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	BEFORE THE			
8	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF AUTOMOTIVE REPAIR			
9	STATE OF CALIFORNIA			
10		a v 10/11 11/1		
11	In the Matter of the Accusation Against:	Case No. 79/16-14/		
12	SHORTS GARAGE; CHARLES H. SHORT, Partner;	·		
13	RONALD C. SHORT, Partner	ACCUSATION		
	2781 E. Firestone Blvd. South Gate, CA 90280-2709			
14	Automotive Repair Dealer Registration No. ARD 1807			
15	Smog Check Station License No. RC 1807 Lamp Station License No. LS 1807, class A			
16	Brake Station License No. BS 1807, class C			
17	RONALD C. SHORT			
18	2781 E. Firestone Blvd., Unit A South Gate, CA 90280			
19	·			
	Smog Check Inspector License No. EO 62711 Smog Check Repair Technician License No. EI 62711			
20	(formerly Advanced Emission Specialist Technician No. EA 62711)			
21	Brake Adjuster License No. BA 62711, class C Lamp Adjuster License No. LA 62711, class A			
22				
23	TIMOTHY JON SHORT 12346 Oxford Dr.			
24	La Mirada, CA 90638			
25	Smog Check Inspector License No. EO 633048			
	Smog Check Repair Technician License No. EI 633048 (formerly Advanced Emission Specialist			
26	Technician No. EA 633048) Brake Adjuster License No. BA 633048, class C			
27	,			
28	Respondents.			
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PARTIES

1. Patrick Dorais ("Complainant") brings this Accusation solely in his official capacity as the Chief of the Bureau of Automotive Repair, Department of Consumer Affairs.

Respondent Shorts Garage

- 2. In or around 1972, the Bureau of Automotive Repair issued Automotive Repair

 Dealer Registration Number ARD 1807 to Shorts Garage, with Charles H. Short and Ronald C.

 Short as partners ("Respondent Shorts Garage.") The Automotive Repair Dealer Registration was in full force and effect at all times relevant to the charges brought herein and will expire on January 31, 2017, unless renewed.
- 3. In or around 1972, the Bureau of Automotive Repair issued Smog Check Station License Number RC 1807 to Respondent Shorts Garage. The Smog Check Station License was in full force and effect at all times relevant to the charges brought herein and will expire on January 31, 2017, unless renewed.
- 4. In or around 1972, the Bureau of Automotive Repair issued Lamp Station License Number LS 1807, class A, to Respondent Shorts Garage. The Lamp Station License was in full force and effect at all times relevant to the charges brought herein and will expire on January 31, 2017, unless renewed.
- 5. In or around 1972, the Bureau of Automotive Repair issued Brake Station License Number BS 1807, class C, to Respondent Shorts Garage. The Brake Station License was in full force and effect at all times relevant to the charges brought herein and will expire on January 31, 2017, unless renewed.

Respondent Ronald Short

6. In or around 1996, the Bureau of Automotive Repair issued Advanced Emission Specialist Technician License No. EA 62711 to Ronald Charles Short ("Respondent Ronald Short.") Respondent Ronald Short's Technician License was due to expire on November 30, 2012, and was cancelled on October 22, 2012. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed effective October 22, 2012, pursuant

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to Respondent Ronald Short's election, as Smog Check Inspector License No. EO 62711 and Smog Check Repair Technician License No. EI 62711. Respondent Ronald Short's Smog Check Inspector and Smog Check Repair Technician Licenses were in full force and effect at all times relevant to the charges brought herein, and will expire on November 30, 2016, unless renewed.

- 7. In or around 1976, the Bureau of Automotive Repair issued Brake Adjuster License No. BA 62711, class C, to Respondent Ronald Short. The Brake Adjuster License was in full force and effect at all times relevant to the charges brought herein and will expire on November 30, 2018, unless renewed.
- 8. In or around 1979, the Bureau of Automotive Repair issued Lamp Adjuster License No. LA 62711, class A, to Respondent Ronald Short. The Lamp Adjuster License was in full force and effect at all times relevant to the charges brought herein and will expire on November 30, 2016, unless renewed.

