| | 2. U | 20 |
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| 8 | BEFOR | |
| 9 | DEPARTMENT OF CO FOR THE BUREAU OF A | UTOMOTIVE REPAIR |
| 10 | STATE OF CA | ALIFORNIA |
| 11 | | |
| | In the Matter of the Accusation Against: | Case No. 79/17-4316 |
| 12 | PAUL GONZAGA DEL VILLAR, | |
| 13 | OWNER, DOING BUSINESS AS CRESTLINE SMOG, | ACCUSATION |
| 14 | 23471 Crestforest Drive, Suite A | |
| 15 | Crestline, CA 92325 | |
| 16 | Mailing Address: P.O. Box 3911 | |
| 17 | Crestline, CA 92325 | |
| 18 | Automotive Repair Dealer Registration No. | |
| | ARD 283822, Smog Check, Test Only, Station License No. | |
| 19 | TC 283822, | 4 |
| 20 | PAUL GONZAGA DELVILLAR P.O. Box 3911 | |
| 21 | Crestline, CA 92325 | |
| 22 | Smog Check Inspector License No. EO 639677 | |
| 23 | and | 3 |
| 24 | DANNY PAUL DUYAN, ALSO KNOWN | |
| 25 | AS DANNY PAUL KJELLESVIG 50300 Ramona Street | |
| 26 | Cabazon, CA 92230 | < |
| | Mailing Address: | |
| 27 | P.O. Box 103 Cabazon, CA 92230 | |
| 28 | | |
| | | ESTLINE SMOG; PAUL GONZAGA DELVILLAR; and Y PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) |
| | | ACCUSATION |

| | Smog Check Inspector License No. EO 636954 | |
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| 1 | Respondents. | |
| 2 | | |
| 3 | Complainant alleges: | |
| 4 | PARTIES | |
| 5 | 1. Patrick Dorais ("Complainant") brings this Accusation solely in his official capacity | |
| 6 | as the Chief of the Bureau of Automotive Repair (the "Bureau"), Department of Consumer | |
| 7 | Affairs. | |
| 8 | Automotive Repair Dealer Registration | |
| 9 | 2. On or about June 8, 2016, the Bureau issued Automotive Repair Dealer ("ARD") | |
| 10 | Registration No. ARD 283822 to Paul Gonzaga Del Villar, Owner, doing business as Crestline | |
| 11 | Smog ("Respondent Crestline Smog"). The Automotive Repair Dealer Registration expired on | |
| 12 | June 30, 2017, and has not been renewed. | |
| 13 | Smog Check Station License | |
| 14 | 3. On or about July 6, 2016, the Bureau issued Smog Check Test Only Station License | |
| 15 | No. TC 283822 to Respondent Crestline Smog. The Smog Check Test Only Station License | |
| 16 | expired on June 30, 2017, and has not been renewed. | |
| 17 | Inspector Licenses | |
| 18 | 4. On or about September 14, 2016, the Bureau issued Smog Check Inspector License | |
| 19 | No. EO 639677 to Respondent Paul Gonzaga Delvillar ("Respondent Delvillar"). ¹ The Smog | |
| 20 | Check Inspector License was in full force and effect at all times relevant to the charges brought | |
| 21 | herein and will expire on August 31, 2018, unless renewed. | |
| 22 | 5. On or about June 4, 2014, the Bureau issued Smog Check Inspector License No. EO | |
| 23 | 636954 to Respondent Danny Paul Duyan, also known as Danny Paul Kjellesvig ("Respondent | |
| 24 | Duyan"). ² The Smog Check Inspector License was in full force and effect at all times relevant to | |
| 25 | the charges brought herein and will expire on June 30, 2018, unless renewed. | |
| 26 | $\frac{1}{1}$ On the license certification for Respondent Crestline Smog, the owner's last name is spelled, | |
| 27 | "Del Villar." On the license certification for Respondent Delvillar, the last name is spelled, "Delvillar." | |
| 28 | ² Respondent Crestline Smog, Respondent Delvillar, and Respondent Duyan shall be collectively referred to as "Respondents" herein. 2 | |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG ACCUSATION | |

