

BEFORE THE DIRECTOR
DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA

In the Matter of the Accusation Against:

**RUDY'S SMOG CHECK,
MARY ANN GARZA, Owner**

DANIEL DAVID HOLSTER

and

FRANCISCO GARZA III
53-100 Avenida Villa
La Quinta, CA 92253

Smog Check Inspector License No. EO
144083

Smog Check Repair Technician License
No. EI 144083 (formerly Advanced
Emission Specialist Technician License
No. EA 144083)

Respondents.

Case No. 79/15-39

OAH No. 2015061179

DECISION

The attached Stipulation for Revocation of License and Order as to Francisco Garza III, Only, is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter only as to respondent Francisco Garza III, Smog Check Inspector License No. EO 144083, and Smog Check Repair Technician License No. EI 144083 (formerly Advanced Emission Specialist Technician License No. EA 144083).

This Decision shall become effective

April 22, 2016

DATED: April 1, 2016

T. 2

TAMARA COLSON
Assistant General Counsel
Department of Consumer Affairs

1 KAMALA D. HARRIS
Attorney General of California
2 JAMES M. LEDAKIS
Supervising Deputy Attorney General
3 DAVID E. HAUSFELD
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Attorneys for Complainant

8
9 **BEFORE THE**
DEPARTMENT OF CONSUMER AFFAIRS
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 79/15-39

13 **RUDY'S SMOG CHECK,**
14 **MARY ANN GARZA, Owner**

OAH No. 2015061179

15 **DANIEL DAVID HOLSTER**

**STIPULATION FOR REVOCATION
OF LICENSE AND ORDER AS TO
FRANCISCO GARZA III, ONLY**

16 **and**

17 **FRANCISCO GARZA III**
18 **53-100 Avenida Villa**
La Quinta, CA 92253

19 **Smog Check Inspector License No. EO 144083**
20 **Smog Check Repair Technician License No.**
EI 144083 (formerly Advanced Emission
Specialist Technician License No. EA 144083)

21 Respondents.

22
23
24 **IT IS HEREBY STIPULATED AND AGREED** by and between the parties to the above-
25 entitled proceedings that the following matters are true:

26 **PARTIES**

27 1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair. He
28 brought this action solely in his official capacity and is represented in this matter by Kamala D.

1 Harris, Attorney General of the State of California, by David E. Hausfeld, Deputy Attorney
2 General.

3 2. Respondent Francisco Garza III (Respondent) is representing himself in this
4 proceeding and has chosen not to exercise his right to be represented by counsel.

5 3. In 2001, the Bureau issued Advanced Emission Specialist Technician License
6 Number EA 144083 to Respondent. Respondent's advanced emission specialist technician
7 license was due to expire on May 31, 2013, however, it was cancelled on April 29, 2013. Under
8 California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was
9 renewed, in accordance with Respondent's election, as Smog Check Inspector License Number
10 EO 144083 and Smog Check Repair Technician License Number EI 144083, effective April 29,
11 2013. Respondent's smog check inspector license and smog check repair technician license were
12 in full force and effect at all times relevant to the charges brought herein and will expire on May
13 31, 2017, unless renewed.

14 4. This settlement applies only to Respondent Francisco Garza III, Smog Check
15 Inspector License Number EO 144083 and Smog Check Repair Technician License Number EI
16 144083. This settlement specifically does not apply to Respondent Rudy's Smog Check, Mary
17 Ann Garza, Owner, Automotive Repair Dealer Registration No. ARD 269017 and Smog Check-
18 Test Only Station License No. TC 269017; and Respondent Daniel David Holster, Smog Check
19 Inspector License Number EO 633118 and Smog Check Repair Technician License Number EI
20 633118.

21 **JURISDICTION**

22 5. Accusation No. 79/15-39 was filed before the Director of Consumer Affairs
23 (Director), for the Bureau of Automotive Repair (Bureau). The Accusation and all other
24 statutorily required documents were properly served on Respondent on September 16, 2014.
25 Respondent timely filed his Notice of Defense contesting the Accusation.

26 6. First Amended Accusation No. 79/15-39 was filed before the Director, for the
27 Bureau, and is currently pending against Respondent. The First Amended Accusation and all
28 other statutorily required documents were properly served on Respondent on February 10, 2016.

1 7. A copy of First Amended Accusation No. 79/15-39 is attached as Exhibit A and
2 incorporated herein by reference.

3 **ADVISEMENT AND WAIVERS**

4 8. Respondent has carefully read, and understands the charges and allegations in First
5 Amended Accusation No. 79/15-39. Respondent has also carefully read, and understands the
6 effects of this Stipulation for Revocation of License and Order.

7 9. Respondent is fully aware of his legal rights in this matter, including the right to a
8 hearing on the charges and allegations in the First Amended Accusation; the right to be
9 represented by counsel at his own expense; the right to confront and cross-examine the witnesses
10 against him; the right to present evidence and to testify on his own behalf; the right to the
11 issuance of subpoenas to compel the attendance of witnesses and the production of documents;
12 the right to reconsideration and court review of an adverse decision; and all other rights accorded
13 by the California Administrative Procedure Act and other applicable laws.

14 10. Respondent voluntarily, knowingly, and intelligently waives and gives up each and
15 every right set forth above.

16 **CULPABILITY**

17 11. Respondent admits the truth of each and every charge and allegation in First
18 Amended Accusation No. 79/15-39.

19 12. Respondent understands that by signing this stipulation he enables the Director to
20 issue an order revoking his Smog Check Inspector License Number EO 144083 and Smog Check
21 Repair Technician License Number EI 144083, without further process.

22 **CONTINGENCY**

23 13. This stipulation shall be subject to approval by the Director of Consumer Affairs or
24 the Director's designee. Respondent understands and agrees that counsel for Complainant and the
25 staff of the Bureau of Automotive Repair may communicate directly with the Director and staff of
26 the Department of Consumer Affairs regarding this stipulation and settlement, without notice to
27 or participation by Respondent. By signing the stipulation, Respondent understands and agrees
28 that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the

1 Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision
2 and Order, the Stipulation for Revocation of License and Order shall be of no force or effect,
3 except for this paragraph, it shall be inadmissible in any legal action between the parties, and the
4 Director shall not be disqualified from further action by having considered this matter.

5 14. The parties understand and agree that Portable Document Format (PDF) and facsimile
6 copies of this Stipulation for Revocation of License and Order, including PDF and facsimile
7 signatures thereto, shall have the same force and effect as the originals.

8 15. This Stipulation for Revocation of License and Order is intended by the parties to be
9 an integrated writing representing the complete, final, and exclusive embodiment of their
10 agreement. It supersedes any and all prior or contemporaneous agreements, understandings,
11 discussions, negotiations, and commitments (written or oral). This Stipulation for Revocation of
12 License and Order may not be altered, amended, modified, supplemented, or otherwise changed
13 except by a writing executed by an authorized representative of each of the parties.

14 16. In consideration of the foregoing admissions and stipulations, the parties agree that
15 the Director may, without further notice or formal proceeding, issue and enter the following
16 Disciplinary Order:

17 **DISCIPLINARY ORDER**

18 IT IS HEREBY ORDERED that Smog Check Inspector License No. EO 144083, and Smog
19 Check Repair Technician License No. EI 144083 issued to Respondent Francisco Garza III are
20 revoked.

