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8  
9 **BEFORE THE**  
**DEPARTMENT OF CONSUMER AFFAIRS**  
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**  
**STATE OF CALIFORNIA**

11  
12 In the Matter of the Accusation Against:

Case No.

79/15-13

**A C C U S A T I O N**

13 **ECONOMY SMOG**  
**MARK A. PRICE, OWNER**  
14 1019 Norboe Avenue  
Corcoran, California 93212

15 **Automotive Repair Dealer No. ARD 234152**  
16 **Smog Check Station No. RC 234152**

17 **MARK ALLEN PRICE**  
18 1630 Brewer Avenue  
Corcoran, California 93212

19 **Smog Check Inspector License No.**  
20 **EO138552 (formerly Advanced Emission**  
**Specialist Technician License No. EA**  
21 **138552**

Respondent.

22  
23 Patrick Dorais ("Complainant") alleges:

24 **PARTIES**

25 1. Complainant brings this Accusation solely in his official capacity as the Chief of the  
26 Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.

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1           **Mark A. Price, Owner of Economy Smog**

2           2.     On or about July 1, 2004, the Director of Consumer Affairs ("Director") issued  
3     Automotive Repair Dealer Registration Number ARD 234152 to Mark A. Price ("Respondent"),  
4     as owner of Economy Smog. The automotive repair dealer registration was in full force and  
5     effect at all times relevant to the charge brought herein and will expire on June 30, 2015, unless  
6     renewed.

7           3.     On or about June 9, 2008, the Bureau issued Smog Check Station License Number  
8     RC 234152 to Respondent. The smog check station license was in full force and effect at all times  
9     relevant to the charge brought herein and will expire on June 30, 2015, unless renewed.

10           **Mark Allen Price**

11           4.     In or around 2002, the Bureau issued Advanced Emission Specialist Technician  
12     License Number EA 138552 to Mark Allen Price, also known as Mark A. Price. Respondent's  
13     advanced emission specialist technician license was due to expire on April 30, 2014. Pursuant to  
14     California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was  
15     renewed, pursuant to Respondent's election, as Smog Inspector License No. EO 138552.  
16     Respondent's smog inspector license will expire on April 30, 2016, unless renewed.<sup>1</sup>

17                           **JURISDICTION**

18           5.     Business and Professions Code ("Code") section 9884.7 provides that the Director  
19     may revoke an automotive repair dealer registration.

20           6.     Code section 9884.13 states:

21                   The expiration of a valid registration shall not deprive the director or chief of  
22                   jurisdiction to proceed with any investigation or disciplinary proceeding against an  
23                   automotive repair dealer or to render a decision invalidating a registration  
24                   temporarily or permanently.

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25                   <sup>1</sup> Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,  
26     3340.29, and 3340.30 were amended to implement a license restructure from the Advanced  
27     Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog  
28     Check Inspector (EO) license and/or Smog Check Repair Technician (E1) license.

1           7.    Health & Safety Code section 44002 provides, in pertinent part, that the Director has  
2 all the powers and authority granted under the Automotive Repair Act for enforcing the Motor  
3 Vehicle Inspection Program.

4           8.    Health & Safety Code section 44072.6 provides, in pertinent part, that the expiration  
5 or suspension of a license by operation of law, or by order or decision of the Director of  
6 Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the  
7 Director of jurisdiction to proceed with disciplinary action.

8           9.    Health & Safety Code section 44072.8 states that, "When a license has been revoked  
9 or suspended following a hearing under this article, any additional license issued under this  
10 chapter in the name of the licensee may be likewise revoked or suspended by the director."

11          10.   California Code of Regulations, title 16, section 3340.28, subdivision (e), states that:

12               "[u]pon renewal of an unexpired Basic Area Technician license or an Advanced  
13 Emission Specialist Technician license issued prior to the effective date of this  
14 regulation, the license may apply to renew as a Smog Check Inspector, Smog Check  
15 Repair Technician, or both."

#### 15                               STATUTORY AND REGULATORY PROVISIONS

16          11.   Code section 9884.7 states, in pertinent part:

17               (a) The director, where the automotive repair dealer cannot show there was a  
18 bona fide error, may deny, suspend, revoke, or place on probation the registration of  
19 an automotive repair dealer for any of the following acts or omissions related to the  
20 conduct of the business of the automotive repair dealer, which are done by the  
21 automotive repair dealer or any automotive technician, employee, partner, officer, or  
22 member of the automotive repair dealer.