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| 1 | JURISDICTION | |
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| 2 | 6. This Accusation is brought before the Director of the Department of Consumer | |
| 3 | Affairs ("Director") for the Bureau, under the authority of the following laws. | |
| 4 | 7. Section 9884.7 of the Business and Professions Code ³ provides that the Director may | |
| 5 | revoke an ARD registration. | |
| 6 | 8. Section 9884.13 of the Code provides, in pertinent part, that the expiration of a valid | |
| 7 | registration shall not deprive the director or chief of jurisdiction to proceed with a disciplinary | |
| 8 | proceeding against an automotive repair dealer or to render a decision invalidating a registration | |
| 9 | temporarily or permanently. | |
| 10 | 9. Health and Safety Code section 44002 provides, in pertinent part, that the Director | |
| 11 | has all the powers and authority granted under the Automotive Repair Act for enforcing the | |
| 12 | Motor Vehicle Inspection Program. | |
| 13 | 10. Health and Safety Code section 44072.6 provides, in pertinent part, that the expiration | |
| 14 | or suspension of a license by operation of law, or by order or decision of the Director of | |
| 15 | Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the | |
| 16 | Director of jurisdiction to proceed with disciplinary action. | |
| 17 | STATUTORY PROVISIONS | |
| 18 | 11. Section 9884.7 of the Code states: | |
| 19 | "(a) The director, where the automotive repair dealer cannot show there was a bona fide | |
| 20 | error, may deny, suspend, revoke, or place on probation the registration of an automotive repair | |
| 21 | dealer for any of the following acts or omissions related to the conduct of the business of the | |
| 22 | automotive repair dealer, which are done by the automotive repair dealer or any automotive | |
| 23 | technician, employee, partner, officer, or member of the automotive repair dealer. | |
| 24 | "(1) Making or authorizing in any manner or by any means whatever any statement written | |
| 25 | or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable | |
| 26 | care should be known, to be untrue or misleading | |
| 27 | | |
| 28 | ³ All statutory references herein shall be to the Business and Professions Code unless specifically stated otherwise. 3 | |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION | |

DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION

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| | |
| 1 | "(4) Any other conduct which constitutes fraud |
| 2 | "(6) Failure in any material respect to comply with the provisions of this chapter or |
| 3 | regulations adopted pursuant to it" |
| 4 | "(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an |
| 5 | automotive repair dealer upon a finding that the automotive repair dealer has, or is, |
| 6 | engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it." |
| 7 | 12. Section 44072.2 of the Health and Safety Code states: |
| 8 | "The director may suspend, revoke, or take other disciplinary action against a license as |
| 9 | provided in this article if the licensee, or any partner, officer, or director thereof, does any of the |
| 10 | following: |
| 11 | "(a) Violates any section of this chapter [the Motor Vehicle Inspection Program (Health |
| 12 | and Saf. Code, ' 44000, et seq.)] and the regulations adopted pursuant to it, which related to the |
| 13 | licensed activities |
| 14 | "(c) Violates any of the regulations adopted by the director pursuant to this chapter. |
| 15 | "(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured |
| 16 | 25 |
| 17 | 13. Section 44072.10 of the Health and Safety Code states, in pertinent part: |
| 18 | ", , , , |
| 19 | "(c) The department shall revoke the license of any smog check technician or station |
| 20 | license who fraudulently certifies vehicles or participates in the fraudulent inspection of vehicles. |
| 21 | A fraudulent inspection includes, but is not limited to, all of the following: |
| 22 | "(1) Clean piping, as defined by the department |
| 23 | "(4) Intentional or willful violation of this chapter or any regulation, standard, or |
| 24 | procedure of the department implementing this chapter" |
| 25 | 14. Health and Safety Code section 44072.8 states that when a license has been revoked |
| 26 | or suspended following a hearing under this article, any additional license issued under this |
| 27 | chapter in the name of the licensee may be likewise revoked or suspended by the director. |
| 28 | \\ 4 |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

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| 1 | REGULATORY PROVISIONS | |
| 2 | 15. California Code of Regulations, title 16, section 3340.24, subdivision (c), states: | |
| 3 | "The bureau may suspend or revoke the license of or pursue other legal action against a | |
| 4 | licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a | |
| 5 | certificate of noncompliance." | |
| 6 | 16. California Code of Regulations, title 16, section 3340.30, states: | |
| 7 | "A smog check technician shall comply with the following requirements at all times while | |
| 8 | licensed. | |
| 9 | "(a) A licensed technician shall inspect, test and repair vehicles in accordance with section | |
| 10 | 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section | |
| 11 | 3340.42 of this article" | |
| 12 | 17. California Code of Regulations, title 16, section 3340.35, states, in pertinent part: | |
| 13 | " | |
| 14 | "(c) A licensed station shall issue a certificate of compliance or noncompliance to the | |
| 15 | owner or operator of any vehicle that has been inspected in accordance with the procedures | |
| 16 | specified in section 3340.42 of this article and has all the required emission control equipment | |
| 17 | and devices installed and functioning correctly" | |
| 18 | 18. California Code of Regulations, title 16, section 3340.41, subdivision (c), states that | |
| 19 | "[n]o person shall enter into the emissions inspection system any vehicle identification | |
| 20 | information or emission control system identification data for any vehicle other than the one | |
| 21 | being tested. Nor shall any person knowingly enter into the emissions inspection system any | |
| 22 | false information about the vehicle being tested." | |
| 23 | 19. California Code of Regulations, title 16, section 3340.42, sets forth specific emissions | |
| 24 | test methods and procedures which apply to all vehicles inspected in the State of California. $\$ | |
| 25 | H | |
| 26 | | |
| 27 | | |
| 28 | 5 | |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION | |

