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8	BEFORE THE	
9	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF AUTOMOTIVE REPAIR	
	STATE OF CALIFORNIA	
10		
11	In the Matter of the First Amended Accusation	Case No. 19/14-15132
12	Against:	Case No.
13	MARTINEZ AUTO REPAIR JUAN ANDRES MARTINEZ, PARTNER	FIRST AMENDED
14	ANDRES MARTINEZ, PARTNER	ACCUSATION
15	P.O. Box 1104 Strathmore, California 93267	
16	19543 Orange Belt Dr. Strathmore, CA 93267	
17		
18	Automotive Repair Dealer Registration No. ARD 261175	·
19	Smog Check Station License No. RC 261175	
20	JUAN A. MARTINEZ	
	19717 Oklahoma Avenue Strathmore, California 93267	
21	Smog Check Inspector (EO) No. 630292	
22	Smog Check Repair Technician (EI) No. 630292	
23	Respondents.	
25	Patrick Dorais ("Complainant") alleges:	1
26	PARTIES	
27	Complainant brings this First Amended Accusation solely in his official capacity as	
28	the Chief of the Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.	
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Automotive Repair Dealer Registration

2. On or about March 11, 2010, the Bureau issued Automotive Repair Dealer Registration No. ARD 261175 to Martinez Auto Repair ("Respondent Martinez Auto Repair"), with Juan Andres Martinez and Andres Martinez, as partners. The automotive repair dealer registration was in full force and effect at all times relevant to the charges brought herein and will expire on February 28, 2018, unless renewed.

Smog Check Station License

3. On or about March 29, 2010, the Bureau issued Smog Check Station License No. RC 261175 ("Station License") to Respondent Martinez Auto Repair. The Station License was in full force and effect at all times relevant to the charges brought herein and will expire on February 28, 2018, unless renewed.

Smog Check Inspector (EO)/Smog Check Repair Technician (EI) License

4. On or about June 30, 2008, the Bureau issued Advanced Emission Specialist (EA) Technician License No. 630292 to Juan A. Martinez ("Respondent Juan A. Martinez"). Effective December 30, 2013, the Bureau issued Smog Check Inspector (EO) License No. 630292 and Smog Check Repair Technician (EI) License No. 630292 to Respondent Juan A. Martinez ("Technician Licenses")¹. The Technician Licenses were in full force and effect at all times relevant to the charges brought herein and will expire on March 31, 2018, unless renewed.

JURISDICTION

- 5. Business and Professions Code ("Bus. & Prof. Code") section 9884.7 provides that the Director may revoke an automotive repair dealer registration.
- 6. Bus. & Prof. Code section 9884.13 provides, in pertinent part, that the expiration of a valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision temporarily or permanently invalidating (suspending or revoking) a registration.

¹ Effective August 1, 2012, California Code of Regulations, title 16, sections 3340.28, 3340.29, and 3340.30 were amended to implement a license restructure from the Advanced Emission Specialist Technician (EA) license and Basic Area (EB) Technician license to Smog Check Inspector (EO) license and/or Smog Check Repair Technician (EI) license.

- 7. Bus. & Prof. Code section 477 provides, in pertinent part, that "Board" includes "bureau," "commission," "committee," "department," "division," "examining committee," "program," and "agency." "License" includes certificate, registration or other means to engage in a business or profession regulated by the Bus. & Prof. Code.
- 8. Health and Safety Code ("Health & Saf. Code") section 44002 provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.
- 9. Health & Saf. Code section 44072.6 provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director of Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to proceed with disciplinary action.
- 10. Health & Saf. Code section 44072.8 states that when a license has been revoked or suspended following a hearing under this article, any additional license issued under this chapter in the name of the licensee may be likewise revoked or suspended by the director.

STATUTORY AND REGULATORY PROVISIONS

- 11. Bus. & Prof. Code section 9884.7 states, in pertinent part:
- (a) The director, where the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.
- (1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.
 - (4) Any other conduct that constitutes fraud.
- (6) Failure in any material respect to comply with the provisions of this chapter or regulations adopted pursuant to it.
- (c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

12. Code section 9884.8 states:

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All work done by an automotive repair dealer, including all warranty work, shall be recorded on an invoice and shall describe all service work done and parts supplied. Service work and parts shall be listed separately on the invoice, which shall also state separately the subtotal prices for service work and for parts, not including sales tax, and shall state separately the sales tax, if any, applicable to each. If any used, rebuilt, or reconditioned parts are supplied, the invoice shall clearly state that fact. If a part of a component system is composed of new and used, rebuilt or reconditioned parts, that invoice shall clearly state that fact. The invoice shall include a statement indicating whether any crash parts are original equipment manufacturer crash parts or nonoriginal equipment manufacturer aftermarket crash parts. One copy of the invoice shall be given to the customer and one copy shall be retained by the automotive repair dealer.

