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8 **BEFORE THE**  
**DEPARTMENT OF CONSUMER AFFAIRS**  
9 **FOR THE BUREAU OF AUTOMOTIVE REPAIRS**  
**STATE OF CALIFORNIA**

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In the Matter of the Accusation Against:

Case No. **79/16-73**

**QUIK SMOG HAYWARD**  
WGW Enterprises Inc.,  
William George Wood, President  
22326 Mission Blvd.  
Hayward, CA 94541

**A C C U S A T I O N**

3824 Aqua Vista Court,  
Hayward, CA 94542

Automotive Repair Dealer No. 261047  
Smog Check Test Only Station License No.  
TC 261047

**GEORGE BALUNGAY MENDOZA**  
3535 El Portal Drive, Unit D108  
El Sobrante, CA 94803

Smog Check Inspector EO 630742 and  
Smog Check Repair Technician License EI  
630742 (formerly Advanced Emissions  
Technician Specialist EA 630742); Lamp  
Adjuster License No. LA630742; Brake  
Adjuster License No. BA630742

Respondents.

1 Complainant alleges:

2 **PARTIES**

3 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as  
4 the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

5 **Automotive Repair Dealer Registration**

6 2. On or about March 4, 2010, the Bureau of Automotive Repair issued Automotive  
7 Repair Dealer Registration Number ARD 261047 to William George Wood, President of WGW  
8 Enterprises Inc., dba Quik Smog Hayward, (Respondent Quik Smog). The Automotive Repair  
9 Dealer Registration was due to expire on February 28, 2015, however was cancelled on October  
10 15, 2014.

11 **Smog Check Test Only Station License**

12 3. On or about April 5, 2010, the Bureau of Automotive Repair issued Smog Check Test  
13 Only Station License Number TC 261047 to William George Wood, President of WGW  
14 Enterprises Inc., dba Quik Smog Hayward (Respondent Quik Smog). The Smog Check Test  
15 Only Station License was due to expire on February 28, 2015, however was cancelled on October  
16 15, 2014.

17 **Smog Check Inspector License**

18 4. On January 15, 2009, the Bureau issued Advanced Emissions Specialist Technician  
19 License Number EA 630742 ("technician license") to George Balungay Mendoza (Respondent  
20 Mendoza). The technician license was due to expire on January 31, 2013. Pursuant to California  
21 Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed, pursuant  
22 to Respondent's election, and the Bureau of Automotive Repair issued Smog Check Inspector  
23 License Number EO 630742 and Smog check Repair Technician License number EI 630742 to  
24 (Respondent Mendoza). The Smog Check Inspector License and Smog Check Repair Technician  
25 Licenses were in full force and effect at all times relevant to the charges brought herein and will  
26 expire on January 31, 2017, unless renewed.<sup>1</sup>

27 <sup>1</sup> Effective August 1, 2013, California Code of Regulations, title 16, sections 3340.28,  
28 3340.29 and 3340.30 were amended to implement a license restructure from the Advanced  
(continued...)



1           "(b) Motor vehicles are preconditioned to ensure representative and stabilized operation of  
2 the vehicle's emission control system.

3           "(c) For other than diesel-powered vehicles, the vehicle's exhaust emissions of  
4 hydrocarbons, carbon monoxide, carbon dioxide, and oxides of nitrogen in an idle mode or  
5 loaded mode are tested in accordance with procedures prescribed by the department. In  
6 determining how loaded mode and evaporative emissions testing shall be conducted, the  
7 department shall ensure that the emission reduction targets for the enhanced program are met.

8           "(d) For other than diesel-powered vehicles, the vehicle's fuel evaporative system and  
9 crankcase ventilation system are tested to reduce any nonexhaust sources of volatile organic  
10 compound emissions, in accordance with procedures prescribed by the department.

11           "(e) For diesel-powered vehicles, if the department determines that the inclusion of those  
12 vehicles is technologically and economically feasible, a visual inspection is made of emission  
13 control devices and the vehicle's exhaust emissions in an idle mode or loaded mode are tested in  
14 accordance with procedures prescribed by the department. The test may include testing of  
15 emissions of any or all of the pollutants specified in subdivision (c) and, upon the adoption of  
16 applicable standards, measurement of emissions of smoke or particulates, or both.

