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NEWS RELEASE

FOR IMMEDIATE RELEASE

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State Bureau of Automotive Repair Suspends License of San Joaquin County Auto Repair Shop

Accused of repeated and willful violations of the law

STOCKTON – The California Department of Consumer Affairs (DCA) Bureau of Automotive Repair (BAR) has suspended the license of TJ Auto Repair, 1587 Turnpike Road in Stockton, for violating the Automotive Repair Act; including charging for parts and services that were not provided, making false or misleading statements, gross negligence, and departure from accepted trade standards.

An Administrative Law Judge has granted BAR's request for Interim Suspension Orders (ISO) to immediately suspend the Automotive Repair Dealer registration of TJ Auto Repair and owner Hai Phuoc Huynh.

"This should serve as a wake-up call to any shops that are cheating their customers," said DCA Acting Director Brian Stiger. "If they insist on doing business in an unlawful manner, they will be caught and prosecuted."

"BAR aggressively works to find and shut down shops that are hurting both consumers and hard-working, law-abiding auto repair shops," says BAR Chief Sherry Mehl. "We will continue to partner with California's district attorneys to aggressively discipline those who commit fraudulent acts."

The investigation began when BAR received complaints from customers who thought they may have been the victim of fraud. After BAR did a post-repair inspection of the customers' vehicles, they found evidence that Huynh had claimed to have provided more than \$ 5,000 in parts and labor for auto repair work that was not performed.

DCA/BAR sought the Interim Suspension Order to prevent Huynh from being able to work as an Auto Repair Dealer while BAR proceeds with its enforcement case.

DCA/BAR encourages consumers to remember the following tips before taking your vehicle to an automotive repair shop:

- Verify the Automotive Repair Dealer's license is valid by checking online at www.bar.ca.gov or call 1.800.952.5210.
- Ask for a written estimate for any repairs before work begins.
- Ask for the return of any parts replaced during the repair.
- Ask for a detailed final invoice up completion.

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