BEFORE THE DIRECTOR DEPARTMENT OF CONSUMER AFFAIRS BUREAU OF AUTOMOTIVE REPAIR STATE OF CALIFORNIA

In the Matter of the Accusation Against:

J & M SMOG TEST ONLY, INC,; JESUS RODRIGUEZ – President 1533 West Jefferson Blvd. Los Angeles, CA 90018

Automotive Repair Dealer Registration No. ARD 259062
Smog Check Test Only Station License No. TC 259062

J & M SMOG TEST ONLY, INC.; JESUS RODRIGUEZ – President 181 East Vernon Avenue Los Angeles, CA 90011

Automotive Repair Dealer Registration No. ARD 259228 Smog Check Test Only Station License No. TC 259228

J & M SMOG TEST-ONLY, INC.; JESUS RODRIGUEZ – President 24622 Pine Street, Unit A Newhall, CA 91321

Automotive Repair Dealer Registration No. ARD 261709 Smog Check Test Only Station License No. TC 261709

JESUS RODRIGUEZ

26513 Hillsfall Court Newhall, CA 91321

Smog Check Inspector License No. EO 142805 (formerly Advanced Emission Specialist Technician No. EA 142805)

JOSE LUIS ZAMORA

137 West 47th Street Los Angeles, CA 90037 Case No. 79/14-58

OAH No. 2014020136

Advanced Emissions Specialist Technician License Number EA 630422 (to be redesignated upon renewal as EO 630422 and/or EO 630422)

LORENA RODRIGUEZ

1365 E. 55th Street Los Angeles, CA 90011

Advanced Emissions Specialist Technician License Number EA 630424 (to be redesignated upon renewal as EO 630424 and/or EI 630424)

JAIME GARCIA

4100 Vernon Avenue Riverside, CA 92509

Smog Check Inspector License No. EO 139853 Smog Check Repair Technician License

Smog Check Repair Technician License No. El 139853 (formerly Advanced Emission Specialist Technician No. EA 139853)

Respondents.

DECISION

The attached Stipulated Settlement and Disciplinary Order As to Respondent Jaime Garcia Only is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter, only as to respondent Jaime Garcia, Smog Check Inspector License No. EO 139853 and Smog Check Repair Technician License No. EI 139853 (formerly Advanced Emission Specialist Technician No. EA 139853).

This Decision shall become effective September 22, 2014.

DATED: August 27, 2014

DØREATHEA JOHNSON
Deputy Director, Legal Affairs
Department of Consumer Affairs

1	Kamala D. Harris	
2	Attorney General of California MARC D. GREENBAUM	
3	Supervising Deputy Attorney General ZACHARY T. FANSELOW	
4	Deputy Attorney General State Bar No. 274129	
.5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013	
6	Telephone: (213) 897-2562 Facsimile: (213) 897-2804	
7	Attorneys for Complainant	
	l .	RE THE
8	FOR THE BUREAU OF	CONSUMER AFFAIRS AUTOMOTIVE REPAIR
9	STATE OF	CALIFORNIA
10		
11	In the Matter of the Accusation Against:	Case No. 79/14-58
12	J & M SMOG TEST ONLY, INC.; JESUS RODRIGUEZ - President	OAH No. 2014020136 STIPULATED SETTLEMENT AND
13	1533 West Jefferson Blvd. Los Angeles, CA 90018	DISCIPLINARY ORDER AS TO RESPONDENT JAIME GARCIA ONLY
14	Automotive Repair Dealer Registration No.	
15	ARD 259062 Smog Check Test Only Station License No.	
16	TC 259062	
17	J & M SMOG TEST ONLY, INC.; JESUS RODRIGUEZ - President	
18	181 East Vernon Avenue Los Angeles, CA 90011	
19	Automotive Repair Dealer Registration No.	
20	ARD 259228 Smog Check Test Only Station License No.	
21	TC 259228	
22	J & M SMOG TEST-ONLY, INC.; JESUS RODRIGUEZ - President	
23	24622 Pine Street, Unit A Newhall, CA 91321	
24	Automotive Repair Dealer Registration No.	
25	ARD 261709 Smog Check Test Only Station License No.	
26	TC 261709	
27		
28		

1	JESUS RODRIGUEZ 26513 Hillsfall Court					
$\begin{bmatrix} 1 \\ 2 \end{bmatrix}$	Newhall, CA 91321					
3	Smog Check Inspector License No. EO 142805 (formerly Advanced Emission Specialist Technician No. EA 142805)		·			
4						
5	JOSE LUIS ZAMORA 137 West 47 th Street Los Angeles, CA 90037					
6 7 8	Advanced Emissions Specialist Technician License Number EA 630422 (to be redesignated upon renewal as EO 630422 and/or EI 630422)		-			
9	LORENA RODRIGUEZ 1365 E. 55 th Street Los Angeles, CA 90011					
11						
12	Advanced Emissions Specialist Technician License Number EA 630424 (to be redesignated upon renewal as EO 630424					
13	and/or EI 630424)					
14	JAIME GARCIA 4100 Vernon Avenue Riverside, CA 92509			٠		
15						
16	Smog Check Inspector License No. EO 139853					•
17 18	Smog Check Repair Technician License No. EI 139853 (formerly Advanced Emission Specialist Technician No. EA 139853)			•		
						•
19	Respondents.		1		14.4.	1 -
20	IT IS HEREBY STIPULATED AND AGI		between	tne partie	s to the	above-
21	entitled proceedings that the following matters a					
22		TIES				
23	1. Patrick Dorais ("Complainant") is th					-
24	brought this action solely in his official capacity and is represented in this matter by Kamala D.					
25	Harris, Attorney General of the State of Californ	ia, by Zachary	y T. Fans	elow, Dep	outy Atto	orney
26	General.					
27	The parties in this Stipulated Settlemen Respondent Jaime Garcia only. The other named	t are the Burea Respondents	au of Aut are not a	omotive laparty of	Repair au this settl	nd ement.
28		. • · · · · · · · · · · · · · · · · · ·				

