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8 **BEFORE THE**
9 **DEPARTMENT OF CONSUMER AFFAIRS**
10 **FOR THE BUREAU OF AUTOMOTIVE REPAIR**
11 **STATE OF CALIFORNIA**

12 In the Matter of the Accusation Against:

Case No. 79/16-26

13 **HARRIS ELECTRIC SERVICE**
14 **JOHN C. CLARKE, OWNER**
15 **487 S. Hwy 59**
Merced, CA 95340-4615

A C C U S A T I O N

(Smog Check)

16 **Automotive Repair Dealer Reg. No. ARD 117908**
17 **Smog Check Station License No. RC 117908**
Lamp Station License No. LS 117908
Brake Station License No. BS 117908

18 **and**

19 **JOHN CHARLES INTARDONATO**
20 **P.O. Box 2772**
Merced, CA 95344

21 **Smog Check Inspector License No. EO 005523**
22 **Smog Check Repair Technician License No.**
EI 005523 (formerly Advanced Emission
23 **Specialist Technician License No. EA 005523)**
Brake Adjuster License No. BA 005523
24 **Lamp Adjuster License No. LA 005523**

25 Respondents.

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1 Complainant alleges:

2 **PARTIES**

3 1. Patrick Dorais ("Complainant") brings this Accusation solely in his official capacity
4 as the Chief of the Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.

5 **Harris Electric Service; John C. Clarke, Owner**

6 2. In or about 1985, the Director of Consumer Affairs ("Director") issued Automotive
7 Repair Dealer Registration Number ARD 117908 ("registration") to John C. Clarke ("Respondent
8 Clarke"), owner of Harris Electric Service. The registration was in full force and effect at all
9 times relevant to the charges brought herein and will expire on May 31, 2016, unless renewed.

10 3. On or about May 18, 2005, the Director issued Smog Check Station License Number
11 RC 117908 to Respondent Clarke. The smog check station license was in full force and effect at
12 all times relevant to the charges brought herein and will expire on May 31, 2016, unless renewed.

13 4. On or about June 8, 2005, the Director issued Lamp Station License Number LS
14 117908 to Respondent Clarke. The lamp station license was in full force and effect at all times
15 relevant to the charges brought herein and will expire on May 31, 2016, unless renewed.

16 5. On or about June 8, 2005, the Director issued Brake Station License Number BS
17 117908 to Respondent Clarke. The brake station license was in full force and effect at all times
18 relevant to the charges brought herein and will expire on May 31, 2016, unless renewed.

19 **John Charles Intardonato**

20 6. In or about 2002, the Director issued Advanced Emission Specialist Technician
21 License Number EA 005523 to John Charles Intardonato ("Respondent Intardonato"). The
22 advanced emission specialist technician license was due to expire on October 31, 2013. Pursuant
23 to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was
24 renewed, pursuant to Respondent's election, as Smog Check Inspector License Number EO
25 005523 and Smog Check Repair Technician License Number EI 005523 ("technician licenses"),

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1 effective August 21, 2013.¹ Respondent's technician licenses will expire on October 31, 2015,
2 unless renewed.

3 7. In or about 1981, the Director issued Brake Adjuster License Number BA 005523 to
4 Respondent Intardonato. The brake adjuster license will expire on October 31, 2018, unless
5 renewed.

6 8. In or about 1981, the Director issued Lamp Adjuster License Number LA 005523 to
7 Respondent Intardonato. The lamp adjuster license was in full force and effect at all times
8 relevant to the charges brought herein and will expire on October 31, 2017, unless renewed.

9 JURISDICTION

10 9. Business and Professions Code ("Bus. & Prof. Code") section 9884.7 provides that
11 the Director may revoke an automotive repair dealer registration.

12 10. Bus. & Prof. Code section 9884.13 provides, in pertinent part, that the expiration of a
13 valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary
14 proceeding against an automotive repair dealer or to render a decision temporarily or permanently
15 invalidating (suspending or revoking) a registration.

16 11. Bus. & Prof. Code section 9889.1 provides, in pertinent part, that the Director may
17 suspend or revoke any license issued under Articles 5 and 6 (commencing with section 9887.1) of
18 the Automotive Repair Act.

19 12. Bus. & Prof. Code section 9889.7 provides, in pertinent part, that the expiration or
20 suspension of a license by operation of law or by order or decision of the Director or a court of
21 law, or the voluntary surrender of a license shall not deprive the Director of jurisdiction to
22 proceed with any disciplinary proceedings.

