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8  
9 **BEFORE THE**  
**DEPARTMENT OF CONSUMER AFFAIRS**  
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**  
**STATE OF CALIFORNIA**  
11

12 In the Matter of the Accusation Against:

Case No. 77/11-26

13 **ADVANCED TRANSMISSION & TOWING, INC.**  
14 **dba ADVANCED TRANSMISSIONS**  
**FIDEL VAZQUEZ, President**  
15 9565 Folsom Blvd., Unit A  
16 Sacramento, California 95827  
**Automotive Repair Dealer Registration No. ARD**  
17 **258789**

**A C C U S A T I O N**

18 Respondent.  
19

20 Sherry Mehl ("Complainant") alleges:

21 **PARTIES**

- 22 1. Complainant brings this Accusation solely in her official capacity as the Chief of the  
23 Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.
- 24 2. On or about July 15, 2009, the Bureau issued Automotive Repair Dealer Registration  
25 Number ARD 258789 to Advanced Transmission & Towing, Inc., doing business as Advanced  
26 Transmissions ("Respondent") with Fidel Vazquez as the President. The registration was in full  
27 force and effect at all times relevant to the charges brought herein. The registration expired on  
28 June 30, 2011, and has not been renewed.





1 against an automotive repair dealer or to render a decision invalidating a registration temporarily  
2 or permanently.

3 9. Code section 498 states:

4 "A board may revoke, suspend, or otherwise restrict a license on the ground that the  
5 licensee secured the license by fraud, deceit, or knowing misrepresentation of a material fact or  
6 by knowingly omitting to state a material fact."

7 **REGULATORY PROVISIONS**

8 10. California Code of Regulations, title 16, section 3361.1(a) states, in pertinent part:

9 The following minimum requirements specifying accepted trade  
10 standards for good and workmanlike rebuilding of automatic transmissions are  
11 intended to define terms that have caused confusion to the public and unfair  
12 competition within the automotive repair industry. The term "automatic transmission"  
13 shall also apply to the automatic transmission portion of transaxles for the purposes of  
14 this regulation, unless both the automatic transmission portion and the differential  
15 portion of the transaxle share a common oil supply, in which case the term "automatic  
16 transmission" shall apply to both portions of the transaxle. These minimum  
17 requirements shall not be used to promote the sale of "rebuilt" automatic  
18 transmissions when a less extensive and/or less costly repair is desired by the  
19 customer. Any automotive repair dealer who represents to customers that the  
20 following sections require the rebuilding of automatic transmissions is subject to the  
21 sanctions prescribed by the Automotive Repair Act. All automotive repair dealers  
22 engaged in the repair, sale, or installation of automatic transmissions in vehicles  
23 covered under the Act shall be subject to the following minimum requirements:

24 (a) Before an automatic transmission is removed from a motor vehicle for  
25 purposes of repair or rebuilding, it shall be inspected. Such inspection shall determine  
26 whether or not the replacement or adjustment of any external part or parts will correct  
27 the specific malfunction of the automatic transmission. In the case of an electronically  
28 controlled automatic transmission, this inspection shall include a diagnostic check,  
including the retrieval of any diagnostic trouble codes, of the electronic control  
module that controls the operation of the transmission. If minor service and/or  
replacement or adjustment of any external part or parts and/or of companion units can  
reasonably be expected to correct the specific malfunction of the automatic  
transmission, then prior to removal of the automatic transmission from the vehicle,  
the customer shall be informed of that fact as required by Section 3353 of these  
regulations. Before removing an automatic transmission from a motor vehicle, the  
dealer shall also comply with the provisions of section 3353(d), and disclose any  
applicable guarantee or warranty as provided in sections 3375, 3376 and 3377 of  
these regulations. If a diagnostic check of an electronic control module cannot be  
completed due to the condition of the transmission, the customer shall be informed of  
that fact and a notation shall be made on the estimate, in accordance with Section  
3353 of these regulations.

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1 **COST RECOVERY**

2 11. Code section 125.3 provides, in pertinent part, that a Board may request the  
3 administrative law judge to direct a licentiate found to have committed a violation or violations of  
4 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
5 enforcement of the case.

