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8 **BEFORE THE**  
9 **DEPARTMENT OF CONSUMER AFFAIRS**  
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**  
11 **STATE OF CALIFORNIA**

79/10-83

12 In the Matter of the Accusation Against:

Case No.

13 **TAILPIPES SMOG TEST CENTERS, INC.,**  
14 **dba TAILPIPES SMOG TEST CENTER**  
15 **JEFFERY R. STOWERS, PRESIDENT**  
16 **2830 Northgate Blvd.**  
17 **Sacramento, CA 95833**  
**Mailing Address:**  
18 **10433 Folsom Blvd.**  
19 **Rancho Cordova, CA 95670**  
20 **Automotive Repair Dealer Reg. No. ARD 230405**  
21 **Smog Check, Test Only, Station License No. TC 230405,**

**A C C U S A T I O N**

**(Smog Check)**

22 **TAILPIPES SMOG TEST CENTERS, INC.,**  
23 **dba TAILPIPES SMOG TEST CENTER**  
24 **JEFFERY R. STOWERS, PRESIDENT**  
25 **4701 San Juan Ave.**  
26 **Fair Oaks, CA 95628**  
**Mailing Address:**  
27 **10433 Folsom Blvd.**  
28 **Rancho Cordova, CA 95670**  
**Automotive Repair Dealer Reg. No. ARD 226900**  
**Smog Check, Test Only, Station License No. TC 226900,**

and

29 **VIRASANE KEOONLA**  
30 **8613 Oldwoods Way**  
31 **Sacramento, CA 95828**  
32 **Advanced Emission Specialist Technician License No.**  
33 **EA 142363**

Respondents.

1 Complainant alleges:

2 **PARTIES**

3 1. Sherry Mehl ("Complainant") brings this Accusation solely in her official capacity as  
4 the Chief of the Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.

5 **Tailpipes Smog Test Centers, Inc. dba Tailpipes Smog Test Center (Sacramento)**

6 2. On or about November 7, 2003, the Director of Consumer Affairs ("Director") issued  
7 Automotive Repair Dealer Registration Number ARD 230405 (hereinafter "registration") to  
8 Tailpipes Smog Test Centers, Inc. ("Respondent TSTC"), doing business as Tailpipes Smog Test  
9 Center, with Jefferey R. Stowers as president. Respondent's registration expired on October 31,  
10 2009.

11 3. On or about December 2, 2003, the Director issued Smog Check, Test Only, Station  
12 License Number TC 230405 (hereinafter "smog check station license") to Respondent TSTC.  
13 Respondent's smog check station license expired on October 31, 2009.

14 **Tailpipes Smog Test Centers, Inc. dba Tailpipes Smog Test Center (Fair Oaks)**

15 4. On or about March 28, 2003, the Director issued Automotive Repair Dealer  
16 Registration Number ARD 226900 (hereinafter "registration") to Respondent TSTC, doing  
17 business as Tailpipes Smog Test Center, with Jefferey R. Stowers as president. Respondent's  
18 registration expired on March 31, 2010.

19 5. On or about April 21, 2003, the Director issued Smog Check, Test Only, Station  
20 License Number TC 226900 (hereinafter "smog check station license") to Respondent TSTC.  
21 Respondent's smog check station license expired on March 31, 2010.

22 **Virasane Keonla**

23 6. In or about 2001, the Director issued Advanced Emission Specialist Technician  
24 License Number EA 142363 (hereinafter "technician license") to Virasane Keonla ("Respondent  
25 Keonla or "Keonla"). Respondent's technician license expired on May 31, 2009.

26 **JURISDICTION**

27 7. Business and Professions Code ("Bus. & Prof. Code") section 9884.7 provides that  
28 the Director may invalidate an automotive repair dealer registration.

1 8. Bus. & Prof. Code section 9884.13 provides, in pertinent part, that the expiration of a  
2 valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary  
3 proceeding against an automotive repair dealer or to render a decision invalidating a registration  
4 temporarily or permanently.

5 9. Health and Safety Code ("Health & Saf. Code") section 44002 provides, in pertinent  
6 part, that the Director has all the powers and authority granted under the Automotive Repair Act  
7 for enforcing the Motor Vehicle Inspection Program.

8 10. Health & Saf. Code section 44072.6 provides, in pertinent part, that the expiration or  
9 suspension of a license by operation of law, or by order or decision of the Director of Consumer  
10 Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director  
11 of jurisdiction to proceed with disciplinary action.