23               (1) Making or authorizing in any manner or by any means whatever any  
24 statement written or oral which is untrue or misleading, and which is known, or  
25 which by the exercise of reasonable care should be known, to be untrue or  
26 misleading.

27               (2) Causing or allowing a customer to sign any work order that does not state  
28 the repairs requested by the customer or the automobile's odometer reading at the  
time of repair.

(3) Failing or refusing to give to a customer a copy of any document requiring  
his or her signature, as soon as the customer signs the document.

(4) Any other conduct that constitutes fraud.

(6) Failure in any material respect to comply with the provisions of this  
chapter or regulations adopted pursuant to it.

1 (c) Notwithstanding subdivision (b), the director may suspend, revoke, or  
2 place on probation the registration for all places of business operated in this state by  
3 an automotive repair dealer upon a finding that the automotive repair dealer has, or  
is, engaged in a course of repeated and willful violations of this chapter, or  
regulations adopted pursuant to it.

4 12. Code section 9884.8 states, in pertinent part:

5 All work done by an automotive repair dealer, including all warranty work, shall be  
6 recorded on an invoice and shall describe all service work done and parts supplied. Service  
7 work and parts shall be listed separately on the invoice, which shall also state separately  
8 the subtotal prices for service work and for parts, not including sales tax, and shall state  
separately the sales tax, if any, applicable to each. If any used, rebuilt, or reconditioned  
parts are supplied, the invoice shall clearly state that fact. . . .

9 13. Code section 9884.9, subdivision (a), states in pertinent part:

10 The automotive repair dealer shall give to the customer a written estimated price for  
11 labor and parts necessary for a specific job. No work shall be done and no charges shall  
accrue before authorization to proceed is obtained from the customer.

12 14. Code section 22, subdivision (a), states:

13 "Board," as used in any provision of this code, refers to the board in which the  
14 administration of the provision is vested, and unless otherwise expressly provided,  
shall include "bureau," "commission," "committee," "department," "division,"  
15 "examining committee," "program," and "agency."

16 15. Code section 477 provides, in pertinent part, that "Board" includes "bureau,"  
17 "commission," "committee," "department," "division," "examining committee," "program," and  
18 "agency." "License" includes certificate, registration or other means to engage in a business or  
19 profession regulated by the Code.

20 16. Health & Safety Code section 44072.2 states, in pertinent part:

21 The director may suspend, revoke, or take other disciplinary action against a  
22 license as provided in this article if the licensee, or any partner, officer, or director  
thereof, does any of the following:

23 (a) Violates any section of this chapter [the Motor Vehicle Inspection Program  
24 (Health & Safety Code § 44000, et seq.)] and the regulations adopted pursuant to it,  
which related to the licensed activities.

25 (c) Violates any of the regulations adopted by the director pursuant to this  
26 chapter.

27 (d) Commits any act involving dishonesty, fraud, or deceit whereby another is  
injured.

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1 17. Health & Safety Code section 44072.10 states, in pertinent part:

2 (c) The department shall revoke the license of any smog check technician or  
3 station licensee who fraudulently certifies vehicles or participates in the fraudulent  
4 inspection of vehicles. A fraudulent inspection includes, but is not limited to, all of  
the following:

5 (4) Intentional or willful violation of this chapter or any regulation, standard,  
6 or procedure of the department implementing this chapter . . .

7 18. Health & Safety Code section 44072.8 states that when a license has been revoked or  
8 suspended following a hearing under this article, any additional license issued under this chapter  
9 in the name of the licensee may be likewise revoked or suspended by the director.

10 19. California Code of Regulations, title 16, section 3356, states, in pertinent part:

11 (a) All invoices for service and repair work performed, and parts supplied, as  
12 provided for in Section 9884.8 of the Business and Professions Code, shall comply  
with the following:

13 (1) The invoice shall show the automotive repair dealer's registration number  
14 and the corresponding business name and address as shown in the Bureau's records. If  
the automotive repair dealer's telephone number is shown, it shall comply with the  
15 requirements of subsection (b) of Section 3371 of this chapter.

16 (d) The automotive repair dealer shall give the customer a legible copy of the  
17 invoice and shall retain a legible copy as part of the automotive repair dealer's records  
pursuant to Section 9884.11 of the Business and Professions Code and Section 3358  
of this article.