23 13. Health and Safety Code ("Health & Saf. Code") section 44002 provides, in pertinent
24 part, that the Director has all the powers and authority granted under the Automotive Repair Act
25 for enforcing the Motor Vehicle Inspection Program.

26 ¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28,
27 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced
28 Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog
Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

1 14. Health & Saf. Code section 44072.6 provides, in pertinent part, that the expiration or
2 suspension of a license by operation of law, or by order or decision of the Director of Consumer
3 Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director
4 of jurisdiction to proceed with disciplinary action.

5 15. Health & Saf. Code section 44072.8 states that when a license has been revoked or
6 suspended following a hearing under this article, any additional license issued under this chapter
7 in the name of the licensee may be likewise revoked or suspended by the director.

8 16. California Code of Regulations, title 16, section 3340.28, subdivision (e), states that
9 "[u]pon renewal of an unexpired Basic Area Technician license or an Advanced Emission
10 Specialist Technician license issued prior to the effective date of this regulation, the licensee may
11 apply to renew as a Smog Check Inspector, Smog Check Repair Technician, or both.

12 **STATUTORY AND REGULATORY PROVISIONS**

13 17. Bus. & Prof. Code section 9884.7 states, in pertinent part:

14 (a) The director, where the automotive repair dealer cannot show there
15 was a bona fide error, may deny, suspend, revoke, or place on probation the
16 registration of an automotive repair dealer for any of the following acts or omissions
17 related to the conduct of the business of the automotive repair dealer, which are done
18 by the automotive repair dealer or any automotive technician, employee, partner,
19 officer, or member of the automotive repair dealer.

20 (1) Making or authorizing in any manner or by any means whatever any
21 statement written or oral which is untrue or misleading, and which is known, or which
22 by the exercise of reasonable care should be known, to be untrue or misleading.

23

24 (4) Any other conduct that constitutes fraud.

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26 (6) Failure in any material respect to comply with the provisions of this
27 chapter or regulations adopted pursuant to it.

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(c) Notwithstanding subdivision (b), the director may suspend, revoke or
place on probation the registration for all places of business operated in this state by
an automotive repair dealer upon a finding that the automotive repair dealer has, or is,
engaged in a course of repeated and willful violations of this chapter, or regulations
adopted pursuant to it.

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1 18. Bus. & Prof. Code section 9884.9, subdivision (a), states, in pertinent part:

2 The automotive repair dealer shall give to the customer a written
3 estimated price for labor and parts necessary for a specific job. No work shall be
4 done and no charges shall accrue before authorization to proceed is obtained from the
5 customer. No charge shall be made for work done or parts supplied in excess of the
6 estimated price without the oral or written consent of the customer that shall be
7 obtained at some time after it is determined that the estimated price is insufficient and
8 before the work not estimated is done or the parts not estimated are supplied. Written
9 consent or authorization for an increase in the original estimated price may be
10 provided by electronic mail or facsimile transmission from the customer. The bureau
11 may specify in regulation the procedures to be followed by an automotive repair
12 dealer when an authorization or consent for an increase in the original estimated price
13 is provided by electronic mail or facsimile transmission. If that consent is oral, the
14 dealer shall make a notation on the work order of the date, time, name of person
15 authorizing the additional repairs and telephone number called, if any, together with a
16 specification of the additional parts and labor and the total additional cost . . .

17 19. Bus. & Prof. Code section 9889.3 states, in pertinent part:

18 The director may suspend, revoke, or take other disciplinary action
19 against a license as provided in this article [Article 7 (commencing with section
20 9889.1) of the Automotive Repair Act] if the licensee or any partner, officer, or
21 director thereof:

22

23 (d) Commits any act involving dishonesty, fraud, or deceit whereby
24 another is injured . . .

25 20. Bus. & Prof. Code section 9889.9 states that “[w]hen any license has been revoked or
26 suspended following a hearing under the provisions of this article [Article 7 (commencing with
27 section 9889.1) of the Automotive Repair Act], any additional license issued under Articles 5 and
28 6 of this chapter in the name of the licensee may be likewise revoked or suspended by the
director.”