12 **STATUTORY PROVISIONS**

13 11. Bus. & Prof. Code section 9884.7 states, in pertinent part:

14 (a) The director, where the automotive repair dealer cannot show there  
15 was a bona fide error, may refuse to validate, or may invalidate temporarily or  
16 permanently, the registration of an automotive repair dealer for any of the following  
17 acts or omissions related to the conduct of the business of the automotive repair  
18 dealer, which are done by the automotive repair dealer or any automotive technician,  
19 employee, partner, officer, or member of the automotive repair dealer.

20 (1) Making or authorizing in any manner or by any means whatever any  
21 statement written or oral which is untrue or misleading, and which is known, or which  
22 by the exercise of reasonable care should be known, to be untrue or misleading.

23 . . . .

24 (4) Any other conduct which constitutes fraud.

25 . . . .

26 (c) Notwithstanding subdivision (b), the director may refuse to validate,  
27 or may invalidate temporarily or permanently, the registration for all places of  
28 business operated in this state by an automotive repair dealer upon a finding that the  
automotive repair dealer has, or is, engaged in a course of repeated and willful  
violations of this chapter, or regulations adopted pursuant to it.

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1 12. Bus. & Prof. Code section 22, subdivision (a), states:

2 "Board" as used in any provision of this Code, refers to the board in  
3 which the administration of the provision is vested, and unless otherwise expressly  
4 provided, shall include "bureau," "commission," "committee," "department,"  
"division," "examining committee," "program," and "agency."

5 13. Bus. & Prof. Code section 477, subdivision (b), states, in pertinent part, that a  
6 "license" includes "registration" and "certificate."

7 14. Health & Saf. Code section 44072.2 states, in pertinent part:

8 The director may suspend, revoke, or take other disciplinary action  
9 against a license as provided in this article if the licensee, or any partner, officer, or  
director thereof, does any of the following:

10 (a) Violates any section of this chapter [the Motor Vehicle Inspection  
11 Program (Health and Saf. Code sections 44000, *et seq.*)] and the regulations adopted  
pursuant to it, which related to the licensed activities.

12 . . . .

13 (c) Violates any of the regulations adopted by the director pursuant to  
14 this chapter.

15 (d) Commits any act involving dishonesty, fraud, or deceit whereby  
another is injured . . .

16 15. Health & Saf. Code section 44072.10 states, in pertinent part:

17 . . . .

18 (c) The department shall revoke the license of any smog check technician  
19 or station licensee who fraudulently certifies vehicles or participates in the fraudulent  
inspection of vehicles. A fraudulent inspection includes, but is not limited to, all of  
20 the following:

21 (1) Clean piping, as defined by the department.

22 . . . .

23 (4) Intentional or willful violation of this chapter or any regulation,  
standard, or procedure of the department implementing this chapter . . .

24 16. Health & Saf. Code section 44072.8 states that when a license has been revoked or  
25 suspended following a hearing under this article, any additional license issued under this chapter  
26 in the name of the licensee may be likewise revoked or suspended by the director.

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1 17. Vehicle Code section 27156 states, in pertinent part:

2 . . . .

3 (b) No person shall operate or leave standing upon any highway any  
4 motor vehicle which is required to be equipped with a motor vehicle pollution control  
5 device under Part 5 (commencing with Section 43000) of Division 26 of the Health  
6 and Safety Code or any other certified motor vehicle pollution control device required  
7 by any other state law or any rule or regulation adopted pursuant to that law, or  
8 required to be equipped with a motor vehicle pollution control device pursuant to the  
National Emission Standards Act (42 U.S.C. Secs. 1857f-1 to 1857f-7, inclusive) and  
the standards and regulations adopted pursuant to that federal act, unless the motor  
vehicle is equipped with the required motor vehicle pollution control device which is  
correctly installed and in operating condition. No person shall disconnect, modify, or  
alter any such required device.

9 (c) No person shall install, sell, offer for sale, or advertise any device,  
10 apparatus, or mechanism intended for use with, or as a part of, any required motor  
11 vehicle pollution control device or system which alters or modifies the original design  
or performance of any such motor vehicle pollution control device or system.

12 (d) If the court finds that a person has willfully violated this section, the  
13 court shall impose the maximum fine that may be imposed in the case, and no part of  
the fine may be suspended . . .

