# BEFORE THE DIRECTOR DEPARTMENT OF CONSUMER AFFAIRS BUREAU OF AUTOMOTIVE REPAIR STATE OF CALIFORNIA

In the Matter of the Accusation/Petition to Revoke Probation Against:

HEAUSERS PLAZA TIRE CO., INC., dba HEAUSERS PLAZA TIRE & AUTO SERVICE MARK HEAUSER, PRESIDENT/SECRETARY MICHAEL HEAUSER, TREASURER 531 Searls Avenue

Nevada City, CA 95959-3003

Automotive Repair Dealer Reg. No. ARD 061817 Lamp Station License No. LS 061817 Brake Station License No. BS 061817

and

DANIEL PATRICK OLSON

13256 Long Valley Road Penn Valley, CA 95946

Brake Adjuster License No. BA 149155 Lamp Adjuster License No. LA 149155

Respondents.

Case No. 77/13-22

OAH No. 2014010009

#### **DECISION**

The attached Stipulated Revocation of License and Order Regarding Respondent Daniel Patrick Olson is hereby accepted and adopted as the Decision of the Director of the Department of Consumer Affairs in the above-entitled matter, only as to respondent Daniel Patrick Olson, Brake Adjuster License No. BA 149155 and Lamp Adjuster License No. LA 149155. The following typographical error is noted:

1. Page 5, line 7: ""Respondent Olsen" is corrected to read "Respondent Olson."

This Decision shall become effective

DATED: September 23, 2014

Deputy Director, Legal Affairs
Department of Consumer Affairs

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2	Attorney General of California  JANICE K. LACHMAN		
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8	BEFORE THE	FD AFFAIRS	
9	DEPARTMENT OF CONSUMER AFFAIRS FOR THE BUREAU OF AUTOMOTIVE REPAIR STATE OF CALIFORNIA		
10	STATE OF CALIFOR	W 1 1 1 1 1	
11	In the Matter of the Accusation/Petition to Revoke	Case No. 77/13-22	
12	Probation Against:	OAH No. 2014010009	
13	HEAUSERS PLAZA TIRE CO., INC., dba HEAUSERS PLAZA TIRE & AUTO SERVICE	STIPULATED REVOCATION	
14	MARK HEAUSER, PRESIDENT/SECRETARY MICHAEL HEAUSER, TREASURER	OF LICENSE AND ORDER REGARDING RESPONDENT	
15	531 Searls Avenue Nevada City, CA 95959-3003	DANIEL PATRICK OLSON	
16	Automotive Repair Dealer Reg. No. ARD 061817		
17	Lamp Station License No. LS 061817 Brake Station License No. BS 061817		
18	and		
19 20	DANIEL PATRICK OLSON		
21	13256 Long Valley Road Penn Valley, CA 95946		
22	Brake Adjuster License No. BA 149155 Lamp Adjuster License No. LA 149155		
23	Respondents.		
24			
25	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-		
26	entitled proceedings that the following matters are true:		
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#### **PARTIES**

- 1. Patrick Dorais (Complainant) is the Chief of the Bureau of Automotive Repair. He brought this action solely in his official capacity and is represented in this matter by Kamala D. Harris, Attorney General of the State of California, by Lorrie M. Yost, Deputy Attorney General.
- 2. Daniel Patrick Olson (Respondent Olson) is representing himself in this proceeding and has chosen not to exercise his right to be represented by counsel.
- 3. In or about 2007, the Director issued Brake Adjuster License Number BA 149155 to Daniel Patrick Olson. Respondent's brake adjuster license expired on March 31, 2012, and was renewed on July 2, 2012. Respondent's brake adjuster license will expire again on March 31, 2016, unless renewed.
- 4. In or about 2007, the Director issued Lamp Adjuster License Number LA 149155 to Respondent Olson. Respondent's lamp adjuster license expired on March 31, 2012, and was canceled on May 6, 2012. Respondent then reapplied for and received his lamp adjuster license back on July 2, 2012. Respondent's lamp adjuster license will expire again on March 31, 2016, unless renewed.

