XAVIER BECERRA Attorney General of California 2 DIANN SOKOLOFF Supervising Deputy Attorney General 3 NICHOLAS TSUKAMAKI Deputy Attorney General State Bar No. 253959 4 1515 Clay Street, 20th Floor 5 P.O. Box 70550 Oakland, CA 94612-0550 6 Telephone: (510) 879-0982 Facsimile: (510) 622-2270 7 Attorneys for Complainant 8 BEFORE THE DEPARTMENT OF CONSUMER AFFAIRS 9 FOR THE BUREAU OF AUTOMOTIVE REPAIR STATE OF CALIFORNIA 10 11 Case No. 79 18-1945 In the Matter of the Accusation Against: 12 VIKRAMDEEP SINGH RANDHAWA -13 PRESIDENT/SECRETARY/TREASURER, BAYSMOGSTERS, INC. dba CHEAP ACCUSATION 14 SMOG TEST 1205 Petaluma Hill Road 15 Santa Rosa, CA 95404 16 Mailing Address 31995 Trevor St. 17 Hayward, CA 94544 18 Automotive Repair Dealer Registration No. ARD 283472 19 Smog Check, Test Only Station No. TC 283472 20 MARIO ITURBE 21 1317 Stroven Lane Santa Rosa, CA 95407 22 Smog Check Inspector License No. EO 23 635295 24 111 25 111 26 111 27 111 28

(BAYSMOGSTERS, INC.; MARIO ITURBE; ANTOINE DE SHAWN BRACY SR.) ACCUSATION

31, 2014, but was cancelled on March 5, 2014. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed, pursuant to Respondent Bracy's election, as Smog Check Inspector License EO 634177 and Smog Check Repair Technician License EI 634177, effective March 5, 2014. Respondent Bracy's Smog Check Inspector License was in full force and effect at all times relevant to the charges brought in this Accusation and will expire on March 31, 2020, unless renewed. Respondent Bracy's Smog Check Repair Technician License was in full force and effect at all times relevant to the charges brought in this Accusation and expired on March 31, 2016.

JURISDICTION

- 6. This Accusation is brought before the Director of the Department of Consumer Affairs (Director) for the Bureau under the authority of the following laws.
- 7. Section 9884.13 of the Business and Professions Code provides, in pertinent part, that the expiration of a valid registration shall not deprive the Director or chief of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently.
- 8. Section 44002 of the Health and Safety Code provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.
- 9. Section 44072.6 of the Health and Safety Code provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director, or a court of law, or the voluntary surrender of the license, shall not deprive the Director of jurisdiction to proceed with disciplinary action.
- 10. Section 44072.8 of the Health and Safety Code states: "When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director."

¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28, 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog Check Inspector (EO) license and Smog Check Repair Technician (EI) license.

 STATUTORY AND REGULATORY PROVISIONS

1. Section 9884.7 of the Code states, in pertinent part:

"(a) The director, where the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.

"(1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.

"(4) Any other conduct that constitutes fraud.

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- "(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.
- 12. Section 44012 of the Health and Safety Code requires that tests at smog check stations be performed in accordance with procedures prescribed by the department.
 - 13. Section 44059 of the Health and Safety Code states, in pertinent part:

"The willful making of any false statement or entry with regard to a material matter in any oath, affidavit, certificate of compliance or noncompliance, or application form which is required by this chapter or Chapter 20.3 (commencing with Section 9880) of Division 3 of the Business and Professions Code, constitutes perjury and is punishable as provided in the Penal Code."

14. Section 44072.2 of the Health and Safety Code states, in pertinent part:

"The director may suspend, revoke, or take other disciplinary action against a license as provided in this article if the licensee, or any partner, officer, or director thereof, does any of the following:

"(8	a) Violates any section	of this chapter and the r	regulations adopted	pursuant to it, which
related to	o the licensed activities	5.		