- 2. Respondent Jaime Garcia ("Respondent") is representing himself in this proceeding and has chosen not to exercise his right to be represented by counsel.
- 3. In 1998, the Bureau issued Advanced Emission Specialist Technician License No. EA 139853 to Respondent Jaime Garcia. Respondent's Technician License was due to expire on January 31, 2013. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed, pursuant to Respondent's election, as Smog Check Inspector License No. EO 139853 and Smog Check Repair Technician License No. EI 139853 ("Inspector and Repair Licenses"). Respondent's Inspector and Repair Licenses are set to expire on January 31, 2015, unless renewed.

JURISDICTION

- 4. Accusation No. 79/14-58 was filed before the Director of Consumer Affairs ("Director"), for the Bureau of Automotive Repair ("Bureau"), and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on November 18, 2013. Respondent timely filed his Notice of Defense contesting the Accusation.
- 5. A copy of Accusation No. 79/14-58 is attached as Exhibit A and incorporated herein by reference.

ADVISEMENT AND WAIVERS

- 6. Respondent has carefully read, and understands the charges and allegations in Accusation No. 79/14-58. Respondent has also carefully read, and understands the effects of this Stipulated Settlement and Disciplinary Order.
- 7. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to be represented by counsel at his own expense; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.

8. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 9. Respondent admits the truth of each and every charge and allegation in Accusation No. 79/14-58.
- 10. Respondent agrees that his Smog Check Inspector License and Smog Check Repair Technician License are subject to discipline and he agrees to be bound by the Director's probationary terms as set forth in the Disciplinary Order below.

CONTINGENCY

- 11. This stipulation shall be subject to approval by the Director of Consumer Affairs or the Director's designee. Respondent understands and agrees that counsel for Complainant and the staff of the Bureau of Automotive Repair may communicate directly with the Director and staff of the Department of Consumer Affairs regarding this stipulation and settlement, without notice to or participation by Respondent. By signing the stipulation, Respondent understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision and Order, the Stipulated Settlement and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Director shall not be disqualified from further action by having considered this matter.
- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Settlement and Disciplinary Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Settlement and Disciplinary Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Settlement and Disciplinary Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.

14. In consideration of the foregoing admissions and stipulations, the parties agree that the Director may, without further notice or formal proceeding, issue and enter the following Disciplinary Order:

DISCIPLINARY ORDER

IT IS HEREBY ORDERED that Smog Check Inspector License No. EO 139853 and Smog Check Repair Technician License No. EI 139853 issued to Respondent Jaime Garcia are revoked. However, the revocations are stayed and Respondent's Inspector and Repair Licenses are placed on probation for three (3) years on the following terms and conditions.

- 1. **Obey All Laws.** Comply with all statutes, regulations and rules governing automotive inspections, estimates and repairs.
- 2. **Reporting.** Respondent or Respondent's authorized representative must report in person or in writing as prescribed by the Bureau of Automotive Repair, on a schedule set by the Bureau, but no more frequently than each quarter, on the methods used and success achieved in maintaining compliance with the terms and conditions of probation.
- 3. **Random Inspections.** Provide Bureau representatives unrestricted access to inspect all vehicles (including parts) undergoing repairs, up to and including the point of completion.
- 4. **Jurisdiction.** If an accusation is filed against Respondent during the term of probation, the Director of Consumer Affairs shall have continuing jurisdiction over this matter until the final decision on the accusation, and the period of probation shall be extended until such decision.
- 5. **Violation of Probation.** Should the Director of Consumer Affairs determine that Respondent has failed to comply with the terms and conditions of probation, the Department may, after giving notice and opportunity to be heard suspend or revoke the licenses.
- 6. **Continuing Education Course.** During the period of probation, Respondent shall attend and successfully complete a Bureau certified Licensed Inspector Training Course (Level I, 68 hours). Said course shall be completed and proof of completion submitted to the Bureau within 180 days of the effective date of this decision and order. If proof of completion is not furnished to the Bureau within the 180-day period, Respondent's license shall be immediately

suspended until such proof is received. **ACCEPTANCE** 2 I have carefully read the Stipulated Settlement and Disciplinary Order. I understand the 3 stipulation and the effect it will have on my Smog Check Inspector License and my Smog Check 4 Repair Technician License. I enter into this Stipulated Settlement and Disciplinary Order 5 voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the 6 Director of Consumer Affairs. 7 8 DATED: 9 Jaime Garcia 10 Respondent 11 12 **ENDORSEMENT** 13 The foregoing Stipulated Settlement and Disciplinary Order is hereby respectfully 14 submitted for consideration by the Director of Consumer Affairs 15 Respectfully submitted, Dated: 16 123/14 KAMALA D. HARRIS 17 Attorney General of California MARC D. GREENBAUM 18 Supervising Deputy Attorney General 19 20 ZACHARY T. FANSELOW Deputy Attorney General 21 Attorneys for Complainant 22 23 24 LA2013509830 25 51555214.doc 26 27