Respondent Timothy Short

- 9. On or about April 26, 2011, the Bureau of Automotive Repair issued Advanced Emission Specialist Technician License No. EA 633048 to Timothy Jon Short ("Respondent Timothy Short.") Respondent Timothy Short's Technician License was due to expire on July 31, 2013, and was cancelled on April 19, 2013. Pursuant to California Code of Regulations, title 16, section 3340.28, subdivision (e), the license was renewed effective April 19, 2013, pursuant to Respondent Timothy Short's election, as Smog Check Inspector License No. EO 633048 and Smog Check Repair Technician License No. E1 633048. Respondent Timothy Short's Smog Check Inspector and Smog Check Repair Technician Licenses were in full force and effect at all times relevant to the charges brought herein, and will expire on July 31, 2017, unless renewed.
- 10. On or about February 9, 2015, the Bureau of Automotive Repair issued Brake Adjuster License No. BA 633048, class C, to Respondent Timothy Short. The Brake Adjuster License was in full force and effect at all times relevant to the charges brought herein and will expire on July 31, 2018, unless renewed.

JURISDICTION

- 11. This Accusation is brought before the Director of the Department of Consumer Affairs ("Director") for the Bureau of Automotive Repair ("Bureau"), under the authority of the following laws.
- 12. Section¹ 118, subdivision (b), provides that the suspension, expiration, surrender, or cancellation of a license shall not deprive the Board, Registrar, or Director of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.
- 13. Section 9884.13, in pertinent part, that the expiration of a valid registration shall not deprive the director or chief of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision invalidating a registration temporarily or permanently.
- 14. Health and Safety Code section 44002 provides, in pertinent part, that the Director has all the powers and authority granted under the Automotive Repair Act for enforcing the Motor Vehicle Inspection Program.
- 15. Health and Safety Code section 44072.6 provides, in pertinent part, that the expiration or suspension of a license by operation of law, or by order or decision of the Director of Consumer Affairs, or a court of law, or the voluntary surrender of the license shall not deprive the Director of jurisdiction to proceed with any investigation of, or action or disciplinary proceedings against the licensee, or to render a decision suspending or revoking the license.

STATUTORY PROVISIONS

- 16. Section 477 states, in pertinent part:
- (a) "Board" includes "bureau," "commission," "committee," "department," "division," "cxamining committee," "program," and "agency."
- (b) "License" includes certificate, registration or other means to engage in a business or profession regulated by the Code.

¹ All section references are to the Business and Professions Code, unless otherwise indicated.

17. Section 9884.7 states, in pertinent part:

- (a) The director, where the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke, or place on probation the registration of an automotive repair dealer for any of the following acts or omissions related to the conduct of the business of the automotive repair dealer, which are done by the automotive repair dealer or any automotive technician, employee, partner, officer, or member of the automotive repair dealer.
- (1) Making or authorizing in any manner or by any means whatever any statement written or oral which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading.
 - (4) Any other conduct that constitutes fraud.
- (6) Failure in any material respect to comply with the provisions of this chapter [the Automotive Repair Act (Bus. & Prof. Code, § 9880, et seq.)] or regulations adopted pursuant to it.
- (b) Except as provided for in subdivision (c), if an automotive repair dealer operates more than one place of business in this state, the director pursuant to subdivision (a) shall only suspend, revoke, or place on probation the registration of the specific place of business which has violated any of the provisions of this chapter. This violation, or action by the director, shall not affect in any manner the right of the automotive repair dealer to operate his or her other places of business.
- (c) Notwithstanding subdivision (b), the director may suspend, revoke, or place on probation the registration for all places of business operated in this state by an automotive repair dealer upon a finding that the automotive repair dealer has, or is, engaged in a course of repeated and willful violations of this chapter, or regulations adopted pursuant to it.

18. Section 9884.9, subdivision (a), states, in pertinent part:

The automotive repair dealer shall give to the customer a written estimated price for labor and parts necessary for a specific job. No work shall be done and no charges shall accrue before authorization to proceed is obtained from the customer. No charge shall be made for work done or parts supplied in excess of the estimated price without the oral or written consent of the customer that shall be obtained at some time after it is determined that the estimated price is insufficient and before the work not estimated is done or the parts not estimated are supplied. Written consent or authorization for an increase in the original estimated price may be provided by electronic mail or facsimile transmission from the customer. The bureau may specify in regulation the procedures to be followed by an automotive repair dealer if an authorization or consent for an increase in the original estimated price is provided by electronic mail or facsimile transmission...

