

**BEFORE THE DIRECTOR
DEPARTMENT OF CONSUMER AFFAIRS
BUREAU OF AUTOMOTIVE REPAIR
STATE OF CALIFORNIA**

In the Matter of the Accusation Against:

**SOUTH HARBOR SMOG TEST ONLY
CENTER**

**THAI Q. PHAN, PARTNER
THUAN D. DO, PARTNER**

904 South Harbor Blvd.
Santa Ana, CA 92704

Automotive Dealer Registration No. ARD
263142

Smog Check, Test Only, Station License
No. TC 263142

THAI QUOC PHAN

904 South Harbor Blvd.
Santa Ana, CA 92704

Smog Check Inspector License No. EO 148982
(formerly Advanced Emission Specialist
Technician License No. EA 148982)

CHRISTINA LYNN MORETTA

2137 Belmont Court
Norco, CA 92860

Smog Check Inspector License No. EO
631995 and

Smog Check Repair Technician License No.
EI 631995 (formerly Advanced Emission
Specialist Technician License No. EA 631995)

Respondents.

Case No. 79/15-10

DECISION

The attached Stipulation for Revocation of License and Order as to Christina Lynn Moretta Only is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter only as to respondent Christina Lynn Moretta, Smog Check Inspector License No. EO 631995 and Smog Check Repair Technician License No. EI 631995 (formerly Advanced Emission Specialist Technician License No. EA 631995).

This Decision shall become effective

November 19, 2014.

DATED: October 28, 2014

Tamara Colson
TAMARA COLSON

Assistant General Counsel
Department of Consumer Affairs

1 KAMALA D. HARRIS
Attorney General of California
2 JAMES M. LEDAKIS
Supervising Deputy Attorney General
3. DAVID E. HAUSFELD
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9 **BEFORE THE**
DEPARTMENT OF CONSUMER AFFAIRS
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
STATE OF CALIFORNIA

11
12 In the Matter of the Accusation Against:

Case No. 79/15-10

13 **SOUTH HARBOR SMOG TEST ONLY**
CENTER
14 **THAI Q. PHAN, PARTNER**
THUAN D. DO, PARTNER
15 **904 South Harbor Blvd.**
Santa Ana, CA 92704

STIPULATION FOR REVOCATION OF
LICENSE AND ORDER AS TO
CHRISTINA LYNN MORETTA ONLY

16 **Automotive Dealer Registration**
17 **No. ARD 263142**
Smog Check, Test Only, Station License
18 **No. TC 263142**

19 **THAI QUOC PHAN**
20 **904 South Harbor Blvd.**
Santa Ana, CA 92704
Smog Check Inspector License
21 **No. EO 148982**
22 **(formerly Advanced Emission Specialist**
Technician License No. EA 148982)

23 **CHRISTINA LYNN MORETTA**
24 **2137 Belmont Court**
Norco, CA 92860
Smog Check Inspector License No. EO
25 **631995 and Smog Check Repair Technician**
License No. EI 631995
26 **(formerly Advanced Emission Specialist**
Technician License No. EA 631995)

27 Respondents.
28

1 IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-
2 entitled proceedings that the following matters are true:

3 **PARTIES**

4 1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair. He
5 brought this action solely in his official capacity and is represented in this matter by Kamala D.
6 Harris, Attorney General of the State of California, by David E. Hausfeld, Deputy Attorney
7 General.

8 2. Christina Lynn Moretta (Respondent) is representing herself in this proceeding and
9 has chosen not to exercise her right to be represented by counsel.

10 3. On April 21, 2010, the Bureau of Automotive Repair (Bureau) issued Advanced
11 Emission Specialist License Number EA 631995 (technician license) to Christina Lynn Moretta
12 (Respondent). The technician license was due to expire on November 30, 2013, however it was
13 cancelled on November 25, 2013. Pursuant to California Code of Regulations, title 16, section
14 3340.28, subdivision (e), the technician license was renewed, pursuant to Respondent's election,
15 as Smog Check Inspector License No. EO 631995 (inspector license), effective November 25,
16 2013 and Smog Check Repair Technician License No. EI 631995 (repair license), effective
17 February 2, 2014. Respondent's inspector license and repair license will expire on November 30,
18 2015, unless renewed.