17           "(f) A visual or functional check is made of emission control devices specified by the  
18 department, including the catalytic converter in those instances in which the department  
19 determines it to be necessary to meet the findings of section 44001. The visual or functional  
20 check shall be performed in accordance in procedures prescribed by the department.

21           9. Section 44015 of the Health and Safety Code states in pertinent part:

22           "A licensed smog check station shall not issue a smog certificate except as authorized by  
23 this chapter."

24           10. Section 44032 of the Code states:

25           "No person shall perform, for compensation, tests or repairs of emission control devices or  
26 systems of motor vehicles required by this chapter unless the person performing the test or repair  
27 is a qualified smog check technician and the test or repair is performed at a licensed smog check  
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1 station. Qualified technicians shall perform tests of emission control devices and systems in  
2 accordance with Section 44012.”

3 11. Section 44059 of the Health and Safety Code states:

4 "The willful making of any false statement or entry with regard to a material matter in any  
5 oath, affidavit, certificate of compliance or noncompliance, or application form which is required  
6 by this chapter or Chapter 20.3 (commencing with Section 9880) of Division 3 of the Business  
7 and Professions Code, constitutes perjury and is punishable as provided in the Penal Code."

8 12. Section 44072.2 of the Health and Safety Code states:

9 "The director may suspend, revoke, or take other disciplinary action against a license as  
10 provided in this article if the licensee, or any partner, officer, or director thereof, does any of the  
11 following:

12 "(a) Violates any section of this chapter [the Motor Vehicle Inspection Program (Health  
13 and Saf. Code, § 44000, et seq.)] and the regulations adopted pursuant to it, which related to the  
14 licensed activities.

15 "(b) Is convicted of any crime substantially related to the qualifications, functions, and  
16 duties of the licenseholder in question.

17 "(c) Violates any of the regulations adopted by the director pursuant to this chapter.

18 "(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

19 "(e) Has misrepresented a material fact in obtaining a license.

20 "(f) Aids or abets unlicensed persons to evade the provisions of this chapter.

21 "(g) Fails to make and keep records showing his or her transactions as a licensee, or fails to  
22 have those records available for inspection by the director or his or her duly authorized  
23 representative for a period of not less than three years after completion of any transaction to  
24 which the records refer, or refuses to comply with a written request of the director to make the  
25 records available for inspection.

26 "(h) Violates or attempts to violate the provisions of this chapter relating to the particular  
27 activity for which he or she is licensed."

28 13. Section 44072.8 of the Health and Safety Code states:

1 "When a license has been revoked or suspended following a hearing under this article, any  
2 additional license issued under this chapter in the name of the licensee may be likewise revoked  
3 or suspended by the director."

4 14. Section 9884.7 of the Code states:

5 "(a) The director, where the automotive repair dealer cannot show there was a bona fide  
6 error, may deny, suspend, revoke, or place on probation the registration of an automotive repair  
7 dealer for any of the following acts or omissions related to the conduct of the business of the  
8 automotive repair dealer, which are done by the automotive repair dealer or any automotive  
9 technician, employee, partner, officer, or member of the automotive repair dealer.

10 (1) Making or authorizing in any manner or by any means whatever any statement written  
11 or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable  
12 care should be known, to be untrue or misleading.

13 (2) Causing or allowing a customer to sign any work order that does not state the repairs  
14 requested by the customer or the automobile's odometer reading at the time of repair.

15 (3) Failing or refusing to give to a customer a copy of any document requiring his or her  
16 signature, as soon as the customer signs the document.

17 (4) Any other conduct that constitutes fraud.

18 (5) Conduct constituting gross negligence.

19 (6) Failure in any material respect to comply with the provisions of this chapter or  
20 regulations adopted pursuant to it.

21 (7) Any willful departure from or disregard of accepted trade standards for good and  
22 workmanlike repair in any material respect, which is prejudicial to another without consent of the  
23 owner or his or her duly authorized representative.