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Exhibit A

Accusation No. 79/14-58

1	Kamala D. Harris Attorney General of California	
2	MARC D. GREENBAUM	
3	Supervising Deputy Attorney General ZACHARY T. FANSELOW	
4	Deputy Attorney General State Bar No. 274129	
5	300 So. Spring Street, Suite 1702 Los Angeles, CA 90013	
6	Telephone: (213) 897-2562 Facsimile: (213) 897-2804	
7	Attorneys for Complainant	
8		RE THE CONSUMER AFFAIRS
9		AUTOMOTIVE REPAIR CALIFORNIA
10.		
11	In the Matter of the Accusation Against:	Case No. 79/14-58
12	J & M SMOG TEST ONLY, INC.;	
13	JESUS RODRIGUEZ - President 1533 West Jefferson Blvd.	ACCUSATION
14	Los Angeles, CA 90018	(SMOG CHECK)
15	Automotive Repair Dealer Registration No. ARD 259062	
16	Smog Check Test Only Station License No. TC 259062	
17	J & M SMOG TEST ONLY, INC.;	
18	JESUS RODRIGUEZ - President 181 East Vernon Avenue	
19	Los Angeles, CA 90011	
20	Automotive Repair Dealer Registration No. ARD 259228	
21	Smog Check Test Only Station License No. TC 259228	
22	J & M SMOG TEST-ONLY, INC.;	
23.	JESUS RODRIGUEZ - President 24622 Pine Street, Unit A	
24	Newhall, CA 91321	
25	Automotive Repair Dealer Registration No. ARD 261709	
26	Smog Check Test Only Station License No. TC 261709	
27		
28		
		Accusation

1	JESUS RODRIGUEZ 26513 Hillsfall Court Newhall, CA 91321	
2		
3	Smog Check Inspector License No. EO 142805 (formerly Advanced Emission Specialist Technician No. EA 142805)	
4	JOSE LUIS ZAMORA	
5	137 West 47th Street	
6	Los Angeles, CA 90037	
7	Advanced Emissions Specialist Technician License Number EA 630422 (to be redesignated upon renewal as EO 630422	
8	and/or EI 630422)	
9	LORENA RODRIGUEZ	
10	1365 E. 55 th Street Los Angeles, CA 90011	
11	Advanced Emissions Specialist Technician License Number EA 630424 (to be	
12	redesignated upon renewal as EO 630424 and/or EI 630424)	
13	JAIME GARCIA	
14	4100 Vernon Avenue Riverside, CA 92509	
15	Smog Check Inspector License No. EO 139853	
16 17	Smog Check Repair Technician License No. EI 139853 (formerly Advanced Emission	
18	Specialist Technician No. EA 139853)	
19	Respondents.	
20		
21	Complainant alleges:	
22	<u>PARTIES</u>	
23	1. Patrick Dorais ("Complainant") brings this Accusation solely in his official capacity as	
24	the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.	
25	Automotive Repair Dealer Registration No. ARD 259062	
26	2. On or about August 11, 2009, the Bureau issued Automotive Repair Dealer	
27	Registration Number ARD 259062 ("Registration No. 259062") to J & M Smog Test Only Inc.;	
28	Jesus Rodriguez - President ("Respondent J&M Smog"), doing business as J & M Smog Test Only	
	2 Accusation	
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Inc. Registration No. 259062 was in full force and effect at all times relevant to the charges brought herein and expired on July 31, 2013.

Smog Check Test Only Station License No. TC 259062

3. On or about August 20, 2009, the Bureau issued Smog Check Test Only Station License Number TC 259062 ("Station License No. 259062") to Respondent J&M Smog. Station License No. 259062 was in full force and effect at all times relevant to the charges brought herein and expired on July 31, 2013.

Automotive Repair Dealer Registration No. ARD 259228

4. On or about August 26, 2009, the Bureau issued Automotive Repair Dealer Registration Number ARD 259228 ("Registration No. 259228") to J & M Smog Test Only Inc.; Jesus Rodriguez - President ("Respondent J&M Test"), doing business as J & M Smog Test Only Inc. Registration No. 259228 was in full force and effect at all times relevant to the charges brought herein and expired on July 31, 2013.

Smog Check Test Only Station License No. TC 259228

5. On or about September 16, 2009, the Bureau issued Smog Check Test Only Station License Number TC 259228 ("Station License No. 259228") to Respondent J&M Test. Station License No. 259228 was in full force and effect at all times relevant to the charges brought herein and expired on July 31, 2013.

Automotive Repair Dealer Registration No. ARD 261709

6. On or about April 23, 2010, the Bureau issued Automotive Repair Dealer Registration Number ARD 261709 ("Registration 261709") to J & M Smog Test-Only Inc.; Jesus Rodriguez - President, doing business as J & M Smog Test-Only Inc. Registration 261709 was in full force and effect at all times relevant to the charges brought herein and will expire on February 28, 2014, unless renewed.

Smog Check Test Only Station License No. TC 261709

7. On or about May 6, 2010, the Bureau issued Smog Check Test Only Station License Number TC 261709 ("Station License 261709") to J & M Smog Test-Only Inc.; Jesus Rodriguez - President, doing business as J & M Smog Test-Only Inc. Station License 261709 was in full force

and effect at all times relevant to the charges brought herein and will expire on February 28, 2014, unless renewed.