19 4. This settlement applies only to Respondent, Christina Lynn Moretta, Smog Check
20 Inspector License No. EO 631995, and Smog Check Repair Technician License No. EI 631995.
21 This settlement specifically does not apply to Respondents, Thai Q. Phan and Thuan D. Do,
22 Partners, dba South Harbor Smog Test Only Center, Automotive Repair Dealer Registration
23 Number ARD 263142, and Smog Check, Test Only, Station License Number TC 263142. This
24 settlement also does not apply to Respondent, Thai Q. Phan, Smog Check Inspector License No.
25 EO 148982.

26 **JURISDICTION**

27 5. Accusation No. 79/15-10 was filed before the Director of Consumer Affairs
28 (Director), for the Bureau of Automotive Repair (Bureau), and is currently pending against

1 Respondent. The Accusation and all other statutorily required documents were properly served
2 on Respondent on July 25, 2014. Respondent timely filed her Notice of Defense contesting the
3 Accusation.

4 6. A copy of Accusation No. 79/15-10 is attached as Exhibit A and incorporated herein
5 by reference.

6 **ADVISEMENT AND WAIVERS**

7 7. Respondent has carefully read, and understands the charges and allegations in
8 Accusation No. 79/15-10. Respondent has also carefully read, and understands the effects of this
9 Stipulation for Revocation of License and Order.

10 8. Respondent is fully aware of her legal rights in this matter, including the right to a
11 hearing on the charges and allegations in the Accusation; the right to be represented by counsel at
12 her own expense; the right to confront and cross-examine the witnesses against her; the right to
13 present evidence and to testify on her own behalf; the right to the issuance of subpoenas to
14 compel the attendance of witnesses and the production of documents; the right to reconsideration
15 and court review of an adverse decision; and all other rights accorded by the California
16 Administrative Procedure Act and other applicable laws.

17 9. Respondent voluntarily, knowingly, and intelligently waives and gives up each and
18 every right set forth above.

19 **CULPABILITY**

20 10. Respondent admits the truth of each and every charge and allegation in Accusation
21 No. 79/15-10, agrees that cause exists for discipline and hereby stipulates to the revocation of her
22 Smog Check Inspector License No. EO 631995, and Smog Check Repair Technician License No.
23 EI 631995.

24 11. Respondent understands that by signing this stipulation she enables the Director to
25 issue an order revoking her Smog Check Inspector License No. EO 631995, and Smog Check
26 Repair Technician License No. EI 631995, without further process.

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1 CONTINGENCY

2 12. This stipulation shall be subject to approval by the Director of Consumer Affairs or
3 the Director's designee. Respondent understands and agrees that counsel for Complainant and the
4 staff of the Bureau of Automotive Repair may communicate directly with the Director and staff of
5 the Department of Consumer Affairs regarding this stipulation and settlement, without notice to
6 or participation by Respondent. By signing the stipulation, Respondent understands and agrees
7 that she may not withdraw her agreement or seek to rescind the stipulation prior to the time the
8 Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision
9 and Order, the Stipulation for Revocation of License and Order shall be of no force or effect,
10 except for this paragraph, it shall be inadmissible in any legal action between the parties, and the
11 Director shall not be disqualified from further action by having considered this matter.

12 13. The parties understand and agree that Portable Document Format (PDF) and facsimile
13 copies of this Stipulation for Revocation of License and Order, including PDF and facsimile
14 signatures thereto, shall have the same force and effect as the originals.

15 14. This Stipulation for Revocation of License and Order is intended by the parties to be
16 an integrated writing representing the complete, final, and exclusive embodiment of their
17 agreement. It supersedes any and all prior or contemporaneous agreements, understandings,
18 discussions, negotiations, and commitments (written or oral). This Stipulation for Revocation of
19 License and Order may not be altered, amended, modified, supplemented, or otherwise changed
20 except by a writing executed by an authorized representative of each of the parties.

