kinney Lam pursuant to section 9889.9 of the
18 Business and Professions Code;

19 11. Revoking or suspending Smog Check Inspector License Number EO 638360 and
20 Smog Check Repair Technician License Number EI 638360 issued to Kinney Lam;

21 12. Revoking or suspending any and all licenses issued under Chapter 5 of Part 5 of
22 Division 26 of the Health and Safety Code in the name of Kinney Lam pursuant to section
23 44072.8 of the Health and Safety Code;

24 13. Ordering Kwong's Enterprises, Inc., dba Montebello Lube N Tune and Kinney Lam
25 to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement
26 of this case, pursuant to Business and Professions Code section 125.3; and,

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14. Taking such other and further action as deemed necessary and proper.

DATED: As of Digital Signature Date

PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

LA2021604746
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