Smog Check Inspector License No. EO 142805

8. In 2002, the Bureau issued Advanced Emission Specialist Technician License No. EA 142805 to Jesus Rodriguez ("Respondent Jesus Rodriguez"). Respondent Jesus Rodriguez' Technician License was due to expire on July 31, 2012. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed, pursuant to Respondent Jesus Rodriguez' election, as Smog Check Inspector License No. EO 142805 ("Inspector License 142805"). Respondent Jesus Rodriguez' Inspector License 142805 is set to expire on July 31, 2014, unless renewed.

Advanced Emission Specialist Technician License EA 630422

9. On or about August 27, 2008, the Bureau issued Advanced Emission Specialist Technician License No. EA 630422 ("Technician License No. 630422") to Jose Luis Zamora ("Respondent Zamora"). Respondent Zamora's Technician License No. 630422 is due to expire on April 30, 2014. If renewed, the license will be redesignated as EO 630422 and/or EI 630422.

Advanced Emission Specialist Technician License EA 630424

10. On or about August 27, 2008, the Bureau issued Advanced Emission Specialist Technician License No. EA 630424 ("Technician License No. 630424") to Lorena Rodriguez ("Respondent Lorena"). Respondent Lorena's Technician License No. 630424 expired on January 31, 2013. Upon timely renewal of the license, the license will be redesignated as EO 630424 and/or EI 630424.

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¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28, 3340.39, and 3340.30 were amended to implement a license restructure from the Advanced Emission Specialist Technician (EA) license and Basic Area (EB) Technician License to Smog Check Inspector (EO) license and/or Smog Check Repair Technician (EI) License.

22.

Smog Check Inspector License No. EO 139853 and Smog Check Repair Technician License No. EI 139853

11. In 1998, the Bureau issued Advanced Emission Specialist Technician License No. EA 139853 to Jaime Garcia ("Respondent Garcia"). Respondent Garcia's Technician License was due to expire on January 31, 2013. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed, pursuant to Respondent Garcia's election, as Smog Check Inspector License No. EO 139853 and Smog Check Repair Technician License No. EI 139853 ("Inspector and Repair Licenses"). Respondent Garcia's Inspector and Repair Licenses are set to expire on January 31, 2015, unless renewed.

JURISDICTION

- 12. This Accusation is brought before the Director of Consumer Affairs ("Director") for the Bureau of Automotive Repair, under the authority of the following laws.
- 13. Section 9884.7² provides that the Director may revoke an automotive repair dealer registration.
- 14. Section 9884.13 provides, in pertinent part, that the expiration of a valid registration shall not deprive the director or chief of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently.
- 15. Health and Safety Code section 44002, provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.
- 16. Health and Safety Code section 44072.6 provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director of Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to proceed with a disciplinary action.

² All section references are to the Business and Professions Code, unless otherwise indicated.

1	17. California Code of Regulations, title 16, section 3340.28, subdivision (e), states that
2	"[u]pon renewal of an unexpired Basic Area Technician license or an Advanced Emission
3	Specialist Technician license issued prior to the effective date of this regulation, the licensee may
4	apply to renew as a Smog Check Inspector, Smog Check Repair Technician, or both."
5	STATUTORY PROVISIONS
6	18. Section 118, subdivision (b), provides that the suspension, expiration, surrender, or
7	cancellation of a license shall not deprive the Board, Registrar, or Director of jurisdiction to
8	proceed with a disciplinary action during the period within which the license may be renewed,
9	restored, reissued or reinstated.
10	19. Section 477 states, in pertinent part:
11	(a) "Board" includes "bureau," "commission," "committee," "department,"
12	"division," "examining committee," "program," and "agency." (b) "License" includes certificate, registration or other means to engage in a business or profession regulated by the Code.
13	20. Section 9884.7 states, in pertinent part:
14	(a) The director, where the automotive repair dealer cannot show there was a
15	bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the
16 17	conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.
18	
19	(1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.
20	
21	(4) Any other conduct that constitutes fraud.
22	
23	(6) Failure in any material respect to comply with the provisions of this chapter
24	[the Automotive Repair Act (Bus. & Prof. Code, § 9880, et seq.)] or regulations adopted pursuant to it.
25	
26	(b) Except as provided for in subdivision (c), if an automotive repair dealer
27 28	operates more than one place of business in this state, the director pursuant to subdivision (a) shall only suspend, revoke, or place on probation the registration of the specific place of business which has violated any of the provisions of this chapter. This

violation, or action by the director, shall not affect in any manner the right of the automotive repair dealer to operate his or her other places of business.

(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

21. Section 9884.8 states:

All work done by an automotive repair dealer, including all warranty work, shall be recorded on an invoice and shall describe all service work done and parts supplied... One copy of the invoice shall be given to the customer and one copy shall be retained by the automotive repair dealer.

22. Section 9884.9 states, in pertinent part:

(a) The automotive repair dealer shall give to the customer a written estimated price for labor and parts necessary for a specific job. No work shall be done and no charges shall accrue before authorization to proceed is obtained from the customer. No charge shall be made for work done or parts supplied in excess of the estimated price without the oral or written consent of the customer that shall be obtained at some time after it is determined that the estimated price is insufficient and before the work not estimated is done or the parts not estimated are supplied. Written consent or authorization for an increase in the original estimated price may be provided by electronic mail or facsimile transmission from the customer. The bureau may specify in regulation the procedures to be followed by an automotive repair dealer when an authorization or consent for an increase in the original estimated price is provided by electronic mail or facsimile transmission. If that consent is oral, the dealer shall make a notation on the work order of the date, time, name of person authorizing the additional repairs and telephone number called, if any, together with a specification of the additional parts and labor and the total additional cost . . .