21 1. The revocation of Respondent's Smog Check Inspector License No. EO 144083, and
22 Smog Check Repair Technician License No. EI 144083 shall constitute the imposition of
23 discipline against Respondent. This stipulation and order constitute a record of the discipline and
24 shall become a part of Respondent's license history with the Bureau.

25 2. Respondent shall lose all rights and privileges as a Smog Check Inspector, and Smog
26 Check Repair Technician, in California, as of the effective date of the Director's Decision and
27 Order.
28

1 3. Respondent shall cause to be delivered to the Bureau his Smog Check Inspector, and
2 Smog Check Repair Technician Licenses on or before the effective date of the Decision and
3 Order.

4 4. If Respondent ever applies for licensure or petitions for reinstatement in the State of
5 California, the Bureau shall treat it as a new application for licensure. Respondent must comply
6 with all the laws, regulations and procedures for licensure in effect at the time the application or
7 petition is filed, and all of the charges and allegations contained in Accusation No. 79/15-39 shall
8 be deemed to be true, correct and admitted by Respondent when the Director determines whether
9 to grant or deny the application.

10 5. Respondent shall pay the Bureau its costs of investigation and enforcement in the
11 amount of \$5,373.75, prior to application for a new registration or license issued by the Bureau.
12

13 ACCEPTANCE

14 I have carefully read the Stipulation for Revocation of License and Order. I understand the
15 stipulation and the effect it will have on my Advanced Emission Specialist Technician License,
16 and Smog Check Inspector License, and Smog Check Repair Technician License. I enter into
17 this Stipulation for Revocation of License and Order voluntarily, knowingly, and intelligently,
18 and agree to be bound by the Decision and Order of the Director of Consumer Affairs.

19
20 DATED: 2-24-16

Francisco Garza III

21 FRANCISCO GARZA III
22 Respondent
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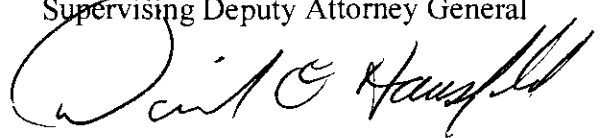
ENDORSEMENT

The foregoing Stipulation for Revocation of License and Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs

Dated: 2/24/16

Respectfully submitted,

KAMALA D. HARRIS
Attorney General of California
JAMES M. LEDAKIS
Supervising Deputy Attorney General



DAVID E. HAUSFELD
Deputy Attorney General
Attorneys for Complainant

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Exhibit A

First Amended Accusation No. 79/15-39

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Supervising Deputy Attorney General
3 DAVID E. HAUSFELD
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Attorneys for Complainant

8 **BEFORE THE**
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 79/15-39

13 **RUDY'S SMOG CHECK,**
14 **MARY ANN GARZA, Owner**
83-386 Highway 111 #2
Indio, CA 92201

FIRST AMENDED ACCUSATION
SMOG CHECK

15 Automotive Repair Dealer Registration No.
ARD269017
16 Smog Check - Test Only Station License No.
TC 269017,

17 **DANIEL DAVID HOLSTER**
80000 Avenue 48, Space 29
18 Indio, CA 92201

19 Smog Check Inspector License No. EO 633118
Smog Check Repair Technician License No.
20 EI 633118 (formerly Advanced Emission
Specialist Technician License No. EA 633118)

21 and

22 **FRANCISCO GARZA III**
23 53-100 Avenida Villa
La Quinta, CA 92253

24 Smog Check Inspector License No. EO 144083
25 Smog Check Repair Technician License No.
EI 144083 (formerly Advanced Emission
26 Specialist Technician License No. EA 144083)

27 Respondents.
28

1 Complainant alleges:

2 **PARTIES**

3 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity
4 as the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

5 **Respondent Mary Ann Garza**

6 2. On May 8, 2012, the Bureau of Automotive Repair (Bureau) issued Automotive
7 Repair Dealer Registration Number ARD 269017 to Mary Ann Garza (Respondent Owner),
8 Owner of Rudy's Smog Check. The Automotive Repair Dealer Registration was in full force and
9 effect at all times relevant to the charges brought herein and was canceled on November 24,
10 2014, and has not been renewed. The Automotive Repair Dealer Registration was revoked
11 effective on December 8, 2015.

12 3. On May 15, 2012, the Bureau issued Smog Check-Test Only Station License
13 Number TC 269017 to Respondent Owner. The Smog Check-Test Only Station License was in
14 full force and effect at all times relevant to the charges brought herein and was canceled on
15 November 24, 2014, and has not been renewed. The Smog Check-Test Only Station License
16 was revoked effective on December 8, 2015.

17 **Respondent Daniel David Holster**

18 4. On May 12, 2011, the Bureau issued Advanced Emission Specialist Technician
19 License Number EA 633118 to Daniel David Holster (Respondent Holster). Respondent
20 Holster's advanced emission specialist technician license was due to expire on June 30, 2013,
21 however, it was cancelled on May 1, 2013. Under California Code of Regulations, title 16,
22 section 3340.28, subdivision (e), the license was renewed, in accordance with Respondent
23 Holster's election, as Smog Check Inspector License Number EO 633118 and Smog Check
24 Repair Technician License Number EI 633118, effective May 1, 2013. Respondent Holster's
25 smog check inspector license and smog check repair technician license were in full force and
26 effect at all times relevant to the charges brought herein and will expire on June 30, 2017, unless
27 renewed.

28 ///

1 **Respondent Francisco Garza III**

2 5. In 2001, the Bureau issued Advanced Emission Specialist Technician License
3 Number EA 144083 to Francisco Garza III (Respondent Garza). Respondent Garza's advanced
4 emission specialist technician license was due to expire on May 31, 2013, however, it was
5 cancelled on April 29, 2013. Under California Code of Regulations, title 16, section 3340.28,
6 subdivision (e), the license was renewed, in accordance with Respondent Garza's election, as
7 Smog Check Inspector License Number EO 144083 and Smog Check Repair Technician License
8 Number EI 144083, effective April 29, 2013. Respondent Garza's smog check inspector license
9 and smog check repair technician license were in full force and effect at all times relevant to the
10 charges brought herein and will expire on May 31, 2017, unless renewed.¹

11 **JURISDICTION**

12 6. This Accusation is brought before the Director of Consumer Affairs (Director) for
13 the Bureau, under the authority of the following laws. All section references are to the Business
14 and Professions Code (Code) unless otherwise indicated.

15 7. Code section 118, subdivision (b) states:

16 The suspension, expiration, or forfeiture by operation of law of a license
17 issued by a board in the department, or its suspension, forfeiture, or cancellation by
18 order of the board or by order of a court of law, or its surrender without the written
19 consent of the board, shall not, during any period in which it may be renewed,
20 restored, reissued, or reinstated, deprive the board of its authority to institute or
21 continue a disciplinary proceeding against the licensee upon any ground provided
22 by law or to enter an order suspending or revoking the license or otherwise taking
23 disciplinary action against the licensee on any such ground.

