

BEFORE THE DIRECTOR
DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA

In the Matter of the Accusation/Petition to
Revoke Probation Against:

MEXICO AUTO REPAIR
MARTIN G. VAZQUEZ,
aka **MARTIN GUIZAR VAZQUEZ, Owner**
6229 Watt Ave., #A
North Highlands, CA 95660
Mailing Address:
3711 Didcot Circle
Sacramento, CA 95838

Case No. 77/16-34

Automotive Repair Dealer Reg. No. ARD 252812
Lamp Station License No. LS 252812
Brake Station License No. BS 252812

and

MARTIN GUIZAR VAZQUEZ
3711 Didcot Circle
Sacramento, CA 95838

Advanced Emission Specialist Technician
License No. EA 149636 (to be re-designated
upon renewal as EO 149636 and/or EI
149636)
Brake Adjuster License No. BA 149636
Lamp Adjuster License No. LA 149636

Respondents.

DECISION

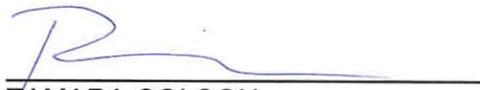
The attached Stipulated Revocation of License and Order is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter.

This Decision shall become effective

June 24, 2016

DATED:

May 30, 2016


TAMARA COLSON
Assistant General Counsel
Department of Consumer Affairs

1 KAMALA D. HARRIS
Attorney General of California
2 JANICE K. LACHMAN
Supervising Deputy Attorney General
3 KRISTINA T. JARVIS
Deputy Attorney General
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7 *Attorneys for Complainant*

8 **BEFORE THE**
DEPARTMENT OF CONSUMER AFFAIRS
9 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
10 **STATE OF CALIFORNIA**

11 In the Matter of the Accusation/Petition to
12 Revoke Probation Against:

Case No. 77/16-34

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aka MARTIN GUIZAR VAZQUEZ, Owner
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North Highlands, CA 95660
Mailing Address:
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Sacramento, CA 95838

STIPULATED REVOCATION OF
LICENSE AND ORDER

17 **Automotive Repair Dealer Reg. No. ARD**
18 **252812**
Lamp Station License No. LS 252812
19 **Brake Station License No. BS 252812**

20 **and**

21 **MARTIN GUIZAR VAZQUEZ**
22 **3711 Didcot Circle**
Sacramento, CA 95838

23 **Advanced Emission Specialist Technician**
24 **License No. EA 149636 (to be re-designated**
upon renewal as EO 149636 and/or EI
25 **149636) Brake Adjuster License No. BA**
149636
26 **Lamp Adjuster License No. LA 149636**

27 Respondents

1 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
2 entitled proceedings that the following matters are true:

3 **PARTIES**

4 1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair. He
5 brought this action solely in his official capacity and is represented in this matter by Kamala D.
6 Harris, Attorney General of the State of California, by Kristina T. Jarvis, Deputy Attorney
7 General.

8 2. On or about November 9, 2007, the Director of Consumer Affairs (“Director”) issued
9 Automotive Repair Dealer Registration Number ARD 252812 (“registration”) to Martin G.
10 Vazquez, also known as (aka) Martin Guizar Vazquez (“Respondent”), owner of Mexico Auto
11 Sales & Repair. On or about March 17, 2015, Respondent’s business name was changed to
12 Mexico Auto Repair. The registration was in effect at all times relevant to the charges brought
13 herein and expired on November 30, 2015.

14 3. On or about April 2, 2008, the Director issued Lamp Station License Number LS
15 252812 to Respondent. The lamp station license was in effect at all times relevant to the charges
16 brought herein and expired on November 30, 2015.

17 4. On or about March 3, 2008, the Director issued Brake Station License Number BS
18 252812 to Respondent. The brake station license was in effect at all times relevant to the charges
19 brought herein and expired on November 30, 2015.