REGULATORY PROVISIONS

23. Health and Safety Code Section 44002 provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.

24. Health and Safety Code Section 44012 states:

The test at the smog check stations shall be performed in accordance with procedures prescribed by the department and may require loaded mode dynamometer testing in enhanced areas, two-speed idle testing, testing utilizing a vehicle's onboard diagnostic system, or other appropriate test procedures as determined by the department in consultation with the state board. The department shall implement testing using onboard diagnostic systems, in lieu of loaded mode dynamometer or two-speed idle testing, on model year 2000 and newer vehicles only, beginning no earlier than January 1, 2013. However, the department, in consultation with the state board, may prescribe

Accusation

When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director.

- 29. California Code of Regulations, title 16, section 3340.24, subdivision (c), provides that "[t]he bureau may suspend or revoke the license of or pursue other legal action against a licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a certificate of noncompliance."
- 30. California Code of Regulations, title 16, section 3340.30, subdivision (a), provides, in pertinent part, that a licensed technician shall inspect, test and repair vehicles in accordance with section 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section 3340.42 of the California Code of Regulations.
- 31. California Code of Regulations, title 16, section 3340.35, subdivision (c), provides, in pertinent part, that a licensed station shall issue a certificate of compliance or noncompliance to the owner or operator of any vehicle that has been inspected in accordance with the procedures specified in section 3340.42 of the California Code of Regulations and have all the required emission control equipment and devices installed and functioning correctly.
- 32. California Code of Regulations, title 16, section 3340.41, subdivision (c), states that no person shall enter into the emissions inspection system any vehicle identification information or emission control system identification data for any vehicle other than the one being tested. Nor shall any person knowingly enter into the emissions inspection system any false information about the vehicle being tested.
 - 33. California Code of Regulations, title 16, section 3340.42 provides, in pertinent part:
 - (e) In addition to the test methods prescribed in this section, the following tests shall apply to all vehicles, except diesel-powered vehicles, during the Smog Check inspection:
 - (1) A visual inspection of the vehicle's emissions control systems. During the visual inspection, the technician shall verify that the following emission control devices, as applicable, are properly installed on the vehicle:
 - (C) crankcase emissions controls, including positive crankcase ventilation,

(I) any emissions control systems that are not otherwise prompted by the Emissions Inspection System, but listed as a requirement by the vehicle manufacturer.

COST RECOVERY

34. Section 125.3 provides, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

UNDERCOVER OPERATION – February 24, 2012

- 35. On or about February 24, 2012, a Bureau undercover operator called a phone number posted on a Craig's list advertisement. The advertisers claimed that they would make cars pass their smog tests even if the cars had failed previous smog tests. Upon calling the listed number, the undercover operator spoke with an unlicensed individual who suggested a meeting location. The undercover operator, driving a Bureau documented 1997 Acura, met with a person who identified himself as Kevin, but was later identified as Alan Gamaliel Soto. The operator was then directed to take his vehicle to Respondent J&M Smog.
- 36. The 1997 Acura had been previously documented as being equipped with a modified positive crankcase ventilation system, a missing catalytic converter and rear heated oxygen sensor, a malfunction indicator lamp that did not operate and the ignition timing had been adjusted beyond manufacturer specifications. The vehicle also failed the tailpipe emissions portion of the smog test as a gross polluter. After speaking alone with two men at the test only facility Kevin told the operator they could pass the vehicle, but it would cost him \$170.00.
- 37. The operator agreed to pay this price and the smog test was then performed on the 1997 Acura using the tailpipe emissions from a Chevrolet Van. The test was performed using the smog check technician license of Respondent Zamora. The undercover operator also identified Respondent Zamora as the technician who tested the vehicle. After the test was completed, Kevin informed the operator that his vehicle had passed. The operator then paid Kevin \$170.00 in cash and received a copy of the vehicle inspection report (VIR). The operator was never asked to sign an estimate, work order or invoice nor was he given any other documentation.

On March 5, 2012, a Bureau representative inspected the 1997 Acura and found that it failed the visual inspection for modified and missing equipment, the functional inspection for ignition timing set beyond manufacturer specifications and the tailpipe emissions inspection exceeding the gross polluter limits for exhaust emissions. 4 FIRST CAUSE FOR DISCIPLINE (Untrue or Misleading Statements) Respondent J&M Smog's Registration No. 259062 is subject to discipline under 39. section 9884.7, subdivision (a)(1), in that on or about February 24, 2012, Respondent J&M Smog made statements which it knew or which by exercise of reasonable care should have known to be untrue or misleading by issuing electronic Certificate of Compliance No. 10 Acura, certifying that the vehicle was in compliance with applicable laws and regulations when, in fact, it could not have passed the visual, functional or tailpipe emissions portions of the smog 12 inspection. Respondent J&M Smog certified the Bureau undercover vehicle utilizing the "clean-13 piping" inspection method, 14 SECOND CAUSE FOR DISCIPLINE 15 (Fraud) 16 Respondent J&M Smog's Registration No. 259062 is subject to discipline under section 9884.7, subdivision (a)(4), in that on or about February 24, 2012, Respondent J&M Smog 18 committed acts constituting fraud by issuing electronic Certificate of Compliance No. 19 for the 1997 Acura without performing a bona fide inspection of the emission control devices and 20 systems on the vehicle, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program. III25 26 ³ "Clean piping" is sampling the (clean) tailpipe emissions and/or the RPM readings of another vehicle for the purpose of illegally issuing smog certifications to vehicles that are not in compliance 27 or are not present in the smog check area during the time of the certification.