21 15. In consideration of the foregoing admissions and stipulations, the parties agree that
22 the Director may, without further notice or formal proceeding, issue and enter the following
23 Disciplinary Order:

24 DISCIPLINARY ORDER

25 IT IS HEREBY ORDERED that Smog Check Inspector License No. EO 631995, and Smog
26 Check Repair Technician License No. EI 631995 issued to Respondent, Christina Lynn Moretta,
27 are revoked.

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ENDORSEMENT

The foregoing Stipulation for Revocation of License and Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs

Dated: 10/9/14

Respectfully submitted,

KAMALA D. HARRIS
Attorney General of California
JAMES M. LEDAKIS
Supervising Deputy Attorney General



DAVID E. HAUSFELD
Deputy Attorney General
Attorneys for Complainant

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Exhibit A

Accusation No. 79/15-10

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2 JAMES M. LEDAKIS
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Attorneys for Complainant

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9 **BEFORE THE**
DEPARTMENT OF CONSUMER AFFAIRS
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 79/15-10

13 **SOUTH HARBOR SMOG TEST ONLY**
14 **CENTER**
15 **THAI Q. PHAN, PARTNER**
16 **THUAN D. DO, PARTNER**
17 **904 South Harbor Blvd.**
18 **Santa Ana, CA 92704**

ACCUSATION
(SMOG CHECK)

19 **Automotive Dealer Registration**
20 **No. ARD 263142**
21 **Smog Check, Test Only, Station License**
22 **No. TC 263142**

23 **THAI QUOC PHAN**
24 **904 South Harbor Blvd.**
25 **Santa Ana, CA 92704 Smog Check Inspector**
26 **License No. EO 148982**
27 **(formerly Advanced Emission Specialist**
28 **Technician License No. EA 148982)**

CHRISTINA LYNN MORETTA
2137 Belmont Court
Norco, CA 92860
Smog Check Inspector License No. EO 631995
and Smog Check Repair Technician License
No. EI 631995
(formerly Advanced Emission Specialist
Technician License No. EA 631995)

Respondents.

1 Complainant alleges:

2 PARTIES

3 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as
4 the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

5 **Automotive Repair Dealer Registration No. ARD 263142**

6 2. On or about September 1, 2010, the Bureau of Automotive Repair (Bureau) issued
7 Automotive Repair Dealer Registration Number ARD 263142 (registration) to Thai Q. Phan and
8 Thuan D. Do, Partners, dba South Harbor Smog Test Only Center (Respondent South Harbor).
9 Respondent's registration was in full force and effect at all times relevant to the charges brought
10 herein and will expire on September 30, 2014, unless renewed.

11 **Smog Check, Test Only, Station License No. TC 263142**

12 3. On or about September 9, 2010, the Bureau issued Smog Check, Test Only, Station
13 License Number TC 263142 (smog check station license) to Thai Q. Phan and Thuan D. Do,
14 Partners, dba South Harbor Smog Test Only Center (Respondent South Harbor). Respondent's
15 smog check station license was in full force and effect at all times relevant to the charges brought
16 herein and will expire on September 30, 2014, unless renewed.

17 **Smog Check Inspector License No. EO 148982**

18 4. In 2004, the Bureau issued Advanced Emission Specialist License Number EA
19 148982 (technician license) to Thai Quoc Phan (Respondent Phan). The technician license was
20 due to expire on January 31, 2014. Pursuant to California Code of Regulations, title 16, section
21 3340.28, subdivision (e), the technician license was renewed, pursuant to Respondent Phan's
22 election, as Smog Check Inspector License No. EO 148982 (inspector license). Respondent
23 Phan's smog check inspector license and will expire on January 31, 2016, unless renewed.¹

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26 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
27 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
28 Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog
Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

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(4) Any other conduct that constitutes fraud.

....

(6) Failure in any material respect to comply with the provisions of this chapter or regulations adopted pursuant to it.