20 5. In or about 2004, the Director issued Advanced Emission Specialist Technician
21 License Number EA 149636 (“smog technician license”) to Respondent Martin Guizar Vazquez.
22 The smog technician license expired on January 31, 2010. Upon renewal of the license, the
23 license will be re-designated as EO 149636 and/or EI 149636.¹

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25
26 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
27 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
28 Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog
Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 **ADVISEMENT AND WAIVERS**

2 11. Respondent has carefully read, and understands the charges and allegations in
3 Accusation/Petition to Revoke Probation No. 77/16-34. Respondent also has carefully read, and
4 understands the effects of this Stipulated Revocation of License and Order.

5 12. Respondent is fully aware of his legal rights in this matter, including the right to a
6 hearing on the charges and allegations in the Accusation/Petition to Revoke Probation; the right
7 to be represented by counsel, at his own expense; the right to confront and cross-examine the
8 witnesses against him; the right to present evidence and to testify on his own behalf; the right to
9 the issuance of subpoenas to compel the attendance of witnesses and the production of
10 documents; the right to reconsideration and court review of an adverse decision; and all other
11 rights accorded by the California Administrative Procedure Act and other applicable laws.

12 13. Respondent voluntarily, knowingly, and intelligently waives and gives up each and
13 every right set forth above.

14 **CULPABILITY**

15 14. Respondent admits the truth of each and every charge and allegation in
16 Accusation/Petition to Revoke Probation No. 77/16-34, agrees that cause exists for discipline
17 against the licenses listed below, including outright revocation, and agrees to be bound by the
18 Director of Consumer Affairs (Director) imposition of discipline as set forth in the Disciplinary
19 Order below.

- 20 a. Automotive Repair Dealer Registration Number ARD 252812.
21 b. Brake Station License Number BS 252812.
22 c. Lamp Station License Number LS 252812.
23 d. Brake Adjuster License Number BA 149636.
24 e. Lamp Adjuster License Number LA 149636.

25 15. Respondent understands that by signing this stipulation he enables the Director to
26 issue an order revoking the licenses issued to him as set forth in paragraph 12, without further
27 process.

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1 Mexico Auto Repair, Martin G. Vasquez, Owner, and Martin Guizar Vazquez are revoked by the
2 Director of Consumer Affairs.

3 1. The Revocation of Respondent's Automotive Repair Dealer Registration, Brake
4 Station License, Lamp Station License, Brake Adjuster License, and Lamp Adjuster License and
5 the acceptance of the revoked licenses by the Bureau shall constitute the imposition of discipline
6 against Respondent. This stipulation constitutes a record of the discipline and shall become a part
7 of Respondent's license history with the Bureau of Automotive Repair.

8 2. Respondent shall lose all rights and privileges as an Automotive Repair Dealer, Brake
9 Station, Lamp Station, Brake Adjuster, and Lamp Adjuster in California as of the effective date of
10 the Director's Decision and Order.

11 3. Respondent shall cause to be delivered to the Bureau his pocket licenses and, if
12 issued, his wall certificates on or before the effective date of the Decision and Order.

13 4. If Respondent ever applies for licensure or petitions for reinstatement in the State of
14 California, the Bureau shall treat it as a new application for licensure. Respondent must comply
15 with all the laws, regulations and procedures for licensure in effect at the time the application or
16 petition is filed, and all of the charges and allegations contained in Accusation/Petition to Revoke
17 Probation No. 77/16-34 shall be deemed to be true, correct and admitted by Respondent when the
18 Director determines whether to grant or deny the application or petition.

19 5. Respondent shall pay the agency its costs of investigation and enforcement in the
20 amount of \$10,659.15 prior to application for issuance of a new or reinstated license. Respondent
21 shall also pay the agency its costs of investigation and enforcement in the underlying Accusation
22 and Probation in Case No.: 77/14-01 in the amount of \$8,631.47 prior to application for issuance
23 of a new or reinstated license.

24 ACCEPTANCE

25 I have carefully read the Stipulated Revocation of License and Order. I understand the
26 stipulation and the effect it will have on my Automotive Repair Dealer Registration, Brake
27 Station License, Lamp Station License, Brake Adjuster License, and Lamp Adjuster License. I
28 enter into this Stipulated Revocation of License and Order voluntarily, knowingly, and

1 intelligently, and agree to be bound by the Decision and Order of the Director of Consumer
2 Affairs.