6 **BACKGROUND INFORMATION**

7 12. On or about July 13, 2009, a Bureau representative, while conducting an  
8 investigation, discovered that Respondent was performing repairs without a valid license. On that  
9 same date, a Bureau representative drove to Respondent's facility and spoke with Arcadio Perez,  
10 also known as Antonio Perez and Alex Perez ("Perez"). Perez told the Bureau representative that  
11 he purchased Advanced Transmissions & Towing Inc. on June 24, 2009, and has been operating  
12 the business and performing repairs since that date without a license.<sup>1</sup>

13 **CONSUMER COMPLAINT NO. 1- 1997 CHRYSLER TOWN & COUNTRY VAN**

14 13. On or about July 29, 2009, the Bureau received a consumer complaint from J.  
15 Moberly ("consumer") regarding repairs to her 1997 Chrysler Town & Country van performed at  
16 Respondent's facility on or about July 2, 2009. The consumer had her vehicle towed to  
17 Respondent's facility because the transmission was slipping. Perez told the consumer that the  
18 transmission needed to be overhauled at an estimated cost of \$1,200. The consumer authorized  
19 the repairs.

20 14. On or about July 3, 2009, the consumer returned to Respondent's facility to  
21 retrieve the vehicle. The repair price had increased to \$1,501.57 due to installation of an  
22 additional part. The consumer paid Respondent for the repairs and left. After approximately 600  
23 miles, the engine expired due to a catastrophic failure.

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26 <sup>1</sup> Perez previously held Automotive Repair Dealer Registration Number AE 227747,  
27 which was revoked pursuant to Default Decision and Order in Accusation Number 77/06-23,  
28 effective December 28, 2006. The revocation was based on the following: 1) Untrue or  
misleading statements (Code section 9884.7(a)(1)); 2) Fraud (Code section 9884.7(a)(4)); and 3)  
Failure to provide information as requested (Code section 9884.7(a)(6)/9884.11).

1 **FIRST CAUSE FOR DISCIPLINE**

2 **(Unlicensed Activity)**

3 15. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
4 in that between July 1, 2009, and July 3, 2009, Respondent failed to comply with Code section  
5 9884.6, by performing repairs on the consumer's vehicle without a valid registration.

6 **CONSUMER COMPLAINT NO. 2 – 1998 DODGE CARAVAN**

7 16. On or about August 20, 2009, the Bureau received a consumer complaint from M.  
8 Youngblood ("consumer") regarding repairs to his 1998 Dodge Caravan performed at  
9 Respondent's facility in July 2009. The consumer's vehicle was towed to Respondent's facility on  
10 or about July 27, 2009, because the transmission failed.<sup>2</sup> Perez told the consumer that the  
11 transmission needed to be rebuilt. The consumer authorized the repairs.

12 17. On or about July 25, 2009, the consumer returned to Respondent's facility to  
13 retrieve his vehicle. The consumer paid \$1,443.93. On or about August 7, 2009, the transmission  
14 failed again. The consumer's vehicle was towed back to Respondent's facility. Respondent made  
15 several repairs, including replacing the control module, but failed to provide the consumer with  
16 an estimate or invoice. On or about August 27, 2009, the consumer returned to Respondent's  
17 facility to retrieve the vehicle. On or about August 28, 2009, the transmission failed again. The  
18 consumer had the vehicle towed to Elk Grove Transmission.

19 18. On or about September 2, 2009, a Bureau representative met with John Aquila  
20 ("Aquila") at Elk Grove Transmission, Muffler & Brake. Aquila told the Bureau representative  
21 that the alignment dowel on the right side of the engine was missing, the engine block was  
22 broken, and the rear transmission mount was missing bolts. The missing alignment dowel caused  
23 the engine and transmission to be misaligned, causing the front pump bushing to spin in the  
24 pump, which caused the fluid to leak out of the transmission. On that same day, a Bureau

25 <sup>2</sup> The consumer had his transmission overhauled in August 2008 by a company named  
26 AVP Enterprises ("AVP"). When the consumer's transmission failed, the consumer contacted  
27 AVP and spoke with Perez, who was the same person the consumer spoke with at AVP, and was  
28 told that he was the owner of AVP. Perez told the consumer that he closed AVP and opened  
Advanced Transmissions and Towing Inc. Perez told the consumer that the transmission installed  
at AVP was no longer under warranty.

1 representative inspected the vehicle and found that the engine block was broken and the  
2 alignment dowel was missing, which caused the transmission pump to fail. The Bureau  
3 representative also concluded that Respondent failed to diagnose a defective transmission control  
4 module.