....

(c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

15. Section 44072.2 of the Health and Safety Code states, in pertinent part:

The director may suspend, revoke, or take other disciplinary action against a license as provided in this article if the licensee, or any partner, officer, or director thereof, does any of the following:

(a) Violates any section of this chapter [the Motor Vehicle Inspection Program (Health and Safety Code, section 44000, et seq.)] and the regulations adopted pursuant to it, which related to the licensed activities.

....

(c) Violates any of the regulations adopted by the director pursuant to this chapter.

(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

....

16. Section 44072.8 of the Health and Safety Code states:

"When a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director."

17. Section 44072.10 of the Health and Safety Code states, in pertinent part:

....

(c) The department shall revoke the license of any smog check technician or station licensee who fraudulently certifies vehicles or participates in the fraudulent inspection of vehicles. A fraudulent inspection includes, but is not limited to, all of the following:

....

1 (4) Intentional or willful violation of this chapter or any regulation, standard,
2 or procedure of the department implementing this chapter.

3 18. Section 44012 of the Health and Safety Code provides, in pertinent part, that the test
4 at the smog check station shall be performed in accordance with procedures prescribed by the
5 department, pursuant to Section 44013.

6 19. Section 44032 of the Health and Safety Code provides, in pertinent part that qualified
7 technicians shall perform tests of emission control devices and systems in accordance with
8 Section 44012.

9 **REGULATORY PROVISIONS**

10 20. California Code of Regulations, title 16, (CCR) section 3340.24, (c), states:

11 "(c) The bureau may suspend or revoke the license of or pursue other legal action against a
12 licensee, if the licensee falsely or fraudulently issues or obtains a certificate of compliance or a
13 certificate of noncompliance."

14 21. CCR section 3340.30, subdivision (a), states:

15 "A smog check technician shall comply with the following requirements at all times while
16 licensed.

17 "(a) A licensed technician shall inspect, test and repair vehicles in accordance with section
18 44012 of the Health and Safety Code, section 44035 of the Health and Safety Code, and section
19 3340.42 of this article."

20 22. CCR section 3340.41, subdivision (b), states:

21 "(b) No person shall enter into the emissions inspection system any access or qualification
22 number other than as authorized by the bureau, nor in any way tamper with the emissions
23 inspection system."

24 23. CCR section 3340.45, states:

25 "(a) All Smog Check inspections shall be performed in accordance with requirements and
26 procedures prescribed in the following:

27 "(1) Smog Check Inspection Procedures Manual, dated August 2009, which is hereby
28 incorporated by reference. This manual shall be in effect until subparagraph (2) is implemented.

1 **THIRD CAUSE FOR DISCIPLINE**

2 **(Violations of Motor Vehicle Inspection Program)**

3 31. Respondent South Harbor's smog check station license is subject to disciplinary
4 action pursuant to Health and Safety Code section 44072.2, subdivision (a), in that Respondent
5 failed to comply with the following sections of that Code:

6 a. **Section 44012:** Respondent South Harbor allowed an unqualified technician to
7 perform tests of emission control systems which was not in accordance with procedures
8 prescribed by the department.

9 b. **Section 44032:** Respondent South Harbor allowed an unqualified technician to
10 perform tests of emission control systems.

11 **FOURTH CAUSE FOR DISCIPLINE**

12 **(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program)**

13 32. Respondent South Harbor's smog check station license is subject to disciplinary
14 action pursuant to Health and Safety Code section 44072.2, subdivision (c), in that Respondent
15 failed to comply with provisions of California Code of Regulations, title 16, as follows:

16 a. **Section 3340.24, subdivision (c):** Respondent falsely or fraudulently issued
17 electronic smog certificates of compliance for the two vehicles identified in paragraph 26, above.

18 b. **Section 3340.41, subdivision (b):** Respondent entered into the emissions inspection
19 system access or qualification numbers other than as authorized by the Bureau.