- (2) Where all of the lamps, lighting equipment, and related electrical systems on a vehicle have been inspected and found to be in compliance with all requirements of the Vehicle Code and bureau regulations, the certificate shall certify that the entire system meets all of those requirements.
- 27. California Code of Regulations, title 16, section 3321, subdivision (c), provides, in pertinent part:
 - (c) Effective April 1, 1999, licensed stations shall purchase certificates of adjustment from the bureau for a fee of three dollars and fifty cents (\$ 3.50) and shall not purchase or otherwise obtain such certificates from any other source. A licensed station shall not sell or otherwise transfer unused certificates of adjustment. Full payment is required at the time certificates are ordered. Certificates are not exchangeable following delivery. Issuance of a brake adjustment certificate shall be in accordance with the following provisions:
 - (2) Where the entire brake system on any vehicle has been inspected or tested and found to be in compliance with all requirements of the Vehicle Code and bureau regulations, and the vehicle has been road-tested, the certificate shall certify that the entire system meets all such requirements.

COST RECOVERY

28. Section 125.3 provides, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

UNDERCOVER OPERATION #1: FEBRUARY 18, 2015

- 29. On or about February 18, 2015, a Bureau undercover operator drove a Bureau documented 2000 Honda to Respondent Shorts Garage's facility and requested smog, brake and lamp inspections. The right front brake rotor was undersized and not within the manufacturer's specification, the left headlamp was misadjusted and the license plate lamp was rendered inoperative. The undercover operator met with Respondent Timothy Short, who the operator identified from a Bureau records photograph he had previously reviewed. Respondent Timothy Short asked the operator to write what inspections were being requested on a blank repair order and to sign it. The operator filled out the form as instructed.
- 30. Respondent Timothy Short then performed the inspections, turned on the lights and walked around the vehicle. Respondent Timothy Short then handed the operator an invoice.

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SECOND CAUSE FOR DISCIPLINE

(Fraud)

33. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(4), in that on or about February 18, 2015, Respondent Shorts Garage, Respondent Timothy Short and Respondent Ronald Short committed acts constituting fraud, as follows: Respondent Shorts Garage and Respondent Timothy Short obtained payment from the Bureau's undercover operator for performing the applicable inspections, adjustments, or repairs of the brake and lighting systems on the Bureau's 2000 Honda as specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent Shorts Garage and Respondent Timothy Short failed to perform the necessary inspections, adjustments, and repairs in compliance with Bureau Regulations or the Vehicle Code. Furthermore, the brake and license certificates show the name and license number of Respondent Ronald Short, but Respondent Timothy Short performed the inspections and Respondent Timothy Short is not a licensed lamp adjuster.

THIRD CAUSE FOR DISCIPLINE

(Failure to Comply with the Business and Professions Code)

34. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that Respondent Shorts Garage failed to comply with section 9889.16 of the Business and Professions Code in the following material respects: Respondent Shorts Garage issued Brake Certificate No.

and Lamp Certificate to the Bureau's 2000 Honda when the vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

FOURTH CAUSE FOR DISCIPLINE

(Violations of Regulations)

35. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that on or about February 18,

2015, Respondent Shorts Garage failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:

- a. <u>Section 3305, subdivision (a)</u>: Respondent Shorts Garage failed to perform the inspection of the brake system and inspection and adjustment of the lighting system on the Bureau's 2000 Honda in accordance with the specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.
- b. <u>Section 3316, subdivision (d)(2)</u>: Respondent Shorts Garage issued Lamp Certificate No. LC1961918 to the Bureau's 2000 Honda when all of the lamps, lighting equipment, and/or related electrical systems on the vehicle were not in compliance with Bureau regulations.
- c. <u>Section 3321, subdivision (c)(2)</u>: Respondent Shorts Garage issued Brake

 Certificate No. BC1994114 to the Bureau's 2000 Honda when the brake system on the vehicle had not been completely tested or inspected.