29 21. Bus. & Prof. Code section 22, subdivision (a), states:

30 “Board” as used in any provision of this Code, refers to the board in
31 which the administration of the provision is vested, and unless otherwise expressly
32 provided, shall include “bureau,” “commission,” “committee,” “department,”
33 “division,” “examining committee,” “program,” and “agency.”

34 22. Bus. & Prof. Code section 477, subdivision (b), states, in pertinent part, that a
35 “license” includes “registration” and “certificate.”

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1 23. Health & Saf. Code section 44072.2 states, in pertinent part:

2 The director may suspend, revoke, or take other disciplinary action
3 against a license as provided in this article if the licensee, or any partner, officer, or
4 director thereof, does any of the following:

5 (a) Violates any section of this chapter [the Motor Vehicle Inspection
6 Program (Health and Saf. Code § 44000, et seq.)] and the regulations adopted
7 pursuant to it, which related to the licensed activities.

8

9 (c) Violates any of the regulations adopted by the director pursuant to this
10 chapter.

11 (d) Commits any act involving dishonesty, fraud, or deceit whereby
12 another is injured . . .

13 24. California Code of Regulations, title 16, section 3373 states:

14 No automotive repair dealer or individual in charge shall, in filling out an
15 estimate, invoice, or work order, or record required to be maintained by section
16 3340.15(f) of this chapter, withhold therefrom or insert therein any statement or
17 information which will cause any such document to be false or misleading, or where
18 the tendency or effect thereby would be to mislead or deceive customers, prospective
19 customers, or the public.

20 COST RECOVERY

21 25. Bus. & Prof. Code section 125.3 provides, in pertinent part, that a Board may request
22 the administrative law judge to direct a licentiate found to have committed a violation or
23 violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation
24 and enforcement of the case.

25 CONSUMER COMPLAINT (L. J.): 1998 GMC C1500 PICK-UP

26 26. In or about April 2014, L. J. filed a complaint with the Bureau, alleging that
27 Respondent Clarke's ("Clarke") facility took too long to complete the repairs to his 1998 GMC
28 C1500 pickup.

29 27. On or about May 9, 2014, a representative of the Bureau contacted L. J. and discussed
30 the complaint. L. J. stated that in or about February 2014, he took the vehicle to the facility for
31 emissions related repairs under the San Joaquin Valley Air District and Valley CAN Tune In and
32 Tune Up ("TITU") voucher program. L. J. stated that the vehicle was at the facility for about
33 three months and that when he would go by the premises to check on the status of the repairs, he

1 would see the employees sitting around drinking beer instead of working. L. J. provided the
2 representative with a copy of a \$500 voucher that he had received from Valley CAN. The
3 voucher indicated that it could only be used for approved emissions related repairs and was only
4 valid at participating vendors, including Clarke's facility. L. J. stated that he believed Valley
5 CAN was charged too much for the work performed on the vehicle.

6 28. On or about June 5, 2014, the representative made a field visit to the facility and met
7 with Clarke. Clarke told the representative that while the vehicle was at his facility, they were
8 busy with other emissions related repairs from the TITU program. The representative obtained
9 copies of the facility's repair records on the vehicle, including Invoice No. 8380 and various parts
10 receipts. The invoice showed that two oxygen sensors had been installed on the vehicle;
11 however, the facility provided a parts receipt for the purchase of only one oxygen sensor.

12 29. On or about June 24, 2014, the representative inspected the vehicle and found that
13 only one oxygen sensor had been installed.

14 **FIRST CAUSE FOR DISCIPLINE**

15 **(Untrue or Misleading Statements)**

16 30. Respondent Clarke's registration is subject to disciplinary action pursuant to Bus. &
17 Prof. Code section 9884.7, subdivision (a)(1), in that Respondent made or authorized a statement
18 which he knew or in the exercise of reasonable care should have known to be untrue or
19 misleading, as follows: Respondent represented on Invoice No. 8380 that two oxygen sensors
20 were installed on L. J.'s 1998 GMC C1500 pickup. In fact, only one oxygen sensor was installed
21 on the vehicle.

22 **SECOND CAUSE FOR DISCIPLINE**

23 **(Fraud)**

24 31. Respondent Clarke's registration is subject to disciplinary action pursuant to Bus. &
25 Prof. Code section 9884.7, subdivision (a)(4), in that Respondent committed an act constituting
26 fraud, as follows: Respondent charged or obtained payment from Valley CAN and/or others for
27 installing two oxygen sensors on L. J.'s 1998 GMC C1500 pickup. In fact, only one oxygen
28 sensor was installed on the vehicle.