24 8. Code section 477 provides, in pertinent part, that "Board" includes "bureau," . . .
25 "License" includes certificate, registration or other means to engage in a business or profession
26 regulated by the Bus. & Prof. Code.

27 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
28 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
 Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog
 Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 9. Cod section 9884.7 provides that the Director of the Department Consumer
2 Affairs (Director) may revoke an automotive repair dealer registration.

3 10. Code section 9884.13 provides, in pertinent part, that the expiration of a valid
4 registration shall not deprive the Director of jurisdiction to proceed with a disciplinary
5 proceeding against an automotive repair dealer or to render a decision temporarily or
6 permanently invalidating, suspending, or revoking a registration.

7 11. Code section 9889.1 provides, in pertinent part, that the Director may suspend or
8 revoke any license issued under Articles 5 and 6 (commencing with section 9887.1) of the
9 Automotive Repair Act.

10 12. Code section 9889.7 provides, in pertinent part, that the expiration or suspension
11 of a license by operation of law or by order or decision of the Director or a court of law, or the
12 voluntary surrender of a license shall not deprive the Director of jurisdiction to proceed with any
13 disciplinary proceedings.

14 13. Health and Safety Code (H & S Code) section 44002 provides, in pertinent part,
15 that the Director has all the powers and authority granted under the Automotive Repair Act for
16 enforcing the Motor Vehicle Inspection Program.

17 14. H & S Code section 44072.6 provides, in pertinent part, that the expiration or
18 suspension of a license by operation of law, or by order or decision of the Director, or a court of
19 law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to
20 proceed with disciplinary action.

21 15. H & S Code section 44072.8 states:

22 When a license has been revoked or suspended following a hearing under
23 this article, any additional license issued under this chapter in the name of the
24 licensee may be likewise revoked or suspended by the director.

24 STATUTORY PROVISIONS

25 16. Code section 9884.7 states, in pertinent part:

26 (a) The director, where the automotive repair dealer cannot show there
27 was a bona fide error, may deny, suspend, revoke, or place on probation the
28 registration of an automotive repair dealer for any of the following acts or
omissions related to the conduct of the business of the automotive repair dealer,

1 which are done by the automotive repair dealer or any automotive technician,
2 employee, partner, officer, or member of the automotive repair dealer.

3 (1) Making or authorizing in any manner or by any means
4 whatever any statement written or oral which is untrue or misleading, and which
5 is known, or which by the exercise of reasonable care should be known, to be
6 untrue or misleading.

7

8 (3) Failing or refusing to give to a customer a copy of any
9 document requiring his or her signature, as soon as the customer signs the
10 document.

11 (4) Any other conduct which constitutes fraud.

12

13 (6) Failure in any material respect to comply with the provisions of
14 this chapter or regulations adopted pursuant to it.

15 (b) Except as provided for in subdivision (c), if an automotive repair
16 dealer operates more than one place of business in this state, the director pursuant
17 to subdivision (a) shall only refuse to validate, or shall only invalidate temporarily
18 or permanently the registration of the specific place of business which has
19 violated any of the provisions of this chapter. This violation, or action by the
20 director, shall not affect in any manner the right of the automotive repair dealer to
21 operate his or her other places of business.

22 (c) Notwithstanding subdivision (b), the director may refuse to validate, or
23 may invalidate temporarily or permanently, the registration for all places of
24 business operated in this state by an automotive repair dealer upon a finding that
25 the automotive repair dealer has, or is, engaged in a course of repeated and willful
26 violations of this chapter, or regulations adopted pursuant to it.

27 17. Code section 9884.8 states:

28 All work done by an automotive repair dealer, including all warranty
work, shall be recorded on an invoice and shall describe all service work done and
parts supplied. Service work and parts shall be listed separately on the invoice,
which shall also state separately the subtotal prices for service work and for parts,
not including sales tax, and shall state separately the sales tax, if any, applicable
to each. If any used, rebuilt, or reconditioned parts are supplied, the invoice shall
clearly state that fact. If a part of a component system is composed of new and
used, rebuilt or reconditioned parts, that invoice shall clearly state that fact. The
invoice shall include a statement indicating whether any crash parts are original
equipment manufacturer crash parts or nonoriginal equipment manufacturer
aftermarket crash parts. One copy of the invoice shall be given to the customer
and one copy shall be retained by the automotive repair dealer.

///

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1 18. Code section 9884.9 states, in pertinent part:

2 (a) The automotive repair dealer shall give to the customer a written
3 estimated price for labor and parts necessary for a specific job. No work shall be
4 done and no charges shall accrue before authorization to proceed is obtained from
5 the customer. No charge shall be made for work done or parts supplied in excess
6 of the estimated price without the oral or written consent of the customer that
7 shall be obtained at some time after it is determined that the estimated price is
8 insufficient and before the work not estimated is done or the parts not estimated
9 are supplied. Written consent or authorization for an increase in the original
10 estimated price may be provided by electronic mail or facsimile transmission
11 from the customer. The bureau may specify in regulation the procedures to be
12 followed by an automotive repair dealer if an authorization or consent for an
13 increase in the original estimated price is provided by electronic mail or facsimile
14 transmission. If that consent is oral, the dealer shall make a notation on the work
15 order of the date, time, name of person authorizing the additional repairs and
16 telephone number called, if any, together with a specification of the additional
17 parts and labor and the total additional cost.

18 19. H & S Code section 44012 states:

19 The test at the smog check stations shall be performed in accordance with
20 procedures prescribed by the department and may require loaded mode
21 dynamometer testing in enhanced areas, two-speed idle testing, testing utilizing a
22 vehicle's onboard diagnostic system, or other appropriate test procedures as
23 determined by the department in consultation with the state board. The
24 department shall implement testing using onboard diagnostic systems, in lieu of
25 loaded mode dynamometer or two-speed idle testing, on model year 2000 and
26 newer vehicles only, beginning no earlier than January 1, 2013. However, the
27 department, in consultation with the state board, may prescribe alternative test
28 procedures that include loaded mode dynamometer or two-speed idle testing for
vehicles with onboard diagnostic systems that the department and the state board
determine exhibit operational problems. The department shall ensure, as
appropriate to the test method, the following:

(a) Emission control systems required by state and federal law are
reducing excess emissions in accordance with the standards adopted pursuant to
subdivisions (a) and (c) of Section 44013.

(b) If a vehicle meets the requirements of Section 44012, a smog check
station licensed to issue certificates shall issue a certificate of compliance or a
certificate of noncompliance.

....

(f) A visual or functional check is made of emission control devices
specified by the department, including the catalytic converter in those instances in
which the department determines it to be necessary to meet the findings of
Section 44001. The visual or functional check shall be performed in accordance
with procedures prescribed by the department.

....

1 20. H & S Code section 44015 states in pertinent part:

2

3 (b) If a vehicle meets the requirements of Section 44012, a smog check
4 station licensed to issue certificates shall issue a certificate of compliance or a
5 certificate of noncompliance.