FIFTH CAUSE FOR DISCIPLINE

(Failure to Provide a Written Estimate)

36. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.9, subdivision (a), in conjunction with section 9884.7, subdivision (a)(6), in that on or about February 18, 2015, Respondent Shorts Garage failed to provide the Bureau operator with a written estimate prior to performing inspections on the Bureau's 2000 Honda.

SIXTH CAUSE FOR DISCIPLINE

(Failure to Comply with the Business and Professions Code)

37. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivisions (a) and (h), in that Respondent Shorts Garage, Respondent Ronald Short and Respondent Timothy Short violated section 9889.16 relating to their licensed activities in the

1	following material respects: Respondent Shorts Garage and Respondent Timothy Short, using				
2	Respondent Ronald Short's license information, issued Brake Certificate and				
3	Lamp Ccrtificate to the Bureau's 2000 Honda when the vehicle was not in				
4	compliance with Bureau Regulations or the requirements of the Vehicle Code.				
5	SEVENTH CAUSE FOR DISCIPLINE				
6	(Failure to Comply with Regulations)				
7	38. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog				
8	Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp				
9	Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well				
10	as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog				
11	Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3,				
12	subdivision (c), in that Respondent Shorts Garage, Respondent Ronald Short and Respondent				
13	Timothy Short failed to comply with provisions of California Code of Regulations, title 16, in the				
14	following material respects:				
15	a. Section 3305, subdivision (a): Respondent Shorts Garage, through Respondent				
16	Ronald Short and Respondent Timothy Short, failed to perform the inspection of the brake system				
17	and inspection and adjustment of the lighting system on the Bureau's 2000 Honda in accordance				
18	with the specifications, instructions, and directives issued by the Bureau and the vehicle				
19	manufacturer.				
20	b. Section 3316, subdivision (d)(2): Respondent Shorts Garage, through Respondent				
21	Ronald Short and Respondent Timothy Short, issued Lamp Certificate to the				
22	Bureau's 2000 Honda when all of the lamps, lighting equipment, and/or related electrical systems				
23	on the vehicle were not in compliance with Bureau regulations.				
24	c. Section 3321, subdivision (c)(2): Respondent Shorts Garage, through Respondent				
25	Ronald Short and Respondent Timothy Short, issued Brake Certificate to the				
26	Burcau's 2000 Honda when the brake system on the vehicle had not been completely tested or				
27	inspected.				
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EIGHTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

39. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivision (d), in that Respondent Shorts Garage and Respondent Timothy Short obtained payment from the operator for performing the applicable inspections, adjustments, or repairs of the brake and lighting systems on the Bureau's 2000 Honda as specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent Shorts Garage and Respondent Timothy Short failed to perform the necessary inspections, adjustments, and repairs in compliance with Bureau Regulations or the Vehicle Code. Furthermore, the brake and license certificates show the name and license number of Respondent Ronald Short, but Respondent Timothy Short performed the inspections and Respondent Timothy Short is not a licensed lamp adjuster.

NINTH CAUSE FOR DISCIPLINE

(Aiding or Abetting an Unlicensed Person)

40. Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, are subject to disciplinary action pursuant to section 9889.3, subdivision (f), in that on or about February 18, 2015, Respondent Ronald Short aided and abetted Respondent Timothy Short to evade the provisions of the Automotive Repair Act by allowing Respondent Timothy Short to use his name and license number to perform a lamp inspection on the Bureau's 2000 Honda when Respondent Timothy Short is not a licensed lamp adjuster.

UNDERCOVER OPERATION #2: MARCH 17, 2015

41. On or about March 17, 2015, a Bureau undercover operator drove a Bureau documented 2002 Honda to Respondent Shorts Garage's facility and requested smog, brake and lamp inspections. The right front brake rotor was undersized and not within the manufacturer's

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specification, the left headlamp was misadjusted and the license plate lamp was rendered inoperative. The undercover operator met with Respondent Timothy Short, who was the only person at Respondent Shorts Garage's facility, and who the operator identified from a Bureau records photograph he had previously reviewed. Respondent Timothy Short asked the operator to write his information on a blank repair order and asked him to sign it. The operator filled out the form as instructed.

