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8 **BEFORE THE**
DEPARTMENT OF CONSUMER AFFAIRS
9 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
STATE OF CALIFORNIA

10
11 In the Matter of the Accusation Against:

Case No. 77/14-45

12 **PRICE AUTO REPAIR;**
13 **GRIGOR TSERUNIAN, OWNER**
11015 Sherman Way
Sun Valley, CA 91352

ACCUSATION

14 **Automotive Repair Dealer Registration No.**
15 **ARD 257155**
16 **Smog Check Station License No. RC 257155**
17 **Brake Station License No. BS 257155**
18 **Lamp Station License No. LS 257155**

19 and

20 **VEGEN AMBARACHYAN**
1229 Justin Ave.
Glendale, CA 91201

21 **Advanced Emission Specialist Technician**
22 **License No. EA 41804 (to be redesignated**
upon renewal as EO 41804 and/or EI 41804)
23 **Brake Adjuster License No. BA 41804**
Lamp Adjuster License No. LA 41804

24 Respondents.

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1 Complainant alleges:

2 **PARTIES**

3 1. Patrick Dorais (Complainant) brings this Accusation solely in his official capacity as
4 the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

5 2. On or about January 16, 2009, the Bureau of Automotive Repair issued Automotive
6 Repair Dealer Registration Number ARD 257155 to Price Auto Repair; Grigor Tserunian. The
7 Automotive Repair Dealer Registration was in full force and effect at all times relevant to the
8 charges brought herein and will expire on January 31, 2015, unless renewed.

9 3. On or about January 29, 2009, the Bureau of Automotive Repair issued Smog Check
10 Station License Number RC 257155 to Price Auto Repair; Grigor Tserunian. The Smog Check
11 Station License was in full force and effect at all times relevant to the charges brought herein and
12 will expire on January 31, 2015, unless renewed.

13 4. On or February 2, 2009, the Bureau of Automotive Repair issued Brake Station
14 License Number BS 257155 to Price Auto Repair; Grigor Tserunian. The Brake Station License
15 was in full force and effect at all times relevant to the charges brought herein and will expire on
16 January 31, 2015, unless renewed.

17 5. On or February 2, 2009, the Bureau of Automotive Repair issued Lamp Station
18 License Number LS 257155 to Price Auto Repair; Grigor Tserunian (Respondent Tserunian).
19 The Lamp Station License was in full force and effect at all times relevant to the charges brought
20 herein and will expire on January 31, 2015, unless renewed.

21 6. In 1996 the Bureau of Automotive Repair issued Advanced Emission Specialist
22 Technician License Number EA 41804 to Vegen Ambarachyan. The Advanced Emission
23 Specialist Technician License was in full force and effect at all times relevant to the charges
24 brought herein and will expire on May 31, 2014, unless renewed. Upon renewal, Respondent's
25 license will be redesignated as EO 41804 and/or EI 41804.¹

26 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
27 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
28 Emission Specialist Technician (EA) license and Basic Arca (EB) Technician license to Smog
Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 13. Health and Safety Code (HSC) section 44002 provides, in pertinent part, that the
2 Director has all the powers and authority granted under the Automotive Repair Act for enforcing
3 the Motor Vehicle Inspection Program.

4 14. Section 44072.8 of the HSC provides:

5 "When a license has been revoked or suspended following a hearing under this
6 article, any additional license issued under this chapter in the name of the licensee may be
7 likewise revoked or suspended by the director."

8 15. Section 44072.6 of the HSC provides, in pertinent part, that the expiration or
9 suspension of a license by operation of law, or by order or decision of the Director of Consumer
10 Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director
11 of jurisdiction to proceed with disciplinary action.

12 **STATUTES AND REGULATIONS**

13 16. BPC Code section 9884.7 states, in pertinent part:

14 (a) The director, where the automotive repair dealer cannot show there
15 was a bona fide error, may deny, suspend, revoke or place on probation the
16 registration of an automotive repair dealer for any of the following acts or omissions
17 related to the conduct of the business of the automotive repair dealer, which are done
18 by the automotive repair dealer or any automotive technician, employee, partner,
19 officer, or member of the automotive repair dealer.