#### 14 COST RECOVERY

15 18. Bus. & Prof. Code section 125.3 provides, in pertinent part, that a Board may request  
16 the administrative law judge to direct a licentiate found to have committed a violation or  
17 violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation  
18 and enforcement of the case.

#### 19 FRAUDULENT SMOG CERTIFICATES

20 19. On or about April 13, 2009, Joshua Burkey ("Burkey") placed an advertisement on  
21 craigslist online classifieds, indicating that he had a 1990 Volvo 760 Wagon equipped with a  
22 1991 Mustang Ford 5.0 302 fuel injected engine and an AOD automatic transmission (hereinafter  
23 "Volvo") for sale. The advertisement stated, "Buyer can smog (or for the right deal it can be  
24 smogged)".

25 20. That same day, a representative of the Bureau (hereinafter "representative") called the  
26 telephone number listed in the advertisement and spoke with Burkey. The representative told  
27 Burkey that he was interested in purchasing the Volvo; however, the advertisement did not list a  
28 price for the vehicle. The representative asked Burkey how much he wanted for the vehicle and

1 Burkey replied \$2,500. Burkey stated that the Volvo was equipped with an engine from a 1991  
2 Ford Mustang. The representative asked Burkey if the Volvo would pass the California  
3 Emissions Inspection. Burkey told the representative that the vehicle would not pass the  
4 inspection, but he knew a friend who could obtain a passing emissions inspection for the vehicle.  
5 The representative stated that he wanted to inspect the vehicle and take it for a test drive. Burkey  
6 agreed to meet with the representative on April 14, 2009.

7 21. On April 14, 2009, the representative met with Burkey and inspected the Volvo. The  
8 representative noted that the engine was a Ford small block, and asked Burkey why the vehicle  
9 did not have a passing emissions inspection. Burkey told the representative that the Volvo's  
10 engine was not the correct engine for the vehicle, that the catalytic converters, speed sensor, and  
11 check engine lamp were not installed on the Volvo, and that the Volvo required an inspection by  
12 the State Emissions Referee, which he did not obtain. The representative took the Volvo for a test  
13 drive accompanied by Burkey. Later, the representative told Burkey that he was interested in  
14 purchasing the vehicle and asked Burkey when he could expect to receive the passing emissions  
15 inspection. Burkey told the representative that he could have the inspection performed later that  
16 day. The representative asked Burkey how he would obtain the inspection. Burkey stated that he  
17 would take the vehicle information to a friend and that a different vehicle would be used to  
18 perform the inspection. The representative asked Burkey to contact him when the inspection was  
19 performed and he would purchase the vehicle.

20 22. On April 28, 2009, the representative and another employee of the Bureau met with  
21 Burkey. Burkey provided the representative with a vehicle inspection report ("VIR") dated April  
22 25, 2009. The representative asked Burkey how he obtained the passing emissions inspection.  
23 Burkey stated that he took the vehicle information and registration paperwork to a friend.  
24 Burkey's friend waited for a like vehicle to arrive at the testing facility and used it to obtain the  
25 inspection. The representative paid Burkey \$2,500 for the Volvo. Burkey completed and signed  
26 a Department of Motor Vehicles Bill of Sale and gave it to the representative along with a copy of  
27 the vehicle registration, a Certificate of Title showing the vehicle's owner as T.S., miscellaneous  
28 parts purchase receipts, and a repair invoice from SVS Automotive Corporation ("SVS") in

1 Sacramento, California. Burkey told the representative that he could not obtain a Certificate of  
2 Title in his name because he was unable to obtain a passing emissions inspection for the  
3 registration transfer. The representative reviewed the repair invoice from SVS. Burkey stated  
4 that SVS had inspected the Volvo and found that the vehicle speed sensor was missing and the  
5 check engine lamp was not functioning. Burkey also stated that the catalytic converters were not  
6 installed on the Volvo and were sitting in the trunk. Burkey gave the representative the keys to  
7 the Volvo.

8 23. Later that same day, the representative reviewed the VIR and information from the  
9 Bureau's Vehicle Information Database ("VID"). The VID data and VIR indicated that on April  
10 25, 2009, between 1555 and 1605 hours, Respondent Keonla had smog tested and inspected the  
11 Volvo, resulting in the issuance of electronic smog Certificate of Compliance No. NK032420C.  
12 The inspection had been conducted at Respondent TSTC's facility, Tailpipes Smog Test Center,  
13 located in Sacramento.