#### 18 **COST RECOVERY**

19 20. Code section 125.3 provides, in pertinent part, that a Board may request the  
20 administrative law judge to direct a licensee found to have committed a violation or violations of  
21 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
22 enforcement of the case.

#### 23 **UNDERCOVER OPERATION**

24 21. On or about January 24, 2014, a Bureau undercover operator (the "operator") took the  
25 Bureau's 1994 Pontiac to Respondent's facility, Economy Smog, and requested a smog  
26 inspection. Respondent told the operator to enter his name and address on a blank sales form that  
27 did not include Respondent's name, location, automotive repair dealer registration number of the  
28 vehicle, or the odometer reading, and the operator did so. Respondent then looked at the form and

1 told the operator to sign it, which he did. Respondent told the operator that the smog inspection  
2 would cost \$49.95 plus the certificate. The operator did not receive a written estimate before  
3 Respondent performed work on the vehicle or a copy of the document he signed.

4 22. While waiting for the vehicle, the operator observed an individual, who appeared to  
5 be assisting respondent, put the emissions inspection system ("EIS") unit exhaust probe into the  
6 tail pipe of the vehicle and raise the vehicle's RPM until Respondent stated "that's good". The  
7 assistant then removed the exhaust probe and raised the hood. Respondent asked the assistant  
8 whether an evaporative emission canister was installed on the vehicle or if anything was missing,  
9 modified, or disconnected. The assistant relayed to Respondent that an evaporative emission  
10 canister was mounted under the vehicle and nothing was missing, modified, or disconnected.  
11 When the assistant told Respondent that the vehicle had an electronic EGR (exhaust gas  
12 recirculation system) valve, Respondent retorted that they don't check electronic ones, and  
13 continued entering data into the EIS unit. The assistant put the EIS unit exhaust probe back into  
14 the tail pipe of the vehicle and removed it a few minutes later. The operator observed that, aside  
15 from performing a fuel cap integrity test and entering data into the EIS unit, Respondent did not  
16 perform any part of the smog inspection.

17 23. Respondent pronounced the smog inspection complete and told the operator it cost  
18 \$58. He provided the operator with a copy of invoice # [REDACTED] and a vehicle inspection report.

19 24. The Bureau obtained information from the vehicle information database showing that  
20 Respondent performed a smog inspection on the 1994 Pontiac on January 24, 2014, resulting in  
21 the issuance of electronic smog Certificate of Compliance No. [REDACTED]

22 25. The Bureau determined that the certificate of compliance was fraudulently issued in  
23 that the vehicle was precluded from passing a lawful smog inspection because the exhaust gas  
24 recirculation system was non-functional.

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1 **FIRST CAUSE FOR DISCIPLINE**

2 (Untrue or Misleading Statements)

3 26. Respondent's registration is subject to discipline pursuant to Code section 9884.7,  
4 subdivision (a)(1), in that Respondent made or authorized statements which he knew or in the  
5 exercise of reasonable care should have known to be untrue or misleading. Specifically,  
6 Respondent certified under penalty of perjury that the Bureau's 1994 Pontiac had passed a smog  
7 inspection and was in compliance with applicable laws and regulations. In fact, the vehicle was  
8 precluded from passing a lawful smog inspection because the exhaust gas recirculation system  
9 was non-functional and the vehicle would not pass the inspection required by Health & Safety  
10 Code section 44012.

11 **SECOND CAUSE FOR DISCIPLINE**

12 (Fraud)

13 27. Respondent's registration is subject to discipline pursuant to Code section 9884.7,  
14 subdivision (a)(4), in that Respondent committed an act that constitutes fraud by issuing an  
15 electronic smog certificate of compliance for the Bureau's 1994 Pontiac without ensuring that a  
16 bona fide inspection was performed of the emission control devices and systems on the vehicle,  
17 thereby depriving the people of the State of California of the protection afforded by the Motor  
18 Vehicle Inspection Program.

19 **THIRD CAUSE FOR DISCIPLINE**

20 (Failure to Comply With Code)

21 28. Respondent's registration is subject to discipline pursuant to Code section 9884.7,  
22 subdivision (a)(6), in that regarding the Bureau's 1994 Pontiac, Respondent failed to comply with  
23 provisions of Code section 9884.9, subdivision (a), by failing to provide the operator with a  
24 written estimate before performing the smog inspection on the Bureau's 1994 Pontiac, as set forth  
25 in paragraph 21, above.

