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March, 1999

Serial Number: 12345678901234567      98L17-S2

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

**Special Field Action - 98L17-S2 -- Under 14,000 (kit AA)**

Announcing Special Field Action 98L17-S2 -- Certain 1999 F-Series Trucks Equipped With 7.3L Diesel Engines for replacement of Important Vehicle and Engine Control Information Labels

**REASON FOR THIS PROGRAM**

The Important Vehicle Information (IVI) and Engine Control Information (ECI) labels attached to the affected trucks may contain incorrect information. This information is necessary for compliance with emissions labeling requirements and for vehicle registration.

**CALL THE TOLL-FREE NUMBER**

Call toll-free **1-800-248-0186** and inform the Ford representative that you wish to have your vehicle serviced under Special Field Action 98L17S2. Representatives are available 7:30AM to 7:30PM Monday through Friday and 8:00AM to 3:00PM Saturday (Times are Eastern Time).

Arrangements will be made with the dealership of your choice to have the labels available and to schedule a service appointment.

**WHAT THE DEALER WILL DO**

The label installation may take approximately one hour, but your dealership service department can more accurately estimate the time it will take when they contact you for an appointment.

We are taking this action as part of our ongoing efforts to maintain owner confidence in our products.