3
4 DATED: 3-24-2016



MEXICO AUTO REPAIR,
MARTIN G. VASQUEZ, OWNER
Respondent

7 **ENDORSEMENT**

8 The foregoing Stipulated Revocation of License and Order is hereby respectfully submitted
9 for consideration by the Director of Consumer Affairs.

10 Dated: March 25, 2016

Respectfully submitted,
KAMALA D. HARRIS
Attorney General of California
JANICE K. LACHMAN
Supervising Deputy Attorney General



KRISTINA T. JARVIS
Deputy Attorney General
Attorneys for Complainant

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Exhibit A

Accusation/Petition to Revoke Probation No. 77/16-34

1 KAMALA D. HARRIS
Attorney General of California
2 JANICE K. LACHMAN
Supervising Deputy Attorney General
3 KRISTINA T. JARVIS
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Lamp Station License No. LS 252812
18 Brake Station License No. BS 252812
19 **and**
20 **MARTIN GUIZAR VAZQUEZ**
3711 Didcot Circle
21 Sacramento, CA 95838
Advanced Emission Specialist Technician
22 License No. EA 149636 (to be re-designated
upon renewal as EO 149636 and/or EI 149636)
23 Brake Adjuster License No. BA 149636
Lamp Adjuster License No. LA 149636
24
25 Respondents

Case No. *17/16-34*
**ACCUSATION AND PETITION TO
REVOKE PROBATION**

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1 Complainant alleges:

2 **PARTIES**

3 1. Patrick Dorais ("Complainant") brings this Accusation and Petition to Revoke
4 Probation solely in his official capacity as the Chief of the Bureau of Automotive Repair
5 ("Bureau"), Department of Consumer Affairs.

6 2. On or about November 9, 2007, the Director of Consumer Affairs ("Director") issued
7 Automotive Repair Dealer Registration Number ARD 252812 ("registration") to Martin G.
8 Vazquez, also known as Martin Guizar Vazquez ("Respondent"), owner of Mexico Auto Sales &
9 Repair. On or about March 17, 2015, Respondent's business name was changed to Mexico Auto
10 Repair. The registration was in effect at all times relevant to the charges brought herein and
11 expired on November 30, 2015.

12 3. On or about April 2, 2008, the Director issued Lamp Station License Number LS
13 252812 to Respondent. The lamp station license was in effect at all times relevant to the charges
14 brought herein and expired on November 30, 2015.

15 4. On or about March 3, 2008, the Director issued Brake Station License Number BS
16 252812 to Respondent. The brake station license was in effect at all times relevant to the charges
17 brought herein and expired on November 30, 2015.

18 5. In or about 2004, the Director issued Advanced Emission Specialist Technician
19 License Number EA 149636 ("smog technician license") to Respondent. The smog technician
20 license expired on January 31, 2010. Upon renewal of the license, the license will be re-
21 designated as EO 149636 and/or EI 149636.¹

22 6. In or about January 2008, the Director issued Brake Adjuster License Number BA
23 149636 to Respondent. The brake adjuster license was in effect at all times relevant to the
24 charges brought herein and will expire on January 31, 2017, unless renewed.

25 ///

26 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
27 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
28 Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog
Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 (c) Notwithstanding subdivision (b), the director may suspend, revoke or
2 place on probation the registration for all places of business operated in this state by
3 an automotive repair dealer upon a finding that the automotive repair dealer has, or is,
4 engaged in a course of repeated and willful violations of this chapter, or regulations
5 adopted pursuant to it.

6 18. Bus. & Prof. Code section 9889.3 states, in pertinent part:

7 The director may suspend, revoke, or take other disciplinary action
8 against a license as provided in this article [Article 7 (commencing with section
9 9889.1) of the Automotive Repair Act] if the licensee or any partner, officer, or
10 director thereof:

11

12 (c) Violates any of the regulations promulgated by the director pursuant
13 to this chapter.

14 (d) Commits any act involving dishonesty, fraud, or deceit whereby
15 another is injured . . .