| 1 | COST RECOVERY |
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| 2 | 20. Section 125.3 of the Code provides, in pertinent part, that the Board may request the |
| 3 | administrative law judge to direct a licentiate found to have committed a violation or violations of |
| 4 | the licensing act to pay a sum not to exceed the reasonable costs of the investigation and |
| 5 | enforcement of the case, with failure of the licentiate to comply subjecting the license to not being |
| 6 | renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be |
| 7 | included in a stipulated settlement. |
| 8 | VID DATA REVIEW |
| 9 | 21. Beginning March 9, 2015, California's Smog Check Program was updated to require |
| 10 | the use of an On-Board Diagnostic Inspection System ("OIS"). OIS is the Smog Check |
| 11 | equipment required in all areas of the State when inspecting most model-year 2000 and newer |
| 12 | gasoline and hybrid vehicles and most 1998 and newer diesel vehicles. The system consists of a |
| 13 | certified Data Acquisition Device ("DAD"), computer, bar code scanner, and printer. The DAD |
| 14 | is an On Board Diagnostic ("OBD") scan tool that, when requested by the California OIS |
| 15 | software, retrieves OBD data from the vehicle. All OBD data that the vehicle indicates it |
| 16 | supports is requested by the California OIS software and will be retrieved. The DAD connects |
| 17 | between the OIS computer and the vehicle's DLC ("Data Link Connector"). The California OIS |
| 18 | software requires a continuous Internet connection when performing a Smog Check inspection |
| 19 | and the OIS software communicates with BAR's central database through the Internet connection. |
| 20 | The bar code scanner is used to input technician information, the vehicles identification number |
| 21 | ("VIN"), and DMV renewal information. The printer provides a Vehicle Inspection Report |
| 22 | ("VIR") containing inspection results for motorists and a Smog Check Certificate of Compliance |
| 23 | number for passing vehicles. |
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| 28 | 6 |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

22. Data retrieved and recorded during an OIS smog check includes; the eVIN, which is the digitally stored VIN programmed into the vehicle's Powertrain Control Module ("PCM"); the communication protocol, which is the manufacturer/vehicle specific language the PCM uses to relay information; and the number of Parameter Identifications ("PIDs"), which is the number of specific data values each PCM uses related to emissions controls.

6 23. If the vehicle passes the visual, functional and tailpipe tests, it passes the overall
inspection and a Certificate of Compliance is issued and transmitted electronically to the Vehicle
Information Database ("VID"). These Certificates of Compliance are purchased in blocks of fifty
(50) through the EIS or OIS from the VID, using a pre-arranged electronic bank account debit
system or by check, via mail, from Bureau Headquarters in Sacramento. Each Certificate of
Compliance has a unique control number so that it can be tracked to determine which Smog
Check Station purchased the Certificate of Compliance and to which vehicle it was issued.

24. The VID contains registration data from Department of Motor Vehicles ("DMV") plus emission standards, vehicle smog check inspections, smog check stations and technicians, and Certificates of Compliance. The VID receives the passing smog check results immediately following the inspection. During the vehicle registration process, the DMV accesses the VID to verify that the vehicle has been tested and certified. The Bureau can also access the VID to view test data on smog check inspections performed at any Smog Check Station, or search for, retrieve, and print a test record for a particular vehicle which has been tested. The EIS or OIS, depending on the test type, also prints a Vehicle Inspection Report ("VIR"), which is a physical record of the test results and shows the Certificate of Compliance number that was issued if the vehicle passed the smog inspection.

1 25. The smog check technician must sign the VIR under penalty of perjury to indicate 2 that the inspection was done within Bureau guidelines. Smog Check Stations are required by law 3 to maintain a copy of the VIR along with a copy of the repair invoice for three years. The consumer's VIR serves as a receipt and proof that the VID was updated and a Certificate of 4 5 Compliance was issued. Licensed Smog Check Technicians are the only persons authorized by the Bureau to perform official inspections. They are issued a personal access code and a license, 6 7 which are used to gain access to the EIS and OIS to perform smog check inspections. Unauthorized use of another technician's access code or license is prohibited. 8