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1 **FOURTH CAUSE FOR DISCIPLINE**

2 (Failure to Comply with Regulations)

3 29. Respondent's registration is subject to discipline pursuant to Code section 9884.7,  
4 subdivision (a)(6), in that regarding the Bureau's 1994 Pontiac, Respondent, failed to materially  
5 comply with California Code of Regulations, title 16, as follows:

6 a. **Section 3356, subdivision (a)(1)**: Respondent failed to show his automotive repair  
7 dealer registration number, business name, and address on Invoice No. # [REDACTED]

8 b. **Section 3356, subdivision (d)**: Respondent failed to provide the operator with a  
9 legible copy of Invoice No. [REDACTED]

10 **FIFTH CAUSE FOR DISCIPLINE**

11 (Failure to Record Odometer Reading on Work Order)

12 30. Respondent's registration is subject to discipline pursuant to Code section 9884.7,  
13 subdivision (a)(2), in that Respondent caused or allowed a customer to sign a work order that did  
14 not state the automobile's odometer reading at the time of repair, as set forth in paragraph 21,  
15 above.

16 **SIXTH CAUSE FOR DISCIPLINE**

17 (Motor Vehicle Inspection Program – Code Violations)

18 31. Respondent's smog check station license is subject to discipline pursuant to Health &  
19 Safety Code section 44072.2, subdivision (a), in that Respondent failed to comply with provisions  
20 of that Code, as follows:

21 a. **Section 44012, subdivision (a)**: Respondent failed to ensure that the emission  
22 control tests were performed on the Bureau's 1994 Pontiac in accordance with procedures  
23 prescribed by the department.

24 b. **Section 44015**: Respondent issued an electronic smog certificate of compliance for  
25 the Bureau's 1994 Pontiac without ensuring that the vehicle was properly tested and inspected to  
26 determine if it was in compliance with Health & Safety Code section 44012.

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1 precluded from passing a lawful smog inspection because the exhaust gas recirculation system  
2 was non-functional

3 **TENTH CAUSE FOR DISCIPLINE**

4 (Motor Vehicle Inspection Program - Regulation Violations)

5 35. Respondent's technician license is subject to discipline pursuant to Health & Safety  
6 Code section 44072.2, subdivision (c), in that on or about January 24, 2014, regarding the  
7 Bureau's 1994 Pontiac, Respondent failed to comply with provisions of California Code of  
8 Regulations, title 16 ("Regulations"), as follows:

9 a. **Section 3340.30, subdivision (a)**: Respondent failed to inspect and test the vehicle in  
10 accordance with Health & Safety Code section 44012.

11 b. **Section 3341.41, subdivision (c)**: Respondent knowingly entered false information  
12 into the emission inspection system.

13 c. **Section 3340.42**: Respondent failed to conduct the required smog tests on the vehicle  
14 in accordance with the Bureau's specifications.

15 **ELEVENTH CAUSE FOR DISCIPLINE**

16 (Dishonesty, Fraud, or Deceit)

17 36. Respondent's technician license is subject to discipline pursuant to Health & Safety  
18 Code section 44072.2, subdivision (d), in that on or about January 24, 2014, Respondent  
19 committed a dishonest, fraudulent, or deceitful act whereby another is injured by issuing an  
20 electronic smog certificate of compliance for the Bureau's 1994 Pontiac without performing a  
21 bona fide inspection of the emission control devices and systems on the vehicle, thereby  
22 depriving the people of the State of California of the protection afforded by the Motor Vehicle  
23 Inspection Program.

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1 **MATTERS IN AGGRAVATION**

2 37. To determine the degree of discipline, if any, to be imposed on Respondent,  
3 Complainant alleges as follows:

4 **Economy Smog**

5 a. On or about August 3, 2010, the Bureau issued Citation No. C2011-0116 against  
6 Respondent for violation of Health & Safety Code section 44012, subdivision (f), (failure to  
7 perform a visual/functional check of emission control devices according to procedures prescribed  
8 by the department) and California Code of Regulations, title 16 ("Regulation"), section 3340.35,  
9 subdivision (c), (issuing a certificate of compliance to a vehicle that was improperly tested). On  
10 July 9, 2010, Respondent issued a certificate of compliance to a Bureau undercover vehicle with  
11 the ignition timing adjusted beyond specifications and failed to perform the exhaust gas  
12 recirculation valve functional test. The Bureau assessed civil penalties totaling \$500 against  
13 Respondent for the violations. Respondent paid the fine on February 3, 2011.

