

## **THE BUREAU OF AUTOMOTIVE REPAIR IS HERE TO HELP.**

### **VERIFY A LICENSE**

Need an automotive repair shop or Smog Check station? Use our online tool to verify a license status and check for any disciplinary actions before seeking services.

### **CONSUMER ASSISTANCE PROGRAM**

Failed a Smog Check? Repair assistance and vehicle retirement options are available to consumers whose vehicles fail a Smog Check.

### **REFEREE CENTERS**

Trouble passing a Smog Check? State-authorized referees can assist you with inspections of unusual vehicles and locating hard-to-find emission parts.

### **COMPLAINT RESOLUTION**

Problem with an automotive repair shop or Smog Check station? One of our representatives will work with you and the shop to try and resolve the issue.

To learn more, visit [www.bar.ca.gov](http://www.bar.ca.gov) or call **(800) 952-5210**.



# **AUTO BODY INSPECTION PROGRAM**

DEPARTMENT OF CONSUMER AFFAIRS

**BAR**  
Bureau of Automotive Repair

STATE OF CALIFORNIA

**dca**  
DEPARTMENT OF CONSUMER AFFAIRS

**BUREAU OF AUTOMOTIVE REPAIR**

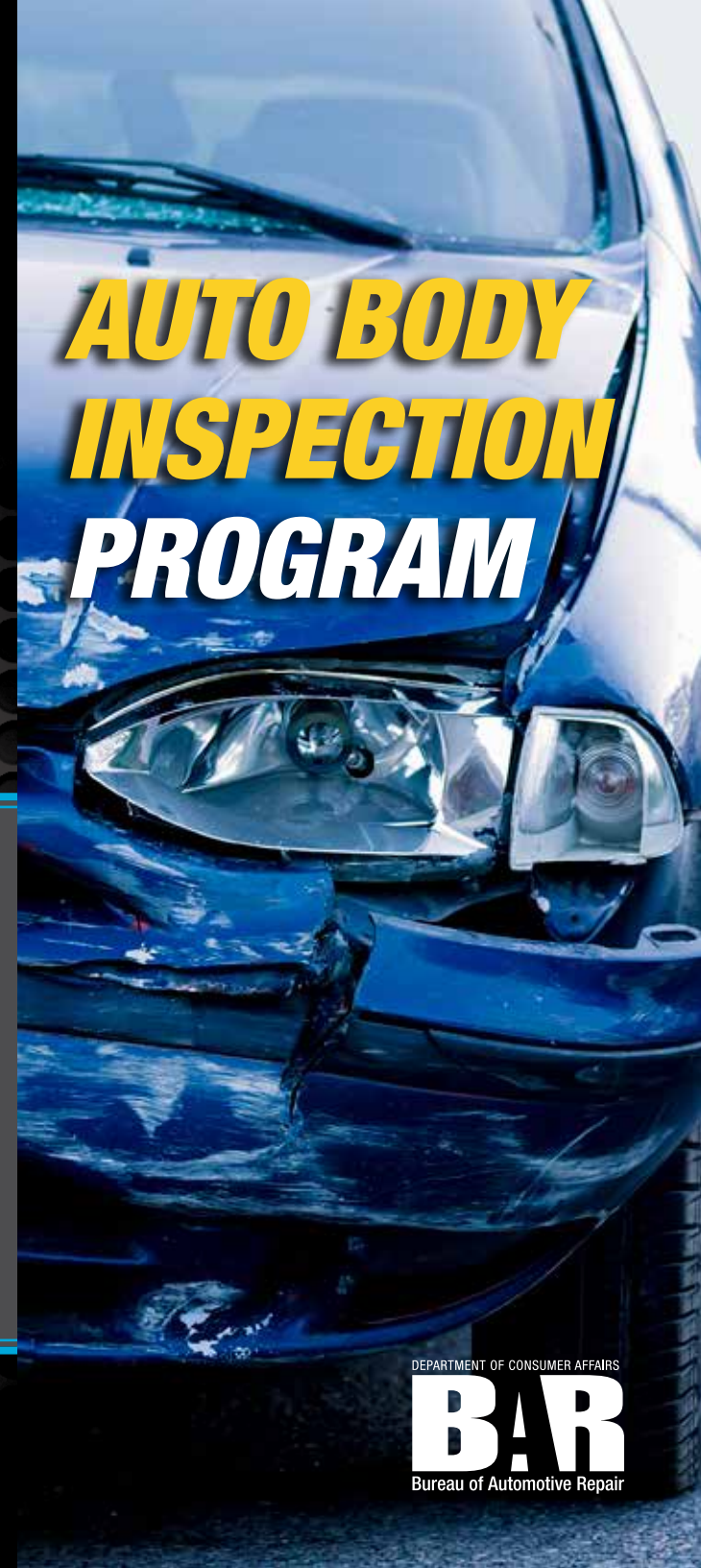
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DEPARTMENT OF CONSUMER AFFAIRS

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## WHAT IS THE AUTO BODY INSPECTION PROGRAM?

The Bureau of Automotive Repair's (BAR) Auto Body Inspection Program offers no-cost inspections of collision-related repairs to help ensure the safety of California motorists and their vehicles.

## WHY HAVE MY VEHICLE INSPECTED?

Most collision repairs are hidden by the vehicle's panels, so it can be hard to tell if repairs were performed correctly, or if they were done at all. The same can be true for salvage-titled vehicles that have been repaired and returned to service. Undetected deficiencies could reduce the structural integrity of the vehicle, putting the driver and passengers at risk, especially in another collision. A convenient, no-cost inspection can check if there are any issues.

## HOW DO I REQUEST AN INSPECTION?

Visit [www.bar.ca.gov](http://www.bar.ca.gov) or call (866) 799-3811 toll-free to request an inspection. A BAR representative will contact you to schedule a date and time to perform the inspection at a location convenient for you.

## WHAT HAPPENS DURING THE INSPECTION?

The BAR representative will examine your vehicle and address any questions or concerns. If the repair invoice is available, the representative will verify that all repairs listed on the invoice were performed correctly.

## WHAT HAPPENS AFTER THE INSPECTION?

If any issues are identified during the inspection, the representative will ask if you want to file a complaint to be investigated by BAR. You also may choose to report the problem to your insurance company.