1 **THIRD CAUSE FOR DISCIPLINE**

2 **(Dishonesty, Fraud or Deceit)**

3 32. Respondent Clarke's smog check station license is subject to disciplinary action
4 pursuant to Health & Saf. Code section 44072.2, subdivision (d), in that Respondent committed
5 dishonest, fraudulent, or deceitful acts whereby another is injured, as set forth in paragraphs 30
6 and 31 above.

7 **UNDERCOVER OPERATION #1: 1996 CHEVROLET**

8 33. On or about September 26, 2014, an undercover operator with the Bureau
9 ("operator") took the Bureau's 1996 Chevrolet to Clarke's facility and told a female employee, in
10 Spanish, that she needed a smog inspection on the vehicle. The pre-converter oxygen sensor
11 ground circuit wire on the Bureau-documented vehicle had been severed, resulting in excessive
12 tailpipe emissions and the illumination of the malfunction indicator lamp on the dashboard. The
13 female employee left the counter area and returned with Respondent Intardonato ("Intardonato").
14 Intardonato told the operator that it would be a 30 minute wait for the inspection. Approximately
15 one hour later, Intardonato returned to the counter area with an unidentified male employee. The
16 male employee told the operator that the vehicle failed the inspection and that a diagnosis needed
17 to be performed at a cost of \$85. The operator authorized the diagnosis. The operator was not
18 asked to sign a repair order and was not given a written estimate. The operator left the facility.

19 34. At approximately 3:30 p.m. that same day, the operator called the facility and spoke
20 with the male employee. The employee told the operator that the oxygen sensor needed
21 replacement at a total cost of \$274.59. The operator authorized the repair.

22 35. At approximately 5:00 p.m., the operator received a call from the male employee.
23 The employee stated that the vehicle failed the smog inspection even though the oxygen sensor
24 had been replaced.

25 36. At approximately 5:15 p.m., the operator called the facility and was told that the
26 repairs would now cost \$650, which would include the replacement of the catalytic converter.

27 37. On or about September 29, 2014, a representative of the Bureau, acting in an
28 undercover capacity, called the facility and spoke with Intardonato. The representative indicated

1 that he was a friend of the operator's. Intardonato told the representative that he checked the
2 vehicle further, that it needed a computer, and that the total repair costs would be \$1,075,
3 including the catalytic converter and computer. Later, Intardonato told the representative that he
4 would not be sure whether the catalytic converter was needed until the computer was replaced.
5 The representative asked Intardonato if the oxygen sensor was bad, and he said, "yes". The
6 representative authorized Intardonato to replace the computer on the vehicle.

7 38. On or about September 30, 2014, the operator returned to the facility to retrieve the
8 vehicle and met with Intardonato. Intardonato told the operator that the vehicle did not need a
9 computer or catalytic converter after all. The operator paid Intardonato \$420 in cash for the
10 repairs and was given copies of an estimate, invoice, and two vehicle inspection reports. The
11 invoice indicated that the thermostat/gasket had been replaced on the vehicle.

12 39. On or about October 15, 2014, the Bureau inspected the vehicle using the invoice for
13 comparison and found that the ground circuit wire defect had been repaired. The Bureau also
14 found that the facility had performed unnecessary repairs on the vehicle.

15 **FOURTH CAUSE FOR DISCIPLINE**

16 **(Untrue or Misleading Statements)**

17 40. Respondent Clarke's registration is subject to disciplinary action pursuant to Bus. &
18 Prof. Code section 9884.7, subdivision (a)(1), in that Respondent made or authorized statements
19 which he knew or in the exercise of reasonable care should have known to be untrue or
20 misleading, as follows:

21 a. Respondent's male employee represented to the operator that the oxygen sensor on
22 the Bureau's 1996 Chevrolet needed replacement. In fact, the only repair necessary on the
23 vehicle was the repair of the severed pre-converter oxygen sensor ground circuit wire.

24 b. Respondent represented on the invoice that the oxygen sensor on the Bureau's 1996
25 Chevrolet was bad. In fact, the oxygen sensor was new, was functioning properly, and was not in
26 need of replacement at the time the vehicle was taken to the facility.

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1 c. Respondent represented on the invoice that on September 30, 2014, the facility had
2 obtained the operator's authorization for a smog retest on the Bureau's 1996 Chevrolet. In fact,
3 the operator had not authorized the facility to retest the vehicle.