24 (8) Making false promises of a character likely to influence, persuade, or induce a  
25 customer to authorize the repair, service, or maintenance of automobiles.

26 (9) Having repair work done by someone other than the dealer or his or her employees  
27 without the knowledge or consent of the customer unless the dealer can demonstrate that the  
28 customer could not reasonably have been notified.

1           6.    Section 9884.9 of the Code provides in pertinent part:

2           “(a) The automotive repair dealer shall give to the customer a written estimated price for  
3 labor and parts necessary for a specific job. No work shall be done and no charges shall accrue  
4 before authorization to proceed is obtained from the customer. No charge shall be made for work  
5 done or parts supplied in excess of the estimated price without the oral or written consent of the  
6 customer that shall be obtained at some time after it is determined that the estimated price is  
7 insufficient and before the work not estimated is done or the parts not estimated are supplied...”

8           15.   California Code of Regulations, title 16, section 3340.24, states:

9           “(a) Any disciplinary or reinstatement proceeding under this article involving licensed  
10 stations, licensed technicians, or fleet owners licensed pursuant to section 44020 of the Health  
11 and Safety Code shall be conducted in accordance with chapter 5 (commencing with section  
12 11500) of division 3, Title 2 of the Government Code.

13           “(b) The bureau may suspend or revoke the license of or pursue other legal action against a  
14 licensee, if the licensee knowingly and willfully resists, delays, or obstructs any employee of the  
15 bureau or any employee of the quality assurance contractor of the bureau in carrying out the  
16 lawful performance of his or her duties.

17           “(c) The bureau may suspend or revoke the license of or pursue other legal action against a  
18 licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a  
19 certificate of noncompliance.

20           “(d) The bureau may suspend or revoke the license of or pursue other legal action against a  
21 licensee that fails to complete retraining when required by the department, pursuant to section  
22 44045.6 of the Health and Safety Code.”

23           16.   California Code of Regulations, title 16, section 3340.30, states in pertinent part:

24           A licensed smog check inspector and/or repair technician shall comply with the following  
25 requirements at all times while licensed:

26           (a) Inspect, test and repair vehicles, as applicable, in accordance with section 44012 of the  
27 Health and Safety Code, section 44035 of the Health and Safety Code, and section 3340.42 of this  
28 article.

1 17. California Code of Regulations, title 16, section 3340.35, states in pertinent part:  
2 A licensed station shall issue a certificate of compliance or noncompliance to the owner or  
3 operator of any vehicle that has been inspected in accordance with the procedures specified in  
4 section 3340.42 of this article and has all the required emission control equipment and devices  
5 installed and functioning correctly.

6 18. California Code of Regulations, title 16, section 3340.42, states in pertinent part:  
7 Smog check stations and smog check technicians shall conduct tests and inspections in  
8 accordance with the bureau's BAR-97 Emissions Inspection System Specifications referenced in  
9 subsections (a) and (b) of Section 3340.17.

10 19. California Code of Regulations, title 16, section 3353, states in pertinent part:  
11 No work for compensation shall be commenced and no charges shall accrue without  
12 specific authorization from the customer in accordance with the following requirements.

13 **COST RECOVERY**

14 16. Code section 125.3 provides, in pertinent part, that a Board may request the  
15 administrative law judge to direct a licentiate found to have committed a violation or violations of  
16 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
17 enforcement of the case.

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19 **FACTUAL BACKGROUND**

20 **BUREAU UNDERCOVER OPERATION: MAY 2014**

21 20. On or about May 22, 2014, a Bureau undercover operator drove a Bureau  
22 documented 1996 Honda to the ISMOG facility located at 21854 Mission Blvd., in Hayward  
23 California. ISMOG was closed and the operator was directed by an unidentified male to take the  
24 car to the immediately adjacent facility MA Auto & Tires. The operator then drove the vehicle  
25 next door to MA Auto & Tires located at 21994 Mission Blvd., in Hayward, California where  
26 she requested a smog check inspection. Unbeknownst to the operator, the documented 1996  
27 Honda was driven to Respondent Quik Smog facility located at 22326 Mission Blvd., in  
28 Hayward, California. The documented Bureau vehicle was not capable of passing a properly