Respondent Timothy Short then performed the smog inspection, turned on the lights

- and walked around the vehicle. Respondent Timothy Short then handed the operator an invoice,

 Certificate of Brake Adjustment , Certificate of Lamp Adjustment No.

 And the vehicle inspection report for the smog inspection. Respondent Timothy

 Short stated that the total was \$85.00, which the operator paid in cash. The vehicle's wheels were never removed from the vehicle and the lights received only an initial cursory inspection. Both the brake and lamp certificates show the name and license number of Respondent Ronald Short. The operator observed Respondent Timothy Short perform the inspections, but Respondent Timothy Short is not a licensed lamp adjuster.
- 43. On March 20, 2015, the Bureau inspected the vehicle and found that the vehicle should not have received a lamp certificate of adjustment due to the misadjusted left headlamp and inoperative license plate lamp. The left headlamp had not been adjusted, as evidenced by the tamper indicator condition on the headlamp adjustment screws. The vehicle should not have received a brake certificate of adjustment due to the undersized brake rotor.

TENTH CAUSE FOR DISCIPLINE

(Untrue or Misleading Statements)

44. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(1), in that on or about March 17, 2015, Respondent Shorts Garage made or authorized statements which Respondent Shorts Garage knew or in the exercise of reasonable care should have known to be untrue or misleading, as follows:

TWELFTH CAUSE FOR DISCIPLINE

(Failure to Comply with the Business and Professions Code)

46. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that Respondent Shorts Garage failed to comply with section 9889.16 of the Business and Professions Code in the following material respects: Respondent Shorts Garage issued Brake Certificate and Lamp Certificate to the Bureau's 2002 Honda when the vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

THIRTEENTH CAUSE FOR DISCIPLINE

(Violations of Regulations)

- 47. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that on or about March 17, 2015, Respondent Shorts Garage failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:
- a. <u>Section 3305, subdivision (a)</u>: Respondent Shorts Garage failed to perform the inspection of the brake system and inspection and adjustment of the lighting system on the Bureau's 2002 Honda in accordance with the specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.
- b. <u>Section 3316, subdivision (d)(2)</u>: Respondent Shorts Garage issued Lamp Certificate No. LC1984698 to the Bureau's 2002 Honda when all of the lamps, lighting equipment, and/or related electrical systems on the vehicle were not in compliance with Bureau regulations.
- c. <u>Section 3321, subdivision (c)(2)</u>: Respondent Shorts Garage issued Brake

 Certificate No. BC2017544 to the Bureau's 2002 Honda when the brake system on the vehicle had not been completely tested or inspected.

FOURTEENTH CAUSE FOR DISCIPLINE

(Failure to Provide a Written Estimate)

48. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.9, subdivision (a), in conjunction with section 9884.7,

subdivision (a)(6), in that on or about March 17, 2015, Respondent Shorts Garage failed to provide the Bureau operator with a written estimate prior to performing inspections on the Bureau's 2002 Honda.

FIFTEENTH CAUSE FOR DISCIPLINE

(Failure to Comply with the Business and Professions Code)

49. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivisions (a) and (h), in that Respondent Shorts Garage, Respondent Ronald Short and Respondent Timothy Short violated section 9889.16 relating to their licensed activities in the following material respects: Respondent Shorts Garage and Respondent Timothy Short, using Respondent Ronald Short's license information, issued Brake Certificate and Lamp Certificate to the Bureau's 2002 Honda when the vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

SIXTEENTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 50. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivision (c), in that Respondent Shorts Garage, Respondent Ronald Short and Respondent Timothy Short failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:
- a. <u>Section 3305, subdivision (a)</u>: Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, failed to perform the inspection of the brake system

and inspection and adjustment of the lighting system on the Bureau's 2002 Honda in accordance with the specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.

- b. <u>Section 3316, subdivision (d)(2)</u>: Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, issued Lamp Certificate to the Bureau's 2002 Honda when all of the lamps, lighting equipment, and/or related electrical systems on the vehicle were not in compliance with Bureau regulations.
- c. Section 3321, subdivision (c)(2): Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, issued Brake Certificate to the Burcau's 2002 Honda when the brake system on the vehicle had not been completely tested or inspected.

SEVENTEENTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

S1. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivision (d), in that Respondent Shorts Garage and Respondent Timothy Short obtained payment from the operator for performing the applicable inspections, adjustments, or repairs of the brake and lighting systems on the Bureau's 2002 Honda as specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent Shorts Garage and Respondent Timothy Short failed to perform the necessary inspections, adjustments, and repairs in compliance with Bureau Regulations or the Vehicle Code. Furthermore, the brake and license certificates show the name and license number of Respondent Ronald Short, but Respondent Timothy Short performed the inspections and Respondent Timothy Short is not a licensed lamp adjuster.

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EIGHTEENTH CAUSE FOR DISCIPLINE

(Aiding or Abetting an Unlicensed Person)

52. Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, are subject to disciplinary action pursuant to section 9889.3, subdivision (f), in that on or about March 17, 2015, Respondent Ronald Short aided and abetted Respondent Timothy Short to evade the provisions of the Automotive Repair Act by allowing Respondent Timothy Short to use his name and license number to perform a lamp inspection on the Bureau's 2002 Honda when Respondent Timothy Short is not a licensed lamp adjuster.

UNDERCOVER OPERATION #3: APRIL 7, 2015

- 53. On or about April 7, 2015, a Bureau undercover operator drove a Bureau documented 2002 Honda, a different vehicle of the same model as used in undercover operation number 2, to Respondent Shorts Garage's facility and requested smog, brake and lamp inspections. The right front brake rotor was undersized and not within the manufacturer's specification, the right headlamp was misadjusted and the license plate lamp was rendered inoperative. The undercover operator met with Respondent Timothy Short and who the operator identified from a Bureau records photograph he had previously reviewed. Respondent Timothy Short told the undercover operator that the total would be \$85.00. Respondent Timothy Short did not give the undercover operator a copy of an estimate.
- Acceptate of Lamp Adjustment, and the vehicle inspection. The operator paid Respondent Timothy Short S

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disciplinary action pursuant to section 9884.7, subdivision (a)(4), in that on or about April 7, 2015,

Respondent Shorts Garage, Respondent Timothy Short and Respondent Ronald Short committed acts constituting fraud, as follows: Respondent Shorts Garage and Respondent Timothy Short obtained payment from the Bureau's undercover operator for performing the applicable inspections, adjustments, or repairs of the brake and lighting systems on the Bureau's 2002 Honda as specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent Shorts Garage and Respondent Timothy Short failed to perform the necessary inspections, adjustments, and repairs in compliance with Bureau Regulations or the Vehicle Code. Furthermore, the brake and license certificates show the name and license number of Respondent Ronald Short, but Respondent Timothy Short performed the inspections and Respondent Timothy Short is not a licensed lamp adjuster.

TWENTY-FIRST CAUSE FOR DISCIPLINE

(Failure to Comply with the Business and Professions Code)

58. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that Respondent Shorts Garage failed to comply with section 9889.16 of the Business and Professions Code in the following material respects: Respondent Shorts Garage issued Brake Certificate and Lamp Certificate to the Bureau's 2002 Honda when the vehicle was not in compliance with Bureau Regulations or the requirements of the Vehicle Code.

TWENTY-SECOND CAUSE FOR DISCIPLINE

(Violations of Regulations)

- 59. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to disciplinary action pursuant to section 9884.7, subdivision (a)(6), in that on or about April 7, 2015, Respondent Shorts Garage failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:
- a. <u>Section 3305, subdivision (a)</u>: Respondent Shorts Garage failed to perform the inspection of the brake system and inspection and adjustment of the lighting system on the Bureau's 2002 Honda in accordance with the specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.