5

6 21. H & S Code section 44032 states:

7 No person shall perform, for compensation, tests or repairs of emission
8 control devices or systems of motor vehicles required by this chapter unless the
9 person performing the test or repair is a qualified smog check technician and the
10 test or repair is performed at a licensed smog check station. Qualified technicians
11 shall perform tests of emission control devices and systems in accordance with
12 Section 44012.

11 22. H & S Code section 44072.2 states, in pertinent part:

12 The director may suspend, revoke, or take other disciplinary action against
13 a license as provided in this article if the licensee, or any partner, officer, or
14 director thereof, does any of the following:

15 (a) Violates any section of this chapter [the Motor Vehicle Inspection
16 Program (H & S Code § 44000, et seq.)] and the regulations adopted pursuant to
17 it, which related to the licensed activities.

16

17 (c) Violates any of the regulations adopted by the director pursuant to this
18 chapter.

19 (d) Commits any act involving dishonesty, fraud, or deceit whereby
20 another is injured.

20

21 23. H & S Code section 44072.10 states, in pertinent part:

22

23 (c) The department shall revoke the license of any smog check technician or
24 station licensee who fraudulently certifies vehicles or participates in the fraudulent
25 inspection of vehicles. A fraudulent inspection includes, but is not limited to, all of
26 the following:

25 (1) Clean piping, as defined by the department.

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27 (4) Intentional or willful violation of this chapter or any regulation, standard,
28 or procedure of the department implementing this chapter.

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REGULATORY PROVISIONS

24. California Code of Regulations, Title 16, (CCR) section 3340.1, provides that the term "clean piping," for purposes of Health and Safety Code section 44072.10, subdivision (c)(1), means the use of a substitute exhaust emissions sample in place of the actual test vehicle's exhaust in order to cause the EIS to issue a certificate of compliance for the test vehicle.

25. CCR, section 3340.24 (c), states:

"(c) The bureau may suspend or revoke the license of or pursue other legal action against a licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a certificate of noncompliance."

26. CCR, section 3340.28, subdivision (e), states that "[u]pon renewal of an unexpired Basic Area Technician license or an Advanced Emission Specialist Technician license issued prior to the effective date of this regulation, the licensee may apply to renew as a Smog Check Inspector, Smog Check Repair Technician, or both."

27. CCR, section 3340.30 states in pertinent part:

A licensed smog check inspector and/or repair technician shall comply with the following requirements at all times while licensed:

(a) Inspect, test and repair vehicles, as applicable, in accordance with section 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section 3340.42 of this article.

....

28. CCR, section 3340.35 states in pertinent part:

....

(c) A licensed station shall issue a certificate of compliance or noncompliance to the owner or operator of any vehicle that has been inspected in accordance with the procedures specified in section 3340.42 of this article and has all the required emission control equipment and devices installed and functioning correctly. The following conditions shall apply:

(1) Customers shall be charged the same price for certificates as that paid by the licensed station; and

(2) Sales tax shall not be assessed on the price of certificates.

....

1 29. CCR, section 3340.42 states:

2 With the exception of diesel-powered vehicles addressed in subsection (f)
3 of this section, the following emissions test methods and standards apply to all
4 vehicles:

5 (a) A loaded-mode test, except as otherwise specified, shall be the test
6 method used to inspect vehicles registered in the enhanced program areas of the
7 state. The loaded-mode test shall measure hydrocarbon, carbon monoxide, carbon
8 dioxide and oxides of nitrogen emissions, as contained in the bureau's
9 specifications referenced in subsection (b) of Section 3340.17 of this article. The
10 loaded-mode test shall use Acceleration Simulation Mode (ASM) test equipment,
11 including a chassis dynamometer, certified by the bureau.

12 On and after March 31, 2010, exhaust emissions from a vehicle subject to
13 this inspection shall be measured and compared to the emissions standards shown
14 in the VLT Row Specific Emissions Standards (Cutpoints) Table, dated March
15 2010, which is hereby incorporated by reference. If the emissions standards for a
16 specific vehicle is not included in this table then the exhaust emissions shall be
17 compared to the emissions standards set forth in TABLE I or TABLE II, as
18 applicable. A vehicle passes the loaded-mode test if all of its measured emissions
19 are less than or equal to the applicable emission standards specified in the
20 applicable table.

21 (b) A two-speed idle mode test, unless a different test is otherwise
22 specified in this article, shall be the test method used to inspect vehicles registered
23 in all program areas of the state, except in those areas of the state where the
24 enhanced program has been implemented. The two-speed idle mode test shall
25 measure hydrocarbon, carbon monoxide and carbon dioxide emissions at high
26 RPM and again at idle RPM, as contained in the bureau's specifications
27 referenced in subsection (b) of Section 3340.17 of this article. Exhaust emissions
28 from a vehicle subject to this inspection shall be measured and compared to the
emission standards set forth in this section and as shown in TABLE III. A vehicle
passes the two-speed idle mode test if all of its measured emissions are less than
or equal to the applicable emissions standards specified in Table III.

....

21 (e) In addition to the test methods prescribed in this section, the following
22 tests shall apply to all vehicles, except diesel-powered vehicles, during the Smog
23 Check inspection:

24 (1) A visual inspection of the vehicle's emissions control systems. During
25 the visual inspection, the technician shall verify that the following emission
26 control devices, as applicable, are properly installed on the vehicle:

- 27 (A) air injection systems,
- 28 (B) computer(s) and related sensors and switches,
- (C) crankcase emissions controls, including positive crankcase ventilation,
- (D) exhaust gas after treatment systems, including catalytic converters,

1 (E) exhaust gas recirculation (EGR) systems,
2 (F) fuel evaporative emission controls,
3 (G) fuel metering systems, including carburetors and fuel injection,
4 (H) ignition spark controls, and
5 (I) any emissions control systems that are not otherwise prompted by the
Emissions Inspection System, but listed as a requirement by the vehicle
manufacturer.

6 (2) A functional inspection of the vehicle's emission control systems.
7 During the functional inspection, the technician shall conduct, as applicable, the
following tests and verifications of the vehicle:

8
9 (C) proper setting of ignition timing,
10

11 30. CCR, section 3373 states:

12 No automotive repair dealer or individual in charge shall, in filling out an
13 estimate, invoice, or work order, or record required to be maintained by section
14 3340.15(f) of this chapter, withhold therefrom or insert therein any statement or
15 information which will cause any such document to be false or misleading, or
where the tendency or effect thereby would be to mislead or deceive customers,
prospective customers, or the public.

16 31. CCR, section 3340.41 (c), states:

17 "No person shall enter into the emissions inspection system any vehicle identification
18 information or emission control system identification data for any vehicle other than the one
19 being tested. Nor shall any person knowingly enter into the emissions inspection system any false
20 information about the vehicle being tested."

21 **COST RECOVERY**

22 32. Section 125.3 of the Code provides, in pertinent part, that the Bureau may request the
23 administrative law judge to direct a licentiate found to have committed a violation or violations of
24 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
25 enforcement of the case, with failure of the licentiate to comply subjecting the license to not being
26 renewed or reinstated. If a case settles, recovery of investigation and enforcement costs may be
27 included in a stipulated settlement.