9 26. Respondents have engaged in numerous acts or omissions constituting violations of the Automotive Repair Act (Business and Professions Code section 9880 et seq.) and Motor 10 Vehicle Inspection Program (Health and Safety Code section 44000 et seq.) through their practice 11 of "clean plugging."⁴ Respondent Crestline Smog's OIS Test Data available on the State 12 database indicated that Respondent Crestline Smog is involved in fraudulent smog inspection 13 14 activities. A Bureau representative initiated an investigation based on information transmitted to the VID for smog check inspections performed by Respondent Delvillar and Respondent Duyan. 15 The investigation revealed that the data related to certain vehicles certified by Respondent 16 Crestline Smog contained a pattern of unmistakable discrepancies between the information 17 18 transmitted during the inspections and documented information known about the vehicles at issue. Specifically, the representative compared the data received from the certified vehicles to data 19 20 from vehicles of the same year, make, and model and determined that the data from at least 21 eleven (11) of the certified vehicles contained the following unmistakable discrepancies: (1) incorrect vehicle communication protocols; (2) incorrect PID counts, and (3) incorrect, missing, 22 23 and/or unexpected eVin numbers. These documented discrepancies confirm that the vehicles receiving smog certificates from Respondent Crestline Smog were fraudulently tested during the 24 smog inspection using the "clean plugging" method. The following chart ("Table 1") illustrates 25 26 ⁴ "Clean plugging" refers to the use of another vehicle's properly functioning On Board Diagnostic, generation II, (OBD II) system, or another source, to generate passing diagnostic

Diagnostic, generation II, (OBD II) system, or another source, to generate passing diagnostic readings for the purpose of issuing fraudulent smog Certificates of Compliance to vehicles that are not in smog compliance and/or not present for testing.
 8

| | Fest Date 8/30/2016 | Vehicle Certified & License No. 2002 Chevrolet Kl500 Suburban VIN No. | Certificate No. | Techician License No. | OIS Test Data Details Comm. Protoco |
|-----|-------------------------------|---|--------------------|------------------------------------|---|
| 1 8 | 3/30/2016 | Suburban | | | Comm Protoco |
| 1 | - - - | 1GNFK16T42J332023 CA License Plate No. 6TJT893 | ZF860048C | EO 636954 (Respondent Duyan) | I914 (expected: JVPW) PID Count: 17 (expected: 22) No eVin Transmitted (Correct eVin Expected) |
| 2 9 | 9/19/2016 | 2000 Isuzu Trooper S/LS/Limited VIN No. JACDJ58X8Y7J16576 CA License Plate No. 4NCK031 | ZJ784511C | EO 636954 (Respondent Duyan) | Comm. Protoco I914 (expected: JVPW) PID Count: 16 (expected: 21) |
| 3 9 | 9/27/2016 | 2001 Ford F150 ⁵ VIN No. 1FTRX18L81KF60121 CA License Plate No. 6T56069 | ZJ784520C | EO 636954 (Respondent Duyan) | Comm. Protoco I914 (expected: JPWM) PID Count: 16 (expected: 20) No eVin Transmitted (Correct eVin Expected) |

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| 1 2 3 4 5 6 7 | 4 | 9/28/2016 | 2002 Ford Focus SVT ⁶ VIN No. 3FAHP39572RI91679 | ZJ784524C | EO 636954 (Respondent Duyan) | Comm. Protocol: KWPF (expected: JPWM) PID Count: 42 (expected: 17 or 19) eVin Transmitted as 5NMSH13E87H 035426 (Correct eVin Expected) |
| 8 9 10 11 | 5 | 1/26/2017 | 2001 Isuzu Rodeo S ⁷ VIN No. 4S2DM58W914324056 CA License Plate No. 4UUS988 | ZL135934C | EO 639677 (Respondent Delvillar) | Comm. Protocol: I914 (expected: JVPW) PID Count: 19 (expected: 21) |
| 12 13 14 15 16 17 18 | 6 | 2/22/2017 | 2000 Toyota Tundra Access Cab ⁸ VIN No. 5TBBT4412YS020262 CA License Plate No. 7M54801 | ZP724757C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: 1914) PID Count: 22 (expected: 20) eVin Transmitted as 1GCHK29UX6E 156041 (eVin Not Expected) |
| 19 20 21 22 23 24 25 26 27 28 | inspectincomponent incomponent correct consist ⁷ This Number for six transm consist ⁸ This Licens facility Check protoc Simila | tion at Respor plete readiness t eVin, the cor- tent with the C specific 2001 er underwent a diagnostic tro- nitted the corre- tent with the C specific 2000 is Plate Numb y on February Inspection, th ol (1914), and r Vehicle OIS | DEL VILLAR, OWNER, DBA C | ity on Septembe og Check Inspec ol (JPWM), and ehicle OIS Test same VIN Numb another facility of ng that Smog C (JVPW), and th ehicle OIS Test bearing the sam inspection at Re incomplete read n eVin, transmit count (20), cons 10 RESTLINE SMOO | er 28, 2016, and etion, the Focus the correct PID Data. Der and Califorr on November 3, heck Inspection e correct PID co Data. WIN Number espondent Crest iness monitors. ted the correct of sistent with the G; PAUL GONZA | t a smog check failed due to transmitted the count (17), hia License Plate 2016, and failed h, the Rodeo bunt (21), and California line Smog's During that Smog communication OIS Test Data and |