5 **SECOND CAUSE FOR DISCIPLINE**

6 **(Departure from Trade Standards)**

7 19. Respondent's registration is subject to discipline under Code section 9884.7(a)(7),  
8 in that Respondent willfully departed from or disregarded accepted trade standards for good and  
9 workmanlike repair without the consent of the owner or the owner's duly authorized  
10 representative in a material respect, as follows:

11 a. Respondent failed to conduct a proper external inspection of the transmission  
12 pursuant to California Code of Regulations, title 16, section 3361.1(a).

13 b. Respondent failed to install the alignment dowel.

14 c. Respondent failed to diagnose a defective transmission control module.

15 **THIRD CAUSE FOR DISCIPLINE**

16 **(Failure to Comply with Provisions of the Automotive Repair Act)**

17 20. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
18 in that in or about July 2009, regarding the 1997 Dodge Caravan, Respondent failed to materially  
19 comply with the following provisions of that Code:

20 a. **Section 9884.8:** Respondent failed to identify the parts on Invoice No. 348 as  
21 new, used, reconditioned, or rebuilt.

22 b. **Section 9884.9(a):**

23 i. Respondent failed to provide the consumer with a written estimated price  
24 for parts and labor for a specific job.

25 ii. Respondent failed to record the consumer's additional authorization for  
26 repairs on Invoice No. 348.

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1 October 6, 2009, or to return the vehicle to her and refund her down payment of \$2,500. On or  
2 about October 10, 2009, Respondent towed the consumer's vehicle back to her home with the  
3 transmission out of the vehicle and parts missing. Respondent reimbursed the consumer \$1,250.

4 23. On or about October 26, 2009, a Bureau investigator inspected the consumer's  
5 vehicle and found that the transmission was not in the vehicle and the vehicle was missing the  
6 transfer case, drive lines, all the internal parts, and the necessary bolts and brackets.

7 **FIFTH CAUSE FOR DISCIPLINE**

8 **(Unlicensed Activity)**

9 24. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
10 in that in or about June 2009, Respondent failed to comply with Code section 9884.6, by  
11 performing repairs on the consumer's vehicle without a valid registration.

12 **CONSUMER COMPLAINT NO. 5 – 1992 GMC C3500 PICKUP TRUCK**

13 25. On or about November 10, 2009, the Bureau received a consumer complaint from  
14 C. Pugh (“consumer”) regarding repairs to his 1992 GMC C3500 pickup truck performed at  
15 Respondent's facility. On or about August 3, 2009, the consumer took his vehicle to Respondent's  
16 facility to have the transmission overhauled. Perez sold the consumer an upgraded transmission  
17 (2000 model year 4x4 4L80E) for \$3,250. The consumer authorized the repairs and Respondent  
18 completed the repairs. The consumer returned to Respondent's facility to retrieve his vehicle and  
19 was not provided with an invoice.

20 26. Between August 2009 and September 21, 2009, the vehicle's overdrive failed five  
21 times and had to be returned to Respondent's facility for repairs. The consumer did not receive  
22 any invoices for any of the repairs performed, and only received two estimates. On or about  
23 September 21, 2009, when the consumer picked up his vehicle from Respondent's facility, he  
24 noticed that a different transmission (1996 model year) had been installed in his vehicle without  
25 his knowledge or authorization. On or about November 16, 2009, a Bureau representative  
26 inspected the consumer's vehicle and found that the transmission did not appear to be a 2000  
27 model, the rear output shaft was leaking, and a bolt that holds the rear yolk to the output shaft was  
28 loose. The Bureau representative advised the consumer not to drive the vehicle because it could

1 be dangerous due to the loose bolt. On November 17, 2009, a Bureau representative reinspected  
2 the consumer's vehicle and found that the threads on the bolt and output shaft were damaged. On  
3 December 2, 2009, the consumer contacted the Bureau representative and stated that his vehicle  
4 would not shift out of first gear. On December 7, 2009, the Bureau representative contacted  
5 Perez. Perez stated that he had removed the 2000 model year 4L80E transmission because he  
6 could not get it to work properly, and installed a 1996 model year 4L80E transmission. In or  
7 about December 2009, the consumer returned the vehicle to Respondent's facility because the  
8 transmission failed. In or about January 2010, when the consumer retrieved his vehicle, he was  
9 not provided with an invoice for the repairs.