13. Code section 9884.9(a) states:

The automotive repair dealer shall give to the customer a written estimated price for labor and parts necessary for a specific job. No work shall be done and no charges shall accrue before authorization to proceed is obtained from the customer. No charge shall be made for work done or parts supplied in excess of the estimated price without the oral or written consent of the customer that shall be obtained at some time after it is determined that the estimated price is insufficient and before the work not estimated is done or the parts not estimated are supplied. Written consent or authorization for an increase in the original estimated price may be provided by electronic mail or facsimile transmission from the customer. The bureau may specify in regulation the procedures to be followed by an automotive repair dealer if an authorization or consent for an increase in the original estimated price is provided by electronic mail or facsimile transmission. If that consent is oral, the dealer shall make a notation on the work order of the date, time, name of person authorizing the additional repairs, and telephone number called, if any, together with a specification of the additional parts and labor and the total additional cost, and shall do either of the following:

- (1) Make a notation on the invoice of the same facts set forth in the notation on the work order.
- (2) Upon completion of the repairs, obtain the customer's signature or initials to an acknowledgment of notice and consent, if there is an oral consent of the customer to additional repairs, in the following language:

"I acknowledge notice and oral approval of an increase in the original estimated price.

(signature or initials)"

Nothing in this section shall be construed as requiring an automotive repair dealer to give a written estimated price if the dealer does not agree to perform the requested repair.

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- 19. The operator was not provided with a work order to sign or an estimate.
- 20. On December 18, 2014, at approximately 11:50 hours, Respondent Martinez Auto Repair issued Certificate of Compliance for the Bureau's 1990 Chevrolet. The operator was charged by and paid Respondent Juan A. Martinez \$50. The operator received two unsigned Vehicle Inspection Reports (VIR) from Respondent Juan A. Martinez but was not provided with an invoice.
- 21. The Certificate of Compliance was not issued in compliance with applicable laws and regulations because an essential component of the smog control system on the vehicle did not function.

FIRST CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements)

22. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(1), in that it made or authorized statements or documents which it knew or in the exercise of reasonable care should have known to be untrue or misleading. On or about December 18, 2014, Respondent Martinez Auto Repair created and submitted an electronic certificate of compliance for the Bureau's 1990 Chevrolet stating the vehicle passed a smog inspection and was in compliance with applicable laws and regulations for vehicle emissions. The true facts are the exhaust gas recirculation system did not function according to applicable specifications, laws, regulations or standards and the Chevrolet should not have passed the inspection required by Health & Saf. Code section 44012.

SECOND CAUSE FOR DISCIPLINE

(Fraud)

23. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(4), for committing fraud. On or about December 18, 2014, Respondent created and submitted an electronic smog certificate of compliance for the Bureau's documented 1990 Chevrolet without a bona fide inspection of the vehicle's emission control devices and systems thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

(Failure to Comply with the Automotive Repair Act)

- Respondent Martinez Auto Repair's registration is subject to disciplinary action pursuant to Bus. & Prof. Code section 9884.7(a)(6), in that, on or about December 18, 2014, Martinez Auto Repair failed to materially comply with the Automotive Repair Act (Code section
- Code section 9884.9(a): Respondent Martinez Auto Repair failed to provide the
- Code section 9884.8: Respondent Martinez Auto Repair failed to provide the

(Motor Vehicle Inspection Program – Code Violations)

- Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that on or about December 18, 2014, it violated
- Code section 44012(a): Respondent Martinez Auto Repair failed to perform the emission control tests in accordance with procedures prescribed by the Bureau.
- Code section 44015: Respondent Martinez Auto Repair created and submitted an electronic smog certificate of compliance for the 1990 Chevrolet that was not properly tested or
- Respondent Martinez Auto Repair Station License is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that on or about December 18, 2014, it failed to
- Regulations section 3340.35(c): Respondent Martinez Auto Repair created and issued an electronic smog certificate of compliance even though the vehicle had not been inspected in accordance with Regulations section 3340.42.

b. <u>Regulations section 3340.42</u>: Respondent Martinez Auto Repair failed to ensure that the required smog tests were conducted in accordance with the Bureau's specifications.

SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

27. Respondent Martinez Auto Repair station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that on or about December 18, 2014, it committed a dishonest, fraudulent or deceitful act where another is injured by creating and issuing an electronic smog certificate of compliance for the Bureau's 1990 Chevrolet without ensuring that a bona fide inspection was performed of the emission control devices and systems on the vehicle, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

SEVENTH CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program - Health & Saf. Code Violations)

- 28. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that on or about December 18, 2014, regarding the Bureau's 1990 Chevrolet, he violated sections of that Code as follows:
- a. <u>Code section 44012(f)</u>: Respondent Juan A. Martinez failed to perform on the vehicle a visual and/or functional check of the emission control devices in accordance with required procedures.
- b. <u>Code section 44032</u>: Respondent Juan A. Martinez failed to perform tests of the emission control devices and systems on the vehicle in accordance with Code section 44012, in that the vehicle was precluded from passing a lawful smog inspection because the exhaust gas recirculation system was non-functional.

EIGHTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

29. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that on or about December 18, 2014, he

failed to comply with provisions of Regulations for smog inspections of the 1990 Chevrolet, as follows:

- a. <u>Regulations section 3340.30(a)</u>: Respondent Juan A. Martinez failed to inspect and test the vehicle in accordance with Health & Saf. Code section 44012.
- b. <u>Regulations section 3341.41(c)</u>: Respondent Juan A. Martinez knowingly entered false information into the emission inspection system.
- c. <u>Regulations section 3340.42</u>: Respondent Juan A. Martinez failed to conduct the required smog tests on the vehicle in accordance with the Bureau's specifications.
- d. <u>Regulations section 3340.45</u>: Respondent Juan A. Martinez failed to perform the smog check inspection in accordance with requirements and procedures specified by the *Smog Check Manual* (2013), by failing to sign the VIR².

NINTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

30. Respondent Juan A. Martinez's technician licenses are subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that on or about December 18, 2014, he committed a dishonest, fraudulent, or deceitful act whereby another was injured by creating and issuing an electronic smog certificate of compliance for the Bureau's 1990 Chevrolet without performing a bona fide inspection of the emission control devices and systems on the vehicle, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

UNDERCOVER OPERATION JANUARY 21, 2015

- 31. The Bureau documented a 1993 GMC with a defective exhaust gas recirculation system so that the vehicle could not pass a properly performed California smog test. An exhaust gas recirculation system is an essential component for a properly operating smog system.
- 32. On or about January 21, 2015, at approximately 11:00 hours, a Bureau undercover operator ("operator") presented the Bureau's documented 1993 GMC to Respondent Martinez

² Smog Check Manual (2013), section 1.5.0, requires that, "The licensed inspector must sign all copies of the VIR acknowledging that the inspection was conducted in accordance with all Smog Check requirements and that the information on the VIR is true and correct.

Motor Vehicle Inspection Program.

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(MARTINEZ AUTO REPAIR - FIRST AMENDED ACCUSATION

SEVENTEENTH CAUSE FOR DISCIPLINE

(Failure to Comply With Regulations)

- 42. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that on or about January 21, 2015, this Respondent failed to comply with the following Regulations:
- a. <u>Regulations section 3340.30(a)</u>: Respondent Juan A. Martinez failed to inspect and test the Bureau's vehicle in accordance with Health & Saf. Code section 44012.
- b. Regulations section 3341.41(c): Respondent Juan A. Martinez knowingly entered false information about the Bureau's vehicle into the smog emission inspection system and transmitting that information to the Bureau.
- c. <u>Regulations section 3340.42</u>: Respondent Juan A. Martinez failed to properly perform and document smog tests on the Bureau's vehicle in accordance with the Bureau's specifications.

EIGHTEENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

43. Respondent Juan A. Martinez's technician licenses are subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that on or about January 21, 2015, this Respondent committed a dishonest, fraudulent, or deceitful act whereby another was injured by issuing an electronic smog certificate of compliance for the Bureau's 1993 GMC without performing a bona fide inspection of the emission control devices and systems on the vehicle, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

UNDERCOVER OPERATION JANUARY 28, 2015

44. The Bureau documented a 1992 Toyota so that the electronic timing was not within manufacturer's specifications and could not pass a properly performed California smog test. On or about January 28, 2015, at approximately 10:46 hours, a Bureau undercover operator ("operator") presented a Bureau-documented 1992 Toyota to Respondent Martinez Auto Repair's facility. The operator requested a smog inspection from Respondent Juan A. Martinez. The

TWENTY-FIRST CAUSE FOR DISCIPLINE

(Failure to Comply with the Automotive Repair Act)

- 49. Respondent Martinez Auto Repair's registration is subject to disciplinary action under Bus. & Prof. Code section 9884.7(a)(6), in that, on or about January 28, 2015, this Respondent failed to materially comply with the Automotive Repair Act (Code section 9880, et seq.) as follows:
- a. <u>Code section 9884.9(a)</u>: Respondent Martinez Auto Repair failed to provide the operator with a written estimate for the Bureau's vehicle.
- b. <u>Code section 9884.8</u>: Respondent Martinez Auto Repair failed to provide the Bureau operator with an invoice.

TWENTY-SECOND CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program – Code Violations)

- 50. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that on or about January 28, 2015, this Respondent violated sections of that Code, as follows:
- a. <u>Code section 44012(a)</u>: Respondent Martinez Auto Repair failed to perform emission control tests in accordance with procedures prescribed by the Bureau and Department.
- b. <u>Code section 44015</u>: Respondent Martinez Auto Repair issued an electronic smog certificate of compliance without properly testing and inspecting the Bureau's vehicle to determine if it was in compliance with Health & Saf. Code section 44012.

TWENTY-THIRD CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 51. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that on or about January 28, 2015, it failed to comply with Regulations in connection with the 1992 Toyota, as follows:
- a. <u>Regulations section 3340.35(c)</u>: Respondent Martinez Auto Repair created and issued an electronic smog certificate of compliance even though the vehicle had not been inspected in accordance with Regulation section 3340.42.

b. <u>Regulations section 3340.42</u>: Respondent Martinez Auto Repair failed to ensure that the required smog tests were conducted in accordance with the Bureau's specifications.

TWENTY-FOURTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

52. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that on or about January 28, 2015, it committed a dishonest, fraudulent or deceitful act whereby another is injured by creating and issuing an electronic smog certificate of compliance for the Bureau's 1992 Toyota without ensuring that a bona fide inspection was performed of the emission control devices and systems on the vehicle, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

TWENTY-FIFTH CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program - Health & Saf. Code Violations)

- 53. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that on or about January 28, 2015, he violated sections of that Code in connection with the 1992 Toyota as follows:
- a. <u>Code section 44012(f)</u>: Respondent Juan A. Martinez failed to perform on the vehicle a visual and/or functional check of the emission control devices in accordance with required procedures.
- b. <u>Code section 44032</u>: Respondent Juan A. Martinez failed to perform tests of the emission control devices and systems on the vehicle in accordance with Code section 44012, in that the vehicle was precluded from passing a lawful smog inspection because the ignition timing was not within specifications.

TWENTY-SIXTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

54. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that on or about January 28, 2015, he failed to comply with provisions of the Regulations in connection with the 1992 Toyota, as follows:

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- a. <u>Regulations section 3340.30(a)</u>: Respondent Juan A. Martinez failed to inspect and test the vehicle in accordance with Health & Saf. Code section 44012.
- b. <u>Regulations section 3341.41(c)</u>: Respondent Juan A. Martinez knowingly entered false information into the emission inspection system.
- c. <u>Regulations section 3340.42</u>: Respondent Juan A. Martinez failed to conduct the required smog tests on the vehicle in accordance with the Bureau's specifications.