1	b. Section 3316, subdivision (d)(2): Respondent Shorts Garage issued Lamp			
2	Certificate to the Bureau's 2002 Honda when all of the lamps, lighting equipmen			
3	and/or related electrical systems on the vehicle were not in compliance with Bureau regulations.			
4	c. Section 3321, subdivision (c)(2): Respondent Shorts Garage issued Brake			
5	Certificate to the Bureau's 2002 Honda when the brake system on the vehicle has			
6	not been completely tested or inspected.			
7	TWENTY-THIRD CAUSE FOR DISCIPLINE			
8	(Failure to Provide a Written Estimate)			
9	60. Respondent Shorts Garage's Automotive Repair Dealer Registration is subject to			
10	disciplinary action pursuant to section 9884.9, subdivision (a), in conjunction with section 9884.7			
11	subdivision (a)(6), in that on or about April 7, 2015, Respondent Shorts Garage failed to provide			
12	the Bureau operator with a written estimate prior to performing inspections on the Bureau's 2002			
13	Honda.			
14	TWENTY-FOURTH CAUSE FOR DISCIPLINE			
15	(Failure to Comply with the Business and Professions Code)			
16	61. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog			
17	Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp			
18	Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as we			
19	as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog			
20	Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3,			
21	subdivisions (a) and (h), in that Respondent Shorts Garage, Respondent Ronald Short and			
22	Respondent Timothy Short violated section 9889.16 relating to their licensed activities in the			
23	following material respects: Respondent Shorts Garage and Respondent Timothy Short, using			
24	Respondent Ronald Short's license information, issued Brake Certificate and			
25	Lamp Certificate to the Bureau's 2002 Honda when the vehicle was not in			
26	compliance with Bureau Regulations or the requirements of the Vehicle Code.			
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TWENTY-FIFTH CAUSE FOR DISCIPLINE

(Failure to Comply with Regulations)

- 62. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well as Respondent Timothy Short's Brake Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivision (c), in that Respondent Shorts Garage, Respondent Ronald Short and Respondent Timothy Short failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:
- a. <u>Section 3305, subdivision (a)</u>: Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, failed to perform the inspection of the brake system and inspection and adjustment of the lighting system on the Bureau's 2002 Honda in accordance with the specifications, instructions, and directives issued by the Bureau and the vehicle manufacturer.
- b. <u>Section 3316, subdivision (d)(2)</u>: Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, issued Lamp Certificate to the Bureau's 2002 Honda when all of the lamps, lighting equipment, and/or related electrical systems on the vehicle were not in compliance with Bureau regulations.
- c. <u>Section 3321, subdivision (c)(2)</u>: Respondent Shorts Garage, through Respondent Ronald Short and Respondent Timothy Short, issued Brake Certificate to the Burcau's 2002 Honda when the brake system on the vehicle had not been completely tested or inspected.

TWENTY-SIXTH CAUSE FOR DISCIPLINE

(Dishonesty, Fraud, or Deceit)

63. Respondent Shorts Garage's Brake Station License, Lamp Station License and Smog Check Station License, as well as Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, as well

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Check Repair Technician Licenses are subject to disciplinary action pursuant to section 9889.3, subdivision (d), in that Respondent Shorts Garage and Respondent Timothy Short obtained payment from the operator for performing the applicable inspections, adjustments, or repairs of the brake and lighting systems on the Burcau's 2002 Honda as specified by the Bureau and in accordance with the Vehicle Code. In fact, Respondent Shorts Garage and Respondent Timothy Short failed to perform the necessary inspections, adjustments, and repairs in compliance with Burcau Regulations or the Vchicle Code. Furthermore, the brake and license certificates show the name and license number of Respondent Ronald Short, but Respondent Timothy Short performed the inspections and Respondent Timothy Short is not a licensed lamp adjuster.

TWENTY-SEVENTH CAUSE FOR DISCIPLINE

(Aiding or Abetting an Unlicensed Person)

64. Respondent Ronald Short's Brake Adjuster License, Lamp Adjuster License and Smog Check Inspector and Smog Check Repair Technician Licenses, are subject to disciplinary action pursuant to section 9889.3, subdivision (f), in that on or about April 7, 2015, Respondent Ronald Short aided and abetted Respondent Timothy Short to evade the provisions of the Automotive Repair Act by allowing Respondent Timothy Short to use his name and license number to perform a lamp inspection on the Bureau's 2002 Honda when Respondent Timothy Short is not a licensed lamp adjuster.