#### **JURISDICTION**

5. Accusation/Petition to Revoke Probation No. 77/13-22 was filed before the Director of Consumer Affairs (Director), for the Bureau of Automotive Repair (Bureau), and is currently pending against Respondent Olsen. The Accusation/Petition to Revoke Probation and all other statutorily required documents were properly served on Respondent Olson on December 3, 2012. Respondent timely filed his Notice of Defense contesting the Accusation/Petition to Revoke Probation. A copy of Accusation/Petition to Revoke Probation No. 77/13-22 is attached as Exhibit A and incorporated by reference.

#### ADVISEMENT AND WAIVERS

6. Respondent Olson has carefully read, and understands the charges and allegations in Accusation/Petition to Revoke Probation No. 77/13-22. Respondent also has carefully read, and understands the effects of this Stipulated Revocation of License and Order.

- 7. Respondent Olson is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation/Petition to Revoke Probation; the right to be represented by counsel, at his own expense; the right to confront and cross-examine the witnesses against them; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 8. Respondent Olson voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

#### **CULPABILITY**

- 9. Respondent Olson admits the truth of each and every charge and allegation in Accusation/Petition to Revoke Probation No. 77/13-22, agrees that cause exists for discipline and hereby surrenders his Brake Adjuster License No. BA 149155 and his Lamp Adjuster License No. LA 149155 for the Bureau's formal acceptance.
- 10. Respondent Olson understands that by signing this stipulation he enables the Director to issue an order accepting the surrender and revocation of his Brake Adjuster License No. BA 149155 and his Lamp Adjuster License No. LA 149155 without further process.

#### CONTINGENCY

Respondent Olson understands and agrees that counsel for Complainant and the staff of the Bureau of Automotive Repair may communicate directly with the Director and staff regarding this stipulation and revocation, without notice to or participation by Respondent. By signing the stipulation, Respondent Olson understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Director considers and acts upon it. If the Director fails to adopt this stipulation as the Decision and Order, the Stipulated Revocation and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Director shall not be disqualified from further action by having considered this matter.

- 12. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Revocation of License and Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.
- 13. This Stipulated Revocation of License and Order is intended by the parties to be an integrated writing representing the complete, final, and exclusive embodiment of their agreement. It supersedes any and all prior or contemporaneous agreements, understandings, discussions, negotiations, and commitments (written or oral). This Stipulated Revocation of License and Order may not be altered, amended, modified, supplemented, or otherwise changed except by a writing executed by an authorized representative of each of the parties.
- 14. In consideration of the foregoing admissions and stipulations, the parties agree that the Director may, without further notice or formal proceeding, issue and enter the following Order:

#### **ORDER**

IT IS HEREBY ORDERED that Brake Adjuster License No. BA 149155 and his Lamp Adjuster License No. LA 149155 issued to Respondent Daniel Patrick Olson, are revoked and accepted by the Director of Consumer Affairs.

- 1. The revocation of Respondent Olson's Brake Adjuster License No. BA 149155 and his Lamp Adjuster License No. LA 149155 and the acceptance of the revoked licenses by the Bureau shall constitute the imposition of discipline against Respondent. This stipulation constitutes a record of the discipline and shall become a part of Respondent's license history with the Bureau of Automotive Repair.
- 2. Respondent Olson shall lose all rights and privileges as a lamp and brake adjuster in California as of the effective date of the Director's Decision and Order.
- 3. Respondent Olson shall cause to be delivered to the Bureau his brake adjuster and lamp adjuster pocket licenses and, if issued, his wall certificates on or before the effective date of the Decision and Order.
- 4. If Respondent Olson ever files an application for licensure or a petition for reinstatement in the State of California, the Bureau shall treat it as a petition for reinstatement.

Respondent must comply with all the laws, regulations and procedures for reinstatement of a revoked license in effect at the time the petition is filed, and all of the charges and allegations contained in Accusation/Petition to Revoke Probation No. 77/13-22 shall be deemed to be true, correct and admitted by Respondent when the Director determines whether to grant or deny the petition.

5. In the event that Respondent applies for the reinstatement of either his lamp and brake adjuster license, Respondent Olsen shall be jointly and severally liable with Respondent Heausers Plaza Tire Co., Inc., for the payment of the agency's costs of investigation and enforcement in the amount of \$7,135.20, prior to issuance of a new or reinstated license.