#### 10 SIXTH CAUSE FOR DISCIPLINE

##### 11 **(Failure to Comply with Provisions of the Automotive Repair Act)**

12 27. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
13 in that regarding the 1992 GMC C3500 pickup truck, Respondent failed to materially comply  
14 with the following provisions of that Code:

15 a. **Section 9884.8:** Respondent failed to provide the consumer with an invoice for  
16 repairs performed on six occasions.

17 b. **Section 9884.9(a):**

18 i. Respondent failed to provide the consumer with a written estimated price  
19 for parts and labor for a specific job on six occasions.

20 ii. Respondent failed to obtain the consumer's authorization to change the  
21 method of repairs, in that Respondent removed the 2000 model year 4L80E transmission and  
22 installed a 1996 model year 4L80E transmission.

#### 23 CONSUMER COMPLAINT NO. 6 – 2006 DODGE 3500 PICKUP

24 28. On or about November 19, 2009, the Bureau received a consumer complaint from  
25 M. Gergiannakis ("consumer") regarding repairs to his 2006 Dodge 3500 pickup performed at  
26 Respondent's facility on or about September 17, 2009. The consumer took his vehicle to  
27 Respondent's facility because the transmission was slipping. The consumer spoke with Perez,  
28

1 who told him that the transmission needed to be rebuilt and would cost \$2,503.94. The consumer  
2 authorized the repairs, but did not sign any documents or receive an estimate.

3 29. In or about September 2009, the consumer returned to Respondent's facility to  
4 retrieve the vehicle. The consumer paid \$2,503.94. Three days later, the transmission started to  
5 slip, would not shift gears, and did not have any engine braking. The consumer took the vehicle  
6 back to Respondent's facility for warranty repairs. A few days later, the consumer returned to  
7 Respondent's facility to retrieve the vehicle. The consumer was not provided with an invoice.  
8 Days later, the transmission problems reoccurred. The consumer took the vehicle back to  
9 Respondent's facility. The consumer did not sign any documents and was not provided with an  
10 estimate. The consumer returned to Respondent's facility to retrieve the vehicle. The consumer  
11 was not provided with an invoice.

12 30. On or about November 2, 2009, the transmission started to shift erratically, had no  
13 engine braking, and would not reach freeway speeds. The consumer contacted the Respondent's  
14 facility and spoke with Perez, who told him to take his vehicle to a dealer for a diagnosis of the  
15 transmission. On that same day, the consumer took his vehicle to Elk Grove Dodge to have the  
16 transmission diagnosed. Bryan Harris ("Harris"), an automotive technician at Elk Grove Dodge,  
17 who performed the diagnosis on the consumer's vehicle's transmission, found that Respondent  
18 failed to properly rebuild the transmission, in that it used the wrong parts. Harris stated that the  
19 transmission needed to be rebuilt again in order to correct the damage. Elk Grove Dodge told the  
20 consumer that the repairs would cost \$2,520.37. The consumer authorized the repairs.

21 31. On or about January 26, 2010, a Bureau representative inspected the parts that had  
22 been removed from the consumer's vehicle by Harris and found that they were the wrong parts.

### 23 **SEVENTH CAUSE FOR DISCIPLINE**

#### 24 **(Failure to Comply with Provisions of the Automotive Repair Act)**

25 32. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
26 in that on or about September 17, 2009, regarding the 2006 Dodge 3500 pickup truck,  
27 Respondent failed to materially comply with the following provisions of that Code:

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a. **Section 9884.8:**

- i. Respondent failed to provide the consumer with an invoice on two occasions.
- ii. Respondent failed to list the parts as new, used, reconditioned, or rebuilt on Invoice No. 398.

b. **Section 9884.9(a):** Respondent failed to provide the consumer with a written estimated price for parts and labor for a specific job on multiple occasions.

**EIGHTH CAUSE FOR DISCIPLINE**

**(Failure to Comply with the Automotive Repair Act)**

33. Respondent's registration is subject to discipline under Code section 9884.7(a)(6), in that it failed to comply with Code section 9884.11, when on or about January 13, 2010, Respondent was unable to produce a copy of any work orders, estimates or invoices regarding repairs to the consumer's vehicle when requested by a Bureau representative.