20 **FIFTH CAUSE FOR DISCIPLINE**

21 **(Dishonesty, Fraud or Deceit)**

22 33. Respondent South Harbor's smog check station license is subject to disciplinary
23 action pursuant to Code section Health and Safety 44072.2, subdivision (d), in that Respondent
24 committed dishonest, fraudulent or deceitful acts whereby another is injured by issuing electronic
25 smog certificates of compliance for the two vehicles identified in paragraph 26, above, thereby
26 depriving the People of the State of California of the protection afforded by the Motor Vehicle
27 Inspection Program.

28 ///

1 **SIXTH CAUSE FOR DISCIPLINE**

2 **(Violations of Motor Vehicle Inspection Program)**

3 34. Respondent Phan's inspector license is subject to disciplinary action pursuant to
4 Health and Safety Code section 44072.2, subdivision (a), in that Respondent failed to comply
5 with the following sections of that Code:

6 a. **Section 44012:** Respondent Phan performed tests of emission control systems which
7 was not in accordance with procedures prescribed by the department.

8 b. **Section 44032:** Respondent Phan performed tests of emission control systems for
9 which he was not qualified.

10 **SEVENTH CAUSE FOR DISCIPLINE**

11 **(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program)**

12 35. Respondent Phan's inspector license is subject to disciplinary action pursuant to
13 Health and Safety Code section 44072.2, subdivision (c), in that Respondent failed to comply
14 with provisions of California Code of Regulations, title 16, as follows:

15 a. **Section 3340.24, subdivision (c):** Respondent falsely or fraudulently issued
16 electronic smog certificates of compliance for the two vehicles identified in paragraph 26, above.

17 b. **Section 3340.30, subdivision (a):** Respondent failed to inspect and test the two
18 vehicles identified in paragraph 26, above, in compliance with the Code.

19 c. **Section 3340.41, subdivision (b):** Respondent entered into the emissions inspection
20 system access or qualification numbers other than as authorized by the Bureau.

21 **EIGHTH CAUSE FOR DISCIPLINE**

22 **(Dishonesty, Fraud or Deceit)**

23 36. Respondent Phan's inspector license is subject to disciplinary action pursuant to
24 Health and Safety Code section 44072.2, subdivision (d), in that Respondent committed
25 dishonest, fraudulent or deceitful acts whereby another is injured by issuing electronic smog
26 certificates of compliance for the two vehicles identified in paragraph 26, above, thereby
27 depriving the People of the State of California of the protection afforded by the Motor Vehicle
28 Inspection Program.

1 **NINTH CAUSE FOR DISCIPLINE**

2 **(Violations of Motor Vehicle Inspection Program)**

3 37. Respondent Moretta's inspector license and repair license are subject to disciplinary
4 action pursuant to Health and Safety Code section 44072.2, subdivision (a), in that Respondent
5 failed to comply with the following sections of that Code:

6 a. **Section 44012:** Respondent Moretta allowed Respondent Phan to use her license and
7 access code numbers to perform tests of emission control systems which was not in accordance
8 with procedures prescribed by the department.

9 b. **Section 44032:** Respondent Moretta allowed Respondent Phan to use her license and
10 access code numbers to perform tests of emission control systems for which he was not qualified.

11 **TENTH CAUSE FOR DISCIPLINE**

12 **(Failure to Comply with Regulations Pursuant to the Motor Vehicle Inspection Program)**

13 38. Respondent Moretta's inspector license and repair license are subject to disciplinary
14 action pursuant to Health and Safety Code section 44072.2, subdivision (c), in that Respondent
15 failed to comply with provisions of California Code of Regulations, title 16, as follows:

16 a. **Section 3340.24, subdivision (c):** Respondent Moretta allowed Respondent Phan to
17 use her license and access code numbers to falsely or fraudulently issue electronic smog
18 certificates of compliance for the two vehicles identified in paragraph 26, above.

19 b. **Section 3340.41, subdivision (b):** Respondent Moretta allowed Respondent Phan to
20 use her license and access code numbers to be entered into the emissions inspection system.