14 24. On May 4, 2009, the Bureau inspected the Volvo and performed a California  
15 Emissions Inspection on the vehicle. The Volvo failed the inspection due to high emissions  
16 readings and missing, modified, and disconnected emissions control equipment.

17 25. On June 3, 2009, representatives of the Bureau met with Respondent Keonla.  
18 Keonla admitted that he performed a smog inspection on the Volvo on April 25, 2009, using  
19 clean piping methods<sup>1</sup>, that he knew the vehicle was not in a condition to pass the smog  
20 inspection, that he used his personal vehicle, a Mitsubishi pickup, to perform the clean piping,  
21 and that the Volvo was not present at the facility during the smog inspection. Keonla also  
22 admitted that he clean piped another vehicle, a 1994 Acura Integra ("Acura"), on May 22, 2009,  
23 that he knew the Acura was not in a condition to pass a smog inspection, that he used a Honda  
24 Civic to clean pipe the Acura, and that the Acura was not present at the facility during the  
25 inspection.

26  
27 <sup>1</sup> Pursuant to California Code of Regulations, title 16, section 3340.1, subdivision (t),  
28 "clean piping" means the use of a sample of the exhaust emissions of one vehicle in order to  
cause the EIS to issue a certificate of compliance for another vehicle.

1 26. Later that same day, the representative reviewed information from the Bureau's VID.  
2 The VID data indicated that on May 22, 2009, between 1028 and 1034 hours, Keonla had smog  
3 tested and inspected the Acura, resulting in the issuance of electronic smog Certificate of  
4 Compliance No. NK412166C. The smog inspection was conducted at Respondent TSTC's  
5 facility, Tailpipes Smog Test Center, located in Fair Oaks, California. The representative went to  
6 Respondent's Fair Oaks facility and obtained copies of an invoice and VIR for the Acura.

7 **FIRST CAUSE FOR DISCIPLINE**

8 **(Untrue or Misleading Statements)**

9 27. Respondent TSTC's registrations are subject to disciplinary action pursuant to Bus. &  
10 Prof. Code section 9884.7, subdivision (a)(1), in that Respondent made or authorized statements  
11 which it knew or in the exercise of reasonable care should have known to be untrue or  
12 misleading, as follows:

13 a. Respondent TSTC's technician, Respondent Keonla, certified under penalty of  
14 perjury on the VIR dated April 25, 2009, that he performed the smog inspection on the 1990  
15 Volvo 760 Wagon in accordance with all Bureau requirements and that the vehicle had passed  
16 inspection and was in compliance with applicable laws and regulations. In fact, Respondent  
17 Keonla conducted the inspection using clean piping methods in order to issue a certificate for the  
18 vehicle, and did not test or inspect the vehicle as required by Health & Saf. Code section 44012.  
19 Further, the wiring to the sensors and other emission related components were modified, the  
20 catalytic converters and air injection system were missing, the fuel evaporative controls were  
21 disconnected, the vehicle failed the functional ignition timing test, the Malfunction Indicator Lamp  
22 (MIL) came on during the inspection, and the exhaust emissions were high. As such, the vehicle  
23 would not pass the inspection required by Health & Saf. Code section 44012.

24 b. Respondent TSTC's technician, Respondent Keonla, certified under penalty of  
25 perjury on the VIR dated April 25, 2009, that the 1990 Volvo 760 Wagon was equipped with a  
26 2.3 liter engine. In fact, the Volvo was equipped with a 5.0 liter engine.

27 c. Respondent TSTC's technician, Respondent Keonla, certified under penalty of  
28 perjury on the VIR dated May 22, 2009, that he performed the smog inspection on the 1994

1 Acura Integra in accordance with all Bureau requirements and that the vehicle had passed  
2 inspection and was in compliance with applicable laws and regulations. In fact, Respondent  
3 Keonla conducted the inspection using clean piping methods in order to issue a certificate for the  
4 vehicle, and did not test or inspect the vehicle as required by Health & Saf. Code section 44012.

5 **SECOND CAUSE FOR DISCIPLINE**

6 **(Fraud)**

7 28. Respondent TSTC's registrations are subject to disciplinary action pursuant to Bus. &  
8 Prof. Code section 9884.7, subdivision (a)(4), in that Respondent committed acts which constitute  
9 fraud by issuing electronic smog certificates of compliance for the 1990 Volvo 760 Wagon and  
10 1994 Acura Integra without performing bona fide inspections of the emission control devices and  
11 systems on the vehicles, thereby depriving the People of the State of California of the protection  
12 afforded by the Motor Vehicle Inspection Program.