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1 **SECOND CAUSE FOR DISCIPLINE**

2 **(Failure to Provide a Written Estimate)**

3 37. Respondent Owner has subjected her registration to discipline under Code section
4 9884.7, subdivision (a)(6), in that on October 28, 2013, she failed to comply with Code section
5 9884.9, subdivision (a), by failing to provide the operator with a written estimated price for the
6 smog inspection.

7 **THIRD CAUSE FOR DISCIPLINE**

8 **(Violation of the Motor Vehicle Inspection Program)**

9 38. Respondent Owner has subjected her station license to discipline under H & S
10 Code section 44072.2, subdivision (a), in that on October 28, 2013, regarding the 1994 Toyota,
11 she violated the following sections of that Code:

12 a. **Section 44012, subdivision (f):** Respondent Owner failed to perform
13 emission control tests on the vehicle in accordance with procedures prescribed by the
14 department.

15 b. **Section 44015, subdivision (b):** Respondent Owner issued electronic
16 Certificate of Compliance [REDACTED] without properly testing and inspecting the vehicle to
17 determine if it was in compliance with section 44012 of that Code.

18 **FOURTH CAUSE FOR DISCIPLINE**

19 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

20 39. Respondent Owner has subjected her station license to discipline under H & S
21 Code section 44072.2, subdivision (c), in that on October 28, 2013, regarding the 1994 Toyota,
22 she violated the following sections of the CCR:

23 a. **Section 3340.35, subdivision (c):** Respondent Owner issued electronic
24 Certificate of Compliance [REDACTED] even though the vehicle had not been inspected in
25 accordance with H & S Code section 3340.42.

26 b. **Section 3340.42:** Respondent Owner failed to conduct the required smog
27 tests and inspections on the vehicle in accordance with the Bureau's specifications.

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1 **FIFTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 40. Respondent Owner has subjected her station license to discipline under H & S
4 Code section 44072.2, subdivision (d), in that on October 28, 2013, regarding the 1994 Toyota,
5 she committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing
6 electronic Certificate of Compliance [REDACTED] for that vehicle without performing a bona
7 fide inspection of the emission control devices and systems on the vehicle.

8 **SIXTH CAUSE FOR DISCIPLINE**

9 **(Violations of the Motor Vehicle Inspection Program)**

10 41. Respondent Holster has subjected his Smog Check Inspector License to discipline
11 under H & S Code section 44072.2, subdivision (a), in that on October 28, 2013, regarding the
12 1994 Toyota, he violated the following sections of that Code:

13 a. **Section 44032:** Respondent Holster failed to perform tests of the emission
14 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
15 that the vehicle had a missing PAIR component.

16 b. **Section 44059:** Respondent Holster willfully made false entries for
17 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
18 inspected as required when, in fact, it had not.

19 **SEVENTH CAUSE FOR DISCIPLINE**

20 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

21 42. Respondent Holster has subjected his Smog Check Inspector License to discipline
22 under H & S Code section 44072.2, subdivision (c), in that on October 28, 2013, regarding the
23 1994 Toyota, he violated the following sections of the CCR:

24 a. **Section 3340.30, subdivision (a):** Respondent Holster failed to inspect
25 and test that vehicle in accordance with H & S Code section 44012.

26 b. **Section 3340.42:** Respondent Holster failed to conduct the required smog
27 tests and inspections on that vehicle in accordance with the Bureau's specifications.

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1 **EIGHTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 43. Respondent Holster has subjected his Smog Check Inspector License to discipline
4 under H & S Code section 44072.2, subdivision (d), in that on October 28, 2013, he committed
5 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
6 Certificate of Compliance [REDACTED] for the 1994 Toyota without performing a bona fide
7 inspection of the emission control devices and systems on that vehicle.

8 **NINTH CAUSE FOR DISCIPLINE**

9 **(Violations of the Motor Vehicle Inspection Program)**

10 44. Respondent Garza has subjected his Smog Check Inspector License to discipline
11 under H & S Code section 44072.2, subdivision (a), in that on October 28, 2013, regarding the
12 1994 Toyota, he violated the following sections of that Code:

13 a. **Section 44032:** Respondent Garza failed to perform tests of the emission
14 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
15 that the vehicle had a missing PAIR component.

16 b. **Section 44059:** Respondent Garza willfully made false entries for
17 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
18 inspected as required when, in fact, it had not.

19 **TENTH CAUSE FOR DISCIPLINE**

20 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

21 45. Respondent Garza has subjected his Smog Check Inspector License to discipline
22 under H & S Code section 44072.2, subdivision (c), in that on October 28, 2013, regarding the
23 1994 Toyota, he violated the following sections of the CCR:

24 a. **Section 3340.30, subdivision (a):** Respondent Garza failed to inspect and
25 test that vehicle in accordance with H & S Code section 44012.

26 b. **Section 3340.42:** Respondent Garza failed to conduct the required smog
27 tests and inspections on that vehicle in accordance with the Bureau's specifications.

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1 **ELEVENTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 46. Respondent Garza has subjected his Smog Check Inspector License to discipline
4 under H & S Code section 44072.2, subdivision (d), in that on October 28, 2013, he committed
5 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
6 Certificate of Compliance [REDACTED] for the 1994 Toyota without performing a bona fide
7 inspection of the emission control devices and systems on that vehicle.

8 **UNDERCOVER OPERATION: 1989 Ford**

9 47. On January 13, 2014, the Bureau conducted an undercover operation at
10 Respondent Owner's smog check-test only station, Rudy's Smog Check. The Bureau's vehicle, a
11 1989 Ford, was modified to fail a proper smog inspection due to the installation of a non-
12 functional Exhaust Gas Recirculation (EGR) valve on the intake manifold. A blockage plate had
13 been installed to close off the EGR port of the intake manifold.

14 48. A Bureau undercover operator took the vehicle to Respondent Owner's smog
15 check-test only station. The operator requested a smog check inspection. The operator did not
16 sign or receive a written estimate. Respondent Holster and Respondent Garza performed the
17 smog inspections that resulted in improperly issued certificate for the California Inspection and
18 Maintenance (I/M) Smog Check inspection. After the smog test was completed, the operator
19 completed and signed a work order, paid \$55.00, and was provided invoice [REDACTED]. The
20 operator was also issued a Vehicle Inspection Report (VIR) bearing Certificate of Compliance
21 Number [REDACTED] and Respondent Holster's name as the smog technician who had performed
22 the smog test.

23 49. On January 15, 2014, Bureau personnel re-inspected the vehicle after the smog test
24 at Respondent Owner's smog check-test only station. The condition of the vehicle as modified
25 before testing at Respondent Owner's smog check-test only station had not changed; the EGR
26 component remained inoperative and tamper seal remained intact. A BAR-97 two speed idle test
27 resulted in a failed inspection.

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TWELFTH CAUSE FOR DISCIPLINE

(Misleading Statements)

50. Respondent Owner has subjected her registration to discipline under Code section 9884.7, subdivision (a)(1), in that on January 13, 2014, she made statements which she knew or which by exercise of reasonable care she should have known were untrue or misleading when she issued electronic Certificate of Compliance [REDACTED] for the 1989 Ford, certifying that the vehicle was in compliance with applicable laws and regulations when, in fact, the vehicle had a non-functional Exhaust Gas Recirculation (EGR) valve on the intake manifold.