OTHER MATTERS

- 65. Pursuant to section 9884.7, subdivision (c), the Director may suspend, revoke or place on probation the registration for all places of business operated in this state by Respondent Shorts Garage, owners and partners Charles H. Short and Ronald C. Short, upon a finding that Respondent Shorts Garage has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- Pursuant to Health and Safety Code section 44072.8, if Smog Check Station License Number RC 1807 issued to Respondent Shorts Garage, owners and partners Charles H. Short and Ronald C. Short, is revoked or suspended, any additional license issued under Chapter 5 of the

Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.

- 67. Pursuant to section 9889.9, if Lamp Station License Number LS 1807, issued to Respondent Shorts Garage, owners and partners Charles H. Short and Ronald C. Short, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Business and Professions Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 68. Pursuant to section 9889.9, if Brake Station License Number BS 1807, issued to Respondent Shorts Garage, owners and partners Charles H. Short and Ronald C. Short, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Business and Professions Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 69. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector License No. EO 62711 (formerly Advanced Emission Specialist Technician License Number EA 62711) issued to Respondent Ronald Short, is revoked or suspended, any additional license issued under Chapter 5 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 70. Pursuant to Health and Safety Code section 44072.8, if Smog Check Repair Technician License No. EI 62711 (formerly Advanced Emission Specialist Technician License Number EA 62711) issued to Respondent Ronald Short, is revoked or suspended, any additional license issued under Chapter 5 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 71. Pursuant to Code section 9889.9, if Brake Adjuster License Number BA 62711, issued to Respondent Ronald Short, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Business and Professions Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 72. Pursuant to section 9889.9, if Lamp Adjuster License Number LA 62711, issued to Respondent Ronald Short, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Business and Professions Code in the name of said licensee may be likewise revoked or suspended by the Director.

- 73. Pursuant to Health and Safety Code section 44072.8, if Smog Check Inspector License No. EO 633048 (formerly Advanced Emission Specialist Technician License Number EA 633048) issued to Respondent Timothy Short, is revoked or suspended, any additional license issued under Chapter 5 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 74. Pursuant to Health and Safety Code section 44072.8, if Smog Check Repair Technician License No. EI 633048 (formerly Advanced Emission Specialist Technician License Number EA 633048) issued to Respondent Timothy Short, is revoked or suspended, any additional license issued under Chapter 5 of the Health and Safety Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 75. Pursuant to Code section 9889.9, if Brake Adjuster Licensc Number BA 633048, issued to Respondent Timothy Short, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Business and Professions Code in the name of said licensee may be likewise revoked or suspended by the Director.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Director of Consumer Affairs issue a decision:

- 1. Revoking or suspending Automotive Repair Dealer Registration Number ARD 1807, issued to Shorts Garage, with Charles H. Short and Ronald C. Short as partners;
- 2. Revoking or suspending any other automotive repair dealer registration issued to Shorts Garage, with Charles H. Short and Ronald C. Short as partners;
- 3. Revoking or suspending Smog Check Station License Number RC 1807, issued to Shorts Garage, with Charles H. Short and Ronald C. Short as partners;
- 4. Revoking or suspending any additional license issued under Chapter 5 of the Health and Safety Code in the name or names of Shorts Garage, with Charles H. Short and Ronald C. Short as partners;
- 5. Revoking or suspending Lamp Station License Number LS 1807, class A, issued to Shorts Garage, with Charles H. Short and Ronald C. Short as partners;

Chapter 20.3 of the Business and Professions Code in the name of Timothy Jon Short;

Revoking or suspending any additional license issued under Articles 5 and 6 of

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Timothy Jon Short;

1	19.	Ordering Shorts Garage, with Charles H. Short and Ronald C. Short as partners, as			
2	well as Ro	well as Ronald Charles Short and Timothy Jon Short, individually, to pay the Bureau of			
3	Automotiv	ve Repair the reasonable costs of the investigation and enforcement of this case, pursuant			
4	to Busines	to Business and Professions Code section 125.3; and,			
5	20.	Taking such other and further action as deemed necessary and proper.			
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8		c/22/16 PATRICK DURAN Sy DINE	ŧ		
9	DATED: _	PATRICK DORAIS	Q		
10 11		Chief Bureau of Automotive Repair Department of Consumer Affairs	j		
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