1 conducted smog test because the vehicle's Fuel Evaporative Canister was defective. Respondent  
2 Mendoza performed the smog inspection and issued electronic Certificate of Compliance No.  
3 PG779390C for that vehicle. Respondent Mendoza failed to perform a visual check of the  
4 emission control devices according to the procedures prescribed by the department. Respondent  
5 Mendoza failed to obtain authorization from the Bureau's undercover operator for the smog  
6 check inspection performed. After completion of the smog test at Respondent Quik Smog  
7 facility, the documented Bureau vehicle was returned to MA Auto & Tires. The operator did not  
8 sign or receive a written estimate. The operator paid \$60.00 for the smog inspection at the MA  
9 Auto & Tire facility and received a copy of Invoice No. 2911 from MA Auto & Tires and the  
10 vehicle inspection report from Respondent Quik Smog.

11 **BUREAU UNDERCOVER OPERATION: JUNE 2014**

12 21. On or about June 16, 2014, a Bureau undercover operator drove a Bureau  
13 documented 1997 Honda to the MA Auto & Tire facility located at 21994 Mission Blvd., in  
14 Hayward, California and requested a smog check inspection. Unbeknownst to the operator, the  
15 documented 1997 Honda was driven to Respondent Quik Smog facility located at 21994 Mission  
16 Blvd., in Hayward, California. The vehicle was not capable of passing a properly conducted smog  
17 test because the vehicle's Fuel Evaporative Canister was defective. Respondent Mendoza  
18 performed the smog inspection and issued electronic Certificate of Compliance No. YH136106C  
19 for that vehicle. Respondent Mendoza failed to perform a visual check of the emission control  
20 devices according to the procedures prescribed by the department. Respondent Mendoza failed to  
21 obtain authorization from the Bureau's undercover operator for the smog check inspection  
22 performed. The operator paid \$60.00 for the smog inspection and received a copy of Invoice No.  
23 2981 from MA Auto & Tires and vehicle inspection report from Respondent Quik Smog.

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1 **FIRST CAUSE FOR DISCIPLINE**

2 **(Violation of the Motor Vehicle Inspection Program)**

3 22. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
4 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about May 22,  
5 2014, regarding the 1996 Honda, and as set forth above in paragraph 20, Respondent failed to  
6 comply with provisions of the Motor Vehicle Inspection Program including the following:

7 a. **Section 44012 (f):** Respondent Quik Smog failed to perform a visual inspection of  
8 the vehicle emission control systems.

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10 **SECOND CAUSE FOR DISCIPLINE**

11 **(Violation of Regulations Pursuant to the Motor Vehicle Inspection Program)**

12 23. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
13 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about May 22,  
14 2014, regarding the 1996 Honda, and as set forth above in paragraph 20, Respondent failed to  
15 comply with provisions of the Motor Vehicle Inspection Program including the following:

16 a. **Section 3340.35:** A licensed station shall issue a certificate of compliance or non-  
17 compliance to vehicles that have been inspected in accordance with section 3340.42.

18 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
19 inspections in accordance with the Bureau's specifications.

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21 **THIRD CAUSE FOR DISCIPLINE**

22 **(Failure to Perform Visual Inspection)**

23 24. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
24 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about May 22,  
25 2014, regarding the 1996 Honda, and as set forth above in paragraph 20, Respondent failed to  
26 comply with provisions of the Motor Vehicle Inspection Program including the following:

27 a. **Section 44012, subdivision, (f):** Respondent Quik Smog failed to perform a visual  
28 inspection of the vehicle emission control systems.



1 **SIXTH CAUSE FOR DISCIPLINE**

2 **(Failure to Comply with Motor Vehicle Program)**

3 27. Respondent Mendoza has subjected his Smog Check Inspector License to disciplinary  
4 action under Health and Safety Code sections 44072.2, subdivision (a) and Code section 44012,  
5 subdivision (f) in that on or about May 22, 2014, regarding the 1996 Honda, and as set forth  
6 above in paragraph 20, Respondent violated sections of the Motor Vehicle Program as follows:

7 a. **Section 3340.30, subdivision (a):** A licensed smog check inspector and/or repair  
8 technician shall comply with the inspection and test procedures.