THIRTEENTH CAUSE FOR DISCIPLINE

(Failure to Provide a Written Estimate)

51. Respondent Owner has subjected her registration to discipline under Code section 9884.7, subdivision (a)(6), in that on January 13, 2014, she failed to comply with Code section 9884.9, subdivision (a), by failing to provide the operator with a written estimated price for the smog inspection.

FOURTEENTH CAUSE FOR DISCIPLINE

(Violation of the Motor Vehicle Inspection Program)

52. Respondent Owner has subjected her station license to discipline under H & S Code section 44072.2, subdivision (a), in that on January 13, 2014, regarding the 1989 Ford, she violated the following sections of that Code:

- a. Section 44012, subdivision (f): Respondent Owner failed to perform emission control tests on the vehicle in accordance with procedures prescribed by the department.
- b. Section 44015, subdivision (b): Respondent Owner issued electronic Certificate of Compliance [REDACTED] without properly testing and inspecting the vehicle to determine if it was in compliance with section 44012 of that Code.

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1 **FIFTEENTH CAUSE FOR DISCIPLINE**

2 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

3 53. Respondent Owner has subjected her station license to discipline under H & S
4 Code section 44072.2, subdivision (c), in that on January 13, 2014, regarding the 1989 Ford, she
5 violated the following sections of the CCR:

6 a. **Section 3340.35, subdivision (c):** Respondent Owner issued electronic
7 Certificate of Compliance [REDACTED] even though the vehicle had not been inspected in
8 accordance with H & S Code section 3340.42.

9 b. **Section 3340.42:** Respondent Owner failed to conduct the required smog
10 tests and inspections on the vehicle in accordance with the Bureau's specifications.

11 **SIXTEENTH CAUSE FOR DISCIPLINE**

12 **(Dishonesty, Fraud or Deceit)**

13 54. Respondent Owner has subjected her station license to discipline under H & S
14 Code section 44072.2, subdivision (d), in that on January 13, 2014, regarding the 1989 Ford, she
15 committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing
16 electronic Certificate of Compliance [REDACTED] for that vehicle without performing a bona
17 fide inspection of the emission control devices and systems on the vehicle.

18 **SEVENTEENTH CAUSE FOR DISCIPLINE**

19 **(Violations of the Motor Vehicle Inspection Program)**

20 55. Respondent Holster has subjected his Smog Check Inspector License to discipline
21 under H & S Code section 44072.2, subdivision (a), in that on January 13, 2014, regarding the
22 1989 Ford, he violated the following sections of that Code:

23 a. **Section 44032:** Respondent Holster failed to perform tests of the emission
24 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
25 that the vehicle had a non-functional Exhaust Gas Recirculation (EGR) valve on the intake
26 manifold.

1 b. **Section 44059:** Respondent Holster willfully made false entries for
2 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
3 inspected as required when, in fact, it had not.

4 **EIGHTEENTH CAUSE FOR DISCIPLINE**

5 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

6 56. Respondent Holster has subjected his Smog Check Inspector License to discipline
7 under H & S Code section 44072.2, subdivision (c), in that on January 13, 2014, regarding the
8 1989 Ford, he violated the following sections of the CCR:

9 a. **Section 3340.30, subdivision (a):** Respondent Holster failed to inspect
10 and test that vehicle in accordance with H & S Code section 44012.

11 b. **Section 3340.42:** Respondent Holster failed to conduct the required smog
12 tests and inspections on that vehicle in accordance with the Bureau's specifications.

13 **NINETEENTH CAUSE FOR DISCIPLINE**

14 **(Dishonesty, Fraud or Deceit)**

15 57. Respondent Holster has subjected his Smog Check Inspector License to discipline
16 under H & S Code section 44072.2, subdivision (d), in that on January 13, 2014, he committed
17 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
18 Certificate of Compliance [REDACTED] for the 1989 Ford without performing a bona fide
19 inspection of the emission control devices and systems on that vehicle.

20 **TWENTIETH CAUSE FOR DISCIPLINE**

21 **(Violations of the Motor Vehicle Inspection Program)**

22 58. Respondent Garza has subjected his Smog Check Inspector License to discipline
23 under H & S Code section 44072.2, subdivision (a), in that on January 13, 2014, regarding the
24 1989 Ford, he violated the following sections of that Code:

25 a. **Section 44032:** Respondent Garza failed to perform tests of the emission
26 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
27 that the vehicle had a non-functional Exhaust Gas Recirculation (EGR) valve on the intake
28 manifold.

1 b. Section 44059: Respondent Garza willfully made false entries for
2 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
3 inspected as required when, in fact, it had not.

4 **TWENTY-FIRST CAUSE FOR DISCIPLINE**

5 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

6 59. Respondent Garza has subjected his Smog Check Inspector License to discipline
7 under H & S Code section 44072.2, subdivision (c), in that on January 13, 2014, regarding the
8 1989 Ford, he violated the following sections of the CCR:

9 a. Section 3340.30, subdivision (a): Respondent Garza failed to inspect and
10 test that vehicle in accordance with H & S Code section 44012.

11 b. Section 3340.42: Respondent Garza failed to conduct the required smog
12 tests and inspections on that vehicle in accordance with the Bureau's specifications.

13 **TWENTY-SECOND CAUSE FOR DISCIPLINE**

14 **(Dishonesty, Fraud or Deceit)**

15 60. Respondent Garza has subjected his Smog Check Inspector License to discipline
16 under H & S Code section 44072.2, subdivision (d), in that on January 13, 2014, he committed
17 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
18 Certificate of Compliance [REDACTED] for the 1989 Ford without performing a bona fide
19 inspection of the emission control devices and systems on that vehicle.

20 **UNDERCOVER OPERATION: 1990 Toyota**

21 61. On February 5, 2014, the Bureau conducted an undercover operation at
22 Respondent Owner's smog check-test only station, Rudy's Smog Check. The Bureau's vehicle, a
23 1990 Toyota, was modified to fail a proper smog inspection due to the adjustment of the
24 ignition to twenty degrees before top dead center (BTDC). A tamper indicator was placed to
25 detect adjustments.

26 62. A Bureau undercover operator took the vehicle to Respondent Owner's smog
27 check-test only station. The operator requested a smog check inspection. The operator did not
28 sign or receive a written estimate. Respondent Holster and Respondent Garza performed the

1 smog inspections that resulted in improperly issued certificate for the California Inspection and
2 Maintenance (I/M) Smog Check inspection. After the smog test was completed, the operator
3 completed and signed a work order, paid \$55.00, and was provided invoice number [REDACTED]. The
4 operator was also issued a Vehicle Inspection Report (VIR) bearing Certificate of Compliance
5 [REDACTED] and Respondent Holster's name as the smog technician who had
6 performed the smog test.

7 63. On February 13, 2014, Bureau personnel re-inspected the vehicle after the smog
8 test at Respondent Owner's smog check-test only station. The condition of the vehicle as
9 modified before testing at Respondent Owner's smog check-test only station had not changed; the
10 tamper indicator was still intact. A smog inspection was performed and the vehicle failed the
11 inspection for the timing out of specification.