4 **FIFTH CAUSE FOR DISCIPLINE**

5 **(Fraud)**

6 41. Respondent Clarke's registration is subject to disciplinary action pursuant to Bus. &
7 Prof. Code section 9884.7, subdivision (a)(4), in that Respondent committed acts constituting
8 fraud, as follows:

9 a. Respondent's employee made a false or misleading representation to the operator
10 regarding the Bureau's 1996 Chevrolet, as set forth in subparagraph 40 (a) above, in order to
11 induce the operator to authorize and pay for an unnecessary repair on the vehicle, then sold the
12 operator an unnecessary repair, the replacement of the oxygen sensor.

13 b. Respondent obtained payment from the operator for replacing the thermostat/gasket
14 on the Bureau's 1996 Chevrolet when, in fact, the operator had not authorized that repair on the
15 vehicle. Further, the thermostat/gasket was not in need of replacement.

16 **SIXTH CAUSE FOR DISCIPLINE**

17 **(Violations of the Code)**

18 42. Respondent Clarke's registration is subject to disciplinary action pursuant to Bus. &
19 Prof. Code section 9884.7, subdivision (a)(6), in that Respondent failed to comply with section
20 9884.9, subdivision (a), of that Code in the following material respects:

21 a. Respondent failed to provide the operator with a written estimate for the initial smog
22 inspection on the Bureau's 1996 Chevrolet.

23 b. Respondent failed to obtain the operator's authorization for the second smog
24 inspection (smog retest) on the Bureau's 1996 Chevrolet and the replacement of the
25 thermostat/gasket.

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1 SEVENTH CAUSE FOR DISCIPLINE

2 (Dishonesty, Fraud or Deceit)

3 43. Respondent Clarke's smog check station license is subject to disciplinary action
4 pursuant to Health & Saf. Code section 44072.2, subdivision (d), in that Respondent committed
5 dishonest, fraudulent, or deceitful acts whereby another is injured, as set forth in paragraphs 40
6 and 41 above.

7 UNDERCOVER OPERATION #2: 1990 HONDA

8 44. On or about December 4, 2014, an undercover operator with the Bureau ("operator")
9 took the Bureau's 1990 Honda to Clarke's facility and met with Intardonato. The operator
10 requested a smog inspection on the vehicle. The intake valve lash on the Bureau-documented
11 vehicle was set to zero on all four intake valves, lowering the engine's manifold vacuum level and
12 causing the exhaust tailpipe emissions to exceed gross polluter levels. Approximately one hour
13 later, Intardonato returned to the office area and told the operator that the vehicle failed the
14 inspection. The operator asked Intardonato if he could repair the vehicle so that it would pass the
15 inspection. Intardonato told the operator that he would have to perform a diagnosis. The operator
16 authorized the work, then left the facility.

17 45. Later that same day, the operator called the facility and spoke with Intardonato.
18 Intardonato told the operator that the vehicle needed a new oxygen sensor and that the ignition
19 timing needed to be adjusted. Intardonato stated that the repairs would cost approximately \$330.
20 The operator authorized the additional repairs.

21 46. On or about December 5, 2014, the operator returned to the facility to retrieve the
22 vehicle, paid Intardonato \$335 in cash, and received copies of two estimates, an invoice and two
23 vehicle inspection reports (VIR) signed by Intardonato, one dated December 4, 2014, and the
24 other dated December 5, 2014. While the operator was driving back to the pre-determined
25 location, the vehicle ran so poorly that it stalled and needed to be restarted. Information retrieved
26 from the Bureau's vehicle information database showed that the vehicle had passed the inspection
27 on December 5, 2014, resulting in the issuance of electronic smog Certificate of Compliance
28 Number [REDACTED].

1 involving dishonesty, fraud, or deceit whereby another was injured, as set forth in paragraphs 30,
2 31, 40, 41, 48, and 49 above.

3 **EIGHTEENTH CAUSE FOR DISCIPLINE**

4 **(Dishonesty, Fraud, or Deceit)**

5 58. Respondent Intardonato's brake and lamp adjuster licenses are subject to disciplinary
6 action pursuant to Bus. & Prof. Code section 9889.3, subdivision (d), in that Respondent
7 committed acts involving dishonesty, fraud, or deceit whereby another was injured, as set forth in
8 paragraphs 30, 31, 40, 41, 48, and 49 above.