16 19. Bus. & Prof. Code section 9889.9 states that "[w]hen any license has been revoked or
17 suspended following a hearing under the provisions of this article [Article 7 (commencing with
18 section 9889.1) of the Automotive Repair Act], any additional license issued under Articles 5 and
19 6 of this chapter in the name of the licensee may be likewise revoked or suspended by the
20 director."

21 20. Bus. & Prof. Code section 22, subdivision (a), states:

22 "Board" as used in any provision of this Code, refers to the board in
23 which the administration of the provision is vested, and unless otherwise expressly
24 provided, shall include "bureau," "commission," "committee," "department,"
25 "division," "examining committee," "program," and "agency."

26 21. Bus. & Prof. Code section 477, subdivision (b), states, in pertinent part, that a
27 "license" includes "registration" and "certificate."

28 22. Health & Saf. Code section 44072.2 states, in pertinent part:

The director may suspend, revoke, or take other disciplinary action
against a license as provided in this article if the licensee, or any partner, officer, or
director thereof, does any of the following:

. . . .

(d) Commits any act involving dishonesty, fraud, or deceit whereby
another is injured . . .

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COST RECOVERY

23. Bus. & Prof. Code section 125.3 provides, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

ACCUSATION

UNDERCOVER OPERATION; 1995 CHEVROLET

24. On or about January 27, 2015, an undercover operator of the Bureau ("operator") took the Bureau's 1995 Chevrolet to Respondent's facility and requested a brake and lamp inspection on the vehicle. The right front brake rotor on the Bureau-documented vehicle was machined below the manufacturer's minimum thickness specifications, the left rear brake drum was machined beyond the maximum diameter specifications, and the left headlamp was out of adjustment. Respondent asked the operator about the purpose of the certification. The operator told Respondent that the certification was for the registration of a salvaged vehicle. The operator signed and received a copy of a written estimate in the amount of \$75. At approximately 1230 hours, the operator was informed that the vehicle passed the lamp and brake inspection. The operator paid the facility \$75 and received copies of an invoice, Brake Certificate of Adjustment [REDACTED], and Lamp Certificate of Adjustment [REDACTED]. The certificates indicated that Respondent had performed the brake and lamp inspection on the vehicle.

25. On or about February 2, 2015, the Bureau inspected the vehicle and found that none of the wheels had been removed for the brake inspection. Further, the right front brake rotor and the left rear brake drum were not within manufacturer's specifications and the left headlamp was still out of adjustment.

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1 FIRST CAUSE FOR DISCIPLINE

2 (Untrue or Misleading Statements)

3 26. Respondent's registration is subject to disciplinary action pursuant to Bus. Code
4 section 9884.7, subdivision (a)(1), Respondent made or authorized statements which he knew or
5 in the exercise of reasonable care should have known to be untrue or misleading, as follows:

6 a. Respondent certified under penalty of perjury on Brake Certificate of Adjustment No.
7 [REDACTED] that the drums and rotors on the Bureau's 1995 Chevrolet were in a satisfactory
8 condition. In fact, right front brake rotor was machined below the manufacturer's minimum
9 thickness specifications and the left rear brake drum was machined beyond the maximum
10 diameter specifications.

11 b. Respondent certified under penalty of perjury on Lamp Certificate of Adjustment No.
12 [REDACTED] that the applicable adjustment had been performed on the lighting system on the
13 Bureau's 1995 Chevrolet. In fact, the left headlamp was out of adjustment.

14 SECOND CAUSE FOR DISCIPLINE

15 (Fraud)

16 27. Respondent's registration is subject to disciplinary action pursuant to Bus. & Prof.
17 Code section 9884.7, subdivision (a)(4), Respondent committed an act constituting fraud, as
18 follows: Respondent obtained payment from the operator for performing the applicable
19 inspections, adjustments, or repairs of the brake and lighting systems on the Bureau's 1995
20 Chevrolet as specified by the Bureau and in accordance with the Vehicle Code. In fact,
21 Respondent failed to perform the necessary inspections, adjustments, and repairs in compliance
22 with Bureau Regulations or the Vehicle Code.