12 **TWENTY-THIRD CAUSE FOR DISCIPLINE**

13 **(Misleading Statements)**

14 64. Respondent Owner has subjected her registration to discipline under Code section
15 9884.7, subdivision (a)(1), in that on February 5, 2014, she made statements which she knew or
16 which by exercise of reasonable care she should have known were untrue or misleading when
17 she issued electronic Certificate of Compliance [REDACTED] for the 1990 Toyota, certifying
18 that the vehicle was in compliance with applicable laws and regulations when, in fact, the vehicle
19 had the adjustment of the ignition to twenty degrees before top dead center.

20 **TWENTY-FOURTH CAUSE FOR DISCIPLINE**

21 **(Failure to Provide a Written Estimate)**

22 65. Respondent Owner has subjected her registration to discipline under Code section
23 9884.7, subdivision (a)(6), in that on February 5, 2014, she failed to comply with Code section
24 9884.9, subdivision (a), by failing to provide the operator with a written estimated price for the
25 smog inspection.

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1 **TWENTY-FIFTH CAUSE FOR DISCIPLINE**

2 **(Violation of the Motor Vehicle Inspection Program)**

3 66. Respondent Owner has subjected her station license to discipline under H & S
4 Code section 44072.2, subdivision (a), in that on February 5, 2014, regarding the 1990 Toyota,
5 she violated the following sections of that Code:

6 a. **Section 44012, subdivision (f):** Respondent Owner failed to perform
7 emission control tests on the vehicle in accordance with procedures prescribed by the
8 department.

9 b. **Section 44015, subdivision (b):** Respondent Owner issued electronic
10 Certificate of Compliance [REDACTED] without properly testing and inspecting the vehicle
11 to determine if it was in compliance with section 44012 of that Code.

12 **TWENTY-SIXTH CAUSE FOR DISCIPLINE**

13 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

14 67. Respondent Owner has subjected her station license to discipline under H & S
15 Code section 44072.2, subdivision (c), in that on February 5, 2014, regarding the 1990 Toyota,
16 she violated the following sections of the CCR:

17 a. **Section 3340.35, subdivision (c):** Respondent Owner issued electronic
18 Certificate of Compliance [REDACTED] even though the vehicle had not been inspected in
19 accordance with H & S Code section 3340.42.

20 b. **Section 3340.42:** Respondent Owner failed to conduct the required smog
21 tests and inspections on the vehicle in accordance with the Bureau's specifications.

22 **TWENTY-SEVENTH CAUSE FOR DISCIPLINE**

23 **(Dishonesty, Fraud or Deceit)**

24 68. Respondent Owner has subjected her station license to discipline under H & S
25 Code section 44072.2, subdivision (d), in that on February 5, 2014, regarding the 1990 Toyota,
26 she committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing
27 electronic Certificate of Compliance [REDACTED] for that vehicle without performing a bona
28 fide inspection of the emission control devices and systems on the vehicle.

1 **TWENTY-EIGHTH CAUSE FOR DISCIPLINE**

2 **(Violations of the Motor Vehicle Inspection Program)**

3 69. Respondent Holster has subjected his Smog Check Inspector License to discipline
4 under H & S Code section 44072.2, subdivision (a), in that on February 5, 2014, regarding the
5 1990 Toyota, he violated the following sections of that Code:

6 a. **Section 44032:** Respondent Holster failed to perform tests of the emission
7 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
8 that the vehicle had the adjustment of the ignition to twenty degrees before top dead center.

9 b. **Section 44059:** Respondent Holster willfully made false entries for
10 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
11 inspected as required when, in fact, it had not.

12 **TWENTY-NINTH CAUSE FOR DISCIPLINE**

13 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

14 70. Respondent Holster has subjected his Smog Check Inspector License to discipline
15 under H & S Code section 44072.2, subdivision (c), in that on February 5, 2014, regarding the
16 1990 Toyota, he violated the following sections of the CCR:

17 a. **Section 3340.30, subdivision (a):** Respondent Holster failed to inspect
18 and test that vehicle in accordance with H & S Code section 44012.

19 b. **Section 3340.42:** Respondent Holster failed to conduct the required smog
20 tests and inspections on that vehicle in accordance with the Bureau's specifications.

21 **THIRTIETH CAUSE FOR DISCIPLINE**

22 **(Dishonesty, Fraud or Deceit)**

23 71. Respondent Holster has subjected his Smog Check Inspector License to discipline
24 under H & S Code section 44072.2, subdivision (d), in that on February 5, 2014, he committed
25 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
26 Certificate of Compliance [REDACTED] for the 1990 Toyota without performing a bona fide
27 inspection of the emission control devices and systems on that vehicle.

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1 **THIRTY-FIRST CAUSE FOR DISCIPLINE**

2 **(Violations of the Motor Vehicle Inspection Program)**

3 72. Respondent Garza has subjected his Smog Check Inspector License to discipline
4 under H & S Code section 44072.2, subdivision (a), in that on February 5, 2014, regarding the
5 1990 Toyota, he violated the following sections of that Code:

6 a. **Section 44032:** Respondent Garza failed to perform tests of the emission
7 control devices and systems on that vehicle in accordance with H & S Code section 44012, in
8 that the vehicle had the adjustment of the ignition to twenty degrees before top dead center.

9 b. **Section 44059:** Respondent Garza willfully made false entries for
10 electronic Certificate of Compliance [REDACTED] by certifying that the vehicle had been
11 inspected as required when, in fact, it had not.

12 **THIRTY-SECOND CAUSE FOR DISCIPLINE**

13 **(Violations of Regulations Pursuant to the Motor Vehicle Inspection Program)**

14 73. Respondent Garza has subjected his Smog Check Inspector License to discipline
15 under H & S Code section 44072.2, subdivision (c), in that on February 5, 2014, regarding the
16 1990 Toyota, he violated the following sections of the CCR:

17 a. **Section 3340.30, subdivision (a):** Respondent Garza failed to inspect and
18 test that vehicle in accordance with H & S Code section 44012.

19 b. **Section 3340.42:** Respondent Garza failed to conduct the required smog
20 tests and inspections on that vehicle in accordance with the Bureau's specifications.

21 **THIRTY-THIRD CAUSE FOR DISCIPLINE**

22 **(Dishonesty, Fraud or Deceit)**

23 74. Respondent Garza has subjected his Smog Check Inspector License to discipline
24 under H & S Code section 44072.2, subdivision (d), in that on February 5, 2014, he committed
25 acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic
26 Certificate of Compliance [REDACTED] for the 1990 Toyota without performing a bona fide
27 inspection of the emission control devices and systems on that vehicle.

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UNDERCOVER OPERATION: 1992 Mitsubishi

75. In May of 2015, the Bureau conducted an undercover operation at the smog check station, Rudy's Smog Check. At the time of this undercover operation, Respondent Mary Ann Garza had sold her interest in Rudy's Smog Check. A new ARD number and a new Smog Check Station license number had been issued by the Bureau to the new owner. This amended Accusation does not allege any causes of discipline against the new owner.