14 b. On or about August 30, 2011, the Bureau issued Citation No. C2012-0192 against  
15 Respondent for violation of Health & Safety Code sections 44012, subdivision (f). On August 3,  
16 2011, Respondent issued a certificate of compliance to a Bureau undercover vehicle with a  
17 missing air injection reactor (AIR) system exhaust tubes and check valves. The Bureau assessed  
18 civil penalties totaling \$1,500 against Respondent for the violations. Respondent paid the fine on  
19 January 6, 2014.

20 c. On or about June 25, 2012, the Bureau issued Citation No. C2012-1845 against  
21 Respondent for violation of Health & Safety Code section 44012, subdivision (f). On May 17,  
22 2012, Respondent issued a certificate of compliance to a Bureau undercover vehicle with a  
23 missing positive crankcase ventilation valve, vacuum hose, and crankcase vent breather hose.  
24 The Bureau assessed civil penalties totaling \$1,500 against Respondent for the violations.  
25 Respondent paid the fine on August 16, 2013.

26 **Mark Allen Price**

27 d. On or about August 3, 2010, the Bureau issued Citation No. M2011-0117 against  
28 Respondent for violations of Health & Safety Code section 44032 (qualified technicians shall

1 perform tests of emission control systems and devices in accordance with Health & Safety Code  
2 section 44012), and Regulation 3340.30, subdivision (a) (qualified technicians shall inspect, test,  
3 and repair vehicles in accordance with Health & Safety Code sections 44012 and 44035, and  
4 Regulation 3340.42). On July 9, 2010, Respondent issued a certificate of compliance to a Bureau  
5 undercover vehicle with the ignition timing adjusted beyond specifications and failed to perform  
6 the exhaust gas recirculation valve functional test. Respondent was directed to complete an 8  
7 hour training course and to submit proof of completion to the Bureau within 30 days from receipt  
8 of the citation. Respondent completed the training on January 12, 2011.

#### 9 **OTHER MATTERS**

10 38. Pursuant to Code section 9884.7, subdivision (c), the Director may suspend, revoke or  
11 place on probation the registration for all places of business operated in this state by Respondent  
12 Mark A. Price, owner of Economy Smog, upon a finding that said Respondent has, or is, engaged  
13 in a course of repeated and willful violations of the laws and regulations pertaining to an  
14 automotive repair dealer.

15 ///

16 39. Pursuant to Health & Safety Code section 44072.8, if Smog Check Station License  
17 Number RC 234152, issued to Mark A. Price, owner of Economy Smog, is revoked or suspended,  
18 any additional license issued under this chapter in the name of Mark A. Price may be likewise  
19 revoked or suspended by the Director.

20 40. Under Health & Safety Code section 44072.8, if Respondent's Smog Check  
21 Inspector License No. EO 138552 (formerly Advanced Emission Specialist Technician License  
22 No. EA 138552), is revoked or suspended, any additional license issued under this chapter in the  
23 name of Respondent Mark A. Price may likewise be revoked or suspended.

#### 24 **PRAYER**

25 **WHEREFORE**, Complainant requests that a hearing be held on the matters herein alleged,  
26 and that following the hearing, the Director of Consumer Affairs issue a decision:

27 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD  
28 234152, issued to Mark A. Price, as owner of Economy Smog;

- 1           2.    Revoking or suspending any other automotive repair dealer registration issued to  
2 Mark A. Price;  
3           3.    Revoking or suspending Smog Check Station License Number RC 234152 issued to  
4 Mark A. Price, as owner of Economy Smog;  
5           4.    Revoking or suspending the Smog Check Inspector License No. EO 138552  
6 (formerly Advanced Emission Specialist Technician License No. EA 138552), issued to Mark  
7 Allen Price;  
8           5.    Revoking or suspending any additional license issued under Chapter 5 of the  
9 Health & Safety Code in the name of Mark Allen Price;  
10          6.    Ordering Mark Allen Price to pay the Bureau of Automotive Repair the reasonable  
11 costs of the investigation and enforcement of this case, pursuant to Business and Professions  
12 Code section 125.3; and,  
13          7.    Taking such other and further action as deemed necessary and proper.

14  
15 DATED: 7-23-14

*Patrick Doraïs by Sung Ba*  
PATRICK DORAIS  
Chief

*Dong Ba*  
Bureau of Automotive Repair  
Department of Consumer Affairs  
State of California  
Complainant

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