BUREAU OF AUTOMOTIVE REPAIR
PROPOSED REGULATION

ARD OIL CHANGE INTERVAL REQUIREMENTS

Legend: Added text is indicated with an underline.
Deleted text is indicated by strikeout.

Note: Section 3356 is subject to other proposed amendments that are part of the Electronic Documentation and Authorization rulemaking package, notice file number Z2017-0721-01.

Revise Section 3356, Article 7, Chapter 1, Division 33, Title 16, California Code of Regulations, as follows:

§ 3356. Invoice Requirements.

(a) All invoices for service and repair work performed, and parts supplied, as provided for in Section 9884.8 of the Business and Professions Code, shall comply with the following:

(1) The invoice shall show the automotive repair dealer's registration number and the corresponding business name and address as shown in the Bureau's records. If the automotive repair dealer's telephone number is shown, it shall comply with the requirements of subsection (b) of Section 3371 of this chapter.

(2) The invoice shall separately list, describe and identify all of the following:

(A) All service and repair work performed, including all diagnostic and warranty work, and the price for each described service and repair.

(B) Each part supplied, in such a manner that the customer can understand what was purchased, and the price for each described part. The description of each part shall state whether the part was new, used, reconditioned, rebuilt, or an OEM crash part, or a non-OEM aftermarket crash part.

(C) The subtotal price for all service and repair work performed.

(D) The subtotal price for all parts supplied, not including sales tax.

(E) The applicable sales tax, if any.

(b) If a customer is to be charged for a part, that part shall be specifically listed as an item in the invoice, as provided in subparagraph (B) of paragraph (2) of subsection (a) above. If that-item is not listed in the invoice, it shall not be regarded as a part, and a separate charge may not be made for it.
(c) Separate billing in an invoice for items generically noted as shop supplies, miscellaneous parts, or the like, is prohibited.

(d) When an automotive repair dealer completes an oil change service, the required oil change statement specified in section 3369, Article 8, of this Chapter shall be included on the invoice, or a document attached to the invoice.

(e) The automotive repair dealer shall give the customer a legible copy of the invoice and shall retain a legible copy as part of the automotive repair dealer's records pursuant to Section 9884.11 of the Business and Professions Code and Section 3358 of this article.

Note: Authority cited: Sections 137 and 9882, Business and Professions Code. Reference: Sections 9884.8, 9889.50 and 9889.52, Business and Professions Code; and Sections 12000 and 12001, Vehicle Code.

Add Section 3369, Article 8, Chapter 1, Division 33, Title 16, California Code of Regulations, as follows:

§ 3369. Oil Change Requirements.

(a) When making a recommendation to a customer regarding a vehicle’s next oil change, an automotive repair dealer shall adhere to the maintenance schedule published by the vehicle’s manufacturer, an industry accepted and nationally distributed automotive service specification provider, or the California Department of Resources Recycling and Recovery (CalRecycle).

(b) When an automotive repair dealer completes an oil change service, the dealer shall include the following statement on the invoice, or a document attached to the invoice: “Your vehicle’s manufacturer publishes oil change intervals, and the conditions and factors that influence those intervals, in the owner’s manual.”

Note: Authority cited: Sections 9882 and 9884.19, Business and Professions Code. Reference: Sections 9884.7 and 9884.19, Business and Professions Code.