20 (1) Making or authorizing in any manner or by any means whatever any
21 statement written or oral which is untrue or misleading, and which is known, or which
22 by the exercise of reasonable care should be known, to be untrue or misleading.

23 (2) Causing or allowing a customer to sign any work order that does not
24 state the repairs requested by the customer or the automobile's odometer reading at
25 the time of repair.

26 (3) Failing or refusing to give to a customer a copy of any document
27 requiring his or her signature, as soon as the customer signs the document.

28 (4) Any other conduct that constitutes fraud.

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(6) Failure in any material respect to comply with the provisions of this
chapter or regulations adopted pursuant to it.

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17. BPC section 9884.8 states, in pertinent part:

All work done by an automotive repair dealer, including all warranty work, shall be recorded on an invoice and shall describe all service work done and parts supplied. Service work and parts shall be listed separately on the invoice, which shall also state separately the subtotal prices for service work and for parts, not including sales tax, and shall state separately the sales tax, if any, applicable to each. If any used, rebuilt, or reconditioned parts are supplied, the invoice shall clearly state that fact. If a part of a component system is composed of new and used, rebuilt or reconditioned parts, that invoice shall clearly state that fact. The invoice shall include a statement indicating whether any crash parts are original equipment manufacturer crash parts or nonoriginal equipment manufacturer aftermarket crash parts. One copy of the invoice shall be given to the customer and one copy shall be retained by the automotive repair dealer.

18. BPC section 9884.9, subdivision (a), states, in pertinent part:

The automotive repair dealer shall give to the customer a written estimated price for labor and parts necessary for a specific job. No work shall be done and no charges shall accrue before authorization to proceed is obtained from the customer. No charge shall be made for work done or parts supplied in excess of the estimated price without the oral or written consent of the customer that shall be obtained at some time after it is determined that the estimated price is insufficient and before the work not estimated is done or the parts not estimated are supplied. Written consent or authorization for an increase in the original estimated price may be provided by electronic mail or facsimile transmission from the customer. The bureau may specify in regulation the procedures to be followed by an automotive repair dealer when an authorization or consent for an increase in the original estimated price is provided by electronic mail or facsimile transmission. If that consent is oral, the dealer shall make a notation on the work order of the date, time, name of person authorizing the additional repairs and telephone number called, if any, together with a specification of the additional parts and labor and the total additional cost . . .

19. BPC section 9889.3 states, in pertinent part:

The director may suspend, revoke, or take other disciplinary action against a license as provided in this article [Article 7 (commencing with section 9889.1) of the Automotive Repair Act] if the licensee or any partner, officer, or director thereof:

(a) Violates any section of the Business and Professions Code which relates to his or her licensed activities.

....

(c) Violates any of the regulations promulgated by the director pursuant to this chapter.

(d) Commits any act involving dishonesty, fraud, or deceit whereby another is injured.

....

1 (h) Violates or attempts to violate the provisions of this chapter relating
to the particular activity for which he or she is licensed . . .

2 20. BPC section 9889.16 states:

3 Whenever a licensed adjuster in a licensed station upon an inspection or
4 after an adjustment, made in conformity with the instructions of the bureau,
5 determines that the lamps or the brakes upon any vehicle conform with the
6 requirements of the Vehicle Code, he shall, when requested by the owner or driver of
7 the vehicle, issue a certificate of adjustment on a form prescribed by the director,
which certificate shall contain the date of issuance, the make and registration number
of the vehicle, the name of the owner of the vehicle, and the official license of the
station.

8 21. BPC section 9889.22 states:

9 The willful making of any false statement or entry with regard to a
10 material matter in any oath, affidavit, certificate of compliance or noncompliance, or
11 application form which is required by this chapter [the Automotive Repair Act] or
Chapter 5 (commencing with Section 44000) of Part 5 of Division 26 of the Health
and Safety Code constitutes perjury and is punishable as provided in the Penal Code.

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13 **COST RECOVERY**

14 22. BPC section 125.3 provides, in pertinent part, that a Board may request the
15 administrative law judge to direct a licentiate found to have committed a violation or violations of
16 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and
17 enforcement of the case.