- "(c) Violates any of the regulations adopted by the director pursuant to this chapter.
- "(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured."
- 15. California Code of Regulations, title 16, section 3340.24, subdivision (c) states: "The bureau may suspend or revoke the license of or pursue other legal action against a licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a certificate of noncompliance."
 - 16. California Code of Regulations, title 16, section 3340.30 states, in pertinent part:
- "A licensed smog check inspector and/or repair technician shall comply with the following requirements at all times while licensed:
- "(a) Inspect, test and repair vehicles, as applicable, in accordance with section 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section 3340.42 of this article."
- 17. California Code of Regulations, title 16, section 3340.35, subdivision (c) states: "A licensed station shall issue a certificate of compliance or noncompliance to the owner or operator of any vehicle that has been inspected in accordance with the procedures specified in section 3340.42 of this article and has all the required emission control equipment and devices installed and functioning correctly."
- 18. California Code of Regulations, title 16, section 3340.41, subdivision (c) states: "No person shall enter into the emissions inspection system any vehicle identification information or emission control system identification data for any vehicle other than the one being tested. Nor shall any person knowingly enter into the emissions inspection system any false information about the vehicle being tested."
- 19. California Code of Regulations, title 16, section 3340.42, provides, in pertinent part: "Smog check inspection methods are prescribed in the Smog Check Manual, referenced by section 3340.45.

the BAR OIS computer to the vehicle's diagnostic link connector (DLC). The bar code scanner is used to input technician information, the vehicle identification number (VIN), and DMV renewal information. The printer is used to print Vehicle Inspection Reports.

- 23. The VIN that is physically present on all vehicles is also required to be programmed into the vehicle's OBD II computer on 2005 and newer vehicles, and on many occasions was programmed into the OBD II computer in earlier model years. This electronically programmed VIN is referred to as the "eVIN" and is captured during a smog inspection. The eVIN should match the physical VIN on the vehicle.
- 24. The OBD II communication protocol describes the specified communication language used by the OBD II computer to communicate with the scan tools and other devices such as the BAR-OIS. The communication protocol is programmed into the OBD II computer during manufacture of the vehicle and does not change.
- 25. Parameter Identifications (PIDs) are data points reported by a vehicle's OBD II system. Each make and model of vehicle reports a specific number of PIDs when it is being tested by the BAR-OIS. The PID Count is the number of data points reported by the OBD II system. The PIDs and PID Count are programmed during the manufacture of a vehicle.
- 26. Data retrieved and recorded during a BAR-OIS smog inspection include the eVIN, the communication protocol, and the PID Count. This information is transmitted to the vehicle information database during a smog inspection.
- 27. In or around January 2018, the Bureau initiated an investigation of Respondent Baysmogsters. Beginning on or about February 9, 2017, and continuing until on or about January 22, 2018, Respondents were found to have performed five (5) fraudulent smog inspections using clean-plugging methods. Clean-plugging is the practice of testing one OBD II system that would pass the smog inspection for the purpose of fraudulently issuing a smog certificate of compliance to another vehicle that would not pass the smog inspection and/or is not present for testing. The vehicle receiving the certificate of compliance is not actually tested by the DAD during the smog inspection.
 - 28. A Bureau representative reviewed data for the vehicles inspected and certified by

Respondents. The data revealed that the five vehicles that were purportedly tested by Respondents were not and could not have been connected to the DAD when they were being certified because the OBD II data purportedly transmitted by those vehicles could not have been transmitted by those vehicles.

- 29. The PID Counts for the five vehicles purportedly being tested did not match the expected PID Counts for those vehicles. The eVINs and communication protocols for the five vehicles purportedly being tested were not what they should have been.
- 30. Respondent Iturbe clean-plugged three (3) vehicles, resulting in the issuance of three fraudulent Smog Check Certificates of Compliance. The vehicles were clean-plugged as follows:

Clean Plug 1	Cert. # ZP453635C	eVIN	Protocol	PID Count
	Fraudulent Inspection 2/9/2017	WVWPD63B04E062106	KWPS	18/5
	Expected Value ²	1G4HP52K134153876	JVPW	19
Clean Plug 2	Cert. # ZR082153C	eVIN	Protocol	PID Count
	Fraudulent Inspection 3/4/2017	WVWEK73CX7P095084	ICAN11bt5	37/14
	Expected Value	Not expected	1914	18 or 18/5
Clean Plug 3	Cert. # HJ528533C	eVIN	Protocol	PID Count
	Fraudulent Inspection 11/24/2017	4S4BRBCC9E3324761	ICAN11bt5	46/3
	Expected Value	Not expected	I914	18

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² Expected value is the value recorded for "like vehicles" inspected.