13 **THIRD CAUSE FOR DISCIPLINE**

14 **(Violations of the Motor Vehicle Inspection Program)**

15 29. Respondent TSTC's smog check station licenses are subject to disciplinary action  
16 pursuant to Health & Saf. Code section 44072.2, subdivision (a), in that Respondent failed to  
17 comply with provisions of that Code, as follows:

18 a. **Section 44012:** Respondent failed to ensure that the emission control tests were  
19 performed on the 1990 Volvo 760 Wagon and 1994 Acura Integra in accordance with procedures  
20 prescribed by the department.

21 b. **Section 44015:** Respondent issued electronic smog certificates of compliance for the  
22 1990 Volvo 760 Wagon and 1994 Acura Integra without properly testing and inspecting the  
23 vehicles to determine if they were in compliance with Health & Saf. Code section 44012.

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1 **FOURTH CAUSE FOR DISCIPLINE**

2 **(Failure to Comply with Regulations Pursuant**  
3 **to the Motor Vehicle Inspection Program)**

4 30. Respondent TSTC's smog check station licenses are subject to disciplinary action  
5 pursuant to Health & Saf. Code section 44072.2, subdivision (c), in that Respondent failed to  
6 comply with provisions of California Code of Regulations, title 16, as follows:

7 a. **Section 3340.24, subdivision (c):** Respondent TSTC falsely or fraudulently issued  
8 electronic smog certificates of compliance for the 1990 Volvo 760 Wagon and 1994 Acura  
9 Integra.

10 b. **Section 3340.35, subdivision (c):** Respondent TSTC issued electronic smog  
11 certificates of compliance for the 1990 Volvo 760 Wagon and 1994 Acura Integra even though  
12 the vehicles had not been inspected in accordance with section 3340.42.

13 c. **Section 3340.41, subdivision (c):** Respondent TSTC permitted its smog check  
14 technician, Respondent Keonla, to enter false information into the Emissions Inspection System  
15 ("EIS") by entering vehicle identification information or emission control system identification  
16 data for vehicles other than the ones being tested.

17 d. **Section 3340.42:** Respondent TSTC failed to ensure that the required smog tests  
18 were conducted on the 1990 Volvo 760 Wagon and 1994 Acura Integra in accordance with the  
19 Bureau's specifications.

20 **FIFTH CAUSE FOR DISCIPLINE**

21 **(Dishonesty, Fraud or Deceit)**

22 31. Respondent TSTC's smog check station licenses are subject to disciplinary action  
23 pursuant to Health & Saf. Code section 44072.2, subdivision (d), in that Respondent committed  
24 dishonest, fraudulent or deceitful acts whereby another is injured by issuing electronic smog  
25 certificates of compliance for the 1990 Volvo 760 Wagon and 1994 Acura Integra without  
26 performing bona fide inspections of the emission control devices and systems on the vehicles,  
27 thereby depriving the People of the State of California of the protection afforded by the Motor  
28 Vehicle Inspection Program.



1 **EIGHTH CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 34. Respondent Keonla's technician license is subject to disciplinary action pursuant to  
4 Health & Saf. Code section 44072.2, subdivision (d), in that Respondent committed dishonest,  
5 fraudulent, or deceitful acts whereby another is injured by issuing electronic smog certificates of  
6 compliance for the 1990 Volvo 760 Wagon and 1994 Acura Integra without performing bona fide  
7 inspections of the emission control devices and systems on the vehicles, thereby depriving the  
8 People of the State of California of the protection afforded by the Motor Vehicle Inspection  
9 Program.

10 **UNDERCOVER OPERATION: 1991 PONTIAC 6000**

11 35. On June 24, 2009, an undercover operator with the Bureau (hereinafter "operator")  
12 took the Bureau's 1991 Pontiac 6000 to Respondent TSTC's facility, Tailpipes Smog Test Center,  
13 located in Sacramento, California, and requested a smog inspection. The vacuum supply hose on  
14 the manifold absolute pressure (MAP) sensor on the Bureau-documented vehicle was damaged,  
15 causing the MIL to illuminate on the dashboard. After the inspection was performed, the operator  
16 paid the facility \$63 and received copies of an invoice and VIR. The VIR indicated that the  
17 vehicle passed the inspection, resulting in the issuance of electronic smog Certificate of  
18 Compliance No. NK838364C.