18 **UNDERCOVER OPERATION #1: 1997 DODGE**

19 23. On April 23, 2013, an undercover operator of the Bureau ("operator") took the
20 Bureau's 1997 Dodge to Price Auto Repair and requested brake, lamp and smog inspections. The
21 rear brake drums on the Bureau-documented vehicle had been machined beyond the
22 manufacturer's specification. In addition, the lamp system was documented with both right and
23 left headlamps out of specification. The vehicle's condition was such that, had brake and lamp
24 inspections been properly performed, the vehicle would have failed and no Certificates of
25 Compliance would have been issued. With the operator seated in the Dodge, Respondent
26 Tserunian stood in front of the vehicle and requested the operator to turn the ignition key to the
27 on position and turn on the headlights. Respondent Tserunian then instructed the operator to
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1 activate the high beams, and then the left and right turn signals, while he observed from the front
2 of the vehicle. Respondent Tserunian then walked to the rear of the Dodge and observed the
3 vehicle's lights as he instructed the operator to step on the brake pedal, operate the left and then
4 the right turn signals, and then place the transmissions gear selector in the reverse position.
5 Respondent Tserunian then stated "ok" and acknowledged to the operator that the inspection of
6 the lights was complete. Respondent Tserunian then gave the operator a verbal estimate of
7 \$100.00 for the brake, lamp, and smog inspection. Respondent Tserunian gave the operator a
8 blank work order and requested he complete the customer information section, which the operator
9 did, and Respondent Tserunian then filled in the vehicle information. The operator signed the
10 work order and Respondent Tserunian gave the operator a copy of work order number [REDACTED].
11 The operator left the vehicle at Price Auto Repair and walked away from the facility.

12 24. The vehicle operator later returned to Price Auto Repair where he was advised that
13 the inspection was complete and paid Respondent Tserunian \$100.00. Respondent Tserunian
14 then provided the operator with the final invoice along with Brake Certificate No. [REDACTED]
15 Lamp Certificate No. [REDACTED], and a Vehicle Inspection Report. Both the brake and lamp
16 certificates were signed under penalty of perjury by Respondent Ambarachyan. Before leaving
17 Price Auto Repair, the vehicle operator informed Respondent Tserunian that his brother's vehicle
18 needed the same inspections as the Dodge and Respondent Tserunian advised the operator to
19 bring the vehicle in.

20 25. Later that day, the Bureau documented that both the Dodge's headlamps were still not
21 properly aimed and both rear brake drums were still oversized beyond specifications. Due to
22 these conditions, the Bureau-documented vehicle should not have passed a brake or lamp
23 inspection.

24 UNDERCOVER OPERATION #2: 1992 HONDA

25 26. On May 2, 2013, an undercover operator of the Bureau ("operator") took the Bureau's
26 1992 Honda to Price Auto Repair and requested brake, lamp and smog inspections. The rear
27 brake drums on the Bureau-documented vehicle had been machined beyond the manufacturer's
28 specification. In addition, the lamp system was documented with both right and left headlamps

1 out of specification. The vehicle's condition was such that, had brake and lamp inspections been
2 properly performed, the vehicle would have failed and no Certificates of Compliance would have
3 been issued. Respondent Tserunian told the operator he could not perform the smog inspection
4 because the Honda was too old and Price Auto Repair did not have the proper fuel cap adapters.
5 With the operator seated in the Honda, Respondent Tserunian then stood in front of the vehicle
6 and requested the operator to turn the ignition key to the on position and turn on the headlights.
7 Respondent Tserunian then instructed the operator to activate the high beams, and then the left
8 and right turn signals, while he observed from the front of the vehicle. Respondent Tserunian
9 then walked to the rear of the Honda and observed the vehicle's lights as he instructed the
10 operator to step on the brake pedal, operate the left and then the right turn signals, and then place
11 the transmissions gear selector in the reverse position. Respondent Tserunian then stated "ok"
12 and acknowledged to the operator that the inspection of the lights was complete. Respondent
13 Tserunian then gave the operator a verbal estimate of \$60.00 for the brake and lamp inspection.
14 Respondent Ambarachyan completed the work order and then requested and received the
15 operator's signature on the work order. The operator was not provided a copy of the work order.