9 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
10 inspections in accordance with the Bureau's specifications.

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12 **SEVENTH CAUSE FOR DISCIPLINE**

13 **(Failure to Properly Conduct Smog Test)**

14 28. Respondent Mendoza has subjected his Smog Check Inspector License to  
15 disciplinary action under Health and Safety Code sections 44032 and 44012, subdivision (f) in  
16 that on or about May 22, 2014, regarding the 1996 Honda, and as set forth above in paragraph 20,  
17 Respondent failed to perform smog check inspection in compliance with rules and regulations  
18 governing smog inspections. Specifically, Respondent Mendoza failed to conduct a visual  
19 inspection in accordance with provisions of the Motor Vehicle Inspection Program.

20 a. **Section 3340.30, subdivision (a):** A licensed smog check inspector and/or repair  
21 technician shall comply with the inspection and test procedures.

22 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
23 inspections in accordance with the Bureau's specifications.

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1 **EIGHTH CAUSE FOR DISCIPLINE**

2 **(Violation of the Motor Vehicle Inspection Program)**

3 29. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
4 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about June 16,  
5 2014, regarding the 1997 Honda, and as set forth above in paragraph 21, Respondent failed to  
6 comply with provisions of the Motor Vehicle Inspection Program including the following:

7 a. **Section 44012, subdivision (f):** Respondent Quik Smog failed to perform a visual  
8 inspection of the vehicle emission control systems.

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10 **NINTH CAUSE FOR DISCIPLINE**

11 **(Violation of Regulations Pursuant to the Motor Vehicle Inspection Program)**

12 30. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
13 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about June 16,  
14 2014, regarding the 1997 Honda, and as set forth above in paragraph 21, Respondent failed to  
15 comply with provisions of the Motor Vehicle Inspection Program including the following:

16 a. **Section 3340.35:** A licensed station shall issue a certificate of compliance or non-  
17 compliance to vehicles that have been inspected in accordance with section 3340.42.

18 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
19 inspections in accordance with the Bureau's specifications.

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21 **TENTH CAUSE FOR DISCIPLINE**

22 **(Failure to Perform Visual Inspection)**

23 31. Respondent Quik Smog has subjected the Smog Check Station License to disciplinary  
24 action under Health and Safety Code section 44072.2, subdivision (a) in that on or about June 16,  
25 2014, regarding the 1997 Honda, and as set forth above in paragraph 21, Respondent failed to  
26 comply with provisions of the Motor Vehicle Inspection Program including the following:

27 a. **Section 44012, subdivision (f):** Respondent Quik Smog failed to perform a visual  
28 inspection of the vehicle emission control systems.



1 **THIRTEENTH CAUSE FOR DISCIPLINE**

2 **(Failure to Comply with Motor Vehicle Program)**

3 34. Respondent Mendoza has subjected his Smog Check Inspector License to disciplinary  
4 action under Health and Safety Code sections 44072.2, subdivision (a) and section 44012,  
5 subdivision (f) in that on or about June 16, 2014, regarding the 1997 Honda, and as set forth  
6 above in paragraph 21, Respondent violated sections of the Motor Vehicle Program as follows:

7 a. **Section 3340.30, subdivision (a):** A licensed smog check inspector and/or repair  
8 technician shall comply with the inspection and test procedures.

9 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
10 inspections in accordance with the Bureau's specifications.

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12 **FOURTEENTH CAUSE FOR DISCIPLINE**

13 **(Failure to Properly Conduct Smog Test)**

14 35. Respondent Mendoza has subjected his Smog Check Inspector License to  
15 disciplinary action under Health and Safety Code sections 44032 and 44012, subdivision (f) in  
16 that on or about June 16, 2014, regarding the 1997 Honda, and as set forth above in paragraph 21,  
17 Respondent failed to perform smog check inspection in compliance with rules and regulations  
18 governing smog inspections. Specifically, Respondent Mendoza failed to conduct a visual  
19 inspection in accordance with provisions of the Motor Vehicle Inspection Program.