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THIRD CAUSE FOR DISCIPLINE

(Failure to Comply with Automotive Repair Act)

- 41. Respondent J&M Smog's Registration No. 259062 is subject to discipline pursuant to section 9884.7, subdivision (a)(6), in that on or about February 24, 2012, Respondent J&M Smog failed to comply with the following section of that code:
- a. **Section 9884.8:** Respondent J&M Smog failed to provide the operator with a copy of an invoice for the smog inspection and certification of the 1997 Acura.
- b. Section 9884.9, subdivision (a): Respondent J&M Smog failed to provide the operator with a written estimated price for the smog inspection and certification of the 1997 Acura.

FOURTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program)

- 42. Respondent J&M Smog's Station License No. 259062 is subject to discipline pursuant to Health & Safety Code section 44072.2, subdivision (a), in that on or about February 24, 2012, regarding the 1997 Acura, Respondent J&M Smog failed to comply with the following sections of to Health & Safety Code:
- a. Section 44012, subdivision (f): Respondent J&M Smog failed to perform emission control inspections on the vehicle in accordance with procedures prescribed by the department.
- b. Section 44015, subdivision (b): Respondent J&M Smog issued electronic Certificate of Compliance No. for the vehicle without properly inspecting the vehicle to determine if it was in compliance with Health & Safety Code section 44012.

FIFTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 43. Respondent J&M Smog's Station License No. 259062 is subject to discipline pursuant to Health & Safety Code section 44072.2, subdivision (c), in that on or about February 24, 2012, regarding the 1997 Acura Respondent J&M Smog failed to comply with provisions of California Code of Regulations, title 16, as follows:
 - a. Section 3340.35, subdivision (c): Respondent J&M Smog issued electronic

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California Code of Regulations, title 16:

- a. Section 3340.30, subdivision (a): Respondent Zamora failed to perform the emission control inspection in accordance with Health and Safety Code section 44012.
- b. Section 3340.42: Respondent Zamora failed to conduct the required smog tests on the vehicle in accordance with the Bureau's specifications.

NINTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

A7. Respondent Zamora's Technician License No. 630422 is subject to discipline pursuant to Health and Safety Code section 44072.2, subdivision (d), in that on or about February 24, 2012, Respondent Zamora committed acts involving dishonesty, fraud or deceit whereby another was injured by issuing electronic Certificate of Compliance No.

Acura without performing a bona fide inspection of the emission control devices and systems on the vehicle, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

UNDERCOVER OPERATION June 27, 2012

- 48. On or about June 27, 2012, a Bureau undercover operator called a phone number posted on a Craig's list advertisement. The advertisers stated that they would make cars pass their smog tests even if the cars had failed previous smog tests. The undercover operator spoke with an unlicensed individual who suggested a meeting location. The undercover operator, driving a 1995 Acura, met with a person who identified himself as Tony but, again, was later identified as Alan Gamaliel Soto. The operator was then directed to take his vehicle to Respondent J&M Smog.
- 49. The 1995 Acura was documented with a modified positive crankcase ventilation system and a missing catalytic converter. The vehicle also would fail the smog inspection for excessively high tailpipe emission readings. The undercover operator was told to wait on the sidewalk as Tony drove the Acura into the service bay at J & M Smog Test Only Inc. After several people had looked under the hood of the Acura, Tony approached the operator and told him that, because the vehicle was modified, the smog inspection and certification would cost \$200.00

- 50. The undercover operator agreed to this price and the inspection was completed using Respondent Zamora's technician license and the tailpipe emissions of a different late model sedan. The operator never saw the emissions analyzer probe inserted into the Acura's tailpipe. The operator then paid Tony \$200.00 in cash and received a copy of the VIR. He never signed or received an estimate, work order, or invoice for the smog inspection and certification of the 1995 Acura. The VIR showed that the inspection of the 1995 Acura was completed by Respondent Zamora and the vehicle was issued electronic Certificate of Compliance No.
- 51. On or about June 28, 2012, a Bureau representative inspected the 1995 Acura and found that it still had a modified positive crankcase ventilation system, a missing catalytic converter and failed the tailpipe portion of the smog inspection for gross polluting levels for exhaust emissions. Respondents certified, on the VIR, that they had tested and inspected the vehicle and that it was in compliance with applicable laws and regulations when in fact, the vehicle could not have passed the smog test, because of the introduced malfunctions and the excessively high tailpipe emissions.

TENTH CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements)

52. Respondent J&M Smog's Registration No. 259062 is subject to discipline under section 9884.7, subdivision (a)(1), in that on or about June 27, 2012, Respondent J&M Smog made statements which it knew or which by exercise of reasonable care should have known to be untrue or misleading by issuing electronic Certificate of Compliance No. for the 1995 Acura, certifying that the vehicle was in compliance with applicable laws and regulations when, in fact, it could not have passed the visual or tailpipe portion of the smog inspection due to a modified positive crankcase ventilation system, a missing catalytic converter and excessively high tailpipe emissions.

ELEVENTH CAUSE FOR DISCIPLINE

(Fraud)

53. Respondent J&M Smog's Registration No. 259062 is subject to discipline under section 9884.7, subdivision (a)(4), in that on or about June 27, 2012, Respondent J&M Smog

Accusation

FOURTEENTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 56. Respondent J&M Smog's Station License No. 259062 is subject to discipline pursuant to Health & Safety Code section 44072.2, subdivision (c), in that on or about June 27, 2012, regarding the 1995 Acura Respondent J&M Smog failed to comply with provisions of California Code of Regulations, title 16, as follows:
- a. Section 3340.35, subdivision (c): Respondent J&M Smog issued electronic Certificate of Compliance No. for the vehicle even though the vehicle had not been inspected in accordance with section 3340.42.
- b. Section 3340.42: Respondent J&M Smog failed to perform an emission control inspection on the vehicle in accordance with procedures prescribed by the department.

FIFTEENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

57. Respondent J&M Smog's Station License No. 259062 is subject to discipline pursuant to Health & Safety Code section 44072.2, subdivision (d), in that on or about June 27, 2012, regarding the 1995 Acura, Respondent J&M Smog committed dishonest, fraudulent or deceitful acts whereby another is injured by issuing electronic Certificate of Compliance No. for the vehicle without performing a bona fide inspection of the emission control devices and systems on the vehicle, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

SIXTEENTH CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program)

- 58. Respondent Zamora's Technician License No. 630422 is subject to discipline pursuant to Health and Safety Code section 44072.2, subdivision (a), in that on or about June 27, 2012, regarding the 1995 Acura, Respondent Zamora violated the following sections of the Health and Safety Code:
- a. Section 44012, subdivision (f): Respondent Zamora failed to perform emission control inspections on the vehicle in accordance with procedures prescribed by the department.

period of March 2012 through October 2012. The representative found that six vehicles reported diagnostic trouble codes (hereinafter "code" or "codes") during the OBD II tests⁴ that were not applicable to the vehicles tested. Of the six vehicles, five also reported the same code irrespective of the make or model of the vehicle. The sixth vehicle reported a different code, but that code was also not applicable to the vehicle tested. The VID data further indicated that Respondent Garcia performed the inspection on one of the vehicles and Respondent Lorena performed the inspections on the other five vehicles.

63. The Bureau concluded that Respondent Garcia and Respondent Lorena performed the smog inspections on the six vehicles using a different vehicle during the OBD II tests, a method known as "clean plugging," resulting in the issuance of fraudulent certificates of compliance for the vehicles.

Date & Time of Inspection	Vehicle Certified & License No.	Respondent	Certificate No.
1. 3/21/2012 09:54 - 10:13	1999 Volkswagon Jetta; License No. 6NUE389	Garcia	XF263644C
2. 10/10/2012 18:00 - 18:08	1997 Toyota Camry; License No. 3TTB420	Lorena	XL977366C
3. 10/10/2012 18:22 - 18:31	2001 Toyota Corolla; License No. 4NKC689	Lorena	XL977367C
4. 10/17/2012 16:09 - 16:19	1999 Nissan Altima; License No. 4HEG793	Lorena	XL977387C
5. 10/17/2012 16:56 - 17:14	2002 Mitsubishi Galant; License No. 4UEN815	Lorena	XL977388C
6. 10/27/2012 12:42 - 12:53	2002 Mitsubishi Lancer; License No. 3QSB526	Lorena	XN378716C

⁴ The On Board Diagnostics ("OBD II") functional test is an automated function of the BAR-97 analyzer. During the OBD II functional test, the technician is required to connect an interface cable from the BAR 97 analyzer to a Diagnostic Link Connector ("DLC") which is located inside the vehicle. Through the DLC, the BAR-97 analyzer automatically retrieves the information from the vehicle's on-board computer about the status of the readiness indicators, trouble codes and the MIL (malfunction indicator light). If the vehicle fails the OBD II functional test, it will fail the overall inspection.

⁵ Clean plugging is the use of the OBD II readiness monitor status and stored fault code (trouble code) status of a passing vehicle for the purpose of illegally issuing a smog certificate to another vehicle that is not in compliance due to a failure to complete the minimum number of self tests, known as monitors, or due to the presence of a stored fault code that indicates an emission control system or component failure.

NINETEENTH CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements)

64. Respondent J&M Test's Registration No. 259228 is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(1), in that Respondent J&M Test made or authorized statements which it knew or in the exercise of reasonable care should have known to be untrue or misleading, as follows: Respondent J&M Test's technicians, Respondent Garcia and Respondent Lorena, certified that vehicles I through 6, identified in paragraph 63 above, had passed inspection and were in compliance with applicable laws and regulations. In fact, Respondent Garcia and Respondent Lorena conducted the inspections on the vehicles using clean-plugging methods in that they substituted or used a different vehicle(s) during the OBD II functional tests in order to issue smog certificates of compliance for the vehicles, and did not test or inspect the vehicles as required by Health & Safety Code section 44012.

TWENTIETH CAUSE FOR DISCIPLINE

(Fraud)

65. Respondent J&M Test's Registration No. 259228 is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(4), in that Respondent J&M Test committed acts that constitute fraud by issuing electronic smog certificates of compliance for vehicles 1 through 6, identified in paragraph 63 above, without performing bona fide inspections of the emission control devices and systems on the vehicle, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

TWENTY-FIRST CAUSE FOR DISCIPLINE

(Violations of the Motor Vehicle Inspection Program)

- 66. Respondent J&M Test's Station License No. 259228 is subject to disciplinary action pursuant to Health and Safety Code section 44072.2, subdivision (a), in that Respondent J&M Test failed to comply with the following sections of that code:
- a. <u>Section 44012</u>: Respondent J&M Test failed to ensure that the emission control tests were performed on vehicles 1 through 6, identified in paragraph 63 above, in accordance with procedures prescribed by the department.

b. <u>Section 44015</u>: Respondent J&M Test issued electronic smog certificates of compliance for vehicles 1 through 6, identified in paragraph 63 above, without ensuring that the vehicles were properly tested and inspected to determine if they were in compliance with Health and Safety Code section 44012.