16 27. A few minutes later, Respondent Ambarachyan stated to the operator that the
17 inspections were done and requested \$60.00 which the operator paid in cash. Respondent
18 Ambarachyan then provided the operator with the invoice along with Brake Certificate No.
19 [REDACTED] and Lamp Certificate No. [REDACTED]. Both the brake and lamp certificates were
20 signed under penalty of perjury by Respondent Ambarachyan.

21 28. Later that day, the Bureau documented that both the Honda's headlamps were still not
22 properly aimed and both rear brake drums were still oversized beyond specifications. Due to
23 these conditions, the Bureau-documented vehicle should not have passed a brake or lamp
24 inspection.

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1 **FIRST CAUSE FOR DISCIPLINE**

2 **(Untrue or Misleading Statements)**

3 29. Respondent Tserunian's registration is subject to disciplinary action pursuant to BPC
4 section 9884.7, subdivision (a)(1), Respondent made or authorized statements which he knew or
5 in the exercise of reasonable care should have known to be untrue or misleading, as follows:

6 a. Respondent verbally informed the undercover operator that the Bureau's 1997 Dodge
7 and 1992 Honda had passed their respective brake and lamp inspections when, in fact, neither
8 Bureau-documented vehicle was capable of passing either inspection without appropriate
9 adjustments and/or repairs.

10 b. Respondent issued, and signed under penalty of perjury, Brake Certificate No.
11 [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1997 Dodge when, in fact,
12 the Bureau-documented vehicle was not capable of passing either inspection without appropriate
13 adjustments and/or repairs.

14 c. Respondent issued, and signed under penalty of perjury, Brake Certificate No.
15 [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1992 Honda when, in fact,
16 the Bureau-documented vehicle was not capable of passing either inspection without appropriate
17 adjustments and/or repairs.

18 **SECOND CAUSE FOR DISCIPLINE**

19 **(Fraud)**

20 30. Respondent Tserunian's registration is subject to disciplinary action pursuant to BPC
21 section 9884.7, subdivision (a)(4), in that he committed acts that constitute fraud by obtaining
22 payment from the operator for performing the applicable inspections, adjustments and/or repairs
23 of the brake and lighting systems on the Bureau's 1997 Dodge and the Bureau's 1992 Honda as
24 specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent failed to
25 perform the necessary inspections, adjustments, and repairs on those vehicles in compliance with
26 Bureau Regulations or the Vehicle Code. Complainant refers to, and by this reference
27 incorporates, the allegations set forth above in paragraphs 23 through 28, inclusive, as though set
28 forth fully herein.

1 **THIRD CAUSE FOR DISCIPLINE**

2 **(Failure to Comply with the Bus. & Prof. Code)**

3 31. Respondent Tserunian's registration is subject to disciplinary action pursuant to BPC
4 section 9884.7, subdivision (a)(6), in that he failed to comply with provisions of that Code in the
5 following material respects:

6 a. **Section 9884.9, subdivision (a)**: Respondent failed to provide the operator with a
7 written estimated price for labor and parts necessary for a specific job prior to inspecting the lamp
8 systems of the 1997 Dodge and the 1992 Honda.

9 b. **Section 9889.16**: Respondent issued, and signed under penalty of perjury, Brake
10 Certificate No. [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1997 Dodge
11 when the vehicle was not in compliance with Bureau Regulations or the requirements of the
12 Vehicle Code. Respondent also issued, and signed under penalty of perjury, Brake Certificate
13 No. [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1992 Honda when the
14 vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

15 c. **Section 9889.22**: Respondent willfully made false statements or entries on Brake
16 Certificate No. [REDACTED], Lamp Certificate No. [REDACTED], Brake Certificate No. [REDACTED]
17 and Lamp Certificate No. [REDACTED], as set forth in paragraphs 23 through 28, above.