**CONSUMER COMPLAINT NO. 7 – 2002 ACURA TL**

34. On or about February 10, 2010, the Bureau received a consumer complaint from N. Acosta regarding repairs to his wife's, B. McConnell's ("consumer"), 2002 Acura TL performed at Respondent's facility. In approximately 2009, the consumer had her vehicle towed to Respondent's facility for a diagnosis of the transmission. Respondent removed and tore down the transmission. After about a month, Perez told the consumer that the transmission needed to be rebuilt and that it would cost \$1,200. The consumer told Perez that the price was too high and she wanted the vehicle towed back to her home. Perez towed the vehicle back to her home, but failed to return the transmission. The consumer asked Perez where the transmission was and he stated that he forgot it at the shop. The consumer tried for months to get the transmission back from Respondent without success.

35. On or about November 15, 2009, Perez contacted the consumer and offered to repair the transmission at a reduced cost. The consumer accepted Perez's offer and the vehicle was towed back to Respondent's facility for repair.

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1 statements which he knew or which by exercise of reasonable care should have known were  
2 untrue or misleading, in that Respondent documented on Estimate No. 395 dated  
3 August 11, 2010, at 11:43 a.m. that the consumer authorized the repair of the fuel pump for \$180  
4 when, in fact, it did not.

5 **THIRTEENTH CAUSE FOR DISCIPLINE**

6 **(Departure from Trade Standards)**

7 60. Respondent's registration is subject to discipline under Code section 9884.7(a)(7),  
8 in that on or about August 9, 2010, regarding the 1979 Dodge Swinger, Respondent willfully  
9 departed from or disregarded accepted trade standards for good and workmanlike repair without  
10 the consent of the owner or the owner's duly authorized representative in a material respect, as  
11 follows:

12 a. Respondent failed to install the drive line correctly resulting in it falling out on the  
13 freeway.

14 b. Respondent taped the wire for the coach's water pump in the wiring harness and  
15 failed to connect it.

16 c. Respondent failed to protect the wires from dirt and moisture.

17 d. Respondent failed to properly install the vacuum line on the carburetor.

18 **FOURTEENTH CAUSE FOR DISCIPLINE**

19 **(Failure to Comply with Provisions of the Automotive Repair Act)**

20 61. Respondent's registration is subject to discipline under Code section 9884.7(a)(6),  
21 in that on or about August 9, 2010, regarding the 1979 Dodge Swinger, Respondent failed to  
22 materially comply with the following provisions of that Code:

23 a. **Section 9884.8:**

24 i. Respondent failed to separately list the labor for the transmission repair,  
25 fuel pump replacement, and carburetor overhaul.

26 ii. Respondent failed to provide an invoice for the carburetor replacement, the  
27 drive line removal and installation, the pinion yoke removal and installation, the replacement of  
28 the exhaust donut, and the repair to the wiring harness.

1           b.     **Section 9884.9(a):**

2           i.     Respondent failed to transfer the additional authorization or have the  
3 acknowledgment signed on Invoice No. 395.

4           ii.    Respondent failed to provide a written estimate for the carburetor  
5 replacement, the drive line removal and installation, the pinion yoke removal and installation, the  
6 replacement of the exhaust donut, and the repair to the wiring harness.

7           **UNDERCOVER OPERATION NO. 1 - 1997 CHEVROLET PICKUP TRUCK**

8           62.    On or about June 16, 2010, a Bureau undercover operator ("operator") drove a  
9 Bureau documented 1997 Chevrolet pickup truck to Respondent's facility. The only repair  
10 necessary was replacement of a defective 2-3 shift solenoid. The operator was greeted by Perez.  
11 The operator told Perez that he needed the vehicle's transmission diagnosed. The operator signed  
12 an estimate for a no charge diagnostic check. A technician stated that it had a solenoid problem.  
13 Perez stated that to remove the transmission pan it would cost \$55. Perez stated that if the  
14 transmission solenoid is clogged, the transmission would need to be overhauled. Later that day,  
15 Perez contacted the operator and stated that the transmission needed to be overhauled and would  
16 cost \$1,260. The operator authorized the repairs.

17           63.    On or about June 17, 2010, Perez contacted the operator and stated that the vehicle  
18 was ready to be picked up. The operator returned to Respondent's facility to retrieve the vehicle  
19 and paid \$1,330 for the repairs.

20           64.    On or about June 21, 2010, a Bureau representative re-inspected the vehicle using  
21 Invoice No. 294 as a reference. The inspection revealed that Respondent did not rebuild the  
22 transmission as invoiced, but installed an exchange transmission. Respondent unnecessarily  
23 exchanged the transmission and replaced the torque converter. Respondent failed to replace the  
24 transmission case extension mental clad seal.