| I | I | | | | | 1 |
|--|---|---|---|---|--|---|
| 1 2 3 4 5 6 7 | 7 | 3/3/2017 | 2000 Honda Passport EX ⁹ VIN No. 4S6CK58W9Y4408968 CA License Plate No. 4KMZ634 | ZP724765C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: JVPW) PID Count: 22 (expected: 21) eVin Transmitted as 1GCHK29UX6E 156041 (eVin Not Expected) |
| 8 9 10 11 12 13 14 15 16 | 8 | 3/9/2017 | 2008 Jeep Wrangler Unlimited Rubicon ¹⁰ VIN No. 1J8GA69188L589117 CA License Plate No. 6XIY989 | ZP724769C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: ICAN11bt5) PID Count: 22 (expected: 43) eVin Transmitted as 1GCHK29UX6E 156041 (Correct eVin Expected) |
| 17 18 19 20 21 22 23 24 25 26 27 28 | Plate N that Sr comm OIS T ¹⁰ This Califor Januar transm count | Number under mog Check Ins unication prote est Data and S specific 2008 rnia License P y 16, 2015. D hitted the corre (43), consister | Honda Passport EX bearing went a smog check inspectio spection, the Passport did no ocol (JVPW), and transmitte imilar Vehicle OIS Test Dat 3 Jeep Wrangler Unlimited F late Number underwent a smouring that Smog Check Insp ext communication protocol at with the OIS Test Data an | on at another fac at transmit the eV ed the correct PI ta. Rubicon bearing nog check inspe- bection, the Wra (ICAN11bt5), au d Similar Vehick 11 | ility on July 30 Vin, transmitted D count (21), c the same VIN 1 ction at another ngler did not tra- nd transmitted t le OIS Test Dat | , 2015. During the correct onsistent with the Number and facility on ansmit the eVin, the correct PID a. |
| | (PAU | UL GONZAGA | DEL VILLAR, OWNER, DBA C DAN | | | GA DELVILLAR; and PAUL KJELLESVIG) ACCUSATION |

| 1 2 3 4 5 6 7 | 9 | 3/15/2017 | 2004 Toyota Tundra Double Cab Limited ¹¹ VIN No. 5TBDT48154S456617 CA License Plate No. 7M73950 | ZP724775C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: 1914) PID Count: 22 (expected: 20) eVin Transmitted as 1GCHK29UX6E 156041 (eVin Not Expected) |
|--|----------------------------|---|---|--|--|---|
| 8 9 10 11 12 13 14 15 16 | 10 | 3/15/2017 | 2005 Toyota Tundra Access Cab SR5 VIN No. 5TBRT34175S461888 CA License Plate No. 7U03308 | ZP724778C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: ICAN11bt5) PID Count: 22 (expected: 45 or 45 15) eVin Transmitted as 1GCHK29UX6E 156041 (Correct eVin Expected) |
| 17 18 19 20 21 22 23 24 25 26 27 28 | Califor Smog' transm | rnia License P s facility on N it the eVin, tra | Toyota Tundra Double Cat late Number underwent a sr farch 14, 2017. During that ansmitted the correct commu 0), consistent with the OIS 7 | nog check inspe Smog Check In unication protoc Fest Data and Si | ction at Respon spection, the T ol (1914), and t | dent Crestline undra did not ransmitted the |
| 20 | (PAU | JL GONZAGA I | DEL VILLAR, OWNER, DBA C DAN | | | GA DELVILLAR; and PAUL KJELLESVIG) ACCUSATION |

| 1 2 3 4 5 6 7 8 | 11 | 3/30/2017 | 2004 Hyundai Elantra GLS ¹² VIN No. KMHDN46D74U917712 CA License Plate No. 7WBY219 | ZP724794C | EO 639677 (Respondent Delvillar) | Comm. Protocol: JVPW (expected: KWPF) PID Count: 22 (expected: 16 or 16 1) eVin Transmitted as 1GCHK29UX6E 156041 (eVin Not Expected) |
|--------------------------------------|--|-----------------|--|-------------------|--|---|
| 9 | 2 | 27. This data | a of Respondents' smog chee | ck activities bet | ween August 3 | 0, 2016, and |
| 10 | March | 30, 2017, sho | ws that Respondents particip | pated in a schem | ne to perform at | least eleven (11) |
| 11 | fraudu | lent Smog Ch | eck inspections resulting in t | the issuance of e | eleven (11) frau | dulent electronic |
| 12 | Smog | Check Certific | cates of Compliance. | | | |
| 13 | | | FIRST CAUSE F | OR DISCIPLI | NE | 1 |
| 14 | | (Untr | ue or Misleading Statemer | nts - Responder | nt Crestline Sn | nog) |
| 15 | 28. Respondent Crestline Smog's registration is subject to disciplinary action pursuant to | | | | | |
| 16 | section 9884.7, subdivision (a)(1), in that between August 30, 2016, and March 30, 2017, | | | | | |
| 17 | Respondent Crestline Smog made or authorized statements which it knew or in the exercise of | | | | | |
| 18 | reasonable care should have known to be untrue or misleading, as follows: Respondent Crestline | | | | | |
| 19 | Smog certified that the vehicles set forth above in Table 1, had passed inspection and were in | | | | | |
| 20 | compliance with applicable laws and regulations. In fact, Respondent Crestline Smog conducted | | | | | |
| 21 | the inspections on those vehicles using the clean plugging method in order to issue smog | | | | | |
| 22 | certificates of compliance, and did not test or insect the vehicles as required by Health and Safety | | | | | |
| 23 | Code section 44012. | | | | | |
| 24 | 11 | | | | | |
| 25 | $\frac{12}{12}$ This | specific 2004 | Hyundai Elantra GLS bear | ing the same VI | N Number and | California License |
| 26 | Plate N | Number under | went a smog check inspection uring that Smog Check Inspection | on at Responden | t Crestline Smo | og's facility on |
| 27 28 | transm | itted the corre | th the OIS Test Data and Sir | (KWPF), and tr | ansmitted the c | |
| | (PA) | UL GONZAGA | DEL VILLAR, OWNER, DBA C DAN | RESTLINE SMOO | | GA DELVILLAR; and PAUL KJELLESVIG) ACCUSATION |