18 **FOURTH CAUSE FOR DISCIPLINE**

19 **(Violations of Regulations)**

20 32. Respondent Tserunian's registration is subject to disciplinary action pursuant to BPC
21 section 9884.7, subdivision (a)(6), in that he failed to comply with provisions of California Code
22 of Regulations, title 16, in the following material respects:

23 a. **Section 3305, subdivision (a)**: Respondent failed to perform the inspection of the
24 brake system and inspection and adjustment of the lamp system on the Bureau's 1997 Dodge in
25 accordance with the specifications, instructions, and directives issued by the Bureau and the
26 vehicle manufacturer. Respondent also failed to perform the inspection of the brake system and
27 inspection and adjustment of the lamp system on the Bureau's 1992 Honda in accordance with the
28 specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.

1 No. [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1992 Honda when the
2 vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

3 c. **Section 9889.22:** Respondent willfully made false statements or entries on Brake
4 Certificate No. [REDACTED], Lamp Certificate No. [REDACTED], Brake Certificate No. [REDACTED]
5 and Lamp Certificate No. [REDACTED] as set forth in paragraphs 23 through 28, above.

6 **SEVENTH CAUSE FOR DISCIPLINE**

7 **(Failure to Comply with Regulations)**

8 35. Respondent Tserunian's brake and lamp station licenses are subject to disciplinary
9 action pursuant to BPC section 9889.3, subdivision (c), in that he failed to comply with the
10 provisions of California Code of Regulations, title 16, in the following material respects:

11 a. **Section 3305, subdivision (a):** Respondent failed to perform the inspection of the
12 brake system and inspection and adjustment of the lamp system on the Bureau's 1997 Dodge in
13 accordance with the specifications, instructions, and directives issued by the Bureau and the
14 vehicle manufacturer. Respondent also failed to perform the inspection of the brake system and
15 inspection and adjustment of the lamp system on the Bureau's 1992 Honda in accordance with the
16 specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.

17 b. **Section 3316, subdivision (d)(2):** Respondent issued Lamp Certificate No.
18 [REDACTED] for the Bureau's 1997 Dodge and Lamp Certificate No. [REDACTED] for the Bureau's
19 1992 Honda when all of the lamps, lighting equipment, and/or related electrical systems on those
20 vehicles were not in compliance with Bureau regulations.

21 c. **Section 3321, subdivision (c)(2):** Respondent issued Brake Certificate No.
22 [REDACTED] for the Bureau's 1997 Dodge and Brake Certificate No. [REDACTED] for the Bureau's
23 1992 Honda when the brake systems on those vehicles had not been completely tested or
24 inspected.

25 **EIGHTH CAUSE FOR DISCIPLINE**

26 **(Dishonesty, Fraud, or Deceit)**

27 36. Respondent Tserunian's brake and lamp station licenses are subject to disciplinary
28 action pursuant to BPC section 9889.3, subdivision (d), in that he committed acts involving

1 dishonesty, fraud, or deceit whereby another was injured. Complainant refers to, and by this
2 reference incorporates, the allegations set forth above in paragraphs 23 through 28, inclusive, as
3 though set forth fully herein.

4 **NINTH CAUSE FOR DISCIPLINE**

5 **(Failure to Comply with the Bus. & Prof. Code)**

6 37. Respondent Ambarachyan's brake and lamp adjuster licenses are subject to
7 disciplinary action pursuant to BPC section 9889.3, subdivisions (a) and (h), in that he violated
8 provisions of the BPC in the following material respects:

9 a. **Section 9884.9, subdivision (a):** Respondent failed to provide the operator with a
10 written estimated price for labor and parts necessary for a specific job prior to inspecting the lamp
11 systems of the 1997 Dodge and the 1992 Honda.

12 b. **Section 9889.16:** Respondent issued, and signed under penalty of perjury, Brake
13 Certificate No. [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1997 Dodge
14 when the vehicle was not in compliance with Bureau Regulations or the requirements of the
15 Vehicle Code. Respondent also issued, and signed under penalty of perjury, Brake Certificate
16 No. [REDACTED] and Lamp Certificate No. [REDACTED] for the Bureau's 1992 Honda when the
17 vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

18 c. **Section 9889.22:** Respondent willfully made false statements or entries on Brake
19 Certificate No. [REDACTED] Lamp Certificate No. [REDACTED] Brake Certificate No. [REDACTED]
20 and Lamp Certificate No. [REDACTED], as set forth in paragraphs 23 through 28, above.