#### **ACCEPTANCE**

I have carefully read the Stipulated Revocation of License and Order. I understand the stipulation and the effect it will have on my brake adjuster license and my lamp adjuster license. I enter into this Stipulated Revocation of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Director of Consumer Affairs.

DATED: 7-14-14

DANIEL PATRICK OLSON Respondent

ENDORSEMENT	

The foregoing Stipulated Revocation of License and Order is hereby respectfully submitted for consideration by the Director of Consumer Affairs.

Dated: Aug. 19, 2014

Respectfully submitted,

KAMALA D. HARRIS Attorney General of California JANICE K. LACHMAN Supervising Deputy Attorney General

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LORRIE M. YOST
Deputy Attorney General
Attorneys for Complainant

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### Exhibit A

Accusation/Petition to Revoke Probation No. 77/13-22

8 9 10 11 12 13 14 15 16 17 18 19 20 21	BEFORE THE DEPARTMENT OF CONSUM FOR THE BUREAU OF AUTOM STATE OF CALIFOR  In the Matter of the Accusation and Petition to Revoke Probation Against:  HEAUSERS PLAZA TIRE CO., INC., dba HEAUSERS PLAZA TIRE & AUTO SERVICE MARK HEAUSER, PRESIDENT/SECRETARY MICHAEL HEAUSER, TREASURER 531 Searls Avenue Nevada City, CA 95959-3003  Automotive Repair Dealer Reg. No. ARD 061817 Lamp Station License No. LS 061817 Brake Station License No. BS 061817  and  DANIEL PATRICK OLSON 13256 Long Valley Road Penn Valley, CA 95946	IOTIVE REPAIR
1	Brake Adjuster License No. BA 149155	
22	Lamp Adjuster License No. LA 149155	
i	Respondents.	
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22 23 24	Respondents.	
22 23 24 25	Respondents.	
22 23 24 25 26	Respondents.  /// ///	
22 23 24 25	Respondents.	

 Complainant alleges:

#### **PARTIES**

1. John Wallauch ("Complainant") brings this Accusation and Petition to Revoke Probation solely in his official capacity as the Chief of the Bureau of Automotive Repair ("Bureau"), Department of Consumer Affairs.

#### Heausers Plaza Tire Co., Inc. dba Heausers Plaza Tire & Auto Service

- 2. On or about January 27, 1978, the Director of Consumer Affairs ("Director") issued Automotive Repair Dealer Registration Number ARD 061817 ("registration") to Heausers Plaza Tire Co., Inc. ("Respondent HPTC"), doing business as Heausers Plaza Tire & Auto Service, with Mark Heauser as president and secretary and Michael Heauser as treasurer. On July 25, 2005, Respondent's registration was revoked; however, the revocation was stayed and Respondent was placed on probation for 2 years on terms and conditions, as set forth in subparagraph 36 (a) below. On January 22, 2009, pursuant to the Proposed Decision of the Administrative Law Judge adopted by the Director as the Decision in the disciplinary proceeding titled "In the Matter of the Accusation and Petition to Revoke Probation Against: Heausers Plaza Tire Co. Inc. dba Heausers Plaza Tire & Auto Service", et al., Case No. 79/08-03, the Director permanently invalidated (revoked) Respondent's registration effective March 2, 2009. The revocation was stayed and Respondent was placed on probation for 4 years on terms and conditions. A true and correct copy of the Decision and Order is attached hereto as Exhibit A and incorporated herein. Respondent's registration will expire on January 31, 2013, unless renewed.
- 3. On or about February 11, 1999, the Director issued Lamp Station License Number LS 061817 to Respondent HPTC. Respondent's lamp station license will expire on January 31, 2013, unless renewed.
- 4. On or about April 27, 1999, the Director issued Brake Station License Number BS 061817 to Respondent HPTC. Respondent's brake station license will expire on January 31, 2013, unless renewed.

<sup>&</sup>lt;sup>1</sup> The Director also revoked Respondent's Smog Check Station License No. RC 061817.