TWENTY-SEVENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

55. Respondent Juan A. Martinez's technician licenses are subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that on or about January 28, 2015, this Respondent committed a dishonest, fraudulent, or deceitful act whereby another was injured by creating and issuing an electronic smog certificate of compliance for the Bureau's 1992 Toyota without performing a bona fide inspection of the emission control devices and systems on the vehicle, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

<u>UPDATED SMOG CHECK PROGRAM - ON BOARD DIAGNOSTIC SYSTEM</u> <u>Background</u>

- 56. On March 9, 2015, California's Smog Check Program was updated to include the On-Board Diagnostic Inspection System (BAR-OIS). BAR-OIS is smog check equipment required in all areas of the state for smog inspections on most vehicle models starting in 2000 for gasoline vehicles, hybrid vehicles and most 1998 and newer diesel vehicles. This system replaced BAR-97 emission inspection system (EIS) still used for most gasoline vehicles model years 1999 and older, hybrid vehicles and 1997 and older diesel vehicles. The system components include a certified Data Acquisition Device (DAD), computer, bar code scanner, and printer.
- 57. The DAD is an On-Board Diagnostic (OBD) scan tool that retrieves OBD data from the vehicle. The DAD connects between the BAR-OIS computer and the vehicle's diagnostic link connector. The bar code scanner is used to input technician information, the vehicle

Vehicle #1

65. On or about November 18, 2015, E.L. analyzed BAR-OIS test data for Respondent Martinez Auto Repair that showed that on August 6, 2015, Respondent Juan A. Martinez performed a smog inspection on a 2004 Chevrolet Classic (Vehicle 1), resulting in the issuance of Certificate of Compliance No. YT647933C. The BAR-OIS test details for Vehicle 1 showed that the eVIN recorded during the inspection did not match the VIN for Vehicle 1. E.L. reviewed the Comparative OIS Test Data for vehicle make and model 2004 Chevrolet Classic and found that the communication protocol and PID count recorded during the smog check on Vehicle 1 were not consistent with the communication protocol and PID count for that make and model. E.L. concluded that the DAD was not connected to Vehicle 1 during the smog inspection, resulting in the issuance of a fraudulent smog certificate of compliance.

Vehicle #2

66. On or about November 18, 2015, E.L. reviewed BAR-OIS test data for Respondent Martinez Auto Repair that showed that on September 1, 2015, Respondent Juan A. Martinez performed a smog inspection on a 2000 Lincoln LS (Vehicle 2), resulting in the issuance of Certificate of Compliance No. PW536712C. The BAR-OIS test details for Vehicle 2 showed that the eVIN recorded during the inspection did not match the VIN for Vehicle 2. E.L. reviewed the Comparative OIS Test Data for vehicle make and model 2000 Lincoln LS and found that the communication protocol recorded during the smog check on Vehicle 2 was not consistent with the communication protocol for that make and model. E.L. concluded that the DAD was not connected to Vehicle 2 during the smog inspection, resulting in the issuance of a fraudulent smog certificate of compliance.

Vehicle #3

67. On or about December 23, 2015, reviewed BAR-OIS test data for Respondent Martinez Auto Repair that showed that on December 14, 2015, Respondent Juan A. Martinez performed a smog inspection on a 2008 Ford Escape XLS (Vehicle 3), resulting in the issuance of Certificate of Compliance No. QA654133C. The BAR-OIS test details for Vehicle 3 showed that the eVIN recorded during the inspection did not match the VIN for Vehicle 3. E.L. reviewed the

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Comparative OIS Test Data for a vehicle make and model 2008 Ford Escape XLS and found that the PID count recorded during the smog check on Vehicle 3 was not consistent with the PID count for that make and model. E.L. concluded that the DAD was not connected to Vehicle 3 during the smog inspection, resulting in the issuance of a fraudulent smog certificate of compliance.

THIRTY-SECOND CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements)

68. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(1), in that it made or authorized statements which it knew or in the exercise of reasonable care should have known to be untrue or misleading. Specifically, Respondent Martinez Auto Repair's smog technician, Respondent Juan A. Martinez, certified that vehicles 1 through 3, identified in paragraphs 65 through 67, above, had passed inspection and were in compliance with applicable laws and regulations. In fact, Respondent Juan A. Martinez conducted the smog inspections on the vehicles using clean-plugging methods in that he substituted a different vehicle during the inspections in order to issue smog certificates of compliance for the three vehicles, and did not test or inspect the vehicles as required by Health & Saf. Code section 44012.