21 **TENTH CAUSE FOR DISCIPLINE**

22 **(Violations of Regulations)**

23 38. Respondent Ambarachyan's brake and lamp adjuster licenses are subject to
24 disciplinary action pursuant to BPC section 9889.3, subdivision (c), in that he failed to comply
25 with the provisions of California Code of Regulations, title 16, in the following material respects:

26 a. **Section 3305, subdivision (a):** Respondent failed to perform the inspection of the
27 brake system and inspection and adjustment of the lamp system on the Bureau's 1997 Dodge in
28 accordance with the specifications, instructions, and directives issued by the Bureau and the

1 vehicle manufacturer. Respondent also failed to perform the inspection of the brake system and
2 inspection and adjustment of the lamp system on the Bureau's 1992 Honda in accordance with the
3 specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.

4 b. **Section 3316, subdivision (d)(2)**: Respondent issued Lamp Certificate No.
5 [REDACTED] for the Bureau's 1997 Dodge and Lamp Certificate No. [REDACTED] for the Bureau's
6 1992 Honda when all of the lamps, lighting equipment, and/or related electrical systems on those
7 vehicles were not in compliance with Bureau regulations.

8 c. **Section 3321, subdivision (c)(2)**: Respondent issued Brake Certificate No.
9 [REDACTED] for the Bureau's 1997 Dodge and Brake Certificate No. [REDACTED] for the Bureau's
10 1992 Honda when the brake systems on those vehicles had not been completely tested or
11 inspected.

12 **OTHER MATTERS**

13 39. Pursuant to Bus. & Prof. Code section 9884.7, subdivision (c), the Director may
14 suspend, revoke or place on probation the registration for all places of business operated in this
15 state by Respondent Grigor Tserunian, owner of PRICE AUTO REPAIR, upon a finding that
16 Respondent has, or is, engaged in a course of repeated and willful violations of the laws and
17 regulations pertaining to an automotive repair dealer.

18 40. Pursuant to Health & Saf. Code section 44072.8, if any of the above captioned
19 licenses, issued to Respondent Grigor Tserunian, owner of PRICE AUTO REPAIR, are revoked
20 or suspended, any additional license issued under this chapter in the name of said licensee may be
21 likewise revoked or suspended by the Director.

22 41. Pursuant to Health & Saf. Code section 44072.8, if any of the above captioned
23 licenses, issued to Respondent Vegn Ambarachyan, are revoked or suspended, any additional
24 license issued under this chapter in the name of said licensee may be likewise revoked or
25 suspended by the Director.

26 **PRAYER**

27 WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged,
28 and that following the hearing, the Director of Consumer Affairs issue a decision:

- 1 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD
- 2 257155, issued to Price Auto Repair; Grigor Tserunian;
- 3 2. Revoking or suspending Brake Station License Number BS 257155, issued to Price
- 4 Auto Repair; Grigor Tserunian;
- 5 3. Revoking or suspending Lamp Station License Number LS 257155, issued to Price
- 6 Auto Repair; Grigor Tserunian;
- 7 4. Revoking or suspending Brake Adjuster License Number BA 41804, issued to Vegen
- 8 Ambarachyan;
- 9 5. Revoking or suspending Lamp Adjuster License Number LA 41804, issued to Vegen
- 10 Ambarachyan;
- 11 6. Revoking or suspending any additional license issued under Chapter 5 of the Health
- 12 and Safety Code in the name of Grigor Tserunian;
- 13 7. Revoking or suspending any additional license issued under Chapter 5 of the Health
- 14 and Safety Code in the name of Vegen Ambarachyan;
- 15 8. Ordering Price Auto Repair; Grigor Tserunian and Vegen Ambarachyan to pay the
- 16 Bureau of Automotive Repair the reasonable costs of the investigation and enforcement of this
- 17 case, pursuant to Business and Professions Code section 125.3; and
- 18 9. Taking such other and further action as deemed necessary and proper.

19
20 DATED: 2/27/14

PAT DORAIS by Doug BALATA
PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

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