#### Daniel Patrick Olson

- 5. In or about 2007, the Director issued Brake Adjuster License Number BA 149155 to Daniel Patrick Olson ("Respondent Olson" or "Olson"). Respondent's brake adjuster license expired on March 31, 2012, and was renewed on July 2, 2012. Respondent's brake adjuster license will expire again on March 31, 2016, unless renewed.
- 6. In or about 2007, the Director issued Lamp Adjuster License Number LA 149155 to Respondent Olson. Respondent's lamp adjuster license expired on March 31, 2012, and was canceled on May 6, 2012. Respondent then reapplied for and received his lamp adjuster license back on July 2, 2012. Respondent's lamp adjuster license will expire on March 31, 2016. unless renewed.

#### **JURISDICTION**

- 7. Business and Professions Code ("Code") section 9884.7 provides that the Director may revoke an automotive repair dealer registration.
- 8. Code section 9884.13 provides, in pertinent part, that the expiration of a valid registration shall not deprive the Director of jurisdiction to proceed with a disciplinary proceeding against an automotive repair dealer or to render a decision temporarily or permanently invalidating (suspending or revoking) a registration.
- 9. Code section 9889.1 provides, in pertinent part, that the Director may suspend or revoke any license issued under Articles 5 and 6 (commencing with section 9887.1) of the Automotive Repair Act.
- 10. Code section 9889.7 provides, in pertinent part, that the expiration or suspension of a license by operation of law or by order or decision of the Director or a court of law, or the voluntary surrender of a license shall not deprive the Director of jurisdiction to proceed with any disciplinary proceedings.

#### STATUTORY PROVISIONS

- 11. Code section 9884.7 states, in pertinent part:
- (a) The director, where the automotive repair dealer cannot show there was a bona fide error, may deny, suspend, revoke or place on probation the registration of an automotive repair dealer for any of the following acts or omissions

#### 14. Code section 9888.3 states:

No person shall operate an "official" lamp or brake adjusting station unless a license therefore has been issued by the director. No person shall issue, or cause or permit to be issued, any certificate purporting to be an official lamp adjustment certificate unless he or she is a licensed lamp adjuster or an official brake adjustment certificate unless he or she is a licensed brake adjuster.

15. Bus. & Prof. Code section 9889.16 states:

Whenever a licensed adjuster in a licensed station upon an inspection or after an adjustment, made in conformity with the instructions of the bureau, determines that the lamps or the brakes upon any vehicle conform with the requirements of the Vehicle Code, he shall, when requested by the owner or driver of the vehicle, issue a certificate of adjustment on a form prescribed by the director, which certificate shall contain the date of issuance, the make and registration number of the vehicle, the name of the owner of the vehicle, and the official license of the station.

- 16. Code section 9889.9 states that "[w]hen any license has been revoked or suspended following a hearing under the provisions of this article [Article 7 (commencing with section 9889.1) of the Automotive Repair Act], any additional license issued under Articles 5 and 6 of this chapter in the name of the licensee may be likewise revoked or suspended by the director."
  - 17. Code section 22, subdivision (a), states:

"Board" as used in any provision of this Code, refers to the board in which the administration of the provision is vested, and unless otherwise expressly provided, shall include "bureau," "commission," "committee," "department," "division," "examining committee," "program." and "agency."

18. Code section 477, subdivision (b), states, in pertinent part, that a "license" includes "registration" and "certificate."

#### COST RECOVERY

19. Code section 125.3 provides, in pertinent part, that a Board may request the administrative law judge to direct a licentiate found to have committed a violation or violations of the licensing act to pay a sum not to exceed the reasonable costs of the investigation and enforcement of the case.

#### **BACKGROUND**

20. On May 18, 2012, a representative of the Bureau conducted a Periodic Brake and Lamp Station inspection at Respondent HPTC's facility and met with manager Ron Lackey

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("Lackey") and Respondent Olson. During the inspection, the representative discovered that Olson's brake and lamp adjuster licenses had expired on March 31, 2012, and advised Lackey to cover or remove the facility's brake and lamp station signs. The representative then reviewed the facility's brake certificate books, containing Certificate Nos. BC1307601 to BC1307650, and lamp certificate books, containing Certificate Nos. LC1288201 to LC1288250, and found that Olson had issued eight brake and eight lamp certificates after his brake and lamp adjuster licenses had expired, as set forth below.