THIRTY-THIRD CAUSE FOR DISCIPLINE

(Fraud)

69. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(4), in that it committed acts that constitute fraud by issuing an electronic smog certificate of compliance for vehicles 1 through 3, identified in paragraphs 65 through 67, above, without ensuring that bona fide inspections were performed of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

THIRTY-FOURTH CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program – Code Violations)

- 70. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that it failed to comply with the following sections of that Code, as follows:
- a. <u>Code section 44012(a)</u>: Respondent Martinez Auto Repair failed to ensure that the emission control tests were performed on vehicles 1 through 3, identified in paragraphs 65 through 67 above, in accordance with procedures prescribed by the department.
- b. <u>Code section 44015</u>: Respondent Martinez Auto Repair issued electronic smog certificates of compliance for vehicles 1 through 3, identified in paragraphs 65 through 67 above, without ensuring that the vehicles were properly tested and inspected to determine if it was in compliance with Health & Saf. Code section 44012.

THIRTY-FIFTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 71. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that it failed to comply with provisions of the Regulations, as follows:
- a. <u>Regulations section 3340.35(c)</u>: Respondent Martinez Auto Repair issued electronic smog certificates of compliance for vehicles 1 through 3, identified in paragraphs 65 through 67 above, even though the vehicles had not been inspected in accordance with Regulations section 3340.42.
- b. <u>Regulations section 3340.42</u>: Respondent Martinez Auto Repair failed to ensure that the required smog tests were conducted on vehicles 1 through 3, identified in paragraphs 65 through 67 above, in accordance with the Bureau's specifications.

THIRTY-SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

72. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that it committed dishonest, fraudulent or deceitful acts

whereby another is injured by issuing electronic smog certificates of compliance for vehicles 1 through 3, identified in paragraphs 65 through 67 above, without ensuring that a bona fide inspection was performed of the emission control devices and systems on the vehicles, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

THIRTY-SEVENTH CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program - Health & Saf. Code Violations)

73. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that he violated section 44012 of that Code. Specifically, Respondent Juan A. Martinez failed to perform the emission control tests on vehicles 1 through 3, identified in paragraphs 65 through 67 above, in accord with procedures prescribed by the department.

THIRTY-EIGHTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 74. Respondent Juan A. Martinez's smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that he failed to comply with provisions of the Regulations, as follows:
- a. Regulations section 3340.30(a): Respondent Juan A. Martinez failed to inspect and test vehicles 1 through 3, identified in paragraphs 65 through 67 above, in accordance with Health & Saf. Code section 44012 and 44035, and Regulations, section 3340.42.
- b. <u>Regulations section 3340.42</u>: Respondent Juan A. Martinez failed to conduct the required smog tests on vehicles 1 through 3, identified in paragraphs 65 through 67 above, in accordance with the Bureau's specifications.

THIRTY-NINTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

75. Respondent Juan A. Martinez's technician licenses are subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that he committed dishonest, fraudulent, or deceitful acts whereby another is injured by issuing electronic smog certificates of compliance for

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vehicles 1 through 3, identified in paragraphs 65 through 67 above, without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

REVIEW OF ADDITIONAL OIS TEST DATA FOR MARTINEZ AUTO REPAIR

- 76. Bureau Representative E.L. analyzed BAR-OIS test data from smog inspections conducted on Bureau documented vehicles at Respondents' Martinez Auto Repair's facility. E.L. determined that Respondents' smog check inspector, Respondent Juan A. Martinez, performed smog inspections on five vehicles by "clean plugging", resulting in the issuance of fraudulent smog certificates of compliance for the vehicles.
- 77. On or about November 9, 2016, E.L. discovered that Respondent Juan A. Martinez was the registered owner of a vehicle with the same VIN number as the vehicle used to clean plug vehicles 1 and 3, set forth in paragraphs 78 and 80, below.

Vehicle #1

78. E.L. analyzed BAR-OIS test data generated by Respondent Martinez Auto Repair for February 22, 2016, that showed Respondent Juan A. Martinez performed a smog inspection on a 2007 BMW 335i (Vehicle 1), followed by issuance of Certificate of Compliance No. YX860840C. The BAR-OIS smog test details for Vehicle 1 showed that the eVIN test results recorded by Respondent Juan A. Martinez' during his smog inspection did not match the manufacturer's VIN for Vehicle 1. E.L. analyzed the Comparative OIS Test Data for the vehicle tested, a 2007 BMW 335i, and found that the PID count recorded by Respondent Martinez from Vehicle 1 did not match the vehicle manufacturer's PID count for a 2007 BMW 335i. The 2007 BMW 535i could not have been connected to the smog test machine during Respondent's smog inspection. Respondents' issued a fraudulent smog certificate of compliance because the smog test did not comply with applicable laws and regulations.