| 1 | SECOND CAUSE FOR DISCIPLINE |
|----|--|
| 2 | (Fraud - Respondent Crestline Smog) |
| 3 | 29. Respondent Crestline Smog's registration is subject to disciplinary action pursuant to |
| 4 | section 9884.7, subdivision (a)(4), in that between August 30, 2016, and March 30, 2017, |
| 5 | Respondent Crestline Smog committed acts which constitute fraud by issuing electronic |
| 6 | certificates of compliance for the vehicles set forth above in Table 1, without performing bona |
| 7 | fide inspections of the emission control devises and systems on those vehicles, thereby depriving |
| 8 | the People of the State of California of the protection afforded by the Motor Vehicle Inspection |
| 9 | Program. |
| 10 | THIRD CAUSE FOR DISCIPLINE |
| 11 | (Failure to Comply with the Motor Vehicle Inspection Program – |
| 12 | Respondent Crestline Smog) |
| 13 | 30. Respondent Crestline Smog's station license is subject to disciplinary action pursuant |
| 14 | to Health and Safety Code section 44072.2, subdivision (a), in that between August 30, 2016, and |
| 15 | March 30, 2017, regarding the vehicles set forth above in Table 1, Respondent Crestline Smog |
| 16 | failed to comply with the following sections of the Health and Safety Code: |
| 17 | (a) Section 44012: Respondent Crestline Smog failed to ensure that the emission |
| 18 | control tests were performed on the vehicles, in accordance with procedures prescribed by the |
| 19 | department. |
| 20 | (b) Section 44015: Respondent Crestline Smog issued electronic certificates of |
| 21 | compliance for the vehicles, without ensuring that the vehicles were properly tested and inspected |
| 22 | to determine if they were in compliance with Health and Safety Code section 44012. |
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| 1 | FOURTH CAUSE FOR DISCIPLINE |
| 2 | (Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program - |
| 3 | Respondent Crestline Smog) |
| 4 | 31. Respondent Crestline Smog's station license is subject to disciplinary action pursuant |
| 5 | to Health and Safety Code section 44072.2, subdivision (c), in that between August 30, 2016, and |
| 6 | March 30, 2017, regarding the vehicles set forth above in Table 1, Respondent Crestline Smog |
| 7 | failed to comply with the following provisions of the California Code of Regulations, Title 16, as |
| 8 | follows: |
| 9 | (a) <u>Section 3340.24, subdivision (c)</u> : Respondent Crestline Smog falsely or |
| 10 | fraudulently issued electronic smog certificates of compliance for those vehicles. |
| 11 | (b) Section 3340.35, subdivision (c): Respondent Crestline Smog issued electronic |
| 12 | certificates of compliance even though those vehicles had not been inspected in accordance with |
| 13 | section 3340.42, title 16, of the California Code of Regulations. |
| 14 | (c) <u>Section 3340.41, subdivision (c)</u> : Respondent Crestline Smog knowingly |
| 15 | entered false information into the emissions inspection system for those vehicles. |
| 16 | (d) Section 3340.42: Respondent Crestline Smog failed to conduct the required |
| 17 | smog tests and inspections on those vehicles in accordance with the Bureau's specifications. |
| 18 | FIFTH CAUSE FOR DISCIPLINE |
| 19 | (Dishonesty, Fraud or Deceit - Respondent Crestline Smog) |
| 20 | 32. Respondent Crestline Smog's station license is subject to disciplinary action pursuant |
| 21 | to Health and Safety Code section 44072.2, subdivision (d), in that between August 30, 2016, and |
| 22 | March 30, 2017, regarding the vehicles set forth above in Table 1, Respondent Crestline Smog |
| 23 | committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing |
| 24 | electronic certificates of compliance for those vehicles without performing bona fide inspections |
| 25 | of the emission control devices and systems on the vehicles, thereby depriving the People of the |
| 26 | State of California of the protection afforded by the Motor Vehicle Inspection Program. |
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| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