25           **FIFTEENTH CAUSE FOR DISCIPLINE**

26           **(Untrue or Misleading Statements)**

27           65.    Respondent's registration is subject to discipline under Code section 9884.7(a)(1), in  
28 that on or about June 16, 2010, regarding the 1997 Chevrolet pickup truck, Respondent made the

1 following statements which it knew or which by exercise of reasonable care should have been  
2 known to be untrue or misleading:

3 a. Respondent falsely represented to the operator that the transmission needed to be  
4 overhauled when, in fact, the only repair necessary was replacement of a defective 2-3 shift  
5 solenoid.

6 b. Respondent falsely represented to the operator on Invoice No. 294 that the  
7 transmission was overhauled when, in fact, it was exchanged.

8 **SIXTEENTH CAUSE FOR DISCIPLINE**

9 **(Fraudulent Acts)**

10 66. Respondent's registration is subject to discipline under Code section 9884.7(a)(4), in  
11 that on or about June 16, 2010, regarding the 1997 Chevrolet pickup truck, Respondent  
12 committed acts which constitute fraud by receiving payment from the operator for a transmission  
13 overhaul that was not needed, nor had that repair been performed. Instead, the transmission was  
14 exchanged.

15 **SEVENTEENTH CAUSE FOR DISCIPLINE**

16 **(Departure from Accepted Trade Standards)**

17 67. Respondent's registration is subject to discipline under Code section 9884.7(a)(7), in  
18 that on or about June 16, 2010, regarding the 1997 Chevrolet pickup truck, Respondent willfully  
19 departed from or disregarded accepted trade standards for good and workmanlike repair without  
20 the consent of the owner or the owner's duly authorized representative, in that Respondent failed  
21 to replace the transmission case extension metal clad seal.

22 **APPLICATION INFORMATION**

23 **EIGHTEENTH CAUSE FOR DISCIPLINE**

24 **(Fraud, Deceit, or Knowing Misrepresentation of a Material Fact)**

25 68. Respondent's registration is subject to discipline under Code section 498, in that it  
26 secured its license by fraud, deceit, or knowing misrepresentation of a material fact or by  
27 knowingly omitting to state a material fact, by representing to the Bureau on its Application for  
28 Automotive Repair Dealer Registration dated June 17, 2009, that Fidel Vazquez was the only

1 Officer on the license when, in fact, the Statement of Information filed with the Secretary of State  
2 reflects that Arcadio Perez (a revoked licensee) was the Chief Executive Officer and Nicole Perez  
3 (Arcadio Perez's wife) was the Secretary of Advanced Transmissions and Towing, Inc.

4 **OTHER MATTERS**

5 69. Pursuant to Code section 9884.7(c), the director may suspend, revoke, or place on  
6 probation the registrations for all places of business operated in this state by Advanced  
7 Transmission & Towing, Inc., doing business as Advanced Transmissions, upon a finding that it  
8 has, or is, engaged in a course of repeated and willful violation of the laws and regulations  
9 pertaining to an automotive repair dealer.

10 **PRAYER**

11 **WHEREFORE**, Complainant requests that a hearing be held on the matters herein  
12 alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

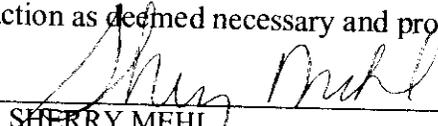
13 1. Revoking or suspending Automotive Repair Dealer Registration No. ARD  
14 258789, issued to Advanced Transmission & Towing, Inc., doing business as Advanced  
15 Transmissions;

16 2. Revoking or suspending any other automotive repair dealer registration issued to  
17 Advanced Transmission & Towing, Inc., doing business as Advanced Transmissions;

18 3. Ordering Advanced Transmission & Towing, Inc., doing business as Advanced  
19 Transmissions to pay the Bureau of Automotive Repair the reasonable costs of the investigation  
20 and enforcement of this case, pursuant to Code section 125.3; and,

21 4. Taking such other and further action as deemed necessary and proper.

22 DATED: 11/4/11

23   
24 SHERRY MEHL  
25 Chief  
26 Bureau of Automotive Repair  
27 Department of Consumer Affairs  
28 State of California  
Complainant

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