8	<u>Lamp Certificate No</u> .	Date of Issuance
9	LC1288243	April 9, 2012 April 10, 2012
10	LC1288244 LC1288246	April 24, 2012 April 24, 2012
11	LC1288245 LC1288247	May 1, 2012
12	LC1288248 LC1288249	May 8, 2012 May 10, 2012
13	LC1288250	May 17, 2012
i		Th. : C1
14	<u>Brake Certificate No.</u>	Date of Issuance
14 15	BC1307626	April 9, 2012
;	BC1307626 BC1307627 BC1307628	April 9, 2012 April 10, 2012 April 24, 2012
15 16 17	BC1307626 BC1307627	April 9, 2012 April 10, 2012 April 24, 2012 April 25, 2012 May 1, 2012
15 16	BC1307626 BC1307627 BC1307628 BC1307629	April 9, 2012 April 10, 2012 April 24, 2012 April 25, 2012

21. On May 22, 2012, the representative returned to the facility and took possession of two brake certificate books and two lamp certificate books.2 The representative found in reviewing the books that Olson failed to properly prepare or issue Lamp Certificate No. LC1288246, as set forth in subparagraph 25 (b) below.

<sup>&</sup>lt;sup>2</sup> The representative obtained a lamp certificate book containing unissued certificates, Nos. LC1409401 to LC1409450, a brake certificate book containing unissued certificates. Nos. BC1431601 to BC1431650, a lamp certificate book containing issued certificates, Nos. LC1288201 to LC1288250, and a brake certificate book containing issued certificates, Nos. BC1307601 to BC1307633, and unissued certificates, Nos. BC1307634 to BC1307650.

- 22. On May 30, 2012, the representative obtained copies of the facility's work orders and invoices relating to the lamp and brake inspections Olson performed while his brake/lamp adjuster licenses were expired as above, including Invoice No. 3151609 dated April 25, 2012. The invoice indicated that the facility had replaced the right front headlight bulb on a 1992 Honda Civic after the vehicle failed a lamp inspection for an inoperable right front "low beam" (Lamp Certificate No. LC1288246 was issued for the vehicle following the repair).
- 23. On June 6, 2012, the representative went to the facility and returned the certificate books to Mark Heauser ("Heauser"). The representative advised Heauser that the facility was prohibited from functioning as a brake and lamp station until they had a licensed adjuster in their employ, and that if they failed to employ a licensed adjuster by August 3, 2012, the station licenses and unused certificates must be surrendered to the Bureau.

#### FIRST CAUSE FOR DISCIPLINE

#### (Untrue or Misleading Statements)

- 24. Respondent HPTC's registration is subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(1), Respondent made or authorized statements which it knew or in the exercise of reasonable care should have known to be untrue or misleading, as follows:
- a. Respondent HPTC's brake/lamp adjuster. Respondent Olson, certified under penalty of perjury on the lamp certificates, set forth in paragraph 20 above, that he performed the applicable inspections of the lighting systems on the vehicles, identified in the certificates, as specified by the Bureau and in accordance with Title 16 of the California Code of Regulations and the Business and Professions Code. In fact, Olson issued the certificates when his lamp adjuster license had expired, in violation of Code sections 9887.1 and 9888.3 and California Code of Regulations, title 16, section 3305, subdivision (a).
- b. Respondent HPTC's brake/lamp adjuster, Respondent Olson, certified under penalty of perjury on the brake certificates, set forth in paragraph 20 above, that he performed the applicable inspections of the brake systems on the vehicles, identified in the certificates, as specified by the Bureau and in accordance with Title 16 of the California Code of Regulations and the Business and Professions Code. In fact, Olson issued the certificates when his brake

adjuster license had expired, in violation of Code sections 9887.1 and 9888.3 and California Code of Regulations, title 16, section 3305, subdivision (a).