21 c. **Section 3340.45:** Respondent Moretta allowed Respondent Phan to use her license
22 and access code numbers to be entered into the emissions inspection system in violation of the
23 Smog Check Inspection Procedures Manual.

24 **ELEVENTH CAUSE FOR DISCIPLINE**

25 **(Dishonesty, Fraud or Deceit)**

26 39. Respondent Moretta's inspector license and repair license are subject to disciplinary
27 action pursuant to Health and Safety Code section 44072.2, subdivision (d), in that Respondent
28 committed dishonest, fraudulent or deceitful acts whereby another is injured by allowing

1 Respondent Phan to use her license and access code numbers to issue electronic smog certificates
2 of compliance for the two vehicles identified in paragraph 26, above, thereby depriving the
3 People of the State of California of the protection afforded by the Motor Vehicle Inspection
4 Program.

5 **OTHER MATTERS**

6 40. Pursuant to Code section 9884.7, subdivision (c), the Director may suspend, revoke
7 or place on probation the registration for all places of business operated in this state by
8 Respondent Thai Q. Phan or Thuan D. Do, Partners, dba South Harbor Smog Test Only Center,
9 upon a finding that Respondent has, or is, engaged in a course of repeated and willful violations
10 of the laws and regulations pertaining to an automotive repair dealer.

11 41. Pursuant to Health and Safety Code section 44072.8, if Smog Check, Test Only,
12 Station License Number TC 263142, issued to Respondent Thai Q. Phan or Thuan D. Do,
13 Partners, dba South Harbor Smog Test Only Center, is revoked or suspended, any additional
14 license issued under this chapter in the name of said licensee may be likewise revoked or
15 suspended by the Director.

16 42. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector
17 License No. EO 148982, issued to Respondent Thai Quoc Phan, is revoked or suspended, any
18 additional license issued under this chapter in the name of said licensee may be likewise revoked
19 or suspended by the Director.

20 43. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector
21 License No. EO 631995 or Smog Check Repair Technician License No. EI 631995, issued to
22 Respondent Christina Lynn Moretta, is revoked or suspended, any additional license issued under
23 this chapter in the name of said licensee may be likewise revoked or suspended by the Director.

24 **PRAYER**

25 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
26 and that following the hearing, the Director of Consumer Affairs issue a decision:
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28

- 1 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD
- 2 263142, issued to Thai Q. Phan and Thuan D. Do, Partners, dba South Harbor Smog Test Only
- 3 Center;
- 4 2. Revoking or suspending any other automotive repair dealer registrations issued to
- 5 Thai Q. Phan or Thuan D. Do;
- 6 3. Revoking or suspending Smog Check, Test Only, Station License Number TC
- 7 263142, issued to Thai Q. Phan and Thuan D. Do, Partners, dba South Harbor Smog Test Only
- 8 Center;
- 9 4. Revoking or suspending Smog Check Inspector License Number EO 148982, issued
- 10 to Thai Quoc Phan;
- 11 5. Revoking or suspending any additional license issued under Chapter 5 of the Health
- 12 and Safety Code in the name of Thai Quoc Phan;
- 13 6. Revoking or suspending Smog Check Inspector License Number EO 631995 and
- 14 Smog Check Repair Technician License No. EI 631995, issued to Christina Lynn Moretta;
- 15 7. Revoking or suspending any additional license issued under Chapter 5 of the Health
- 16 and Safety Code in the name of Christina Lynn Moretta;
- 17 8. Ordering Respondents Thai Q. Phan, Thuan D. Do, Thai Quoc Phan and/or Christina
- 18 Lynn Moretta to pay the Bureau of Automotive Repair the reasonable costs of the investigation
- 19 and enforcement of this case, pursuant to Business and Professions Code section 125.3;
- 20 9. Taking such other and further action as deemed necessary and proper.

23 DATED: 7-22-14

23 *Patrick Dorais by Doug Balatti*
24 PATRICK DORAIS
25 Chief
26 Bureau of Automotive Repair
27 Department of Consumer Affairs
28 State of California
Complainant
DOUG BALATTI
Assist. Chief

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