| 1 | SIXTH CAUSE FOR DISCIPLINE |
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| 2 | (Violations of the Motor Vehicle Inspection Program – Respondent Delvillar) |
| 3 | 33. Respondent Delvillar's technician license is subject to discipline pursuant to Health |
| 4 | and Safety Code section 44072.2, subdivision (a), in that between August 30, 2016, and March |
| 5 | 30, 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 6 | Delvillar failed to comply with section 44012 of the Health and Safety Code in a material respect, |
| 7 | as follows: Respondent Delvillar failed to perform the emission control tests on those vehicles in |
| 8 | accordance with produces prescribed by the department. |
| 9 | SEVENTH CAUSE FOR DISCIPLINE |
| 10 | (Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program – |
| 11 | Respondent Delvillar) |
| 12 | 34. Respondent Delvillar's technician license is subject to discipline pursuant to Health |
| 13 | and Safety Code section 44072.2, subdivision (c), in that between August 30, 2016, and March |
| 14 | 30, 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 15 | Delvillar failed to comply with provisions of the California Code of Regulations, title 16, as |
| 16 | follows: |
| 17 | (a) Section 3340.24, subdivision (c): Respondent Delvillar falsely or fraudulently |
| 18 | issued electronic smog certificates of compliance for those vehicles. |
| 19 | (b) Section 3340.30, subdivision (a): Respondent Delvillar failed to inspect and |
| 20 | test those vehicles in accordance with Health and Safety Code section 44012. |
| 21 | (c) Section 3340.41, subdivision (c): Respondent Delvillar knowingly entered |
| 22 | false information into the emissions inspection system for those vehicles. |
| 23 | (d) Section 3340.42: Respondent Delvillar failed to conduct the required smog |
| 24 | tests and inspections on those vehicles in accordance with the Bureau's specifications. |
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| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

| 1 | EIGHTH CAUSE FOR DISCIPLINE |
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| 2 | (Dishonesty, Fraud or Deceit - Respondent Delvillar) |
| 3 | 35. Respondent Delvillar's technician license is subject to discipline pursuant to Health |
| 4 | and Safety Code section 44072.2, subdivision (d), in that between August 30, 2016, and March |
| 5 | 30, 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 6 | Delvillar committed acts involving dishonesty, fraud or deceit whereby another was injured by |
| 7 | issuing electronic certificates of compliance for those vehicles without performing bona fide |
| 8 | inspections of the emission control devices and systems on the vehicles, thereby depriving the |
| 9 | People of the State of California of the protection afforded by the Motor Vehicle Inspection |
| 10 | Program. |
| 11 | NINTH CAUSE FOR DISCIPLINE |
| 12 | (Violations of the Motor Vehicle Inspection Program – Respondent Duyan) |
| 13 | 36. Respondent Duyan's technician license is subject to discipline pursuant to Health and |
| 14 | Safety Code section 44072.2, subdivision (a), in that between August 30, 2016, and March 30, |
| 15 | 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 16 | Duyan failed to comply with section 44012 of the Health and Safety Code in a material respect, |
| 17 | as follows: Respondent Duyan failed to perform the emission control tests on those vehicles in |
| 18 | accordance with produces prescribed by the department. |
| 19 | TENTH CAUSE FOR DISCIPLINE |
| 20 | (Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program – |
| 21 | Respondent Duyan) |
| 22 | 37. Respondent Duyan's technician license is subject to discipline pursuant to Health and |
| 23 | Safety Code section 44072.2, subdivision (c), in that between August 30, 2016, and March 30, |
| 24 | 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 25 | Duyan failed to comply with provisions of the California Code of Regulations, title 16, as |
| 26 | follows: |
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| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