Vehicle #2

79. E.L. analyzed BAR-OIS test data from Respondent Martinez Auto Repair for March 31, 2016, showing Respondent Juan A. Martinez performed a smog inspection on a 2001 Chevy

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C1500 Suburban (Vehicle 2). The Suburban passed the smog inspection and Respondents' issued Certificate of Compliance No. ZB153632C. However, the BAR-OIS test details for Vehicle 2 showed the eVIN recorded during the smog inspection did not match the VIN for Vehicle 2. Since the VINs did not match, a vehicle other that than the Suburban was connected to the testing machine. Respondents' issued a fraudulent smog certificate of compliance because the smog inspection did not comply with applicable laws and regulations for smog inspections.

Vehicle #3

80. E.L. analyzed BAR-OIS test data from Respondent Martinez Auto Repair for July 19, 2016, showing Respondent Juan A. Martinez performed a smog inspection on a 2006 BMW 325i (Vehicle 3), and that the vehicle passed the inspection resulting in Respondent issuing Certificate of Compliance No. ZF811344C. The BAR-OIS test details for Vehicle 3 showed the eVIN recorded during Respondent's smog inspection did not match the vehicle manufacturer's VIN for Vehicle 3. The Comparative OIS Test Data for a 2006 BMW 325i showed the PID count recorded during Martinez' smog check on Vehicle 3 did not match the manufacturer's PID count for a 2006 BMW 325i. The 2006 BMW 325i was not connected to the test machine during the smog inspection. Respondents' issued a fraudulent smog certificate of compliance because the smog check test did not comply with applicable laws and regulations for smog tests.

Vehicle #4

81. E.L. analyzed BAR-OIS test data from Respondent Martinez Auto Repair showing on September 2, 2016, Respondent Juan A. Martinez performed a smog inspection on a 2002 Ford Windstar LX (Vehicle 4), and that the vehicle passed the inspection resulting Respondent issuing Certificate of Compliance No. ZJ299592C. The Comparative OIS Test Data for a 2002 Ford Windstar LX showed the communication protocol and PID count recorded during Respondent's smog check on Vehicle 4 did not match the communication protocol and PID count for a 2002 Ford Windstar LX. Vehicle 4 was not connected to the test machine during Respondent's smog inspection, resulting in the issuance of a fraudulent smog certificate of compliance because Respondent did not comply with applicable laws and regulations for smog tests.

the eVIN recorded during the inspection did not match the VIN for 2005 Ford F-150 trucks. The

Vehicle #5

issuance of a fraudulent smog certificate of compliance because Respondent's inspection did not

FORTIETH CAUSE FOR DISCIPLINE

E.L. analyzed BAR-OIS test data from Respondent Martinez Auto Repair for

October 6, 2016, showing Respondent Juan A. Martinez performed a smog inspection on a 2005

Certificate of Compliance No. QE495093C. The BAR-OIS test details for Vehicle 5 showed that

Ford F150 truck (Vehicle 5), and that the vehicle passed the test resulting in the issuance of

Comparative OIS Test Data for a 2005 Ford F150 showed the PID count recorded during the

smog check on Vehicle 5 did not match the PID count for a 2005 Ford F150 truck. The test

comply with applicable laws and regulations for smog inspections.

machine was not connected to Vehicle 5 during Respondents' smog inspection resulting in the

(Untrue or Misleading Statements)

83. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(1), in that it made or authorized statements which it knew or in the exercise of reasonable care should have known to be untrue or misleading. Specifically, Respondent Martinez Auto Repair's smog technician, Respondent Juan A. Martinez, certified that vehicles 1 through 5, identified in paragraphs 78 through 82, above, passed inspection and were in compliance with applicable laws and regulations. In fact, Respondent Juan A. Martinez conducted the smog inspections on the vehicles using clean-plugging methods by connecting a different vehicle to the smog test machine resulting in false or misleading test results during the inspections in order to issue smog certificates of compliance for the five vehicles. Respondent did not test or inspect the vehicles as required by Health & Saf. Code section 44012.