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1 THIRD CAUSE FOR DISCIPLINE

2 (Violations of Regulations)

3 28. Respondent's registration is subject to disciplinary action pursuant to Bus. & Prof.
4 Code section 9884.7, subdivision (a)(6), in that Respondent failed to comply with provisions of
5 California Code of Regulations, title 16, in the following material respects:

6 a. Section 3305, subdivision (a): Respondent failed to perform the inspection of the
7 brake system and inspection and adjustment of the lighting system on the Bureau's 1995
8 Chevrolet in accordance with the specifications, instructions, and directives issued by the Bureau
9 and the vehicle manufacturer.

10 b. Section 3316, subdivision (d)(2): Respondent issued Lamp Certificate of
11 Adjustment [REDACTED] as to the Bureau's 1995 Chevrolet when all of the lamps, lighting
12 equipment, and/or related electrical systems on the vehicle were not in compliance with Bureau
13 regulations.

14 c. Section 3321, subdivision (c)(2): Respondent issued Brake Certificate of
15 Adjustment [REDACTED] as to the Bureau's 1995 Chevrolet when the brake system on the
16 vehicle had not been completely tested or inspected.

17 FOURTH CAUSE FOR DISCIPLINE

18 (Failure to Comply with Regulations)

19 29. Respondent's brake and lamp station licenses are subject to disciplinary action
20 pursuant to Bus. & Prof. Code section 9889.3, subdivision (c), in that Respondent failed to
21 comply with the provisions of California Code of Regulations, title 16, sections 3305, subdivision
22 (a), 3316, subdivision (d)(2), and 3321, subdivision (c)(2), as set forth in paragraph 28 above.

23 FIFTH CAUSE FOR DISCIPLINE

24 (Dishonesty, Fraud, or Deceit)

25 30. Respondent's brake and lamp station licenses are subject to disciplinary action
26 pursuant to Bus. & Prof. Code section 9889.3, subdivision (d), in that Respondent committed acts
27 involving dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraphs 26
28 and 27 above.

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SIXTH CAUSE FOR DISCIPLINE

(Violations of Regulations)

31. Respondent's brake and lamp adjuster licenses are subject to disciplinary action pursuant to Bus. & Prof. Code section 9889.3, subdivision (c), in that he failed to comply with provisions of California Code of Regulations, title 16, sections 3305, subdivision (a), 3316, subdivision (d)(2), and 3321, subdivision (c)(2), as set forth in paragraph 28 above.

SEVENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

32. Respondent's brake and lamp adjuster licenses are subject to disciplinary action pursuant to Bus. & Prof. Code section 9889.3, subdivision (d), in that Respondent committed acts involving dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraphs 26 and 27 above.

EIGHTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

33. Respondent's smog technician license is subject to disciplinary action pursuant to Health & Saf. Code section 44072.2, subdivision (d), in that Respondent committed dishonest, fraudulent, or deceitful acts whereby another is injured, as set forth in paragraphs 26 and 27 above.

PETITION TO REVOKE PROBATION

34. Complainant incorporates by reference as though fully set forth herein the allegations contained in paragraphs 24 through 33 above.

35. Condition 7 of Respondent's probation states that if an accusation is filed against Respondent during the term of probation, the Director shall have continuing jurisdiction over this matter until the final decision on the accusation, and the period of probation shall be extended until such decision.

36. Condition 8 of Respondent's probation states that should the Director determine that Respondent has failed to comply with the terms and conditions of probation, the Department may,

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1 after giving notice and opportunity to be heard, temporarily or permanently invalidate, suspend,
2 or revoke any and all licenses or registration held by Respondent.

3 37. Grounds exist to revoke Respondent's probation, registration, brake and lamp station
4 licenses and brake and lamp adjuster licenses, as follows:

5 **FIRST CAUSE TO REVOKE PROBATION**

6 **(Failure to Obey all Laws)**

7 38. Condition 2 of Respondent's probation states that Respondent shall comply with all
8 statutes, regulations and rules governing automotive inspections, estimates, and repairs.