#### SECOND CAUSE FOR DISCIPLINE

#### (Failure to Comply with the Code)

- 25. Respondent HPTC's registration is subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(6), in that Respondent failed to comply with provisions of that Code in the following material respects:
- a. <u>Sections 9887.1 and 9888.3</u>: Respondent HPTC continued to issue lamp and brake certificates at its station despite the fact that Respondent Olson's lamp and brake adjuster licenses had expired on March 31, 2012, and not yet been renewed or reissued.
- b. <u>Section 9889.16</u>: Respondent HPTC failed to ensure that Lamp Certificate No. LC1288246 was properly issued in that Respondent's brake/lamp adjuster, Respondent Olson, failed to indicate on the certificate, by checking the box marked "Repair", that the headlight(s) on the 1992 Honda Civic, identified in paragraph 22 above, had been repaired, as specified in the Bureau's *Handbook for Lamp Adjusters and Stations*.

#### THIRD CAUSE FOR DISCIPLINE

#### (Violations of Regulations)

- 26. Respondent HPTC's registration is subject to disciplinary action pursuant to Code section 9884.7, subdivision (a)(6), in that Respondent failed to comply with provisions of California Code of Regulations, title 16, in the following material respects:
- a. <u>Section 3305, subdivision (a)</u>: Respondent HPTC continued to issue lamp and brake certificates at its station despite the fact that Respondent Olson's lamp and brake adjuster licenses had expired on March 31, 2012, and had not yet been renewed or reissued.
- b. <u>Section 3305, subdivision (a)(5)</u>: Respondent HPTC failed to ensure that Lamp Certificate No. LC1288246 was issued in accordance with the Bureau's *Handbook for Lamp Adjusters and Stations*.
- c. <u>Section 3308</u>: Respondent HPTC continued to perform its official functions as a lamp and brake station, including issuing lamp and brake certificates, even though Respondent

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The revocation was staved and Respondent was placed on probation for 2 years on terms and

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#### Respondent Olson

b. On January 22, 2009, pursuant to the Proposed Decision of the Administrative Law Judge adopted by the Director as the Decision in the disciplinary proceeding titled "In the Matter of the Accusation and Petition to Revoke Probation Against: Heausers Plaza Tire Co. Inc. dba Heausers Plaza Tire & Auto Service", et al., Case No. 79/08-03, the Director revoked Basic Area Technician License No. EB 149155, issued to Olson, effective March 2, 2009. The revocation was stayed and Olson was placed on probation for 2 years on terms and conditions.

#### OTHER MATTERS

- 37. Pursuant to Code section 9884.7. subdivision (c), the Director may suspend, revoke or place on probation the registration for all places of business operated in this state by Respondent Heausers Plaza Tire Co., Inc., doing business as Heausers Plaza Tire & Auto Service, upon a finding that Respondent has, or is, engaged in a course of repeated and willful violations of the laws and regulations pertaining to an automotive repair dealer.
- 38. Pursuant to Code section 9889.9, if Lamp Station License Number LS 061817, issued to Respondent Heausers Plaza Tire Co., Inc., doing business as Heausers Plaza Tire & Auto Service, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 39. Pursuant to Code section 9889.9, if Brake Station License Number BS 061817, issued to Respondent Heausers Plaza Tire Co., Inc., doing business as Heausers Plaza Tire & Auto Service, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Code in the name of said licensee may be likewise revoked or suspended by the Director.
- 40. Pursuant to Code section 9889.9, if Brake Adjuster License Number BA 149155, issued to Respondent Daniel Patrick Olson, is revoked or suspended, any additional license issued under Articles 5 and 6 of Chapter 20.3 of the Code in the name of said licensee may be likewise revoked or suspended by the Director.

10. Ordering Heausers Plaza	Fire Co., Inc., doing business as Heausers Plaza Tire &
Auto Service, and Daniel Patrick Olso	n to pay the Director of Consumer Affairs the reasonable
costs of the investigation and enforcen	nent of this case, pursuant to Business and Professions
Code section 125.3;	

11. Taking such other and further action as deemed necessary and proper.

DATED: MONUNION IN 1014 JULY JOH

JOHN WALLAUCH

Chief

Bureau of Automotive Repair Department of Consumer Affairs

State of California Complainant

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