TWENTY-SECOND CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 67. Respondent Garcia's Inspector and Repair Licenses and Respondent Lorena's Technician License No. 630424 are subject to disciplinary action pursuant to Health and Safety Code section 44072.2, subdivision (c), in that Respondent Garcia and Respondent Lorena failed to comply with provisions of California Code of Regulations, title 16, as follows:
- a. <u>Section 3340.24, subdivision (c)</u>: Respondent Garcia falsely or fraudulently issued an electronic smog certificate of compliance for vehicle 1 and Respondent Lorena falsely or fraudulently issued electronic smog certificates of compliance for vehicles 2 through 6, as identified in paragraph 63 above.
- b. <u>Section 3340.35, subdivision (c)</u>: Respondent Garcia issued an electronic smog certificate of compliance for vehicle 1 and Respondent Lorena issued electronic smog certificates of compliance for vehicles 2 through 6, identified in paragraph 63 above, even though the vehicles had not been inspected in accordance with section 3340.42.
- c. <u>Section 3340.42</u>: Respondent Garcia failed to ensure that the required smog tests were conducted on vehicle 1 and Respondent Lorena failed to ensure that the required smog tests were conducted on vehicles 2 through 6, identified in paragraph 63 above, in accordance with the Bureau's specifications.

TWENTY-THIRD CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

68. Respondent Garcia's Inspector and Repair Licenses and Respondent Lorena's Technician License No. 630424 are subject to disciplinary action pursuant to Health and Safety Code section 44072.2, subdivision (d), in that Respondent Garcia and Respondent Lorena committed dishonest, fraudulent, or deceitful acts whereby another is injured by issuing electronic

smog certificates of compliance for vehicles 1 through 6, identified in paragraph 63 above, without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

OTHER MATTERS

- 69. Pursuant to Business and Professions Code section 9884.7, subdivision (c), the Director may suspend, revoke, or place on probation the registration for all places of business operated in this state by Jesus Rodriguez, owner and President of Respondent J&M Smog upon a finding that Jesus Rodriguez, owner and President of Respondent J&M Smog has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 70. Pursuant to Business and Professions Code section 9884.7, subdivision (c), the Director may suspend, revoke, or place on probation the registration for all places of business operated in this state by Jesus Rodriguez, owner and President of Respondent J&M Test upon a finding that Jesus Rodriguez, owner and President of Respondent J&M Test has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 71. Pursuant to Health and Safety Code section 44072.8, if Station License No. 259062, issued to Respondent J&M Smog is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the director.
- 72. Pursuant to Health and Safety Code section 44072.8, if Station License No. 259228, issued to Respondent J&M Test is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the director.
- 73. Pursuant to Health and Safety Code section 44072.8, if Advanced Emission Specialist Technician License Number EA 630422, issued to Jose Luis Zamora, is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the director.

- 74. Pursuant to Health and Safety Code section 44072.8, if Advanced Emission Specialist Technician License Number EA 630424, issued to Lorena Rodriguez, is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the director.
- 75. Pursuant to Health and Safety Code section 44072.8, if Respondent Garcia's Smog Check Inspector License Number EO 139853 and Smog Check Repair Technician License Number EI 139853, are revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

- 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD 259062, issued to J & M Smog Test Only, Inc., Jesus Rodriguez;
- 2. Revoking or suspending Automotive Repair Dealer Registration Number ARD 259228, issued to J & M Smog Test Only, Inc., Jesus Rodriguez;
- 3. Revoking or suspending Automotive Repair Dealer Registration Number ARD 261709, issued to J & M Smog Test-Only, Inc., Jesus Rodriguez;
- 4. Revoking or suspending any other automotive repair dealer registration issued to Jesus Rodriguez;
- 5. Revoking or suspending Smog Check Test Only Station License Number TC 259062, issued to J & M Smog Test Only, Inc., Jesus Rodriguez;
- 6. Revoking or suspending Smog Check Test Only Station License Number TC 259228, issued to J & M Smog Test Only, Inc., Jesus Rodriguez;
- 7. Revoking or suspending Smog Check Test Only Station License Number TC 261709, issued to J & M Smog Test-Only, Inc., Jesus Rodriguez;
- 8. Revoking or suspending Smog Check Inspector License Number EO 142805, issued to Jesus Rodriguez;

- 9. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name of Jesus Rodriguez;
- 10. Revoking or suspending Advanced Emission Specialist Technician License Number EA 630422, and as redesignated upon his timely renewal as EO 630422 and/or EI 630422, issued to Jose Luis Zamora;
- 11. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name of Jose Luis Zamora;
- 12. Revoking or suspending Advanced Emission Specialist Technician License Number EA 630424, and as redesignated upon her timely renewal as EO 630424 and/or EI 630424, issued to Lorena Rodriguez;
- 13. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name of Lorena Rodriguez;
- Revoking or suspending Jaime Garcia's Smog Check Inspector License No. EO
 139853 and Smog Check Repair Technician License Number EI 139853;
- 15. Revoking or suspending any additional license issued under chapter 5 of the Health and Safety Code in the name of Jaime Garcia;
- 16. Ordering Jesus Rodriguez, Jose Luis Zamora, Lorena Rodriguez, and Jaime Garcia to pay the Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3; and,
 - 17. Taking such other and further action as deemed necessary and proper.

DATED: November 18, 2013

PATRICK DORAIS

Chief

Bureau of Automotive Repair Department of Consumer Affairs

State of California Complainant

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