9 39. Respondent's probation is subject to revocation in that Respondent failed to comply
10 with all statutes, regulations, and rules governing automotive inspections, as set forth in
11 paragraphs 24 through 33 above.

12 **SECOND CAUSE TO REVOKE PROBATION**

13 **(Failure to Pay Cost Recovery)**

14 40. Condition 10 of Respondent's probation states, in pertinent part, that payment to the
15 Bureau of the full amount of cost recovery shall be made in the amount of \$8,631.47, in 48 equal
16 monthly payments of \$179.82, with the final payment due no later than 12 months before
17 probation terminates. Failure to complete payment of cost recovery within this time frame shall
18 constitute a violation of probation which may subject Respondent's licenses and registration to
19 outright revocation.

20 41. Respondent's probation is subject to revocation in that Respondent has failed to make
21 any cost recovery payments to the Bureau (Respondent did issue a check in the amount of
22 \$1,078.92 to the Bureau; however, it was not honored by the bank).

23 **OTHER MATTERS**

24 42. Pursuant to Bus. & Prof. Code section 9884.7, subdivision (c), the Director may
25 suspend, revoke or place on probation the registration for all places of business operated in this
26 state by Respondent Martin G. Vazquez, also known Martin Guizar Vazquez, owner of Mexico
27 Auto Repair, upon a finding that Respondent has, or is, engaged in a course of repeated and
28 willful violations of the laws and regulations pertaining to an automotive repair dealer.

- 1 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD
2 252812, issued to Martin G. Vazquez, also known as Martin Guizar Vazquez, owner of Mexico
3 Auto Repair;
- 4 2. Revoking probation and reimposing the order of revocation of Automotive Repair
5 Dealer Registration Number ARD 252812, issued to Martin G. Vazquez, also known as Martin
6 Guizar Vazquez, owner of Mexico Auto Repair;
- 7 3. Revoking or suspending any other automotive repair dealer registration issued to
8 Martin G. Vazquez, also known as Martin Guizar Vazquez;
- 9 4. Revoking or suspending Lamp Station License Number LS 252812, issued to Martin
10 G. Vazquez, also known as Martin Guizar Vazquez, owner of Mexico Auto Repair;
- 11 5. Revoking or suspending Brake Station License Number BS 252812, issued to Martin
12 G. Vazquez, also known as Martin Guizar Vazquez, owner of Mexico Auto Repair;
- 13 6. Revoking probation and reimposing the order of revocation of Lamp Station License
14 Number LS 252812 and Brake Station License Number BS 252812, issued to Martin G. Vazquez,
15 also known as Martin Guizar Vazquez, owner of Mexico Auto Repair;
- 16 7. Revoking or suspending Martin Guizar Vazquez's, smog technician license, currently
17 designated as EA 149636, but which, upon renewal, will be re-designated as EO 149636 and/or
18 EI 149636;
- 19 8. Revoking or suspending any additional license issued under Chapter 5 of the Health
20 and Safety Code in the name of Martin Guizar Vazquez;
- 21 9. Revoking or suspending Brake Adjuster License Number BA 149636, issued to
22 Martin Guizar Vazquez;
- 23 10. Revoking or suspending Lamp Adjuster License Number LA 149636, issued to
24 Martin Guizar Vazquez;
- 25 11. Revoking probation and reimposing the order of revocation of Brake Adjuster
26 License Number BA 149636 and Lamp Adjuster License Number LA 149636, issued to Martin
27 Guizar Vazquez;
- 28 ///

1 12. Revoking or suspending any additional license issued under Articles 5 and 6 of
2 Chapter 20.3 of the Business and Professions Code in the name of Martin G. Vazquez, also
3 known as Martin Guizar Vazquez;

4 13. Ordering Martin G. Vazquez, also known as Martin Guizar Vazquez, individually,
5 and as owner of Mexico Auto Repair, to pay the Director of Consumer Affairs the reasonable
6 costs of the investigation and enforcement of this case, pursuant to Business and Professions
7 Code section 125.3; and

8 14. Taking such other and further action as deemed necessary and proper.

9
10 DATED: February 1, 2016 Patrick Dorais

PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

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