FORTY-FIRST CAUSE FOR DISCIPLINE

(Fraud)

84. Respondent Martinez Auto Repair's registration is subject to discipline pursuant to Bus. & Prof. Code section 9884.7(a)(4), in that it committed acts that constitute fraud by issuing electronic smog certificates of compliance for vehicles 1 through 5, identified in paragraphs 78

through 82 without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the People of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

FORTY-SECOND CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program – Code Violations)

- 85. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that it failed to comply with the following sections of that Code, as follows:
- a. <u>Code section 44012(a)</u>: Respondent Martinez Auto Repair failed to ensure that the emission control tests were performed on vehicles 1 through 5, identified in paragraphs 78 through 82 above, in accordance with procedures prescribed by the department.
- b. <u>Code section 44015</u>: Respondent Martinez Auto Repair issued electronic smog certificates of compliance for vehicles 1 through 5, identified in paragraphs 78 through 82 above, without ensuring that the vehicles were properly tested and inspected to determine if it was in compliance with Health & Saf. Code section 44012.

FORTY-THIRD CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 86. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that it failed to comply with provisions of the Regulations, as follows:
- a. Regulations section 3340.35(c): Respondent Martinez Auto Repair issued electronic smog certificates of compliance for vehicles 1 through 5, identified in paragraphs 78 through 82 above, even though the vehicles had not been inspected in accordance with Regulations section 3340.42
- b. Regulations section 3340.42: Respondent Martinez Auto Repair failed to ensure that the required smog tests were conducted on vehicles 1 through 5, identified in paragraphs 78 through 82 above, in accordance with the Bureau's specifications.

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FORTY-FOURTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud or Deceit)

87. Respondent Martinez Auto Repair's station license is subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that it committed dishonest, fraudulent or deceitful acts whereby another is injured by issuing electronic smog certificates of compliance for vehicles 1 through 5, identified in paragraphs 78 through 82 above, without ensuring that a bona fide inspection was performed of the emission control devices and systems on the vehicles, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

FORTY-FIFTH CAUSE FOR DISCIPLINE

(Motor Vehicle Inspection Program - Health & Saf. Code Violations)

88. Respondent Juan A. Martinez's Smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(a), in that he violated section 44012 of that Code. Specifically, Respondent Juan A. Martinez failed to perform the emission control tests on vehicles 1 through 5, identified in paragraphs 78 through 82 above, in accord with procedures prescribed by the department.

FORTY-SIXTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 89. Respondent Juan A. Martinez's Smog check inspector license is subject to discipline pursuant to Health & Saf. Code section 44072.2(c), in that he failed to comply with provisions of the Regulations, as follows:
- a. <u>Regulations section 3340.30(a)</u>: Respondent Juan A. Martinez failed to inspect and test vehicles 1 through 5, identified in paragraphs 78 through 82 above, in accordance with Health & Saf. Code section 44012 and 44035, and Regulations, section 3340.42.
- b. <u>Regulations section 3340.42</u>: Respondent Juan A. Martinez failed to conduct the required smog tests on vehicles 1 through 5, identified in paragraphs 78 through 82 above, in accordance with the Bureau's specifications.

FORTY-SEVENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

90. Respondent Juan A. Martinez's technician licenses are subject to discipline pursuant to Health & Saf. Code section 44072.2(d), in that he committed dishonest, fraudulent, or deceitful acts whereby another is injured by issuing electronic smog certificates of compliance for vehicles 1 through 5, identified in paragraphs 78 through 82 above, without performing bona fide inspections of the emission control devices and systems on the vehicles, thereby depriving the people of the State of California of the protection afforded by the Motor Vehicle Inspection Program.

OTHER MATTERS

- 91. Pursuant to Bus. & Prof. Code section 9884.7(c), the Director may suspend, revoke, or place on probation the registration for all places of business operated in this state by Respondent Martinez Auto Repair, upon a finding that Respondent Martinez Auto Repair has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 92. Pursuant to Health & Saf. Code section 44072.8, if Smog Check Station License Number RC 261175 issued to Respondent Martinez Auto Repair is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the Director.
- 93. Pursuant to Health & Saf. Code section 44072.8, if Smog Check Inspector (EO) License No. 630292, or Smog Check Repair Technician (EI) License No. 630292, issued to Respondent Juan A. Martinez, is revoked or suspended, any additional license issued under this chapter in the name of said licensee may be likewise revoked or suspended by the Director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

Revoking or suspending Automotive Repair Dealer Registration Number ARD
 261175, to Martinez Auto Repair, with Juan Andres Martinez and Andres Martinez, as partners;