20 a. **Section 3340.30, subdivision (a):** A licensed smog check inspector and/or repair  
21 technician shall comply with the inspection and test procedures.

22 b. **Section 3340.42:** Smog stations and smog technicians shall conduct tests and  
23 inspections in accordance with the Bureau's specifications.

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**OTHER MATTERS**

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2       36. Pursuant to Business and Professions Code section 9884.7, subdivision (c), the  
3 director may suspend, revoke, or place on probation the registrations for all places of business  
4 operated in the state by William George Wood, President of WGW Enterprises Inc., dba Quik  
5 Smog Hayward, (Respondent Quik Smog), upon a finding that he has, or is, engaged in a course  
6 of repeated and willful violation of the laws and regulations pertaining to an automotive repair  
7 dealer.

8       37. Pursuant to Health and Safety Code section 44072.8, if Smog Check, Test Only,  
9 Station License Number TC 261047 issued to William George Wood, President of WGW  
10 Enterprises Inc., dba Quik Smog Hayward, (Respondent Quik Smog), is revoked, suspended, or  
11 placed on probation, any additional license issued under Chapter 5 of Part 5 of Division 26 of the  
12 Health and Safety Code in the name of said licensee may be likewise revoked, suspended, or  
13 placed on probation by the director.

14       38. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector  
15 License Number EO 630742 and Smog Check Repair Technician License Number EI 630742  
16 (formerly Advanced Emissions Specialist Technician License No. EA 632615) issued to George  
17 Balungay Mendoza, is revoked, suspended, or placed on probation, any additional license issued  
18 under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said  
19 licensee may be likewise revoked, suspended, or placed on probation by the director.

20       39. Pursuant to Health and Safety Code section 44072.8, if Lamp Adjuster License  
21 Number LA630742 ("lamp adjuster license") issued to George Balungay Mendoza, is revoked,  
22 suspended, or placed on probation, any additional license issued under Chapter 5 of Part 5 of  
23 Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked,  
24 suspended, or placed on probation by the director.

25       40. Pursuant to Health and Safety Code section 44072.8, if Brake Adjuster License  
26 Number BA630742 ("brake adjuster license") issued to George Balungay Mendoza, is revoked,  
27 suspended, or placed on probation, any additional license issued under Chapter 5 of Part 5 of  
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1 Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked,  
2 suspended, or placed on probation by the director.

3 **PRAYER**

4  
5 **WHEREFORE**, Complainant requests that a hearing be held on the matters herein alleged,  
6 and that following the hearing, the Director of Consumer Affairs issue a decision:

- 7 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD  
8 261047, issued to William George Wood, President of WGW Enterprises Inc., dba Quik Smog  
9 Hayward;
- 10 2. Revoking or suspending Smog Check Test Only Station License Number TC 261047,  
11 issued to William George Wood, President of WGW Enterprises Inc., dba Quik Smog Hayward;
- 12 3. Revoking or suspending Smog Check Inspector License Number EO 630742, issued  
13 to George Balungay Mendoza;
- 14 4. Revoking or suspending Smog Check Repair Technician License Number EI 630742,  
15 issued to George Balungay Mendoza;
- 16 5. Revoking or suspending Lamp Adjuster License Number LA630742, issued to  
17 George Balungay Mendoza;
- 18 6. Revoking or suspending Brake Adjuster License Number BA630742, issued to  
19 George Balungay Mendoza;
- 20 7. Revoking or suspending or placing on probation any additional license issued under  
21 Chapter 5 of the Health and Safety Code in the name of William George Wood, President of  
22 WGW Enterprises Inc., dba Quik Smog Hayward;
- 23 8. Revoking or suspending or placing on probation any additional license issued under  
24 Chapter 5 of the Health and Safety Code in the name of George Balungay Mendoza;
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9. Ordering George Balungay Mendoza to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

10. Ordering William George Wood, President of WGW Enterprises Inc., dba Quik Smog Hayward, to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

11. Taking such other and further action as deemed necessary and proper

DATED: March 3, 2016



PATRICK DORAIS  
Chief  
Bureau of Automotive Repair - I/M Smog  
Department of Consumer Affairs  
State of California  
*Complainant*

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