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| 1 | (a) Section 3340.24, subdivision (c): Respondent Duyan falsely or fraudulently |
| 2 | issued electronic smog certificates of compliance for those vehicles. |
| 3 | (b) Section 3340.30, subdivision (a): Respondent Duyan failed to inspect and test |
| 4 | those vehicles in accordance with Health and Safety Code section 44012. |
| 5 | (c) Section 3340.41, subdivision (c): Respondent Duyan knowingly entered false |
| 6 | information into the emissions inspection system for those vehicles. |
| 7 | (d) Section 3340.42: Respondent Duyan failed to conduct the required smog tests |
| 8 | and inspections on those vehicles in accordance with the Bureau's specifications. |
| 9 | ELEVENTH CAUSE FOR DISCIPLINE |
| 10 | (Dishonesty, Fraud or Deceit - Respondent Duyan) |
| 11 | 38. Respondent Duyan's technician license is subject to discipline pursuant to Health and |
| 12 | Safety Code section 44072.2, subdivision (d), in that between August 30, 2016, and March 30, |
| 13 | 2017, regarding the vehicles set forth above in Table 1 attributable to his license, Respondent |
| 14 | Duyan committed acts involving dishonesty, fraud or deceit whereby another was injured by |
| 15 | issuing electronic certificates of compliance for those vehicles without performing bona fide |
| 16 | inspections of the emission control devices and systems on the vehicles, thereby depriving the |
| 17 | People of the State of California of the protection afforded by the Motor Vehicle Inspection |
| 18 | Program. |
| 19 | OTHER MATTERS |
| 20 | 39. Pursuant to Business & Professions Code section 9884.7, subdivision (c), the Director |
| 21 | may suspend, revoke, or place on probation the registration for all places of business operated in |
| 22 | this State by Paul Gonzaga Del Villar upon a finding that Respondent Crestline Smog has, or is, |
| 23 | engaged in a course of repeated and willful violations of the laws and regulations pertaining to an |
| 24 | automotive repair dealer. |
| 25 | 40. Pursuant to Health & Safety Code section 44072.8, if Smog Check Test Only Station |
| 26 | License Number TC 283822 issued to Paul Gonzaga Del Villar, Owner, doing business as |
| 27 | Crestline Smog, is revoked or suspended following a hearing under this article, any additional |
| 28 | 18 |
| | (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG) ACCUSATION |

ACCUSATION

license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name 1 of said licensee may be likewise revoked or suspended by the Director. 2 Pursuant to Health & Safety Code section 44072.8, if Smog Check Inspector License 3 41. Number EO 639677 issued to Respondent Paul Gonzaga Delvillar is revoked or suspended 4 5 following a hearing under this article, any additional license issued under Chapter 5 of Part 5 of 6 Division 26 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director. 7 Pursuant to Health & Safety Code section 44072.8, if Smog Check Inspector License 8 42. 9 Number EO 636954 issued to Respondent Danny Paul Duyan, also known as Danny Paul Kjellesvig, is revoked or suspended following a hearing under this article, any additional license 10 issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of said 11 licensee may be likewise revoked or suspended by the Director. 12 13 PRAYER WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, 14 and that following the hearing, the Director of Consumer Affairs issue a decision: 15 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD 16 283822, issued to Respondent Paul Gonzaga Del Villar, Owner, doing business as Crestline 17 18 Smog; 2. 19 Revoking or suspending any other Automotive Repair Dealer registration license issued to Respondent Paul Gonzaga Del Villar; 20 3. Revoking or suspending Smog Check, Test Only Station License Number TC 21 283822, issued to Respondent Paul Gonzaga Del Villar, Owner, doing business as Crestline 22 Smog; 23 4. Revoking or suspending any additional license issued under Chapter 5 of Part 5 of 24 25 Division 26 of the Health and Safety Code in the name of Paul Gonzaga Del Villar; 5. Revoking or suspending Smog Check Inspector License No. EO 639677 issued to 26 27 Respondent Paul Gonzaga Delvillar; 28 19 (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG)

ACCUSATION

6. Revoking or suspending any additional license issued under Chapter 5 of Part 5 of 1 Division 26 of the Health and Safety Code in the name of Respondent Paul Gonzaga Delvillar; 2 7. Revoking or suspending Smog Check Inspector License No. EO 636954 issued to 3 Respondent Danny Paul Duyan, also known as Danny Paul Kjellesvig; 4 Revoking or suspending any additional license issued under Chapter 5 of Part 5 of 5 8. Division 26 of the Health and Safety Code in the name of Respondent Danny Paul Duyan, also 6 7 known as Danny Paul Kjellesvig; 9. Ordering Respondent Paul Gonzaga Del Villar, Owner, doing business as Crestline 8 Smog; Respondent Paul Gonzaga Delvillar; and Respondent Danny Paul Duyan, also known as 9 Danny Paul Kjellesvig, to pay the Bureau of Automotive Repair the reasonable costs of the 10 investigation and enforcement of this case, pursuant to Business and Professions Code section 11 125.3; and, 12 10. Taking such other and further action as deemed necessary and proper. 13 14 15 DATED: April 24, 2018 16 PATRICK 17 Chief Bureau of Automotive Repair 18 Department of Consumer Affairs State of California 19 Complainant 20 LA2017506807 21 52691980.docx 22 23 24 25 26 27 28 20 (PAUL GONZAGA DEL VILLAR, OWNER, DBA CRESTLINE SMOG; PAUL GONZAGA DELVILLAR; and DANNY PAUL DUYAN, AKA DANNY PAUL KJELLESVIG)

ACCUSATION