9 **MATTERS IN AGGRAVATION**

10 59. To determine the degree of discipline, if any, to be imposed on Respondents Clarke
11 and Intardonato, Complainant alleges as follows:

12 a. On or about May 25, 2011, the Bureau issued Citation No. C2011-1388 against
13 Respondent Clarke for violating Health & Saf. Code section 44012, subdivision (f) (failure to
14 determine that emission control devices and systems required by State and Federal law are
15 installed and functioning correctly in accordance with test procedures). On or about May 6, 2011,
16 Respondent issued a certificate of compliance to a Bureau undercover vehicle with a missing reed
17 valve assembly. The Bureau assessed a civil penalty of \$1,000 against Respondent for the
18 violation. Respondent paid the fine on July 14, 2011.

19 b. On or about May 25, 2011, the Bureau issued Citation No. M2011-1389 against
20 Respondent Intardonato for violating Health & Saf. Code section 44032 (qualified technicians
21 shall perform tests of emission control systems and devices in accordance with Health & Saf.
22 Code section 44012). On or about May 6, 2011, Respondent issued a certificate of compliance to
23 a Bureau undercover vehicle with a missing reed valve assembly. Respondent was directed to
24 complete an 8 hour training course and to submit proof of completion to the Bureau within 30
25 days from receipt of the citation. Respondent completed the training on July 7, 2011.

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OTHER MATTERS

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2 60. Pursuant to Bus. & Prof. Code section 9884.7, subdivision (c), the Director may
3 suspend, revoke or place on probation the registration for all places of business operated in this
4 state by Respondent John C. Clarke, owner of Harris Electric Service, upon a finding that
5 Respondent has, or is, engaged in a course of repeated and willful violations of the laws and
6 regulations pertaining to an automotive repair dealer.

7 61. Pursuant to Health & Saf. Code section 44072.8, if Smog Check Station License
8 Number RC 117908, issued to Respondent John C. Clarke, owner of Harris Electric Service, is
9 revoked or suspended, any additional license issued under Chapter 5 of the Health & Saf. Code in
10 the name of said licensee may be likewise revoked or suspended by the Director.

11 62. Pursuant to Bus. & Prof. Code section 9889.9, if Lamp Station License Number
12 LS 117908, issued to Respondent John C. Clarke, owner of Harris Electric Service, is revoked or
13 suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Bus. &
14 Prof. Code in the name of said licensee may be likewise revoked or suspended by the Director.

15 63. Pursuant to Bus. & Prof. Code section 9889.9, if Brake Station License Number
16 BS 117908, issued to Respondent John C. Clarke, owner of Harris Electric Service, is revoked or
17 suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Bus. &
18 Prof. Code in the name of said licensee may be likewise revoked or suspended by the Director.

19 64. Pursuant to Health & Saf. Code section 44072.8, if Smog Check Inspector License
20 Number EO 005523 and Smog Check Repair Technician License Number EI 005523, issued to
21 Respondent John Charles Intardonato, are revoked or suspended, any additional license issued
22 under this chapter in the name of said licensee may be likewise revoked or suspended by the
23 Director.

24 65. Pursuant to Bus. & Prof. Code section 9889.9, if Brake Adjuster License Number
25 BA 005523, issued to Respondent John Charles Intardonato, is revoked or suspended, any
26 additional license issued under Articles 5 and 6 of Chapter 20.3 of the Bus. & Prof. Code in the
27 name of said licensee may be likewise revoked or suspended by the Director.

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- 1 11. Revoking or suspending Lamp Adjuster License Number LA 005523, issued to John
- 2 Charles Intardonato;
- 3 12. Revoking or suspending any additional license issued under Articles 5 and 6 of
- 4 Chapter 20.3 of the Business and Professions Code in the name of John Charles Intardonato;
- 5 13. Ordering John C. Clarke, owner of Harris Electric Service, and John Charles
- 6 Intardonato to pay the Director of Consumer Affairs the reasonable costs of the investigation and
- 7 enforcement of this case, pursuant to Business and Professions Code section 125.3;
- 8 14. Taking such other and further action as deemed necessary and proper.

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10 DATED: September 10, 2015 

PATRICK DORAIS
Chief
Bureau of Automotive Repair
Department of Consumer Affairs
State of California
Complainant

28 SA2015103652