19 **NINTH CAUSE FOR DISCIPLINE**

20 **(Untrue or Misleading Statements)**

21 36. Respondent TSTC's Automotive Repair Dealer Registration Number ARD 230405 is  
22 subject to disciplinary action pursuant to Bus. & Prof. Code section 9884.7, subdivision (a)(1), in  
23 that Respondent made or authorized a statement which it knew or in the exercise of reasonable  
24 care should have known to be untrue or misleading, as follows: Respondent TSTC's technician,  
25 Wayne Powell ("Powell"), certified under penalty of perjury on the VIR that the Bureau's 1991  
26 Pontiac 6000 had passed inspection and was in compliance with applicable laws and regulations.  
27 In fact, the vacuum supply hose on the MAP sensor was damaged. As such, the vehicle would  
28 not pass the inspection required by Health & Saf. Code section 44012.



1 that Respondent failed to comply with the provisions of California Code of Regulations, title 16,  
2 as follows:

3 a. **Section 3340.24, subdivision (c)**: Respondent TSTC falsely or fraudulently issued  
4 an electronic smog certificate of compliance for the Bureau's 1991 Pontiac 6000.

5 b. **Section 3340.35, subdivision (c)**: Respondent TSTC issued an electronic smog  
6 certificate of compliance for the Bureau's 1991 Pontiac 6000 even though the vehicle had not  
7 been inspected in accordance with Health & Saf. Code section 3340.42.

8 c. **3340.41, subdivision (c)**: Respondent TSTC permitted its technician, Powell, to  
9 knowingly enter into the EIS false information about the Bureau's 1991 Pontiac 6000.

10 d. **Section 3340.42**: Respondent TSTC failed to ensure that the required smog tests  
11 were conducted on the Bureau's 1991 Pontiac 6000 in accordance with the Bureau's  
12 specifications.

### 13 **THIRTEENTH CAUSE FOR DISCIPLINE**

#### 14 **(Dishonesty, Fraud or Deceit)**

15 40. Respondent TSTC's Smog Check, Test Only, Station License Number TC 230405 is  
16 subject to disciplinary action pursuant to Health & Saf. Code section 44072.2, subdivision (d), in  
17 that Respondent committed a dishonest, fraudulent or deceitful act whereby another is injured by  
18 issuing an electronic smog certificate of compliance for the Bureau's 1991 Pontiac 6000 without  
19 performing a bona fide inspection of the emission control devices and systems on the vehicle,  
20 thereby depriving the People of the State of California of the protection afforded by the Motor  
21 Vehicle Inspection Program.

#### 22 **OTHER MATTERS**

23 41. Pursuant to Bus. & Prof. Code section 9884.7, subdivision (c), the Director may  
24 refuse to validate, or may invalidate temporarily or permanently, the registrations for all places of  
25 business operated in this state by Respondent Tailpipes Smog Test Centers, Inc., doing business  
26 as Tailpipes Smog Test Center, upon a finding that Respondent has, or is, engaged in a course of  
27 repeated and willful violations of the laws and regulations pertaining to an automotive repair  
28 dealer.



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5. Revoking or suspending Smog Check, Test Only, Station License Number TC 226900, issued to Tailpipes Smog Test Centers, Inc., doing business as Tailpipes Smog Test Center;

6. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name of Tailpipes Smog Test Centers, Inc.;

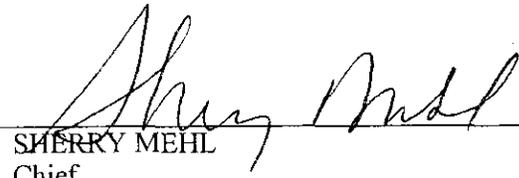
7. Revoking or suspending Advanced Emission Specialist Technician License Number EA 142363, issued to Virasane Keonla;

8. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name of Virasane Keonla;

9. Ordering Tailpipes Smog Test Centers, Inc., doing business as Tailpipes Smog Test Center, and Virasane Keonla to pay the Director of Consumer Affairs the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 125.3;

10. Taking such other and further action as deemed necessary and proper.

DATED: 6/14/10



SHERRY MEHL  
Chief  
Bureau of Automotive Repair  
Department of Consumer Affairs  
State of California  
*Complainant*