76. The Bureau's vehicle, a 1992 Mitsubishi, was modified to fail a proper smog inspection due to the removal of the catalytic converter substrate, causing a tailpipe emissions failure. In addition, the vehicle had a modified fuel injection system, modified PCV system and a modified air intake system. All of the modifications of these systems were not approved for this vehicle, causing the vehicle to fail the visual inspection.

77. On May 7, 2015, a Bureau undercover operator took the vehicle to Rudy's Smog Check. The operator told Respondent Francisco Garza III, (Respondent Garza) that he needed help passing the smog inspection. Respondent Garza told the operator that he did not have time to work on the vehicle that day but should bring it back. On May 11, 2015 the undercover operator returned to the shop, but Respondent Garza was not present. He left his billing notice for the smog check at the shop and was told that Respondent Garza would contact him. On May 12, 2015, the operator spoke with Respondent Garza by telephone and was told that the guy who did these inspections had been shut down by the State, but that Respondent Garza could get it done for a price of \$250.00.

78. On May 27, 2015, Respondent Garza telephoned the operator to verify the VIN for the Mitsubishi. Later that day Respondent Garza telephoned the operator again to tell him the inspection was complete, but the price was now \$300.00 because it was getting more difficult to pass these types of vehicles.

79. On May 28, 2015, the undercover operator met with Respondent Garza and paid him \$300.00. The only paperwork he received was a partial copy of the VIR. The operator did not sign or receive a written estimate. Respondent Garza performed the smog inspections that resulted in an improperly issued certificate for the Smog Check inspection.

1 80. The investigator obtained information from the BAR's vehicle information
2 database (VID) that revealed that the Mitsubishi was purportedly tested by Respondent Garza on
3 May 27, 2015 between 3:28 p.m. and 3:35 p.m.. The test resulted in the issuance of electronic
4 smog Certificate of Compliance [REDACTED]. On May 27, 2015, the Mitsubishi was stored
5 in a secured facility by the Bureau and was not in the possession or control of Respondent Garza.

6 81. The Bureau determined that the smog inspection on the Mitsubishi was conducted
7 using clean piping methods², resulting in the issuance of a fraudulent certificate of compliance
8 for the vehicle. Further, the smog inspections were conducted using Respondent Garza's
9 confidential access code.

10 82. On June 19, 2015, Bureau personnel re-inspected and retested the Mitsubishi after
11 the smog test by Respondent Garza. The condition of the vehicle as modified before testing had
12 not changed; the vehicle failed a visual inspection for modified fuel injection system, modified
13 PCV system and a modified air intake system. In addition, the vehicle failed for excessive tail
14 pipe emissions.

15 **THIRTY-FOURTH CAUSE FOR DISCIPLINE**

16 **(Violations of the Motor Vehicle Inspection Program)**

17 83. Respondent Garza's technician license is subject to disciplinary action pursuant to
18 H & S Code section 44072.2, subdivision (a), in that Respondent failed to comply with the
19 following sections of that Code, as set forth in paragraphs 75 through 82, above.

20 a. **Section 44012, subdivision (a):** Respondent failed to ensure that all emission
21 control devices and systems required by law for the Mitsubishi were installed and functioning
22 correctly in accordance with test procedures.

23 b. **Section 44012, subdivision (f):** Respondent failed to perform the emission control
24 tests on the Mitsubishi in accordance with procedures prescribed by the department.

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27 ² Pursuant to California Code of Regulations, title 16, section 3340.1, subdivision (t),
28 "clean piping" means the use of a sample of the exhaust emissions of one vehicle in order to
cause the EIS to issue a certificate of compliance for another vehicle.

1 c. Section 44015, subdivision (b): Respondent issued an electronic smog certificate
2 of compliance for the Mitsubishi without properly testing and inspecting the vehicle to determine
3 if they were in compliance with H & S Code section 44012.

4 d. Section 44059: Respondent willfully made false entries for an electronic
5 certificate of compliance for the Mitsubishi by certifying that the vehicle had been inspected as
6 required when, in fact, it had not.

7 **THIRTY-FIFTH CAUSE FOR DISCIPLINE**

8 **(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program)**

9 84. Respondent Garza's technician license is subject to disciplinary action pursuant to
10 H & S Code section 44072.2, subdivision (c), in that Respondent failed to comply with
11 provisions of California Code of Regulations, Title 16, as set forth in paragraphs 75 through 82,
12 above.

13 a. Section 3340.24, subdivision (c): Respondent falsely or fraudulently issued an
14 electronic smog certificate of compliance for the Mitsubishi .

15 b. Section 3340.30, subdivision (a): Respondent failed to inspect and test the
16 Mitsubishi in accordance with H & S Code sections 44012 and 44035, and CCR section 3340.42.

17 c. Section 3340.41, subdivision (c): Respondent entered into the emissions inspection
18 system vehicle identification information or emission control system identification data for a
19 vehicle other than the one being tested.

20 d. Section 3340.42: Respondent failed to conduct the required smog tests on the
21 Mitsubishi in accordance with the Bureau's specifications.

22 **THIRTY-SIXTH CAUSE FOR DISCIPLINE**

23 **(Dishonesty, Fraud or Deceit)**

24 85. Respondent Garza's technician license is subject to disciplinary action pursuant to
25 H & S Code section 44072.2, subdivision (d), in that Respondent committed dishonest,
26 fraudulent, or deceitful acts whereby another is injured, as set forth in paragraphs 75 through 82,
27 above. Respondent issued an electronic smog certificate of compliance for the Mitsubishi
28 without performing bona fide inspections of the emission control devices and systems on the

1 vehicle, thereby depriving the People of the State of California of the protection afforded by the
2 Motor Vehicle Inspection Program.

3 **OTHER MATTERS**

4 86. Under Health and Safety Code section 44072.8, if Smog Check Inspector License
5 Number EO 633118 issued to Daniel David Holster, is revoked or suspended, Smog Check
6 Repair Technician License Number EI 633118 and any additional license issued under this
7 chapter in the name of said licensee may be likewise revoked or suspended by the director.

8 87. Under Health and Safety Code section 44072.8, if Smog Check Inspector License
9 Number EO 144083 issued to Francisco Garza III, is revoked or suspended, Smog Check Repair
10 Technician License Number EI 144083 and any additional license issued under this chapter in
11 the name of said licensee may be likewise revoked or suspended by the director.

12 **PRAYER**

13 WHEREFORE, Complainant requests that a hearing be held on the matters herein
14 alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

15 1. Revoking or suspending Smog Check Inspector License Number EO 633118,
16 issued to Daniel David Holster;

17 2. Revoking or suspending Smog Check Repair Technician License Number EI
18 633118, issued to Daniel David Holster;

19 3. Revoking or suspending Smog Check Inspector License Number EO 144083,
20 issued to Francisco Garza III;

21 4. Revoking or suspending Smog Check Repair Technician License Number EI
22 144083, issued to Francisco Garza III;

23 5. Ordering Daniel David Holster and Francisco Garza III to pay the Bureau of
24 Automotive Repair the reasonable costs of the investigation and enforcement of this case,
25 pursuant to Business and Professions Code section 125.3;

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6. Taking such other and further action as deemed necessary and proper.

DATED: 2/9/16

Patrick Dorais by Doug Balatti
PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

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