31. Respondent Bracy clean-plugged two (2) vehicles, resulting in the issuance of two fraudulent Smog Check Certificates of Compliance. The vehicles were clean-plugged as follows:

Clean Plug 4	Cert, # ZZ085294C	eVIN	Protocol	PID Count
	Fraudulent Inspection 7/7/2017	JF2SJAHC2FH823955	ICAN11bt5	48/3
	Expected Value	JF1SG67625H705561	KWPF	19 or 19/3
Clean Plug 5	Cert. # HL623947C	eVIN	Protocol	PID Count
	Fraudulent Inspection 1/22/2018	IFBNE31L26HA32349	ICAN11bt5	46
	Expected Value	IFTNS24L51HA87641	ЉММ	19

FIRST CAUSE FOR DISCIPLINE

(Misleading Statements - Registration)

32. Respondent Baysmogsters has subjected its registration to discipline under section 9884.7, subdivision (a)(1) of the Code, in that it made statements which it knew or which by exercise of reasonable care it should have known were untrue or misleading, as set forth above in paragraphs 27-31. Respondent Baysmogsters purported to test the five vehicles and certified that the vehicles passed inspection and were in compliance with applicable laws and regulations. In fact, Respondents conducted the inspections on those vehicles using clean-plugging methods.

SECOND CAUSE FOR DISCIPLINE

(Fraud - Registration)

33. Respondent Baysmogsters has subjected its registration to discipline under section 9884.7, subdivision (a)(4) of the Code, in that it committed acts which constitute fraud, as set forth above in paragraphs 27-31.

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THIRD CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program - Station License)

- 34. Respondent Baysmogsters has subjected its station license to discipline under Health and Safety Code section 44072.2, subdivisions (a) and (c), in that it violated sections of that Code and applicable regulations, as set forth above in paragraphs 27-31, as follows:
- a. Health and Safety Code Section 44012: Respondent Baysmogsters failed to ensure that the emission control tests were performed on the vehicles in accordance with procedures prescribed by the Department.
- b. California Code of Regulations, title 16, Section 3340.24, subdivision (c):
 Respondent Baysmogsters falsely or fraudulently issued electronic certificates of compliance for the vehicles without performing bona fide inspections of the emission control devices and systems on the vehicles as required by Health and Safety Code section 44012.
- c. California Code of Regulations, title 16, Section 3340.35, subdivision (c):
 Respondent Baysmogsters issued electronic certificates of compliance to the vehicles even though the vehicles had not been inspected in accordance with section 3340.42.
- d. California Code of Regulations, title 16, Section 3340.42: Respondent Baysmogsters failed to conduct the required smog tests and inspections on the vehicles in accordance with the Bureau's specifications.

FOURTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit - Station License)

35. Respondent Baysmogsters has subjected its station license to discipline under Health and Safety Code section 44072.2, subdivision (d), in that it committed acts involving dishonesty, fraud, or deceit whereby another was injured by issuing electronic certificates of compliance to vehicles without performing bona fide inspections of the emission control devices and systems on those vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program, as set forth above in paragraphs 27-31.

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FIFTH CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program - Smog Check Licenses)

- 36. Respondent Iturbe and Respondent Bracy have subjected their Smog Check Inspector and Smog Check Repair Technician Licenses to discipline under Health and Safety Code section 44072.2, subdivisions (a) and (c), in that they violated sections of that Code and applicable regulations, as set forth above in paragraphs 27-31, as follows:
- a. Health and Safety Code Section 44012: Respondent Iturbe and Respondent Bracy failed to ensure that the emission control tests were performed on the vehicles in accordance with procedures prescribed by the Department.
- b. Health and Safety Code Section 44059: Respondent Iturbe and Respondent Bracy willfully made false entries on the electronic certificates of compliance by certifying that the five vehicles had been inspected as required when, in fact, they had not.
- c. California Code of Regulations, title 16, Section 3340.30, subdivision (a):
 Respondent Iturbe and Respondent Bracy failed to inspect and test the vehicles in accordance with Health and Safety Code section 44012.
- d. California Code of Regulations, title 16, Section 3340.41, subdivision (c): Respondent Iturbe and Respondent Bracy entered into the emissions inspection system vehicle identification information or emission control system identification data for vehicles other than the ones being tested, and/or they knowingly entered into the emissions inspection system false information about the vehicles being tested.
- e. California Code of Regulations, title 16, Section 3340.42: Respondent Iturbe and Respondent Bracy failed to conduct the required smog tests and inspections on the vehicles in accordance with the Bureau's specifications.

SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit - Smog Check Licenses)

37. Respondent Iturbe and Respondent Bracy have subjected their Smog Check Inspector and Smog Check Repair Technician Licenses to discipline under Health and Safety Code section 44072.2, subdivision (d), in that they committed acts involving dishonesty, fraud, or deceit

whereby another was injured when they willfully made false entries on the electronic certificates of compliance and certified that the vehicles had been inspected as required when, in fact, they had not, as set forth above in paragraphs 27-31.

DISCIPLINE CONSIDERATIONS

- 38. To determine the degree of discipline, if any, to be imposed on Respondent Baysmogsters, Complainant alleges that on or about December 23, 2016, the Bureau issued Citation No. C2016-2417 to Respondent Baysmogsters. The Citation became effective on February 23, 2017. That Citation is now final and is incorporated by reference as if fully set forth in this Accusation.
- 39. To determine the degree of discipline, if any, to be imposed on Respondent Iturbe, Complainant alleges that on or about December 23, 2016, the Bureau issued Citation No. M2016-2418 to Respondent Iturbe. The Citation became effective on February 23, 2017. That Citation is now final and is incorporated by reference as if fully set forth in this Accusation.

OTHER MATTERS

- 40. Pursuant to section 9884.7, subdivision (c) of the Code, the Director may suspend, revoke, or place on probation the registrations for all places of business operated in this state by Respondent Baysmogsters upon a finding that Respondent Baysmogsters has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 41. Pursuant to Health & Safety Code section 44072.8, if Respondent Baysmogsters's Station License is revoked or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of Respondent Baysmogsters may be likewise revoked or suspended by the Director.
- 42. Pursuant to Health & Safety Code section 44072.8, if Respondent Iturbe's and Respondent Bracy's Smog Check Inspector Licenses or Smog Check Repair Technician Licenses are revoked or suspended, any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of Respondent Iturbe or Respondent Bracy may be likewise revoked or suspended by the Director.

III

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters alleged in this Accusation, and that following the hearing, the Director of Consumer Affairs issue a decision:

- 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD 283472 issued to Vikramdeep Singh Randhawa President/Secretary/Treasurer, Baysmogsters, Inc. dba Cheap Smog Test;
- 2. Revoking or suspending Smog Check Test Only Station License Number TC 283472 issued to Vikramdeep Singh Randhawa President/Secretary/Treasurer, Baysmogsters, Inc. dba Cheap Smog Test;
- 3. Revoking or suspending any additional Automotive Repair Dealer registrations or Smog Check Station licenses issued to Vikramdeep Singh Randhawa President/Secretary/Treasurer, Baysmogsters, Inc. dba Cheap Smog Test;
- 4. Revoking or suspending Smog Check Inspector License EO 635295 issued to Mario Iturbe;
- 5. Revoking or suspending any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of Mario Iturbe;
- 6. Revoking or suspending Smog Check Inspector License EO 634177 and Smog Check Repair Technician License EI 634177 issued to Antoine De Shawn Bracy Sr.;
- 7. Revoking or suspending any additional license issued under Chapter 5 of Part 5 of Division 26 of the Health and Safety Code in the name of Antoine De Shawn Bracy Sr.;
- 8. Ordering Vikramdeep Singh Randhawa President/Secretary/Treasurer,
 Baysmogsters, Inc. dba Cheap Smog Test, to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case pursuant to Business and Professions Code section 125.3;
- 9. Ordering Mario Iturbe to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case pursuant to Business and Professions Code section 125.3;

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